Michelle Angela M. Racho

Frontend Web Developer

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github.com/michelleracho
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EDUCATION

Augusta University   Augusta, GA
Bachelor of Science in Computer Science   May 2018
Cyber Defender Certificate   May 2018
Relevant Coursework: Data Structures, Assembly Language Programming, Database Systems, Software Engineering, Theory of Computation, Internet Programming, Programming Languages Concepts, Cyber Security, Senior Capstone Project

COMPUTER SKILLS

Development: HTML, CSS, SASS/SCSS, Bootstrap, JavaScript, jQuery, Node.js, C#, .NET
Tools: MS Office, VS Code, Visual Studio, Git, Github, NPM

PROJECTS

Frontend Mentor Challenges   August 2020 – Present
frontendmentor.io
- Constantly working on challenges from frontendmentor.io
- The challenge is to build out the given design preview for both desktop and mobile versions

Sound App – a Patatap clone   August 2020
Personal Project
- Created a Patatap clone using JavaScript libraries; the idea of Patatap is to produce different sounds and animations on each key press
- Used Paper.js for the animations, Howler.js for the sound

Portfolio Website   July 2020
michelleracho.com
- Built and designed a responsive website from scratch using HTML, CSS, SCSS

WORK EXPERIENCE

Client Support Specialist II (Account Manager)   December 2019 – March 2020
Client Support Specialist I   June 2019 – December 2019
ADP
- Primary point of contact for 30 clients; assisted my clients as well as other clients within the South region with payroll concerns through phone, email, and screen-share
- Collaborated with team members to find effective and efficient solutions for issues clients are experiencing
- Promoted to a level II position six months after starting with the company and received 10/10 from random client surveys one month after starting in the level II position

OTHER SKILLS

- Customer service
- Familiar with Adobe XD, Photoshop CS6, Premiere Pro CS6
- Native Filipino and Cebuano speaker, elementary Korean