

Qantas American Express Ultimate Card

Qantas Club Lounge Invitation and Qantas Travel Credit Conditions

Effective from 1 May 2023



Qantas American Express Ultimate Card Qantas Club Lounge Invitation Conditions

Qantas American Express Ultimate Card Qantas Club Lounge Invitation Terms and Conditions

1. Provided you are a Qantas Frequent Flyer and have registered your Qantas Frequent Flyer number with your Qantas American Express Ultimate Card, you are eligible to receive two Qantas Club Lounge Invitations each anniversary year of your card membership, after your first spend on selected Qantas products and services using your Qantas American Express Ultimate Card during that year.
2. Selected products and services are as follows:
 - (i) Qantas passenger flights with a QF number, purchased directly from qantas.com.au using your Qantas American Express Ultimate Card;
 - (ii) Qantas Frequent Flyer and Qantas Club membership joining and annual fees.

Excludes Jetstar, Qantas Holidays, Qantas Freight, Qantas Cruises, Qantas Box Office, Qantas Wine, Qantas Insurance, Qantas Shopping, Qantas Merchandise Store or any other Qantas branded goods and services other than those items outlined in (i) and (ii) above.
3. Within 2 weeks of processing your first spend on selected Qantas products and services each anniversary year on your Card, you will receive an email from Qantas confirming the Qantas Club Lounge Invitations are available for use. Login to the Complimentary Invitations Portal using your Frequent Flyer details to access your invitation, link it with an eligible Qantas flight booking with a QF or JQ flight number, or find out more information at qantas.com/freeloungeinvite.
4. Qantas Club Lounge Invitations are valid for a single visit by one guest to a Qantas Club lounge and must be used prior to their expiry. Invitations are subject to the Qantas Club terms and conditions (available at qantas.com/freeloungeinvite) and must not be sold, they may only be transferred as allowed by Qantas. Invitations are not valid for access to Qantas International First Class Lounges, the Qantas Chairman's Lounge, Qantas Domestic Business or oneworld® alliance airline partner or associated lounges.
5. Qantas Club Lounge Invitations benefit cannot be carried forward to any subsequent year. Invitations may be revoked or withheld if your Qantas American Express Ultimate Card account is not in good standing, if the spend on selected Qantas products and services is refunded in full or if you have not complied with these Qantas Club Invitation Conditions, the Credit Card Conditions or the Qantas Club Lounge Access terms and conditions.

Qantas American Express Ultimate Card Qantas Travel Credit Terms and Conditions

The Qantas American Express Ultimate Card Qantas Travel Credit Terms and Conditions

1. As a primary Qantas American Express Ultimate Card Member, you are eligible for one \$450 Qantas Travel Credit each anniversary year. Additional Card Members do not receive a Qantas Travel Credit.
2. Eligible bookings are a single travel booking of \$450 or more on your eligible Primary Card, for eligible Qantas flight(s) each anniversary year online at americanexpress.com.au/travel, where the Travel Credit is selected at checkout.
Eligible Qantas Flights are flights with a QF flight number.
3. Payment of any fees and charges associated with changes or cancellation (whether charged by us or any travel supplier) are excluded.
4. The Qantas Travel Credit will expire if you do not use it during the relevant anniversary year and any unused portion of the Qantas Travel Credit is non-redeemable and non-refundable.
5. You may only use one Qantas Travel Credit per booking, even if you hold multiple American Express® Cards with a travel credit benefit.
6. You must be able to pay for the booking in full on your eligible Card to access the Qantas Travel Credit benefit. Your Account must be in good standing and you must have paid the Annual Fee and minimum payment by the due date. If you cancel your Card, change your rewards program or Card type, you will no longer be eligible for the Travel Credit.
7. If your Account is enrolled in the Care or Financial Relief program and your Card has been temporarily deactivated, you will not be able to use the Travel Credit until you exit the relief program and re-activate your Card.
8. Any flight(s) booked using the Qantas Travel Credit are subject to the Qantas Conditions of Carriage which can be found at qantas.com/travel/airlines/conditions-carriage/global/en. Qantas Travel Credit bookings are also subject to the airline terms and conditions, and may incur change or cancellation fees from the airline and American Express.
9. If your booking is cancelled and your Travel Credit has already been used and associated statement credit applied to your Account, you will forfeit your annual Qantas Travel Credit benefit and Amex may reverse the statement credits issued in the relevant anniversary year.
10. Your booking will be charged in full to your Qantas American Express Ultimate Card and American Express will then credit \$450 to your Account within 3 business days but may take up to 30 days.

11. The Qantas Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. Credit is not redeemable for cash or other payment form. The Qantas Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Qantas Travel Credit.
12. As a primary Qantas American Express Ultimate Card Member, if you're eligible to receive the complimentary Qantas Club lounge pass benefit, redeeming your Qantas Travel Credit through americanexpress.com.au/travel will not count towards your spend on selected Qantas products and services. You will need to make the eligible Qantas spend directly from qantas.com.au.

Selected products and services are as follows:

- (i) Qantas passenger flights with a QF number, purchased directly from qantas.com.au using your Qantas American Express Ultimate Card;
- (ii) Qantas Frequent Flyer and Qantas Club membership joining and annual fees.



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