MICHAEL NICHOLSON

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EXPERIENCE

Senior Consultant
SopraSteria
Consultancy Company & ServiceNow partner
📅 2021-03 – Current   📍 Stockholm, Sweden
Telia Finance   📅 2021-03 – Current
- Analysis of issues and new requirements
- ServiceNow solution design, build and test
- JavaScript scripting

Senior Software Engineer, Contract
Telenor AB
Telecommunications provider. B/OSS systems
📅 2017-04 – 2021-02   📍 Stockholm, Sweden
- Analysis of issues and new requirements
- Solution design, build and test
- Migration of consumer customers within large transformation project from legacy DB using Python
- Proof of concept for migration of monolithic system to Python/Django-based service architecture

Owner
Wine Brothers & Co HB
Wine importer & Swedish distributor
📅 2015-06 – 2018-07   📍 Stockholm, Sweden
- Liaise with producers & import wines from around the world (NZ, France, Spain, and internally within Sweden)
- Budget & financial responsibility
- Sales support for existing & future customers, including Systembolaget (Swedish alcohol monopoly)

Business Analyst & Manager
TeliaSonera AB
Mobile telephony & data service provider
📅 2012-06 – 2016-02   📍 Stockholm, Sweden
Head of Business Analysis   📅 2014-06 – 2016-02
- Build Business Analysis unit into centre of excellence
- Recruitment: Business Analysts, Information Architect, Business Architect
- Drive quality work for requirements & processes
- Personnel responsibility

TOOLSET

SKILLS

Business Analysis	Risk
Requirements	Process
Leadership	Architecture
Problem solving	Agile
Critical thinking	DDD
Transformation	

DOMAIN

Telecom	B/OSS
Pensions	Finance

TECHNOLOGIES

Python	Django	Git
RDBMS	Linux	Docker
Scripting	Oracle	SQL

Manager – Analysis & Delivery   📅 2013-01 – 2014-05
- Merge 2 teams – Business Analysis & Delivery Managers
- 20+ people, 4 locations, 3 countries
- Define & promote the BA & DM roles
- Investigate & pilot new requirements tool
- Personnel responsibility: Training, coaching, development, salary review & performance management
- Steering committees & project ownership

Business Analyst   📅 2012-06 – 2016-12
- Analyse & manage requirements & processes
- Drive small assignments from concept to completion

Billing Specialist
ComHem AB
Triple play operator
📅 2009-11 – 2012-06   📍 Stockholm, Sweden
- PM for upgrade of IRB rating engine with redesign of provisioning flow from billing system
- Streamline rating & billing processes
- Support & solve billing system issues
- Manage mediation, rating & revenue assurance systems
- Central point of contact for technical specialists, business, finance and IT department

Parental leave
📅 2008-10 – 2009-10   📍 Stockholm, Sweden

Senior Software Engineer, Contract
Telenor AB
Telecommunications provider. B/OSS systems
📅 2007-03 – 2008-09   📍 Karlskrona, Sweden & Remote
- Analysis, design and build of B/OSS solutions for both B2B and B2C.

Senior Software Engineer, Contract, 50%
Tele2 AB
Quadruple play provider
📅 2006-04 – 2007-02   📍 Stockholm, Sweden & Remote
- Technical support, information and advice on new campaigns for marketing
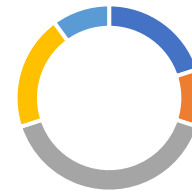
Senior Analyst, Contract
AXA
Financial services provider – insurance & pensions
📅 2005-03 – 2006-12   📍 Melbourne, Australia
- Business analysis & technical project management
- Design of new core pension asset management engine
- Set up QA & training program
- Moved to 50% remote on return to Sweden, Apr 2006

FREE TIME

- 🟦 Reading
- 🟧 Writing
- ⬜ Family
- 🟨 Hobby projects
- 🟦 Training

RECENT CONFERENCES

DjangoCon EU 2020
Porto, Portugal

PyCon Sweden 2019
Stockholm, Sweden

COURSES

Docker Mastery
Udemy

Machine Learning
Stanford University

WSET Level 2
Wine & Spirit Education Trust

ITIL Foundation
APMG International

Essentials of Management
TeliaSonera

Agile Requirement Practices
Learning Tree

Requirements Management
Learning Tree

PPS (Project Management)
Tieto

PRINCE2 Practitioner
Datrix Training

Senior Software Engineer, Contract
Vodafone AB
Telecommunications provider. B/OSS systems
📅 2002-04 – 2005-04 　　📍 Karlskrona, Sweden
- Design & build of audit system for use in major transformation / migration project
- Technical project lead

Sabbatical – Global backpacker
📅 2001-06 – 2002-04 　　📍 Worldwide

Senior Software Engineer, Contract
Europolitan AB
Telecommunications provider. B/OSS systems
📅 1999-09 – 2001-06 　　📍 Karlskrona, Sweden
- Tech lead
- Implement telematic functionality – first in Sweden
- Expansion of prepaid services

Software Engineer, Contract
Netcom AB
Mobile Telecommunications provider
📅 1997-11 – 1999-08 　　📍 Oslo, Norway
- Support of B/OSS systems
- Support manager

Senior Analyst
IBS (Public Services) Ltd.
Software house for local authority support systems
📅 1996-11 – 1997-11 　　📍 Manchester, UK
- Installation and maintenance of customer systems
- Customer training
- Pre-sales support

Analyst
MDIS
Software house with focus on HR & pensions
📅 1995-01 – 1996-11 　　📍 Bristol, UK
- Design & build of data archiving system
- Development of flexible pension calculation engine
- Customer training

Analyst
Barclays Bank
Global banking & financial services
📅 1993-09 – 1994-12 　　📍 Douglas, Isle of Man & Liverpool, UK
- Design & build new branch reporting system
- Establish & fulfil administrative requirements for new offshore banking centre on the Isle of Man

EDUCATION

PGCE, Information Technology, 1993
University of Liverpool

BSc (Hon) Mathematics, 1992
University of Sheffield

LANGUAGES

English - Native

Swedish - Fluent