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SHANGHAI FINANCE INSTITUTE

P2P With Chinese Characteristics Development Regulation and Outlook

By Martin Chorzempa
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P2P With Chinese Characteristics: Development, Regulation, and Outlook

By Martin Chorzempa¹

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¹ Research Fellow , China Finance 40 Forum. For any comments or suggestions, please email the author at Chorzempa@gmail.com. The author would like to thank CF40, The Shanghai Finance Institute, and CF City for institutional support on this project. It also would not have been possible without the P2P platforms and experts who took the time to speak with the author about the industry and their firms. The author would like to personally thank Wang Haiming, GuoFeng, Wang Guanlong, and Wang Qianzheng for helpful comments throughout the research process. Any errors are my own.

Introduction

Chinese P2P is now the largest in the world by far, at over \$53 billion in loans intermediated in 2014.² This rapid financial development might seem surprising, as the typical view among China watchers has been that finance has lagged behind development in other sectors and is dominated by large state-owned banks. Literature on Chinese finance in the West has focused on “financial repression” in its highly regulated financial markets, but fundamental changes in China’s financial system are underway. These changes have weakened existing regulations and opened up the playing field to a diverse body of new financial institutions.

In this report, I analyze the factors that led to the explosive growth of P2P in China, including a long history of interpersonal lending, thriving informal finance, an immense buildup in household wealth, and limited investment channels. Then, I outline the P2P market in China and associated issues, including credit rating and guarantees.

Source: Payments and Clearing Association of China, <http://www.crowdfundinsider.com/2015/05/68230-china-association-of-payment-settlement-places-number-of-p2p-platforms-at-over-2300/>

Thirdly, I outline the existing regulations, regulators, and likely upcoming regulatory measures. Fourth, I predict how this industry will evolve and explore the role it will play in the broader Chinese financial system.

It is important to note that the author uses the term “P2P” here solely for convenience. Chinese sources tend to use P2P interchangeably with other terms that mean, “online lending,” and the US and Europe have now coalesced around the term “marketplace lending” as more inclusive than “peer-to-peer.” P2P has often been understood to be individual-to-individual, which would not accurately describe the lending on platforms like Lending Club and Prosper now mostly funded by institutional investors. It also would not accurately describe the thousands of new entrants to the online lending market in China, which have expanded their lines of business into business credit, wealth management, asset exchanges, information provision, credit rating, and many more. In this report, the author therefore will use the terms “online lending,” “marketplace lending,” and “P2P” interchangeably to more broadly include loans made over platforms that connect borrowers and lenders.³

³ This definition is suggested by Foundation Capital, <http://blog.lendit.co/the-evolution-of-p2p-lending-a-new-frontier-for-finance/>

Why Does P2P Exist in China?

Chinese P2P has taken off, leaving US and UK marketplace lending in the dust. In 2014, the China Payments and Clearing Association estimated total P2P lending at \$53.76 billion. By contrast, the UK industry association P2PFA estimates the UK total at just under \$1.9b in 2014, and Foundation capital estimated 2014 US marketplace lending at \$8.8b.⁴ With such a new industry involving many smaller players, there is bound to be a large margin of error in these estimations, but even so, Chinese P2P appears to be doing about five times the volume of its counterparts in the US and UK combined. Although the first P2P platform in China was founded two years after Prosper emerged in the West, since 2006-7 Chinese P2P growth has outpaced others. To understand why P2P has thrived in China, we need to understand the context behind it in different aspects: cultural, economic, and technical.

Technical Progress Is Laying The Foundation

Technology is the backbone of P2P, as well as its main competitive advantage versus more established financial institutions. The most important technical requirement for P2P to gain rapid adoption is Internet usage, which provides a low-cost marketing and distribution channel for platforms as well as the necessary sources of data for credit rating. Although the Internet came late to China, its adoption has been rapid, especially for mobile Internet. Official statistics as of December 2014 from the China Internet Information Center puts mobile Internet users at 557 million, which puts China's online population far larger than the entire population of Europe or the US.

Even more interesting is that mobile users make up over 85% of total Internet users in China. In the author's experience, even rural areas of Tibet, one of China's poorest and sparsely inhabited provinces, provided reliable 3G coverage, meaning even a shepherd could apply for loans and invest funds through a P2P platform despite being a day's journey or more from the closest bank branch. All they would need is a smartphone. Although these numbers are large, they have the potential to become far larger in the coming years. According to the Internet Society, China's Internet penetration rate is 45.8%, putting it in 86th place, behind countries like Moldova and Trinidad

⁴ "Strong Growth Continues in Peer-To-Peer Lending Market" 30 April 2015 <http://p2pfa.info/strong-growth-continues-in-peer-to-peer-lending-market> Accessed 27 June 2015.

and Tobago.⁵ But China is unlikely to remain 86th for long.

An often-essential piece of the infrastructure required to run a P2P platform in China is third-party payments. P2P platforms tend to be registered and regulated as informational intermediaries or asset exchanges, but parts of their business model such as guarantees and loan loss reserves mean that many are effectively credit intermediaries. One of the greatest legal risks for P2P operators has been being declared “illegal fundraisers,” a conviction that could mean a figurative death sentence for their companies as well as a literal death sentence for those convicted of the crime. One way to reduce this risk is to route investor funds and borrower payments through third parties to reduce ambiguity about how who is raising funds.

In fact, just like the P2P industry today, the third-party payments industry operated in a legal limbo for about 12 years, beginning in 1999 but taking off after Alibaba’s launch of its Alipay service to facilitate online shopping transactions on its TaoBao platform at the end of 2004. Alipay and 26 other companies received licenses for third-party payments services on May 26, 2011, which marked the

beginning of clearer regulatory rules for the industry.⁶ According to iResearch, Internet payments reached 2.4 trillion RMB in value in Q1 2015, up almost 30% year-on-year. While 24.3% of these payments were for online shopping, a large and growing share of 18.9% went to funds like Alibaba’s Yu’E Bao. Alibaba is the clear market leader in 3rd party payments with its Alipay product, now at 48.9% market share. The second place player, Tencent with Tenpay, reached just under 20% of the market by transaction value.⁶

Although a few large players dominate the market, the long tail of the industry has also grown rapidly, buoyed by a stream of licenses provided by the central bank for new entrants to the market. By July 2014, the PBC had issued 269 licenses for third party payments providers.⁷ Some of these providers, like Huifutianxia, provide specialized account management services to P2P companies. These third party services have facilitated the market entry for P2P platforms, as each does not need to build its payments and account management

⁵ “iResearch Views: Q1 2015 China Third-Party Internet Payment GMV Attain 2.4 Tn Yuan 4 June 2015.” iResearch. <http://www.iresearchchina.com/views/6472.html>. Accessed 15 June 2015.

⁶ “Central Bank Issues More Third-Party Payment Licenses” Caixin. 16 July 2014. <http://english.caixin.com/2014-07-16/100705011.html>. Accessed July 27 2015

⁵ Internet Society Global Internet Maps: Internet User Penetration. <http://www.internetsociety.org/map/global-internet-report/> Accessed 27 June 2015.

infrastructure from scratch. It also provides more support to the platforms' assertion that they do not function as credit intermediaries. Platforms claim that they do not touch funds managed by the third parties, including any loan-loss reserve funds.

Another benefit to the migration of payments online is the creation of data that can be used for credit rating. Since relatively few Chinese have accessed credit from banks in the past, platforms in China have struggled with a paucity of data from which one can create risk models, an issue less salient in the United States due to its long history of consumer credit and well-established credit bureaus. Some platforms worry about the concentration of this data at third-party payments providers (which may have data from numerous client platforms) and the risk that this may lead the payments companies to enter the market as competitors themselves.

Third party payments have also led to broader public acceptance of online, mobile financial services. Alipay reported over 300 million real-name registered users, implying that over 50% of Chinese mobile Internet users had an account.⁸ If one feels secure making payments by phone, why not lend, invest, or borrow as well?

However, not all platforms are continuing to use these relatively new payments providers for their account management. A recent trend in the past year has been for some of the larger platforms to eschew third-party payment services and instead place their accounts at banks like Minsheng or CiticBank.⁹ Why would a platform choose a more costly, much more highly regulated solution to manage their accounts? One reason is that in a crowded field with tens of new platforms being created every day and tens failing, with no standardized disclosure, working with a bank sends a strong signal about the risk management and reliability of a platform. This signal then in turn may provide the platform with a comparative advantage in marketing to China's stability minded investors.

In sum, China's rapid technological development has provided a strong basis for P2P companies' existing position and future growth. Internet penetration, though low as a percentage of the population, is rising rapidly. With this rise come hundreds of millions of new potential customers for online lenders as well as new sources of data

⁸ As of 8 February 2014. <http://ab.alipay.com/i/dashiji.htm>. Accessed 27 July 2015.

⁹ "P2P Lenders Partner with China Minsheng Bank to Manage & Safeguard Client Funds." CrowdFund Insider. 14 February 2015. <http://www.crowdfundinsider.com/2015/02/62747-p2p-lenders-partner-with-china-minsheng-bank-to-manage-safeguard-investors-funds/>. Accessed 2 July 2015

to evaluate credit risk. Other financial innovations like third party payments have allowed P2P to reduce their risk of running afoul of illegal fundraising laws.

Government Policy Is Helping Push Internet Finance

In March 2015, the Chinese government unveiled its official “Internet plus” strategy that clearly supports the development of P2P and e-commerce more broadly. The strategy aims to drive economic growth by developing the combination of Internet technology like big data with manufacturing and commerce. The accompanying investment in Internet infrastructure will get more people online as well as improve speeds and cut costs for those who already have access, expanding the potential market for online P2P platforms. For example, in May, Premier Li Keqiang called on mobile providers to make mobile data cheaper and faster. They responded almost immediately with 20-35% cuts in mobile Internet speeds, a move which will put mobile Internet closer to reach for the poorest sectors of the population like migrant workers and small-scale farmers.¹⁰

Local governments have also been eager to attract Internet finance businesses like P2P to their jurisdictions. Shanghai was the first to roll out supportive policies, but seven other cities followed, including Beijing and Shenzhen, in 2014. For example, Shanghai’s municipal government launched an Internet Finance Park in 2014 and filled the space with companies like Dianrong in only 3 months. In August 2014, it issued official support measures for Internet finance companies, including tax incentives and streamlining certain types of registration.¹¹ The accommodative attitudes both the central and local governments have taken towards Internet finance broadly have had a powerful effect in encouraging companies to enter the industry. It signals official recognition of P2P’s legitimacy and recognition of its long-term potential.

The Economics are Right for P2P

Economic factors, both at the household level and for businesses have contributed to healthy supply and demand for P2P loans. Among households, the proportion needing credit is high and the search

¹⁰ “China’s Telcos Heed Premier’s Call to Cut Internet Fees.” South China Morning Post. 17 May 2015. <http://www.scmp.com/news/china/economy/article/1799149/chinas-telcos-heed-premiers-call-cut-internet-fees> Accessed 17 May 2015.

¹¹ “Shanghai Pledges Support for Internet Finance,” China Daily. 8 August 2015. http://usa.chinadaily.com.cn/business/2014-08/08/content_18276025.htm Accessed 3 July 2015.

for yield among wealthier households has provided ample funds as P2P gains wider acceptance. For businesses, the growth in private enterprise and entrepreneurship has created a need for business loans, often smaller loans than banks tend to provide.

Households Need Better Credit and Investment Opportunities

The conventional wisdom about Chinese households in the West as thrifty savers with little need for credit and low consumption, investing solely in homes and bank deposits hides a much more complicated reality. In fact, this reality is ideal for the development of P2P. The China Household Finance Survey results indicated in 2012 that around 50% of surveyed households reported consumption either equal to or larger than their income.¹² This result implies an enormous demand for credit from the 650 million or so Chinese who would by implication be net borrowers. Of the rest of the population, though they may be net lenders, many millions will still take out loans for mortgages, tuition,

cars, and other large purchases. In fact, 50% of Chinese households reported owning less than 405,000 RMB in assets, or about 65,000 USD. Since this includes housing assets, these households would likely need to borrow to cover unexpected expenses or make large purchases. Since banks have only a limited capacity to expand lending and tend to prefer large loans to SOEs, many of these consumers could turn to P2P.

Businesses Need Capital to Continue Growing

Both supply and demand for capital are growing rapidly in China, which has created borrower and investor needs that the giant state-owned banks have not satisfied. In the past, when state planners ran China's economy, the government budget would allocate capital directly to businesses according to the economic plan, and any "profits" by state owned enterprises would be remitted directly back to the central government. China's households had little capital of their own, and private business was discouraged if not outright forbidden, especially during the Cultural Revolution from the mid-1960s to the mid-1970s. Reform and opening revolutionized China's economy, creating both an enormous stock of household wealth and profitable investment opportunities.

¹² Gan, Li. "Findings From the Chinese Household Finance Survey," September 2012. Southwestern University of Finance and Economics. <http://chfs.swufe.edu.cn/upload/files/Report-English-Sep-2012-2.pdf> Accessed 29 July 2015

We can see the rapid growth in Chinese private business since China joined the WTO in 2001. The decade from 2002-2012 saw the number of registered private enterprises in China more than quadruple from 2.6 million to 10.9 million, and individual businesses almost double from 23.8 million to 40.6 million.¹³ The China Household Finance Survey notes that in 2014, 14.1% of the Chinese population was self-employed, almost double the US's 7.2%. Such small businesses are either underserved by existing official financial institutions or not served at all, and are thus ideal customers for P2P platforms. In a survey of entrepreneurs in Henan province, Kellee Tsai found that 93% never had bank loans, but 60% had obtained credit from non-banks.¹⁴ The rise of private business needs capital, and the millions of individual businesses who were previously unable to get credit from banks can now turn to P2P.

Interest Rate Controls and Liberalization

The famously high savings rate in China is actually driven by the large proportion of income for those in the upper reaches of the income distribution and companies. With slowing housing price growth, an volatile stock market, and low interest rates for deposits, the stable, high investment yield offered by P2P is very attractive, often much higher than comparable wealth management products offered by banks and trust companies. Lower minimum investments as low as 100 Yuan attract investors who may lack the investable funds to reach investment thresholds for investments in wealth management products and trust products. A comparison with the US shows just how much room Chinese households may have to diversify their financial assets. US households held only 12.7% of their financial assets in bank savings, but the corresponding share for Chinese households was almost 58%.¹⁵ Cash was another large component, at 17.93%, meaning that over 75% of Chinese household financial assets were invested in products with either low or no yield. Hopefully P2P can help these households gain a better return on their hard earned savings.

¹³ Lardy, Nicholas, 2015, "Markets Over Mao" Peterson Institute for International Economics. Washington, DC. P.70

¹⁴ Tsai, Kellee. 2001. "Beyond Banks: The Local Logic of Informal Finance and Private Sector Development in China." http://www.hks.harvard.edu/m-rcbg/Conferences/financial_sector/BeyondBanks.pdf Accessed 18 June 2015.

¹⁵ Ibid.

One byproduct of China's highly regulated banking system has been financial repression of Chinese households. The Chinese central bank sets benchmark deposit and lending rates for banks, from which especially pronounced in rural areas, which until very recently made rates offered can deviate by set amounts. While permitted deviation up from official rates have been increasing over the past few years, University of Finance And Economics' Chinese Household Finance Survey show that this informal lending dominates official financial institutions in rural areas, and banks are in the minority even in urban areas where visiting a bank branch is much easier. Lardy calculates that average real deposit rates in China from 2002-2008 was negative .3%, and that real demand deposit rates in mid-2008 were -7.18% as the benchmark rate failed to rise with inflation. He estimates that earning real rates similar to those in 2002 (still far below today's P2P rates) would have netted Chinese savers extra RMB 690 billion more for the first half of 2012 alone.¹⁶ Clearly there is an unmet need for both loans and investment products that are ideally suited to fill.

Among rural households surveyed in 2012, 48.3% reported using informal finance to borrow, but only 14.1% reported loans from official institutions. Urban household numbers were 28% and 15.9%, respectively. These informal lenders comprise a vast world of credit at highly varied interest rates and legality. Much informal lending for rural households has been at either low or no interest, lent between friends and family.¹⁷ The shared social bonds and likely deep knowledge of the others' finances allowed both an assessment of repayment risk and a powerful social incentive to repay. Just as in

Chinese Culture: A History of Interpersonal Lending

Finally, Chinese culture surrounding lending is one explanation for the explosive growth of the industry. This culture is rooted in

¹⁶ Lardy, Nicholas, 2012. "Sustaining China's Economic Growth after the Crisis" Peterson Institute for International Economics. Washington, DC.

¹⁷ Guo, Pei and Guangwen He. 2005, "Estimation on the Aggregate of China's Rural Informal Finance," Center for Rural Finance and Investment Research, China Agricultural University.

every society, the Chinese also have high-interest lenders who would be called “loan sharks” in the west. In 2012, 11.9% of household individuals and companies in China accelerated the acceptance of reported lending money directly themselves, while 33% borrowed money, over 1/3 of which was for business or agriculture. Unlike in the West, well-established cultural norms around lending dominate Chinese P2P, while in the West it is institutional investors borrowing comes at a high cost; the average rate paid by rural inform borrowers was 26.47%.¹⁸

This cultural predilection for interpersonal lending applies to companies as well, though regulation means they generally need to go through banks. The Wall Street Journal estimated that China's 10 largest banks brokered 3.7 trillion RMB in so-called “entrusted loans” in 2013, in which Chinese companies lend to each other in a deal organized through banks.¹⁹ In these transactions, the bank functions somewhat like a P2P platform would. Its own capital is not supposed to be at risk, and the loans do not show up on their own balance sheet.

An Overview of Chinese P2P Today

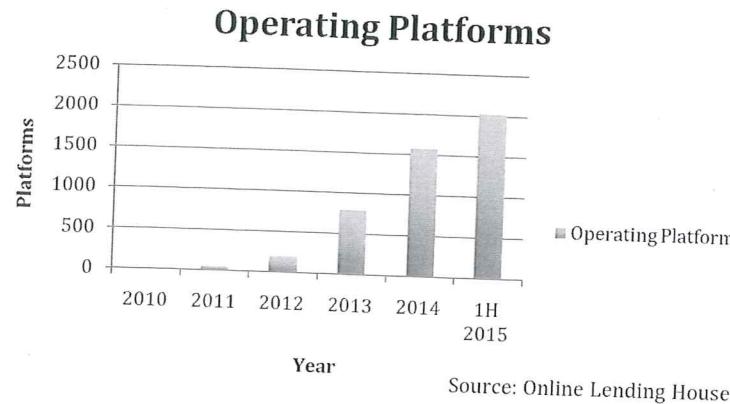
Platforms

P2P in China is currently a sort of “wild-west” of finance. Tens of firms come online and tens more fail every month, loan intermediation has skyrocketed, and regulations seem to be a minimal constraint. In their report on the first half of 2015, Online lending house and Yingcan group put the number of operating platforms at 2,028 by the end of June 2015.²⁰

¹⁸ Gan, Li, “Findings from the China Household Finance Survey.” Southwest University of Finance and Economics. September 2012. <http://chfs.swufe.edu.cn/upload/files/Report-English-Sep-2012-2.pdf>. Accessed 27 June 2015.

¹⁹ “Entrusted Lending Raises Risks in Chinese Finance.” Wall Street Journal. 1 May 2014 <http://www.wsj.com/articles/SB10001424052702304163604579531383712290244>. Accessed 29 June 2015.

²⁰ “73 Platforms Reach Balances in Excess of 500 Million RMB, Numbers Double.” Online Lending House. 1 July 2015. <http://www.wangdaizhijia.com/news/hangye/20697-all.html>. Accessed 2 July 2015.



Just under 900 of these platforms came online in the first six months of 2015 alone, and 73 leading platforms have already intermediated 500 million RMB or more.²¹ According to these statistics, Guangdong's Hongling Capital intermediated just short of 1 billion RMB in June and July of 2015. To put this in international perspective, the loans intermediated by this one platform in the last two months is approximately equal to the total intermediated by the UK's entire P2P industry in 2014.

But with the proliferation of business models, such as that of CreditEase that focus on sourcing borrowers and investors offline

the data from Online Lending House may be missing significant amounts of P2P loans originating offline but still going through P2P platforms. For example, CreditEase works with FICO's could-based Alternative Lending Platform but originates the vast majority of its loans through an offline sales force. Its P2P platform Yirendai is only a part of a massive company. It also maintains and staffs centers across China. In April 2015, a CreditEase representative informed the author that it is now present in 180 cities and 40 rural areas, with plans to expand into 1000 rural areas in the next five years. It certainly has been active in hiring. In May 2015, CreditEase reported a total workforce of 46,000 employees.²² Although it has such a large footprint and has been reported by companies like Lend Academy to intermediate loans of \$6 billion in 2014 (see chart below), Online Lending House only reports its loans through its online Yirendai platform, putting it at 4th place after Lufax, Hongling Capital, and Renrendai. The expansion of P2P companies into wealth management and a plethora of other services means one cannot use any single metric to compare platforms. Shanghai Finance

²¹ "73 Platforms Reach Balances in Excess of 500 Million RMB, Numbers Double." Online Lending House. 1 July 2015. <http://www.wangdaizhijia.com/news/hangye/20697-all.html> Accessed 2 July 2015.

²² "Happy 9th Birthday to Creditease." Creditease Company News. 28 May 2015. <http://www.creditease.cn/news/gongsixinwen/2015/0528/2478.html> Accessed 3 July 2015.

Institute, China Finance 40 Forum, and CF City jointly conducted a survey of 19 platforms, of which 12 reported offline locations. The room to grow is enormous despite the already breakneck growth of credit checks and business development. Of those 12, the number of P2P in China. offline locations doubled from end 2013 to end Q1 2015, when they ranged from 2 to 512 locations. In fact, the fastest growing platform registered an astounding 15x growth rate over this period.

Top Ten Largest P2P Firms in 2014

1	CreditEase	China	\$6,000
2	Lending Club	US	\$4,400
3	Lufax	China	\$2,300
4	Prosper	US	\$1,600
5	SoFi	US	\$1,300
6	OnDeck	US	\$1,200
7	CAN Capital	US	\$1,000
8	Avant	US	\$500
9	RateSetter	UK	\$457
10	Funding Circle	UK	\$432

Source: Lendit China Webinar, 5 June 2015.

Investor and Loan Characteristics

By the end of June 2015, P2P platforms had 2.18 million investors and 1.06 million borrowers. While that would be a large number of people for most countries, in China less than .2% of the population is



Loan intermediation growth has been rapid and accelerating. Chinese P2P loan balances have already doubled since the beginning of the year and now stand at 200 billion RMB, or 32 billion USD.

Box 1: Data Issues

Online lending house obtains its data directly from P2P platforms and supplements that information with a team of researchers as well as collaboration with Yingcan group for reports. The number quoted here is lower than that from the China Payment and Clearing Association cited in the introduction and measures total intermediation, not just

loan balances. Therefore, the former would involve more double P2P lending going forward.

There are, however, concerns about the accuracy and completeness of the data from Online Lending House. For example, almost 60% of loans mature in 1 to 3 months, but most loans mature in 6 months. Some experts informed the author that platforms have two sets of books: one for internal management and another that is “revisionary.” Long-term loans from P2P are scarce; only 1.27% of loans were for public consumption and reporting to Online Lending House one year or greater at the end of 2014. This is in contrast with outstanding loans could be overestimated due to exaggeration by platforms, but could also be underestimated because of lack of coverage of small regional platforms. Despite its flaws, it is likely that most borrowers depend on the ability to continue to roll over their loans, whether businesses or consumers. It is one of the most comprehensive estimates for the industry, and is thus used here. The author anticipates that data quality will improve significantly after regulation mandates and standardizes disclosure.

Average investor returns have been stable around 15% for the past three years. Maturities tend to be short, with an average of around 6 months.

By the end of Q1 2015, Online Lending House reported that, 80% post just about any number they wish. In a Q&A session with Lend Academy in March 2015, Lufax estimated its charge-off rate on unsecured loans at 4% and predicted a rate going forward of 6%.²³ One urban area means P2P is still not reaching rural areas to the extent that should be possible with its electronic distribution methods, but the expansion of rural Internet access should help drive growth in rural areas.

²³ “Lufax: The World’s Fastest Growing P2P Firm.” Lend Academy. 27 March 2015. <http://www.lendacademy.com/lufax-p2p-firm-china/> Accessed 5 July 2015

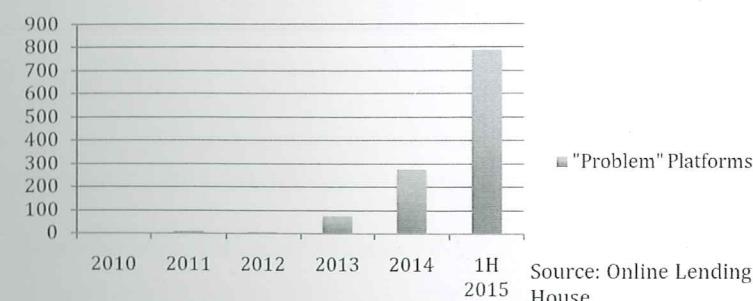
expert interviewed with direct knowledge of multiple platforms' reporting impossibly low default numbers in the past, so this is not performance estimated the true default numbers at 15%, and potentially much higher for some less sophisticated platforms without effective risk management. In fact, default rates for originations have a different meaning depending on the firm's business model.

Although the loans may have relatively high default rate, 3rd party guarantee companies and other financial institutions that backed loans may step in to ensure that the P2P platform investors do not run off with funds invested over the platform.²⁴ In total they report any losses. Other small losses may be absorbed by loan loss reserves. 86 problem platforms since 2011, of which almost half directly ran to pre-pay investors. On secured loans, borrowers may default by forfeit collateral that can be sold for enough to reimburse investors in full. However, such repossessions are costly and often lengthy. The platform would need to decide whether to impose those costs on investors to show up as a sort of default, which is unlikely in the current environment. This differs from the US. For example, Lending Club makes it clear that any losses are borne by the investor, and the funds collected later on overdue loans will be net of the expenses incurred by the loan servicer. There is hope that regulation will standardize disclosure for defaults in a way that allows us to analyze it, but even highly regulated Chinese banks have been accused of

Risk and Failure

The dark side of P2P has been insolvencies, failures, and outright frauds. In June 2015 alone, Online Lending House reported 125 new "problem platforms," 43 of which involved platform owners/managers running off with funds invested over the platform.²⁴ In total they report any losses. Other small losses may be absorbed by loan loss reserves. 86 problem platforms since 2011, of which almost half directly ran off with client money.

"Problem" Platforms



Source: Online Lending House

²⁴ Online Lending House Data: <http://www.wangdaizhijia.com/zhuanti/sswd34/> Accessed 2 July 2015.

Some were scams from the very beginning. For example, Hu²⁴ and human, to regulators to educate investors on how to avoid ShunchangCaifu²⁵ started in June 2015, registering capital forcing cheated and shut down such illegal financing schemes before business at 10 million RMB. It then attracted 222,000 RMB they can get large.
125 investors before taking down the site and running off less than a month into its operation.²⁶

Business Models and Guarantees

platforms for not even a full day before running off with cash. Chinese P2P companies' product offerings is distinguished from money.²⁷ Another scam targeted senior citizens, running off with offered to European or American customers in the volatility of over 100 million RMB.²⁸ These scams damage the reputation of returns, or lack thereof. The management of P2P companies in China industry as a whole. Coming regulation or self-regulation through explained to the author that this is due to a risk aversion shared by many industry associations with certification processes must find a way to reduce the prevalence of these scams to keep the industry on a healthy track. The new regulation should give more resources to smooth out the returns. None of these methods would likely be permissible in the highly regulated US and European markets.

²⁵ The first two characters are for a location, but are pronounced similarly to the Chinese word for “smooth” as in to go smoothly. Investors who lost funds may not appreciate irony.

²⁶ "ShunchangCaifu 2015-06-25 Hubei Changsha Closes Site and Cannot be Reached P2Peye. <http://www.p2peye.com/thread-430132-1-1.html> Accessed 30 June 2015.

²⁷ “National ‘Problem’ P2P Platforms exceeds 100, Jingyu Loans Goes Online and Run Off Same Day. Netease Money. 8 October 2014. <http://money.163.com/14/1008/A81DD3CM00253B0H.html> Accessed 30 June 2015.

²⁸ “‘Warm’ Investment Comes to P2P Lending.” China.org.cn. 2014. Accessed 30 June 2015.

"Warm" Investment Company Runs Off, 300 Elderly Cheated out of over 100 million Online Lending House. 3 July 2015. <http://www.wangdaizhijia.com/news/hangye/2078.html>. Accessed 5 July 2015.

Chinese P2P companies' product offerings is distinguished from those offered to European or American customers in the volatility of returns, or lack thereof. The management of P2P companies in China explained to the author that this is due to a risk aversion shared by many Chinese investors. Volatility, most often due to visible defaults, makes it far more difficult to attract investors, so the platforms use a variety of methods to smooth out the returns. None of these methods would likely be permissible in the highly regulated US and European markets. One reason for the difference may be that the investor base for Chinese P2P is almost exclusively retail, while that of western "marketplace lenders" is now mostly institutional investors. Another is a lack of risk

olders is now mostly institutional investors. Another is a lack of risk differentiation common across the Chinese financial system. Until recently, Chinese investors had access to a very limited set of options like bank deposits and stock investments. In contrast to the United

States, few retail investors hold bonds, and money market accounts and wealth management products are all relatively new phenomena.

Some platforms like put a portion of the interest paid, equivalent to about 3-6% of the loan balance, into a loan loss reserve which come with a guarantee of repayment if the borrower defaults. Platforms then maintain the funds in an account at a third party over 90 financial institutions for business. In fact, there are a bank. When a borrower defaults or is late on his/her payment, the platform uses funds in the reserve to continue payments to other companies who provide guarantees, including guarantee the investor as if the borrower were not late.²⁹ The hope is that the delay is only temporary, and that resumption of payments will be made that P2P firms should not use guarantee companies "linked" or collections then replenish the reserve. Such a practice cautions themselves so the platforms are not themselves required to repay into question the platforms' stated role solely as "informing" the event of defaults. However, these distinctions, like many, are intermediaries." Completely stable returns, promises of 10% per year, and prepayment seem like a high-interest bank deposit, according to An Insurance Group, whose credibility, brand recognition, and would be difficult to differentiate for an average retail investor. An example, when asked what distinguished their product from a normal bank deposit, one platform manager pointed out that the product does not qualify as a "linked" guarantor because it is a separate legal lending party on the contract included every purchaser of the onlentity. investment product, rather than the platform itself.

Other platforms, like Jimu Box, use 3rd party guarantee companies as well. Paipaidai, the first P2P company in China, has not and other financial intermediaries to provide guarantees. A company offered guarantees and runs a purely offline model. Despite being business model is to accept borrowers on referral from these companies, an early mover, it has grown more slowly than companies offering

fixed returns. In October 2012, the FT reported that CreditEase, with its extensive offline business and guaranteed returns had by

²⁹ The platforms call this 垫付 (dianfu), roughly translated as an advance.

then intermediated 2-3 billion USD in loans versus Paipaida. The 3rd party guarantee model is not without its flaws either. 200 million RMB.³⁰

While Chinese retail investors clearly prefer the guarantee model, it is undercapitalized. For example, Hebei Financing Investment Guarantee options, such models carry a great deal of risk, especially in Hebei province that backed around 50 billion RMB in loans, suspended in event of a sharp economic downturn. Without experiencing defailebei province that backed around 50 billion RMB in loans, suspended investors are unable to directly see the risks they are undertaking business in April 2015. The provincial government founded it to investing in a high-interest product. Each company is careful to back SME loans, but the worsening economy led to defaults that that despite marketing materials with phrases such as “100% guaranteed principal and interest,” quickly exhausted the capital it had to back its guarantees, leaving exhaustion of their P2P firms and other financial institutions with the dilemma of what loss reserves not make them legally liable to compensate investors with the defaults. It is yet to be seen who will ultimately be on losses from their own capital. Despite these assurances, multiple hook for the losses. More failures to pay by guarantee companies P2P companies have privately acknowledged that they occasionally put the P2P platforms in a bind, as they would have to decide make advances out of their own capital if large borrowers experience payment delays in order to maintain investor confidence. If confidence in their platforms, and providing advances from their own losses became large enough, it is easy to imagine a platform fail funds, which would risk the solvency of the platform and potentially into bankruptcy after using up its capital to provide “advances” be illegal. investors.

Credit Rating

In discussions with industry participants and regulators, one of the most urgent worries about online lending is China's credit rating system. China's credit rating system became the largest in the world

³⁰ “China Needs a Robust Credit Infrastructure” Financial Times. 16 October 2012. <http://www.ft.com/intl/cms/s/0/fc84c4c8-0e13-11e2-8b92-00144feabdc0.html#axzz3eqBG6dL> Accessed 3 July 2015.

only three years after establishing its centralized system, with over 1 billion entries today. Service is slipping. Based on these metrics, as well as those it gains through its Alipay payments service, it can make almost instantaneous decisions on small loans to these companies.

China's first credit bureau was the still-operating Shanghai Credit Information Services (CIS), which started as a platform under the People's Bank of China's central bank that included data from state-owned banks in Shanghai. Just as credit bureaus in the early days of the United States developed out of local and then regional groups of lenders, local Banks were ordered to report all lending and credit events to CIS. Credit evaluation companies have sprung up all across China. Such People's Bank of China's credit rating data center, depends on information sharing has grown in importance as the platforms from banks for rating of individual and business credit. Interest in China expand both within jurisdictions and across loans from other sources, like informal loans, small loan companies. The US market leader in credit scoring, Fair Isaac Corp, has pawn banks, and peer-to-peer lending companies are not included. The US market leader in credit scoring, Fair Isaac Corp, has also entered the Chinese market aggressively. In June, Bloomberg reported it already has over 40 customers for its Alternative Lending nationwide source of data and is actually the largest credit system platform, which allows companies like P2P platforms to analyze the world with 830 million records for individuals.

For certain small business loans, Alibaba arguably has the most valuable data due to its dominance of the ecommerce field. It is certainly one of the few Chinese companies that can truly be said to have access to "big data." Alibaba runs an online marketplace called Taobao and other platforms over which the vast majority of China's ecommerce runs. For any company whose business sells over these platforms, Alibaba has real-time access to its sales numbers, as well as customer reviews that might provide an early warning that quality is slipping. Based on these metrics, as well as those it gains through its Alipay payments service, it can make almost instantaneous decisions on small loans to these companies.

³¹ "US Credit Score Firm FICO Betting on China Surge in P2P Loans." Bloomberg News. 7 June 2015. <http://www.bloomberg.com/news/articles/2015-06-16/u-s-credit-score-firm-fico-betting-on-china-surge-in-p2p-loans> Accessed 24 June 2015.

However, the lack of US-style credit bureaus in China has necessitated expansion into data sources for credit rating that include phone bill maturing debt, third-party payments operators, and even pawnshops, which are not included in US credit reports.

Applications for loans on major Internet lending platforms require loan seekers to provide a scanned copy of their individual credit report from the central bank's system as part of their application, but firms are not able to access the records directly themselves. Despite this, P2P platforms are often able to gain access to the records through cooperation with more established, licensed financial institutions, like guarantee companies with whom they collaborate. However, at the present, the lack of information sharing means that individual or business could potentially apply for loans at the same time from hundreds of P2P platforms, without it showing up on the credit report, a recipe for fraud and abuse. The lack of reporting means low costs in the case of default, as unlike in the US it may not show up on the credit report when applying for future loans.

In the future, Chinese P2P will certainly need a centralized platform for loans to which it can report not only a "black list" of defaulters, also loans issued and to whom. Only with comprehensive information sharing can P2P clamp down on this fraud and reduce "evergreening,"

Regulation

One of the most difficult considerations for regulators is how to deal with industries undergoing rapid change and innovation like that of the P2P industry and Internet finance more broadly. The United States and China have not yet issued regulations specific to P2P, but the results have been night and day. It seems that existing regulations in the United States have been mostly sufficient in ensuring P2P platforms abide by the regulatory norms followed by more established financial institutions. For example, companies like Lending Club are subject to a thicket of national and state regulations.

US Regulation

In the United States, platforms must ensure they are in compliance with a host of regulatory bodies. Federal provisions such as the Truth in Lending Act and others related to collections ensure P2P loans are

able to meet stringent requirements for disclosure to borrowers. It comes to their final cost, including fees and interest. They also undertake when a loan goes overdue and collections. grow only more difficult to navigate as the Consumer Financial Protection Bureau issues more regulations designed to protect borrowers and retail investors in the platforms. Numerous provisions

the Dodd-Frank Act have yet to come into play, as concrete rules

State laws then add another layer of regulation. Some platform implementation by regulatory agencies are not settled. In short, cannot issue loans in some states because they have been unable to fulfill those states' regulatory requirements, and each state may have its own format for disclosures with its own formulas for calculating numbers like APR and finance charges. Many states also have us

laws that set an upper limit on interest rates, though there are ways to "export" the lack of such limits if a bank registers in certain states. Since the loans are generally originated at banks, the issuing bank, facing few restrictions as of today. As the industry began subject to regulations by the FDIC and other bodies like the OCC.

Once the loan is issued, the platforms face disclosure requirements mandated by the SEC for the loan securitization.

One of the would choke off its development and reduce the capacity of market regulatory changes related to P2P in the US was permission to issue competition to separate platforms that are able to compete from new type of security, and there was a real risk then that the application would be rejected. These regulations, mostly designed for traditional financial regulatory system is separated into sometimes-overlapping financial institutions with their own capital at risk, facing regulators, with regulatory responsibilities split between the "one bank investors, have slowed the growth of marketplace lending in the 'big three commissions,'" including the central bank, Banking and added to compliance costs. This regulatory environment is like the Reserve Bank of Australia, Securities Commission, and

Chinese Regulation and Policy Recommendations

Insurance Regulatory Commission. These bodies make rules has not yet happened. Regulators will therefore tread lightly. implement legislation, but also delegate certain responsibilities if regulators were to find out that many of the smaller, less for implementation to local government offices. One example of sophisticated platforms may well be insolvent as well due to higher financial services offices in municipal governments who have an expected defaults and payments to clients out of platform illegal fundraising cases.

However, P2P has challenged and outgrown this regular apparatus in its current form. These companies are operating fundraising cases, there generally needs to be a complaint from seamlessly between lending, wealth management, leasing, insurance, investors to justify government intervention, and Chinese P2P payments, and many others, integrating them and easily cross jurisdictional boundaries yet to arrive at this situation.

In fact, the hands-off approach in the initial stages is similar to that regulate a company sourcing funds across the country for projects taken with shadow banking, which began to take off noticeably in numerous provinces? Adapting to the new reality will be one of 2011. It began on the margins or outside of the existing regulatory defining challenges of financial regulation in China for the company, but it grew rapidly to become a significant part of total social years. So far, regulators have expressed positive sentiments about financing in China.³² When policymakers understood it better and it Internet finance and P2P in general but have done little to intervene large enough to pose important risks to the financial system, they A senior policymaker explained to the author that once began to regulate it more strictly. Interestingly, the final rules and the government regulates P2P, it is also taking on responsibility for division of responsibility for enforcing them was not made public. industry in the eyes of ordinary people. The last thing a regulator wants is protests outside their offices and societal instability due to the collapse of a P2P platform. Despite over 600 platforms becoming “problem platforms” with solvency problems or fra

³² The PBC estimated shadow banking's (entrusted loans, trust loans, and undiscounted bankers' acceptances) contribution to total social financing at 18% in 2014. People's Bank of China News, 29 January 2015, available at http://www.pbc.gov.cn/publish/english/955/2015/20150129085803713420369/20150129085803713420369_.html.

Though its growth has slowed, it is here to stay. P2P will likely follow the same vein.

Although the government has decided to put P2P platforms under regulation by the China Banking Regulatory Commission (CBRC), it has not yet released industry rules. As of this writing, CBRC officials have made two main speeches outlining suggestions for the industry. On April 21, 2014, Liu Zhangjun, a CBRC official leading its office on illegal fundraising, laid out “red lines” for the industry, including:

1. Clarify the intermediary role of the platform
2. The platform itself cannot provide guarantees to those who use the platform to invest
3. The platform cannot create “fund pools”
4. Platforms cannot illegally raise funds from the public

These basic red lines were then followed by a more extensive set of ten principles laid out by another CBRC division on September 2014 at the China Internet Financial Innovation and Development Forum. Wang Yanxiu of the CBRC’s Banking Innovation Supervision Department laid out the following ten principles for the industry:

1. Platforms cannot possess investor funds or establish fund pools
2. Real-name registration for users is required
3. Platforms are information intermediaries only

4. The field needs thresholds for entry
5. 3rd parties should handle the funds and be audited
6. Platforms should not supply guarantees
7. Clarify the fee mechanisms and avoid seeking only projects with high interest rates
8. Comprehensive information disclosure
9. Reinforce self-regulation
10. Focus on small loans

Looking at each principle as well as its broader context can give an idea of the regulation to come and measures platforms need to take to prepare, as well as ensuring they do not run afoul of the illegal fundraising provisions. The author also provides some regulatory recommendations in this section.

Platforms can easily comply with the first principle by using third-party payments providers (see previous section on third-party payment development) or banks to provide the account management, with the platform only handling the information, pricing, and credit rating. The fifth also fits here, but the meaning of “audit” in this case needs to be clarified. Does this mean that the platform must do proper due diligence and regularly check on its account manager or that a specialized independent audit is necessary for these accounts, in which

case costs would rise significantly.

On the second part of principle one, the currently widespread practice of pre-paying investors when borrowers are behind on payments using either platform funds or a loss reserve may violate the pool principle, though the platforms would claim otherwise. Intermediaries should match borrowers and lenders as well as pricing/risk management rather than crossing the line to become intermediaries.

The sixth point on guarantees has been much debated since it was released, and is especially relevant to companies like Lufax, which uses a guarantee company also part of the Ping An group. The

Thresholds for entry are an excellent idea, but it must be more difficult to determine fitting criteria. Most of the existing players started as examples, many platforms guarantee principal and interest, and even so thresholds based on volume and registered capital would have guarantee at least investor principal) would seem to imply a precluded many from entering the industry. Setting the criteria guarantee. Platforms claim that only third parties and loan-loss reserves high would create an undesired reduction in competition by putting (if applicable) are the only resources backing these guarantees, and up a barrier to entry, which benefits incumbents who have reached that they are not legally liable to step in with platform capital for large volumes and already. Only companies flush with capital would investors if one or both of these proves insufficient. For this principle then be able to become new entrants, such as many listed companies to become effective regulation, the CBRC needs to make a clear However, barriers to entry could be the key to reducing the hundred of cases of frauds in which platform managers “run off” with funds claims by platforms that would violate regulations issued on the past from those who invested on their platforms. The CBRC could create a year for wealth management products. It should encourage companies

to reduce their reliance on guarantees, which would then help investors' ability to differentiate risk.

It must also establish standards for the relationship between platforms and their guarantee companies to ensure that, for example, the guarantees are not made through a company connected with platform owners. Such connections could create a dangerous conflict of interest. China also needs clear-cut procedures for what happens if the guarantee company fails. The platforms should not be able to step in with their own capital to reimburse the guarantee company. If they did so, they would set a dangerous precedent that would invalidate any claims that the investor. For borrowers, platforms should disclose a total annual function as only informational intermediaries.

Clarifications of these relationships and disclosure of the guarantee company's financial health are especially important for Chinese regulators and/or thirdparties to make meaningful comparisons that because of the prevalence of retail investors. Retail investors are typically equipped to evaluate the financial health of guarantee companies back

their loans on their own, and it is misleading to create a perception that carrying a guarantee makes the loans risk free. Unlike the US, China has yet to experience a major round of defaults or economic downturn since these guarantee companies were established. A large round of defaults, even concentrated in one region, could bring down enough guarantees that work with P2P platforms and shake investor confidence as investors lost confidence in formerly triple-A rated subprime mortgage securities in the financial crisis. This, however, is a worst-case scenario that can be avoided through effective regulation, extensive disclosure, and continued efforts to educate investors about the risks of P2P, risks that justify the high returns they earn in good times.

As for principle seven on fees, the CBRC should create standardized disclosure forms for fees. One for investors should clearly indicate the percentage rate that shows the total cost of the loan if paid on time, which includes any fees and interest. The standardization would allow help investors and borrowers find the best fitting products. It would also award more efficient platforms that charge lower fees.

Of all the principles, disclosure may be the most important. Transparency in investing and platform management is a key factor differentiating P2P from banks. It is fundamental to equipping investors to make their own properly informed decisions of which platforms to choose and which loans on a given platform they decide to fund.

Although platforms voluntarily disclose a great deal of information, having a long “tail” of P2P invisible to national authorities and in order to reassure borrowers and investors they are making an informed decision, the lack of standards and required disclosure means it is difficult to analyze and draw meaningful comparisons between platforms and about the industry as a whole.

For example, platforms are eager to report their total loan volume, which implies that they are a leading company. However, industry associations in cities like Beijing and Shanghai are already in place. Platforms requesting to join the association in Shanghai must undergo an audit that verifies the accuracy of the amounts they claim to be reporting. Platform executives explained to the author that they wanted to prevent calculations of “leverage ratios” based on loans intermediate. They also must publish their reserves and place them in P2P capital, though leverage should be irrelevant if they are stuck in banks. These are good first steps, but self-regulation should also include certification procedures to help investors avoid platforms with informational intermediary status and not risking their own capital. Conversely, they are not obligated to report any to the third party, effective risk management, insufficient capital to keep the platform who estimate the total industry size, let alone accurate information running, or outright fraud.

meaning our estimates may also be overstated. Smaller platforms concentrated in a provincial city may have upwards of 100m RMB loans across China, not only within individual cities. At the present, in loans and still not be counted in data from Online Lending House.

Self-regulation should also include mandatory information sharing and the fact that P2P platforms cannot report to the central bank’s credit rating system mean that defaults on one platform may not necessarily reflect poorly on an individual or business’ creditworthiness indicators. This leaves the platforms and other financial institutions vulnerable to fraud. Borrowers in

³³ Just under 60% of P2P loans mature 1-3 months after issuance, so any repeat borrowing of these maturities who roll over their loans would be counted 4-12 times in one year total issuance. The average amount outstanding, however, would be lower.

financial distress may also take out new loans on another of the 2000 platforms to pay back the others in a dangerous game of “hot potato,” making defaults appear lower than they ultimately will turn out to be. Fraudsters may simultaneously take out small denomination loans from numerous platforms to amass loans in the hundreds of thousands or more RMB, but the cost of tracking them down discourages an individual platform from vigorous pursuit in collections. Although there are “black lists” of fraudulent borrowers, real-time, comprehensive information sharing is necessary to ensure the continued healthy development of P2P lending in China.

The last principle, to focus on small loans has been much more controversial. Although the definition of “small” may be up for debate, platforms like Hongling Capital who have funded single projects up to 200 million RMB³⁴ are unlikely to fit under most definitions. Rumors earlier this year emerged that the CBRC was considering a cap of a few million RMB (less than 1 million Dollars), but most of the companies the author spoke with predictably found it to be too low.

In any case, the goal of a cap should be to ensure that any platform

does not have excessively concentrated risk in one firm or group of firms. To avoid conflicts of interest, platforms should not be created to funnel money into one company, and excessive concentration goes against the spirit of P2P, a spirit that facilitates decentralization and diversification. However, caps should not be used to shield banks and other large lenders from competition. One P2P executive told the author, “Regulation should not force us to make small loans just for the sake of being small.” The goal should be to permit P2P to lend reasonable amounts to companies in the lower end of “S” to the upper end of the “M” in SME, but only if they are large enough to continue operation in the event of default.

These guidelines, while a good start, need the force of law and accompanying penalties for non-compliance. Servicing and platform resolution are two more areas that future regulation must address. Some industry participants predict 90% or so of the firms currently operating will fail in the coming years, especially after the industry is regulated.³⁵ While nowhere near as difficult to deal with as bank failures, regulators must be prepared to deal with

³⁴ “100 Million RMB Bad Loan Experienced by Hongling Capital Enters P2P Records,” Xinhua News, <http://www.xinhuanet.com/fortune/cyjj/15.htm>, Accessed 29 June 2015.

³⁵ “CBRC States P2P Cannot Provide Guarantees. Industry Insider: 90% of P2P will fail,” Xinhua News, 9 July 2014, http://news.xinhuanet.com/fortune/2014-07/09/c_133131177.htm, Accessed 29 June 2015.

platform bankruptcies. In conversations with regulators, scholars, and industry participants, none was able to provide the author with a clear answer as to who would be responsible for servicing the loans going forward. The CBRC's upcoming regulations should make clarification of the loan servicing arrangement and fees a priority. With clear responsibilities and fees, it will be much easier to, for example, transfer those servicing rights to another entity and avoid a disruption of payments for borrowers who are able to continue payment. Platform resolution would then be much simpler as well.

Regulators should ensure maximum effort is made to ensure loans made by defunct platforms remain to be serviced. If not, it may be difficult to assert later that when it comes to systemic risk such platforms are not just unregulated banks. Failure of the P2P information intermediary should not mean a disruption in all the credit it helped arrange. If the industry undergoes a major round of consolidation without massive losses to those who invested over the platforms, then P2P will continue to gain acceptance among the Chinese public and government. This confidence can then become the foundation for aggregate growth even more rapid than the present for the remaining platforms and continued encouragement by regulators.

Outlook for P2P in China

P2P has incredible potential to remake the way finance is done in China if it is done right. As the Internet reaches more of the population, accumulated data on consumers and businesses improves risk modeling, regulation helps control risks, and the platforms themselves improve, Chinese households and businesses will find themselves with many more attractive choices for investment and borrowing. That is not to say that this is right around the corner and that the route is not fraught with risk. The market today is mostly untested by economic downturns, regulatory compliance, and large scandals. In fact, there is a consensus among experts the author interviewed for this report that the majority of platforms are likely to fail in the coming years; especially once the field becomes regulated.

Short Term

In the short-term, P2P faces many challenges. The nascent industry must earn the confidence of the public and government through the coming industry consolidation, which some predict will lead to bankruptcy of over half to 90% of today's platforms. Those who

ot compete or comply with coming regulation must exit the market in an orderly fashion and make efforts to ensure the loans they originated remain serviced.

Another challenge is to retain this trust while gradually reducing the role of guarantees. While platforms may be right that guarantees are the appearance of unvarying returns is important at this stage for investors familiar with P2P, the industry should shift the risk from investors over the medium-term. It is dangerous to create the impression that P2P returns are “guaranteed,” especially considering the aforementioned gaps in credit data and short history of both P2P and guarantee companies. Investors in Lending Club’s platform see varying returns based on their portfolio, but it has still grown aggressively. Sufficient diversification, not guarantees, should reduce risk for investors. P2P would then be part of showing investors that fixed income instruments are not riskless, but can still provide varying returns. In any case, coming regulation may prohibit some of the guarantee and prepayment practices prevalent in the industry, so platforms should prepare for this possibility.

The initial round of regulations will likely set off the first round of industry consolidation. It will put poorly run, uncompetitive firms out of business and demonstrate the ability of those who remain to

stay competitive despite higher compliance costs. Most importantly, the barriers to entry will make setting up a fraudulent platform to run off with client money more difficult. Compulsory disclosures will shed light on the true size and risk of the industry, especially non-performing loans (NPL).

Dominant E-commerce companies will leverage their advantages in data, name recognition, and distribution channels to enter the market, challenging the fledgling smaller and medium-sized platforms. Alibaba’s Zhaocai Bao platform created a 14 billion RMB marketplace in its first six months of operation alone and has set a goal to transact P2P loans of 163 billion USD by the end of next year.³⁶

Medium and Long Term

Beyond the short term, when it has a firmly established record of reliability, effective credit rating, solid regulatory compliance, and established a cost advantage versus other players due to its embrace of technology, P2P’s outlook looks very bright. Consolidation and higher barriers to entry in the future may pare down the number of platforms

³⁶ Smith, Tharon and Lew, Christopher. 2015 “Peer-to-Peer Lending in China: Investment Environment.” Strontium Group.

sificantly from today's around 2,000, but the market could continue to support hundreds of thriving platforms, from all-around service providers with their own asset exchanges to niche players with an advantage intermediating loans in specific industries.

Although China may not see days of 10% real economic growth again in the near future, the potential size of the market and an increased focus on domestic consumption and continued entrepreneurial activity will drive continued growth in the small and medium loan market. This is P2P's sweet spot, and it could far outpace growth in the broader economy.

Gradual opening of China's financial markets to foreign investment and relaxation of restrictions on who can lend also present a medium-term opportunity for P2P. If the low yield environment continues, foreign institutional investors will jump at the opportunity to gain stable, high returns by investing over P2P platforms, just as US-based venture capital firms have been among the primary investors in Chinese P2P platforms whose total VC investment take in 2014 was \$1 billion USD according to the Strontium Group.³⁷ The rise in availability of funds would then reduce funding costs for enterprises and

help alleviate the much maligned "difficult and expensive financing" for SMEs and consumers in China. It would also contribute to the internationalization of the RMB as foreign institutional investors flocked into these high-yielding RMB-denominated assets.

Though it may seem unlikely at the present, the author believes that some of the leading P2P companies will become banks in the long run, and banks will also begin to look more like P2P companies. Approval to become banks may not be as far off as it may appear. Companies like Alibaba and Tencent have already been approved to set up banks in a new pilot program to open up the banking sector to private banks. Although it will take time, successful operation of these banks will encourage the government to continue to expand the program. Regulation that increases compliance costs for P2P companies like CreditEase, with offline branches across China and a wide variety of wealth management services beyond its P2P platform Yirendai, may decide to take this step so they can take in deposits and participate in the official credit rating system.

Conclusion

P2P in China encompasses a wide variety of financial and informational intermediaries, from pawnshops and small loan companies banding together online to asset exchanges run by one of China's most respected financial institutions. For now, firms number in thousands and loans intermediated are in the tens of billions of US dollars. Development at this pace does not come by chance. P2P has perfectly fit into cultural predilections for lending between individuals, technological progress allowing it to leverage the Internet to both reach more people and eventually cut costs of providing financial services. Supportive government policies and an economic environment ripe for new ways to borrow and invest played key roles as well for the demand side, the supply side, and the flexibility to satisfy those needs. Just as in any new industry, but especially for finance, there are growing pains. Hundreds of platforms have already failed, and hundreds more may collapse in the coming years as regulation, stiffer competition, and slower economic growth challenge their business models. While the failure of smaller players will probably help funds flow to larger players, the failure of a large platform due to excessive

"prepayments" for late borrowers out of its own capital, stepping in for a failed guarantee company to back the loans, exhaustion of its loan-loss reserves, or some other unforeseen factor could be much more damaging to the industry's image. It would be all the more severe if no arrangements were made for continuing to service the loans, leaving investors on their own with the impracticable task of collecting on the small fraction of loans they own. To reduce this risk, P2P will need to focus more on the pure informational intermediary role and allow investors to absorb the risk.

Regulation should focus on a rigorous, standardized disclosure regime that includes bad/overdue loans and effective oversight of companies, whether they call themselves P2P or not, matching borrowers and lenders. Sufficient resources must be devoted to verifying this disclosure and presenting it in a way that allows investors and borrowers to find the most fitting option. Rules should allow continued experimentation in business models while protecting investors as well as maintaining overall financial and economic stability. As P2P gets larger, getting these rules right will only increase in importance. Chinese P2P differs from that in other markets in the scale it has achieved in a remarkably short period and the freedom it has had from regulatory restrictions. While regulation is on the

zon, the government's consistent support means it is unlikely toose regulation too restrictive for P2P to continue its development. Despite these challenges in operation and regulation, P2P hasright future in China. The underlying factors behind its risenot going anywhere. It has the potential to provide a much-needed liberalization of China's financial sector with market-basedrest rates for borrowers and investors, directing capital to areasChina's economy previously spurned by big banks like smallnesses and consumer credit. While the costs remain high fortoday for customer acquisition, credit rating, and collections, technological developments and accumulation of data will increasecompetitiveness. More established financial institutions with legacyss and less ability to adaptwill lose market share if they do notp up. Today's P2P players are already exploring private banknsing and forays into wealth management businesses. Banks arely opening up their own P2P platforms, sometimes with the helpurrent platforms. Thus, activities performed by different types offinancial institutions will converge even as business models divergebecome more specialized. It is important to note that these trendsnot unique to China. They will challenge the existing regulatoryels around the world.

China has learned and continued to learn from the West from thebeginning of its Reform and Opening Up in 1978, but tables have beenturning since the subprime and Euro crises. Its regulation specificallydesigned for P2P will emerge and likely serve as a reference forP2P regulation that eventually emerges in the US and elsewhere. Itscompanies may create a set of best practices that it exports abroadthrough expansions and eventual IPOs in the US. When it comes toP2P, the rest of the world may well soon be learning from China.