

MICHAEL NICHOLSON

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EXPERIENCE

Senior Software Engineer, Contract Telenor AB

Telecommunications provider. B/OSS systems

2017-04 - Current Stockholm, Sweden

- Analysis of issues and new requirements
- Solution design, build and test
- Migration of consumer customers within large transformation project from legacy DB using Python
- Proof of concept for migration of monolithic system to Python/Django-based service architecture

Owner

Wine Brothers & Co HB

Wine importer & Swedish distributor

2015-06 - 2018-07 Stockholm, Sweden

- Liaise with producers & import wines from around the world (NZ, France, Spain, and internally within Sweden)
- Budget & financial responsibility
- Sales support for existing & future customers, including Systembolaget (Swedish alcohol monopoly)

Business Analyst & Manager

TeliaSonera AB

Mobile telephony & data service provider

2012-06 - 2016-02 Stockholm, Sweden

Head of Business Analysis 2014-06 - 2016-02

- Build Business Analysis unit into centre of excellence
- Recruitment: Business Analysts, Information Architect, Business Architect
- Drive quality work for requirements & processes
- Personnel responsibility

Manager - Analysis & Delivery 2013-01 - 2014-05

- Merge 2 teams - Business Analysis & Delivery Managers
- 20+ people, 4 locations, 3 countries
- Define & promote the BA & DM roles
- Investigate & pilot new requirements tool
- Personnel responsibility: Training, coaching, development, salary review & performance management
- Steering committees & project ownership

Business Analyst 2012-06 - 2016-12

- Analyse & manage requirements & processes
- Drive small assignments from concept to completion

TOOLSET SKILLS

Business Analysis	Risk
Requirements	Process
Leadership	Architecture
Problem solving	Agile
Critical thinking	DDD
Transformation	

DOMAIN

Telecom	B/OSS
Pensions	Finance

TECHNOLOGIES

Python	Django	Git
RDBMS	Linux	Docker
Scripting	Oracle	SQL

Billing Specialist

ComHem AB

Triple play operator

📅 2009-11 - 2012-06 📍 Stockholm, Sweden

- PM for upgrade of IRB rating engine with redesign of provisioning flow from billing system
- Streamline rating & billing processes
- Support & solve billing system issues
- Manage mediation, rating & revenue assurance systems
- Central point of contact for technical specialists, business, finance and IT department

Parental leave

📅 2008-10 - 2009-10 📍 Stockholm, Sweden

Senior Software Engineer, Contract

Telenor AB

Telecommunications provider. B/OSS systems

📅 2007-03 - 2008-09 📍 Karlskrona, Sweden & Remote

- PM for upgrade of IRB rating engine with redesign of provisioning flow from billing system
- Streamline rating & billing processes

Senior Software Engineer, Contract, 50%

Tele2 AB

Quadruple play provider

📅 2006-04 - 2007-02 📍 Stockholm, Sweden & Remote

- Technical support, information and advice on new campaigns for marketing

Senior Analyst, Contract

AXA

Financial services provider - insurance & pensions

📅 2005-03 - 2006-12 📍 Melbourne, Australia

- Business analysis & technical project management
- Design of new core pension asset management engine
- Set up QA & training program
- Moved to 50% remote on return to Sweden, Apr 2006

Senior Software Engineer, Contract

Vodafone AB

Telecommunications provider. B/OSS systems

📅 2002-04 - 2005-04 📍 Karlskrona, Sweden

- Design & build of audit system for use in major transformation / migration project
- Technical project lead

Sabbatical - Global backpacker

📅 2001-06 - 2002-04 📍 Worldwide

FREE TIME



■ Reading ■ Writing
■ Family ■ Hobby projects
■ Training

RECENT CONFERENCES

DjangoCon EU 2020
Porto, Portugal

PyCon Sweden 2019
Stockholm, Sweden

COURSES

Docker Mastery
Udemy

Machine Learning
Stanford University

WSET Level 2
Wine & Spirit Education Trust

ITIL Foundation
APMG International

Essentials of Management
TeliaSonera

Agile Requirement Practices
Learning Tree

Requirements Management
Learning Tree

PPS (Project Management)
Tieto

PRINCE2 Practitioner
Datatrix Training

Senior Software Engineer, Contract

Europolitan AB

Telecommunications provider. B/OSS systems

📅 1999-09 – 2001-06 📍 Karlskrona, Sweden

- Tech lead
- Implement telematic functionality – first in Sweden
- Expansion of prepaid services

Software Engineer, Contract

Netcom AB

Mobile Telecommunications provider

📅 1997-11 – 1999-08 📍 Oslo, Norway

- Support of B/OSS systems
- Support manager

Senior Analyst

IBS (Public Services) Ltd.

Software house for local authority support systems

📅 1996-11 – 1997-11 📍 Manchester, UK

- Installation and maintenance of customer systems
- Customer training
- Pre-sales support

Analyst

MDIS

Software house with focus on HR & pensions

📅 1995-01 – 1996-11 📍 Bristol, UK

- Design & build of data archiving system
- Development of flexible pension calculation engine
- Customer training

Analyst

Barclays Bank

Global banking & financial services

📅 1993-09 – 1994-12 📍 Douglas, Isle of Man
& Liverpool, UK

- Design & build new branch reporting system
- Establish & fulfil administrative requirements for new offshore banking centre on the Isle of Man

EDUCATION

PGCE, Information Technology, 1993

University of Liverpool

BSc (Hon) Mathematics, 1992

University of Sheffield

LANGUAGES

English - Native

Swedish - Fluent