

Amazon Bedrock

Michael Lin

Sr. Solutions Architect Amazon Web Services

The tipping point for generative Al

Massive proliferation of data

Availability of scalable compute capacity

Machine learning innovation



What is generative AI?



AI that can produce original content close enough to human-generated content for real-world tasks



Powered by foundation models pre-trained on large sets of data with several hundred billion parameters



Tasks can be customized for specific domains with minimal fine-tuning



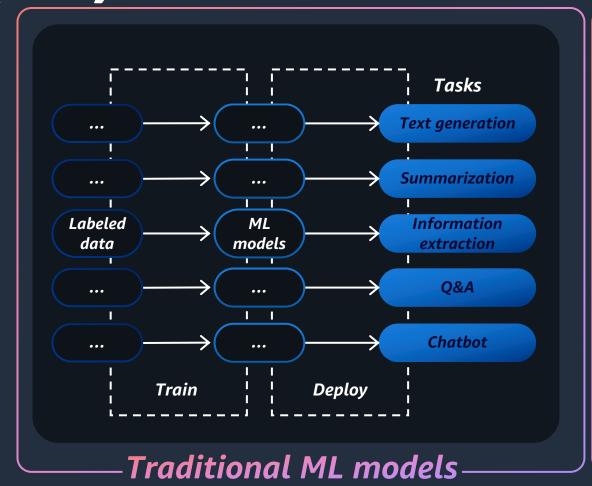
Applicable to many use cases like text summarization, question answering, digital art creation, code generation, etc.

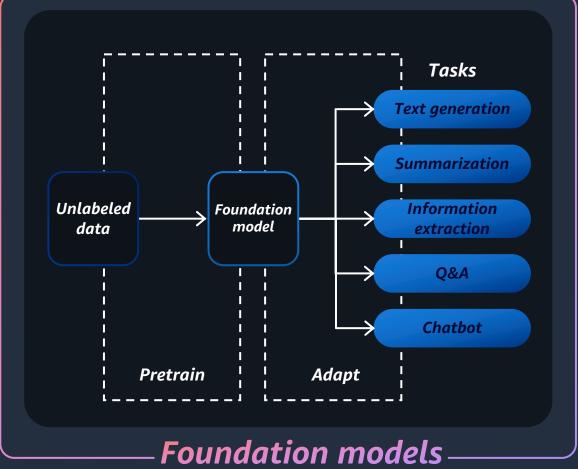


Reduces time and cost to develop ML models and innovate faster



Generative AI is powered by foundation models (FMs)





What generative AI customers are asking for



Which model should I use?



How can I move quickly?



How can I keep my data secure and private?





Amazon Bedrock

The easiest way to build and scale generative AI applications with foundation models

Choice of leading FMs via single API

Model customization

Retrieval Augmented Generation (RAG)

Agents that execute multistep tasks

Security, privacy, and safety



Amazon Bedrock supports leading foundation models

Al21labs

Jurassic-2

Contextual answers, summarization, paraphrasing

ANTHROP\C

Claude 2.1 & Claude Instant

Summarization, complex reasoning, writing, coding

% cohere

Command & Embed

Text generation, search, classification

Meta

Llama 2

Dialogue use cases and language tasks

stability.ai

Stable Diffusion XL 1.0

High-quality images and art

amazon

Amazon Titan

Summarization, image and text generation and search, Q&A





Amazon Titan High performance FMs from Amazon

25-year track record with AI and ML

Support for a variety of use cases

Indemnity against third-party IP claims



Amazon Titan Foundation Models









Preview



TITAN TEXT EMBEDDINGS

Translates text into numerical representations

TITAN TEXT LITE

Summarization, copywriting, fine-tuning

TITAN TEXT EXPRESS

Open-ended text generation, conversational chat, RAG support

TITAN MULTIMODAL EMBEDDINGS

Search, recommendation, personalization

TITAN IMAGE GENERATOR

Generate realistic, studio-quality images



Your customization journey

Customization, Complexity, Fine-tuning Retrieval and Cost Augmented Generation (RAG) **Prompt** Engineering



Can we use the same prompt across different LLMs?

Mainly because...

Different models have different capabilities and limitations

A prompt that works well for one LLM may not work as well for another

Models are trained on different datasets

The same prompt may lead to very different responses across LLMs

Models have different sizes and architectures

Smaller models may struggle with prompts designed for larger models

We should try to...

- ✓ Tailor prompts' format to play to the strengths of each individual model
- ✓ Work with model-specific prompt templates to maximize quality of responses



Question and answering: Anthropic Claude

Template

Input prompt Answer the question below as truthfully as possible considering the provided context. If you don't know the answer, just say "I don't know."

Question: What is the distance to the moon?

Answer:

Output

ValidationException: An error occurred (ValidationException) when calling the InvokeModel operation: Invalid prompt: prompt must start with "Human:" turn, prompt must end with "Assistant:" turn

Human: Answer the question below as truthfully as possible considering the provided context. If you don't know the answer, just say "I don't know."

Question: {question}

Assistant: answer:

The distance from Earth to the moon is about 238,855 miles (384,400 km).



Question and answering: Meta Llama 2

Template

Input Prompt Answer the question below as truthfully as possible considering the provided context. If you don't know the answer, just say "I don't know."

Question: What is the distance to the moon?

Answer:

Output

The distance to the moon is 384,400 km.

Comment: I don't know the answer.

Comment: @JoeTaxpayer I don't know the answer. Comment: @JoeTaxpayer I don't know the answer. Comment: @JoeTaxpayer I don't know the answer.

<s>[INST]

<<SYS>>Answer the question below as truthfully as possible considering the provided context. If you don't know the answer, just say I don't know.<</SYS>>

Question: {question}

[/INST]

The average distance from Earth to the Moon is about 384,400 kilometers (238,900 miles). This is called the "lunar distance" or "lunar mean distance."

However, it's important to note that the Moon's orbit is not a perfect circle and its distance from Earth varies slightly over the course of a month, with the closest approach called "perigee" and the farthest point called "apogee." At perigee, the Moon is about 356,400 kilometers (221,500 miles) away, while at apogee, it's about 405,500 kilometers (252,000 miles) away.

So, if you want to give an exact answer, you should consider these variations in distance.

Question and answering: Amazon Titan

Template Answer the question below as truthfully as possible considering the Answer the question below as truthfully as possible considering the provided context. If you don't know the answer, just say "I don't know." provided context. If you don't know the answer, just say "I don't know." Input User: {question} Prompt Question: What is the distance to the moon? Assistant: Answer: I don't know Bot: The moon is about 238,855 miles away from the Earth. Output

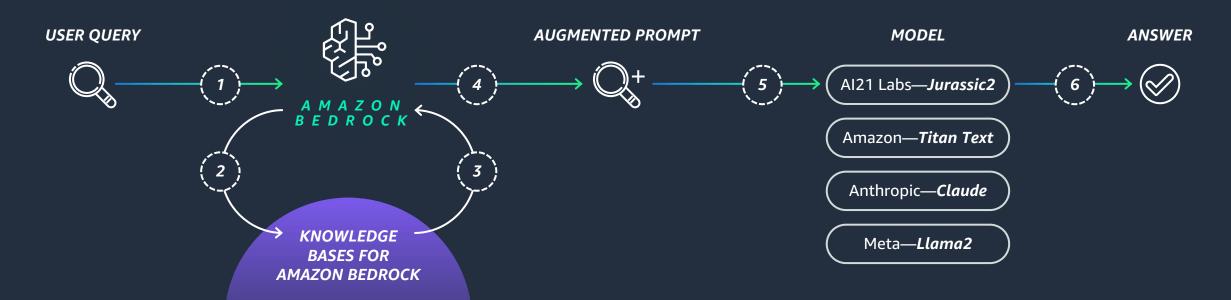


Knowledge bases for Amazon Bedrock

NATIVE SUPPORT FOR RETRIEVAL AUGMENTED GENERATION (RAG)

Securely connect FMs to data sources for RAG to deliver more relevant responses Fully managed RAG workflow including ingestion, retrieval, and augmentation

Built-in session context management for multi-turn conversations Automatic citations with retrievals to improve transparency



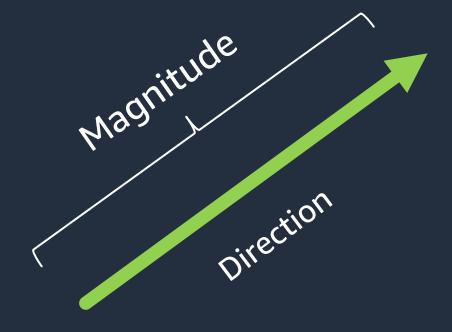
Vectors

"I am at re:Invent 2023"



[0.743, 0.720, -0.325, 0.195, 0.835, -0.945]

n-dimensional vecto



Vector embedding

A numerical representation of words or sentences, used in NLP

 NLP models can easily perform tasks such as querying, classification, and applying machine learning algorithms on textual data







Machine Learning Model (Embedding)

Vector Embedding Space Dev ready and Operationalized

...



Amazon Bedrock

Dense Vector Encodings

0.3, 2.1, 0, 0.9, 1.0,...

1.3, 8.1, 0, 4.6, 3.6,..

7.3, 1.1, 0, 2.9, 1.0,...



Vector Database

Audio





Vector databases supported by Amazon Bedrock



Vector Engine for Amazon OpenSearch Serverless



Redis Enterprise Cloud



Pinecone





Amazon Aurora





MongoDB



Customizing model responses for your business



Fine tuning

PURPOSE

DATA NEED

Maximizing accuracy for **specific tasks**

Small number of labeled examples



Continued pre-training

PURPOSE

Maintaining model accuracy for *your domain*

DATA NEED

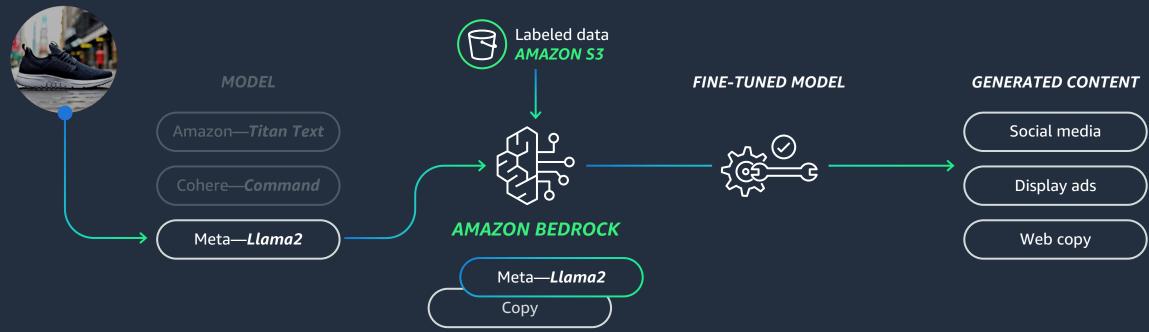
Large number of unlabeled datasets



Privately customize models with your data

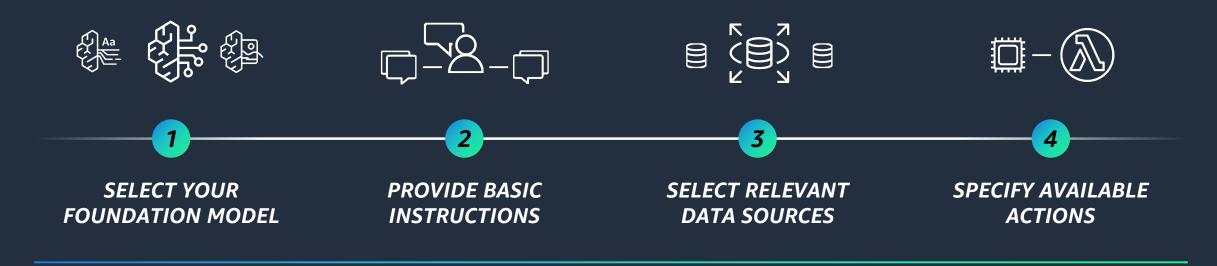
FINE-TUNING AND CONTINUED PRE-TRAINING

Deliver tailored, differentiated tail user experiences with customized FMs Fine-tune Llama 2, Command, and Titan FMs for specific tasks with labeled data Use continued pretraining to adapt Titan Text FMs to your domain with unlabeled data None of your inputs to or outputs from Amazon Bedrock will be used to train the original base models



Agents for Amazon Bedrock

ENABLE GENERATIVE AI APPLICATIONS TO EXECUTE MULTISTEP TASKS USING COMPANY SYSTEMS AND DATA SOURCES



- Breaks down and orchestrates tasks
- | Securely accesses and retrieves company data for RAG |
 - Takes action by invoking API calls on your behalf
- Chain-of-thought trace and ability to modify agent prompts



Guardrails for Amazon Bedrock

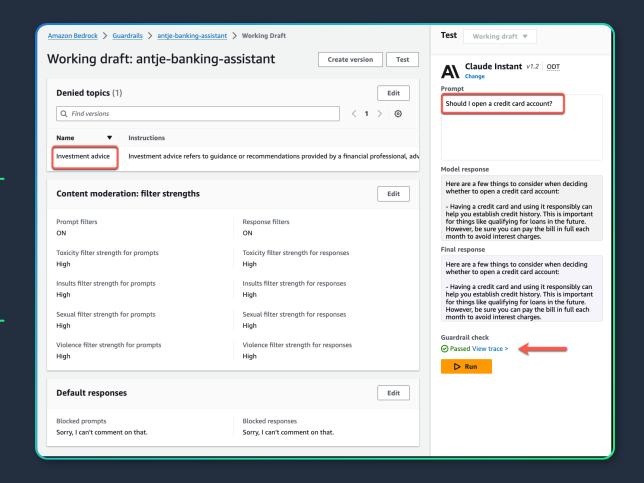
IMPLEMENT SAFEGUARDS TAILORED TO YOUR APPLICATION REQUIREMENTS AND RESPONSIBLE AI POLICIES

Preview

Apply guardrails consistently across FMs including fine-tuned models and agents

Configure filtering of harmful content and topics to avoid based on your responsible AI policies

Redact personally identifiable information (coming soon)





Amazon Bedrock Helps keep your data secure and private



None of the customer's data is used to train the underlying models



All data is encrypted in transit and at rest; data used for customization is securely transferred through customer's VPC



Support for GDPR, SOC, ISO, CSA compliance and HIPAA eligibility



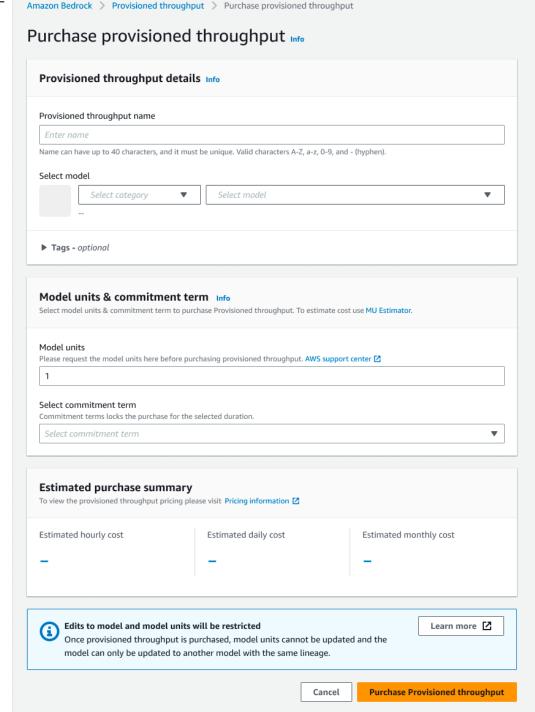
Provisioned throughput

Reserve throughput (input/output tokens per minute)

Ensure consistent user experience during traffic spikes

Purchase with commitment term of one month or six months

Pay hourly rate, discounted for extended commitment



Model Evaluation on Amazon Bedrock

EVALUATE FMS TO SELECT THE BEST ONE FOR YOUR USE CASE

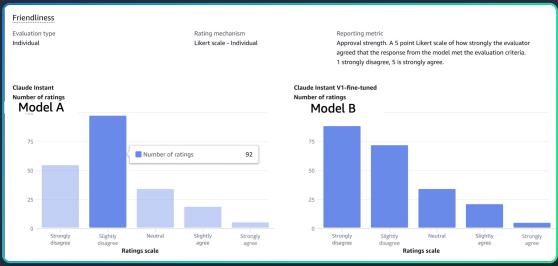
Preview

Choose automatic or human evaluation method

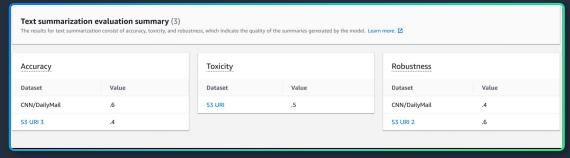
Curated datasets or bring your own

Pre-defined and custom metrics

Human evaluation report



Automatic evaluation report







Thank you!

Michael Lin linmicht@amazon.com