

MICHAEL NICHOLSON



EXPERIENCE

Cloud Solutions Engineer

Divio (Cloud Management Solutions)

📅 2021-03 - Current 📍 Stockholm, Sweden

- Design & build of solutions with Python/Django
- Requirements analysis & management
- Sales & Marketing support
- Content production
- Customer support & onboarding

Senior Consultant

SopraSteria (Consultancy Company, ServiceNow)

📅 2021-03 - Current 📍 Stockholm, Sweden

Telia Finance

📅 2021-03 - 2021-07

- Analysis of issues and new requirements
- ServiceNow solution design, build and test
- JavaScript scripting

Senior Software Engineer, Contract

Telenor AB (Telecommunications provider. B/OSS)

📅 2017-04 - 2021-02 📍 Stockholm, Sweden

- Analysis of issues and new requirements
- Solution design, build and test
- Migration of consumer customers within large transformation project from legacy DB using Python
- Proof of concept for migration of monolithic system to Python/Django-based service architecture

Owner

Wine Brothers & Co HB (Wine importer)

📅 2015-06 - 2018-07 📍 Stockholm, Sweden

- Liaise with producers & import wines from around the world (NZ, France, Spain, and internally within Sweden)
- Budget & financial responsibility
- Sales support for existing & future customers, including Systembolaget (Swedish alcohol monopoly)

TOOLSET

SKILLS

Business Analysis

Risk

Requirements

Process

Leadership

Architecture

Problem solving

Agile

Critical thinking

DDD

Transformation

DOMAIN

Telecom

B/OSS

SaaS

Pensions

Finance

Cloud

IaaS

IaaS

TECHNOLOGIES

Python

Django

Git

RDBMS

Linux

Docker

Scripting

Oracle

SQL

FREE TIME



■ Reading

■ Writing

■ Family

■ Hobby projects

■ Training

RECENT

Business Analyst & Manager

[TeliaSonera AB](#) (Mobile telephony & data)

📅 2012-06 - 2016-02 📍 Stockholm, Sweden

Head of Business Analysis

📅 2014-06 - 2016-02

- Build Business Analysis unit into centre of excellence
- Recruitment: Business Analysts, Information Architect, Business Architect
- Drive quality work for requirements & processes
- Personnel responsibility

Manager - Analysis & Delivery

📅 2013-01 - 2014-05

- Merge 2 teams - Business Analysis & Delivery Managers
- 20+ people, 4 locations, 3 countries
- Define & promote the BA & DM roles
- Investigate & pilot new requirements tool
- Personnel responsibility: Training, coaching, development, salary review & performance management
- Steering committees & project ownership

Business Analyst

📅 2012-06 - 2016-12

- Analyse & manage requirements & processes
- Drive small assignments from concept to completion

Billing Specialist

[ComHem AB](#) (Triple play operator)

📅 2009-11 - 2012-06 📍 Stockholm, Sweden

- PM for upgrade of IRB rating engine with redesign of provisioning flow from billing system
- Streamline rating & billing processes
- Support & solve billing system issues
- Manage mediation, rating & revenue assurance systems
- Central point of contact for technical specialists, business, finance and IT department

Parental leave

📅 2008-10 - 2009-10 📍 Stockholm, Sweden

Senior Software Engineer, Contract

[Telenor AB](#) (Telecommunications provider. B/OSS)

📅 2007-03 - 2008-09 📍 Karlskrona, Sweden & Remote

- Analysis, design and build of B/OSS solutions for both B2B and B2C.

Senior Software Engineer, Contract, 50%

[Tele2 AB](#) (Quadruple play provider)

📅 2006-04 - 2007-02 📍 Stockholm, Sweden & Remote

- Technical support, information and advice on new campaigns for marketing

CONFERENCES

[DjangoDayCPH 2022](#)

Copenhagen, Denmark

Talk: [YouTube](#)

[DjangoCon EU 2020](#)

Porto, Portugal

[PyCon Sweden 2019](#)

Stockholm, Sweden

COURSES

[Docker Mastery](#)

Udemy

[Machine Learning](#)

Stanford University

[WSET Level 2](#)

Wine & Spirit Education Trust

[ITIL Foundation](#)

APMG International

[Essentials of Management](#)

TeliaSonera

[Agile Requirement Practices](#)

Learning Tree

[Requirements Management](#)

Learning Tree

[PPS \(Project Management\)](#)

Tieto

[PRINCE2 Practitioner](#)

Datrix Training

Senior Analyst, Contract

[AXA](#) (Financial services provider)

- 📅 2005-03 - 2006-12 📍 Melbourne, Australia
- Business analysis & technical project management
 - Design of new core pension asset management engine
 - Set up QA & training program
 - Moved to 50% remote on return to Sweden, Apr 2006

Senior Software Engineer, Contract

[Vodafone AB](#) (Telecommunications provider. B/OSS)

- 📅 2002-04 - 2005-04 📍 Karlskrona, Sweden
- Design & build of audit system for use in major transformation / migration project
 - Technical project lead

Sabbatical - Global backpacker

📅 2001-06 - 2002-04 📍 Worldwide

Senior Software Engineer, Contract

[Europol AB](#) (Telecommunications provider. B/OSS)

- 📅 1999-09 - 2001-06 📍 Karlskrona, Sweden
- Tech lead
 - Implement telematic functionality - first in Sweden
 - Expansion of prepaid services

Software Engineer, Contract

[Netcom AB](#) (Mobile Telecommunications provider)

- 📅 1997-11 - 1999-08 📍 Oslo, Norway
- Support of B/OSS systems
 - Support manager

Senior Analyst

[IBS \(Public Services\) Ltd.](#) (Software house)

- 📅 1996-11 - 1997-11 📍 Manchester, UK
- Installation and maintenance of customer systems
 - Customer training
 - Pre-sales support

Analyst

[MDIS](#) (Software house)

- 📅 1995-01 - 1996-11 📍 Bristol, UK
- Design & build of data archiving system
 - Development of flexible pension calculation engine
 - Customer training

Analyst

[Barclays Bank](#) (Global banking & financial services)

- 📅 1993-09 - 1994-12 📍 Douglas, Isle of Man & Liverpool, UK
- Design & build new branch reporting system
 - Establish & fulfil administrative requirements for new offshore banking centre on the Isle of Man

EDUCATION

[PGCE, Information Technology, 1993](#)

University of Liverpool

[BSc \(Hon\) Mathematics, 1992](#)

University of Sheffield

LANGUAGES

English - Native

Swedish - Fluent