



TSAVO RESIDENTIAL DATA

Payment status

All

Unit type

All

Risk Category

All

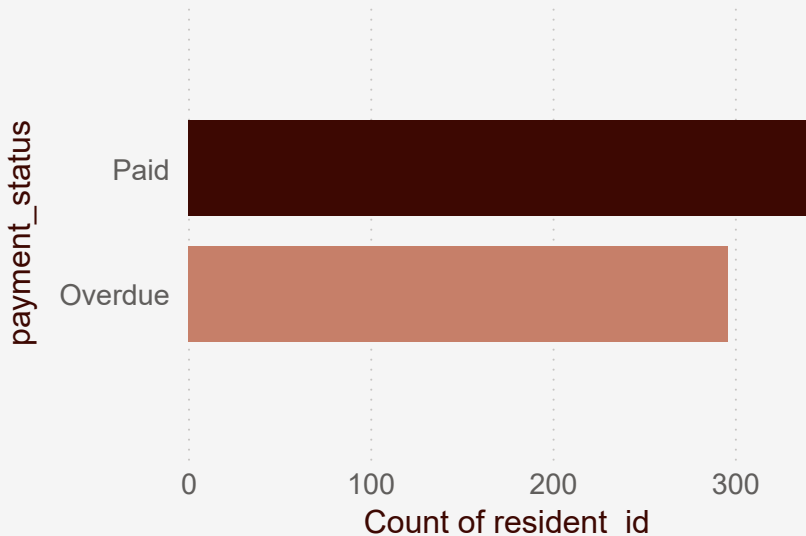
Ksh502M

Total Expected Rent

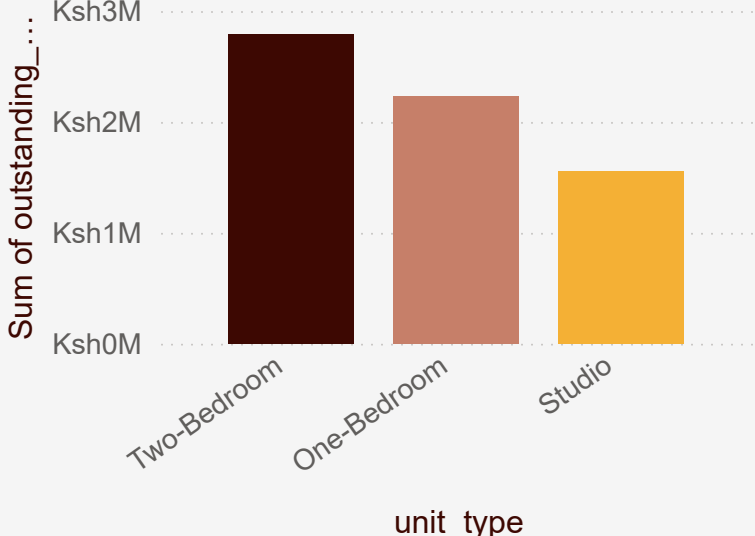
Ksh7M

Outstanding Balance

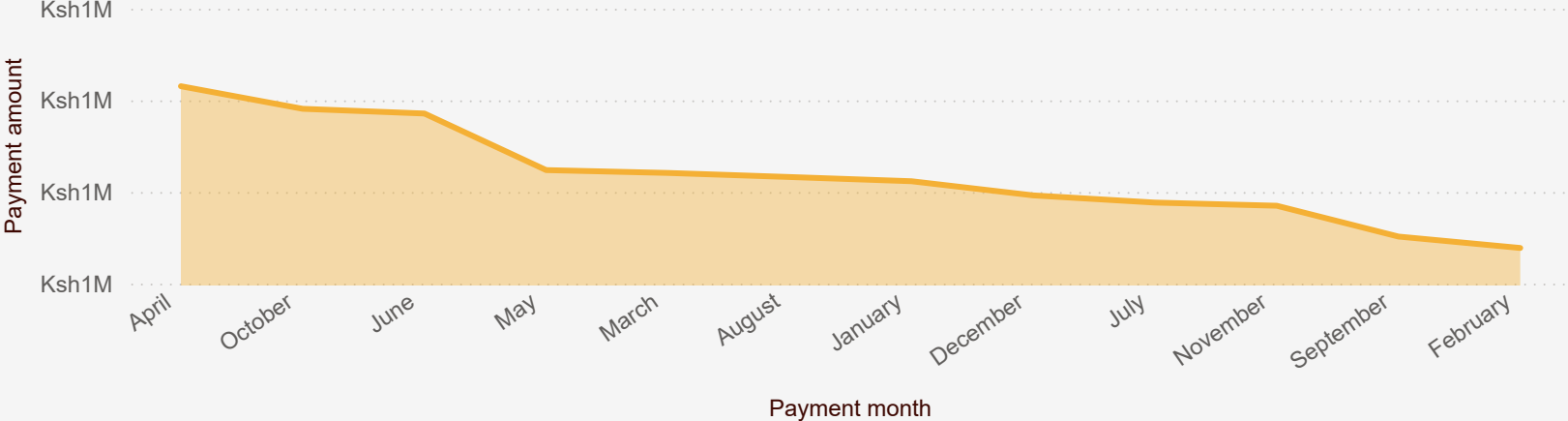
Payment Status Background



Top Defaulters by Unit Type



Monthly Rent Collection



Ksh12M

Total Rent Collected

Ksh512K

Late Fees Collected



TSAVO RESIDENT PAYMENTS AND OCCUPANCY INSIGHTS

Residence status

All

Payment date

All

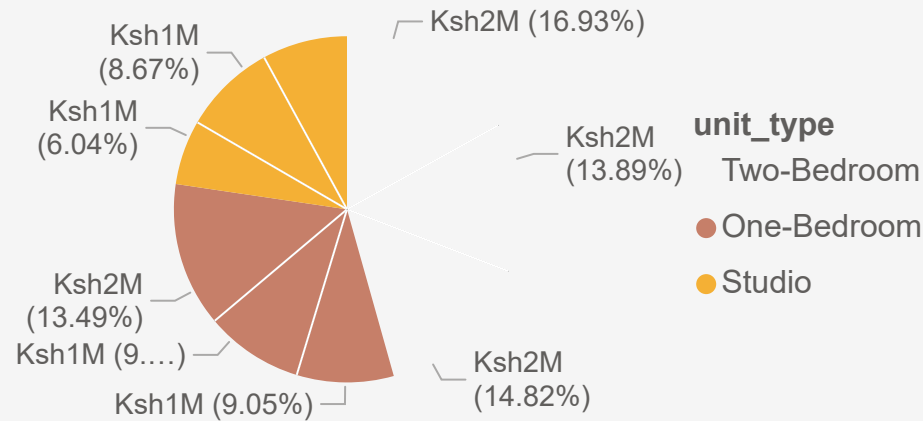
Payment method

All

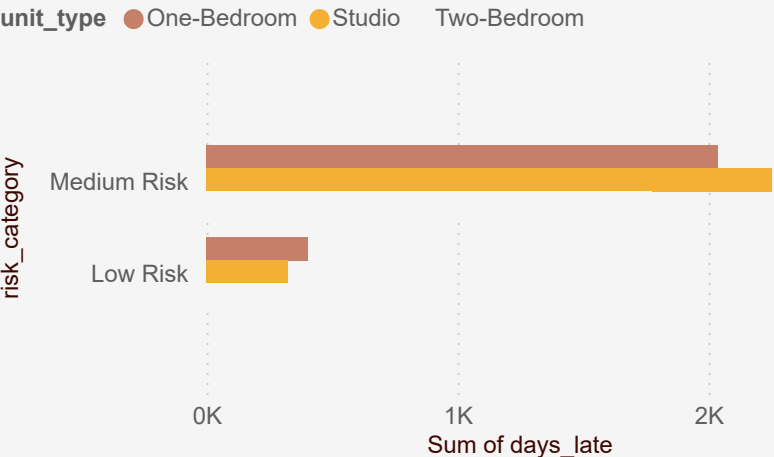
11.35

Average of days_late

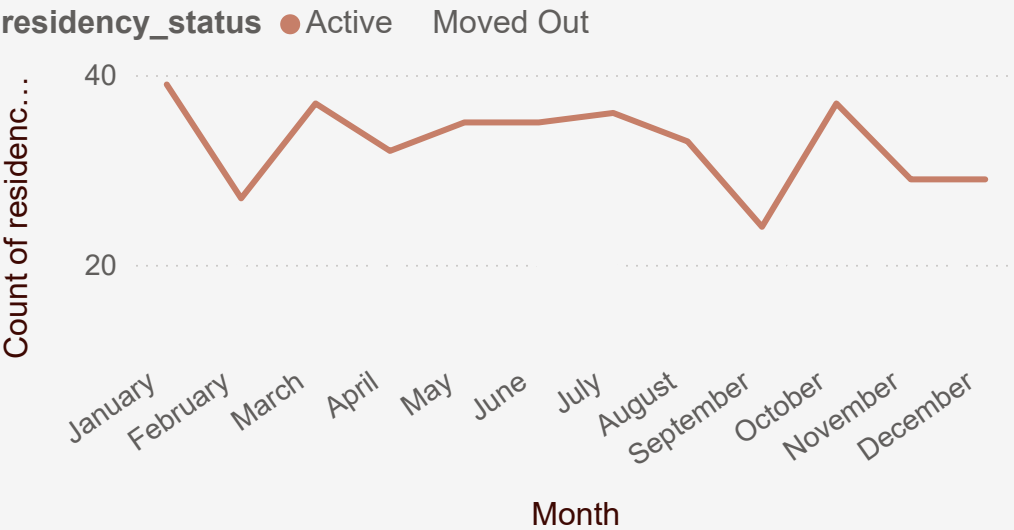
Total Payment by Unit type and Payment Method



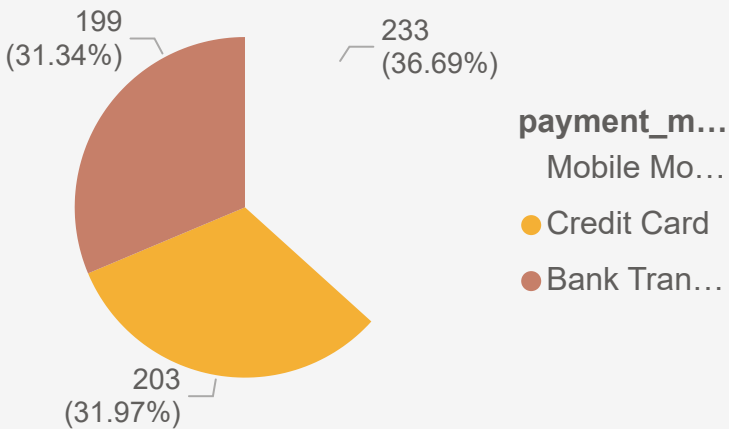
Late Payment Fee by Unit Type



Monthly Trend of Active vs Moved Out Residents



Distribution Payment Method Used



635

Total Residents



TSAVO RESIDENT PAYMENT RISKS AND TRENDS

Payment date

1/19/2021

2/6/2023

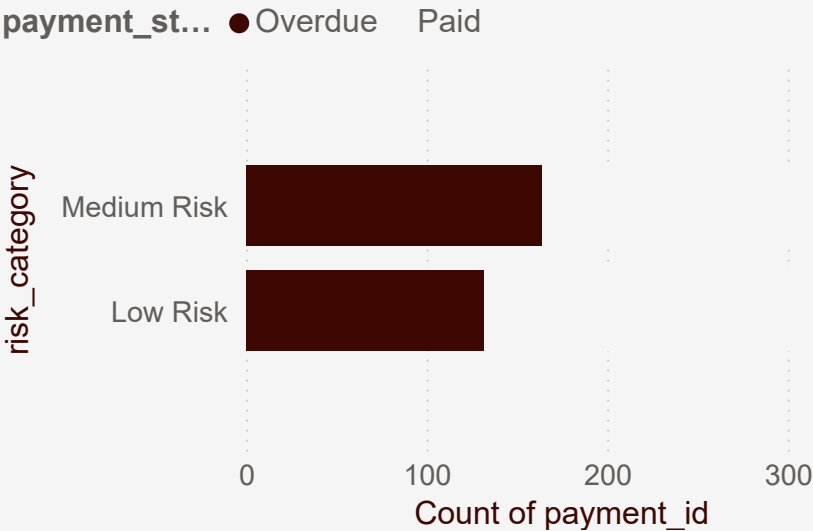
Resident Id

All

296

Total Overdue Payments

Overdue vs Paid payments by Risk Category



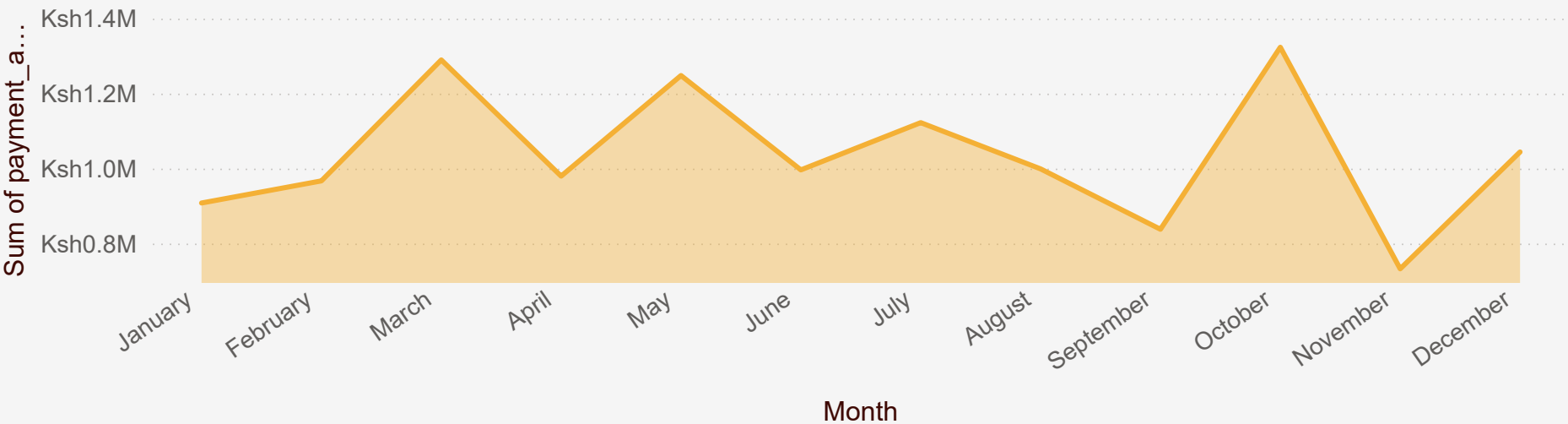
Residents with Outstanding balance

resident_id	Sum of outstanding_balance	residency_status
TSV002	Ksh0	Active
TSV003	Ksh15,000	Active
TSV004	Ksh30,000	Moved Out
TSV005	Ksh15,000	Moved Out
TSV006	Ksh0	Active
TSV007	Ksh30,000	Moved Out
TSV008	Ksh0	Active
TSV009	Ksh0	Active
TSV014	Ksh0	Active
TSV015	Ksh0	Active
Total	Ksh6,577,500	

0.08

Revenue Growth Rate

Monthly Revenue Collection Trend





RESIDENT DEMOGRAPHIC AND RETENTION ANALYSIS

Move Out Reason

All

Age group

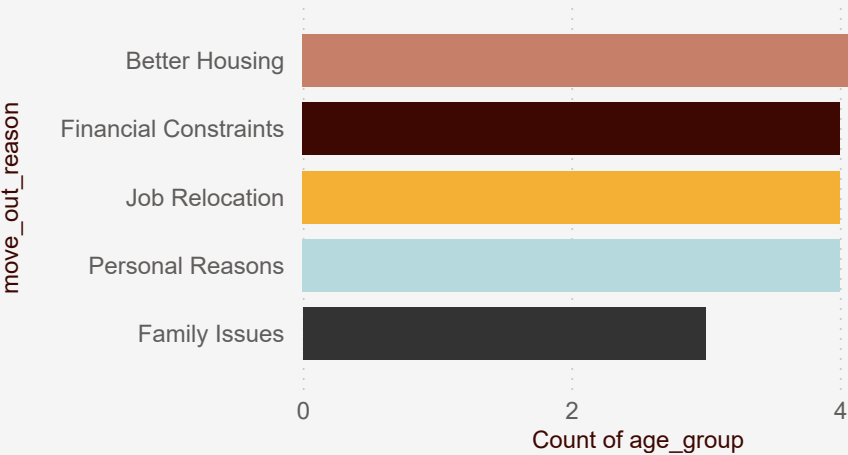
All

Unit type

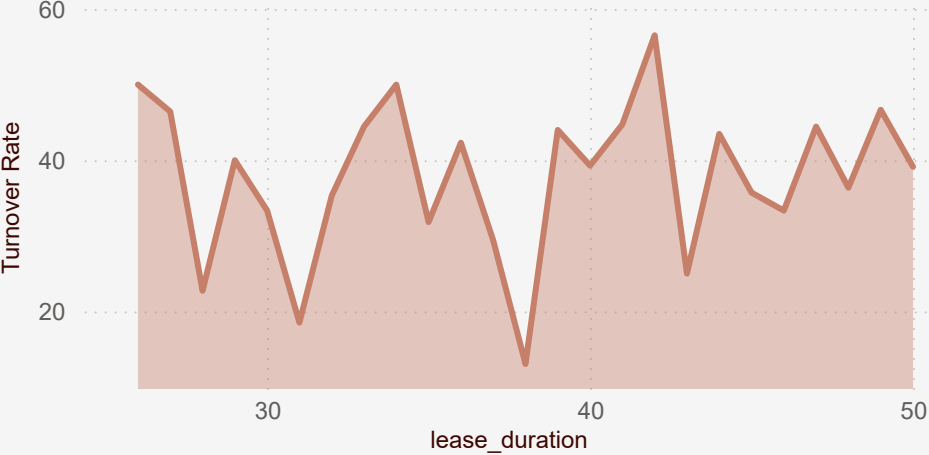
All

38.11
Turnover Rate

Count of age_group by move_out_reason

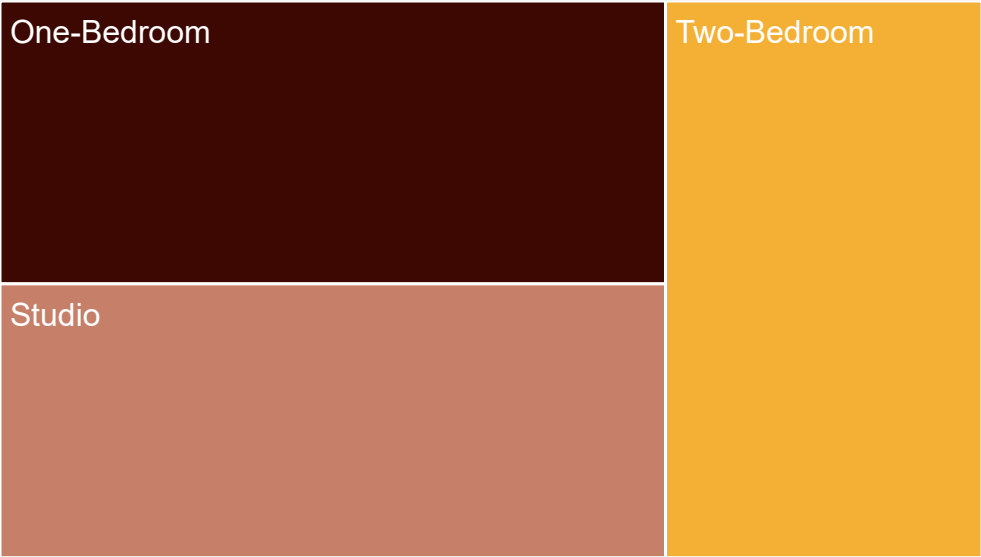


Turnover Rate by lease_duration



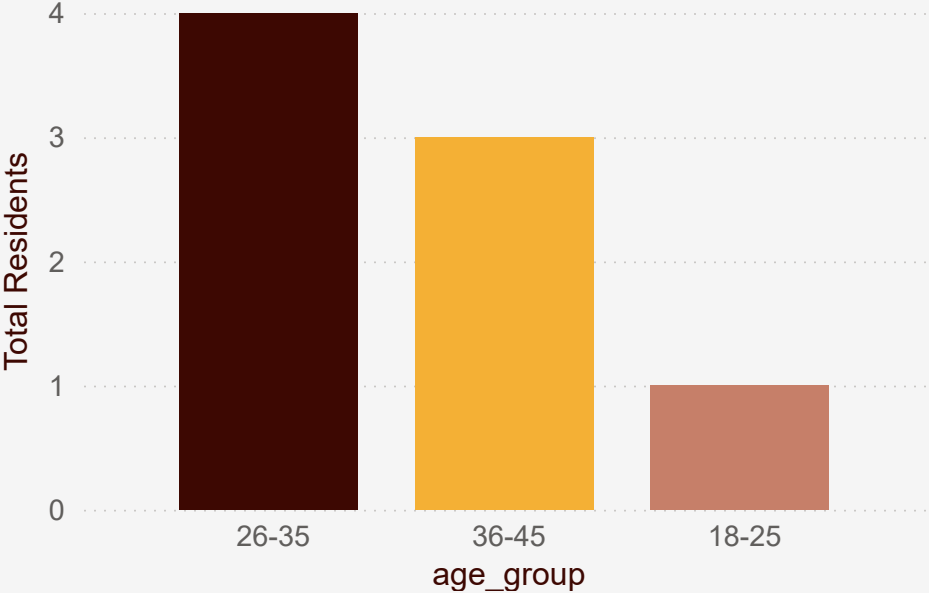
635
Total Residents

Avg Stay Duration by unit_type



38.63
Avg Stay Duration

Resident Count by Age Group





RESIDENTS COMPLAINTS AND SERVICE

Complaint category

All

Status

All

4.70

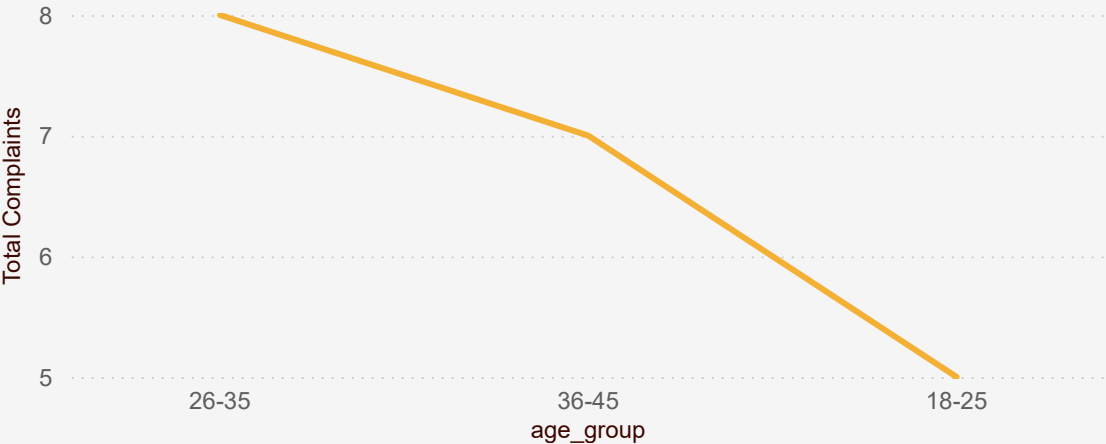
Avg Resolution Time

20

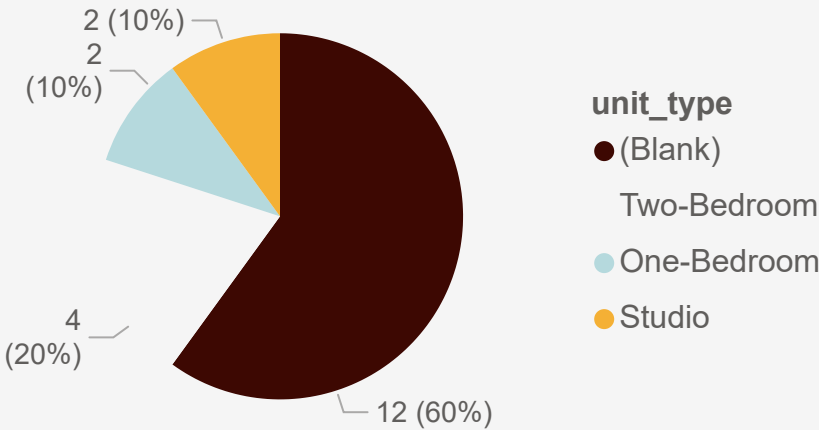
Total Complaints

complaint_category	status
Electricity	Unresolved
Maintenance	Resolved
Noise	Unresolved
Plumbing	Resolved
Security	Resolved

Total Complaints by age_group



Count of complaint_category by unit_type



Average Resolution Time by Complaint Type

