

Kevin Mihalich

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Overview

I am a User Interaction Designer with a passion for crafting experiences that are simple, elegant, and useful.

Experience

User Interaction Designer

Alliance Data Card Services Sep 2015 - Present

- Served as a dedicated User Experience resource to Agile Development teams overseeing the Account Center web platform.
- Responsible for crafting and delivering quality user experiences, with the flexibility to function across different end user devices and brand variations.
- Lead design efforts on multiple, high priority projects with large consumer impact and visibility.
- Tasks include: Competitive design research, wireframing, low- and high-fidelity mockup design, functional prototype creation, usability testing, specification documentation, IT agile team support.

Analyst, IT Analysis

Nationwide Insurance Jan 2014 - Sep 2015

- Served as line requirements analyst on multiple high-tier projects for Nationwide customer-facing applications, including the Customer Account Management system and mobile application.
- Created the story backlog for a tier 1, multiple-release project; supported the project through a team transition.
- Helped with various continuous improvement and uplift efforts in the requirements space.
- Promoted to Senior Analyst for the Nationwide mobile application team in December 2014.

Web Design Intern / Contractor

Nationwide Insurance Oct 2012 - Dec 2013

- Served as line requirements analyst on multiple high-tier projects for Nationwide customer-facing applications, including the Customer Account Management system and mobile application.
- Created the story backlog for a tier 1, multiple-release project; supported the project through a team transition.
- Helped with various continuous improvement and uplift efforts in the requirements space.
- Promoted to Senior Analyst for the Nationwide mobile application team in December 2014.

Education

B.A. in New Media & Communication Technology

The Ohio State University Sep 2009 - May 2013

Notable Coursework: Web Communications, Evaluation & Usability Testing, User Centered Communication Design, Visual Communication Design, Principles of Human-Computer Interaction, Typographic Design