User Test Survey - Vista Computer Repair Re-Design Project

Please take 3 minutes to fill out the following questionnaire regarding our website re-design. Please click the following link to view the website in question and participate in this survey: http://michieis7.github.io/WSP-repo/project/ Note: The website is not complete so we need you to only be paying particular attention to the visual orientation of the basic design as well as function, as you answer the questions. Thank you.

* Required

What strikes you first when you look at the website? * Looking visually at the page, what catches your eye?

To you, what do you feel is the purpose of the site? * What was your first impression about what the website is trying to accomplish?
On a scale of 1 to 5; how easy is it to navigate the site? * 1 being hardestst and 5 being easiest.

      1   2   3   4   5
Difficult   Easy

Please submit your suggestions to make make the site even better.
Please give me your initial impressions about the layout and design of this page by choosing one of the following options: *
   - There are some areas of the site that I feel might be visually incomplete or unfinished
   - The site genuinely satisfies the site's intent and targeted audience
   - Somewhere between the first and second options

Who, specifically, do you think might visit the site regularly? *

Please take a look at the forms on the Contact Us page and tell me if there is anything I could add to help achieve the site's goal?

Was information on the website hard to find?
- Everything was easy to find
- Some things were easy to find.
- Nothing was easy to find.

Specifically name what was hard or easy to find below.

What would you change on the website, if any?

Timestamp	What strikes you first when you look at the website?	To you, what do you feel is the purpose of the site?	On a scale of 1 to 5; how easy is it to navigate the site?	Please submit your suggestions to make make the site even better.	Please give me your initial impressions about the layout and design of this page by choosing one of the following options:	Who, specifically, do you think might visit the site regularly?	Please take a look at the forms on the Contact Us page and tell me if there is anything I could add to help achieve the site's goal?	Was information on the website hard to find?	Specifically name what was hard or easy to find below.	What would you change on the website, if any?
5/3/2013 9:42:37	Yellowish color	It is odd because it correlates computer repair to old or antiques books. In fact, at first glance the old books look like a piece of wood.	4	The menu (Home About Us Blog/News Services Resources Contact Us) is cramped together and the menu appear to be less user friendly although navigating through the site is easy.						
5/3/2013 10:16:18	The cracked screen	Offers a range of computer services.	4	I would not make the predominant picture on the website the picture of the cracked screen. It appears from the information on the website that the business offers a full range of computer support and repair services. As such I would make the eye catching (predominant) picture related to the business and residential network solutions.						
5/3/2013 10:51:49	The crack on the computer screen	To help repair cracked screens on your monitor.	4	No.						
5/3/2013 11:36:06	Kinda long	Repair computers	4	Having to keep going down the page to find things was not helpful						
5/3/2013 17:16:33	The picture of the blue cracked screen	Repair	5	Draw more attention to the navigation buttons at the top.	The site genuinely satisfies the site's intent and targeted audience	People who have cracked screens.	I think the form is sufficient.	Everything was easy to find	All of the navigation buttons at the top.	

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5/3/2013 17:28:53	The CTA	To inform visitors of the services of a computer repair shop.	5	Add a high quality photo or two to your about us page showing some friendly/smiling people helping others. Just something to liven it up a bit. The margins on the headings vs the paragraphs looks off. They would look better lined up or the paragraphs indented in rather than out. On the form page on the 'Street Address 1" label, the 1 is getting bumped down a line, at least on Firefox. I think a different color for the headings would improve the look of the site. Right now it all tends to blend together rather than standing out.	The site genuinely satisfies the site's intent and targeted audience	Anyone looking to get a computer repaired.	There is an html property, 'required' that you can throw into the input elements that will keep the form from being submitted if that field is empty. You have an * indicating that things are required, if you through that into the code it would force people to fill in those places.	Everything was easy to find	The hours of operation were a little hard to find.	The navigation looks like it needs a little work. It seems to be sizing differently on two of the links in Firefox.
5/3/2013 19:34:40	the main picture.	Getting help on repairing computer issues.	4	The photos and headers on home page need to be scaled down. It is all very busy and I wasnt sure what I should first look at.	There are some areas of the site that I feel might be visually incomplete or unfinished	Business people needing help with computer issues.	Form was laid out well. Maybe center it on the page? Or add some background to end to make it stand out more?	Some things were easy to find.	It was easy to learn about the site. The About Us Page was very clean and clear.	Maybe scale down images and headers on homepage. And perhaps change the nag to be clear to user as to which page they are currently on.