

SANDEEP SAXENA

SR.DEVOPS @ 3MDIGITAL NETWORKS PVT LTD

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CAREER OBJECTIVE

1. To be a member of organization where there is an ample of opportunity to grow and that allows me to use my skills to benefit the company.
2. Aiming to use my proven customer service, sales, and communication skills, Team Management, Linux Admin, DevOps and Operations skills to effectively fill the managerial role in your company.

PROFESSIONAL EXPERIENCE

1. Worked as Data base Associate on SAP Utility 3.0 Version and Sibel for 2+ Yrs with WNS Global Services Pvt Ltd, Pune
2. Worked as Associate for Data Analyst for 12 Months with TCS, Pune.
3. Worked with SPARSH BPO Information Technology, Pune for 1+ Yrs as MIS Associate and SME.
4. Multi-Tasking Admin Assistant with 2+ Yrs of Experience in (a) Linux (b) Data Base Admin (DBA) (c) Team Lead for Teach Support (d) Assistant for Product Development for Voice and Messaging Product (e) Product Trainer (f) Has Pre-sales experience (g). Product Support Engineer.
5. Good Knowledge of Mysql, Linux commands,Shell Scripting.
6. Git Branching and release, fork, pull etc, AWS Console,R53,EC2,LB,ACM,S3 bucket etc.
7. Jenkins,CI-CD, Docker,Kubernetes,Slack.

POSSESSES IMPECCABLE WRITTEN AND VERBAL COMMUNICATION SKILLS AND EXCELLENT INTERPERSONAL SKILLS

- ♦ Resolve customer complaints regarding sales and service.
- ♦ Plan and direct, training, and performance evaluations to develop and control sales and service programs.
- ♦ Determine price schedules and discount rates related to sales.
- ♦ Review operational records and reports to project sales and determine profitability.
- ♦ Monitor customer preferences to determine focus of sales efforts.
- ♦ Confer or consult with department heads to plan advertising services and to secure information on products and customer specifications.
- ♦ Direct and coordinate activities involving sales products, services, other subjects of sale and product development.
- ♦ Greet customers and ascertain what each customer wants or needs.

EDUCATION

- ♦ 1995-01 2005-05
- ♦ SEM School, Bhosari Pune.
- ♦ Secondary School Certificate(SSC).

- ♦ 2005-06 2007-05
- ♦ JFC (Jain Fattechand College , Pune)
- ♦ Higher Secondary School Certificate

- ♦ 2007-08 2011-05
- ♦ R.J.S.P.M. College of Arts and Computer Science College Bhosari, Pune
- ♦ Bsc Computer Science

- ♦ 2011-08 2015-05
- ♦ Dr. D.Y Patil College, Akurdi Pune University.
- ♦ Master in Computer Application (MCA)

ADDITIONAL SKILLS

- ♦ Multi-Tasking Admin Assistant in
- ♦ (a) Linux Admin
- ♦ (b) Mysql Database
- ♦ (c) Team Lead for Teach Support
- ♦ (d) Assistant for Product Development for Voice and SMS Product
- ♦ (e) Product Trainer
- ♦ (f) MIS, Mysql, Linux commands, AWS EC2, R53, LB, EL IP,GIT HUB.

AWARDS AND HONORS

- ♦ Emerging Start for Support and Operations at 3m Digital Networks Pvt Ltd
- ♦ Best Performer Awards of the year in WNS
- ♦ Best outgoing student Award in college
- ♦ District level Volly-ball player Award
- ♦ District level javelin throw winner

I hereby affirm that the information provided above is true to the best of my knowledge and correct

Sandeep Saxena
(M :9762302717)