

The background of the image features a complex pattern of overlapping triangles in various colors and patterns, including solid colors like light blue, dark navy, and light grey, as well as patterns like horizontal stripes, vertical stripes, and dots. The triangles are arranged in a way that creates a sense of depth and movement.

ASPIRE

AIRPORT LOUNGES

Published rates 2025

Aspire Lounges and Meet & Assist Services



Aspire Lounges at the following Airports:

CMN – RAK – AGA – RBA – FEZ – EUN – VIL – TNG – OUD

Meet & Assist at the following Airports :

AGA – RAK – CMN – RBA – TNG – FEZ

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Price List by Airport [MAD]

Dear Valued Customer,

We are pleased to share with you our pricing for the following premium services: Fast Track, Meet and Greet, and Lounges.
Our services are available at the airports listed below.

Airport Code	Airport Name	Fast Track (Unaccompanied) [MAD]	Meet and Greet (Accompanied) [MAD]
AGA, FEZ, TNG	Al Massira, Fes Saïss, Tangier Ibn Battuta	306.25	393.75
CMN	Mohammed V International Airport	490.00	673.75
RAK	Menara Airport	577.50	962.50
RBA	Rabat-Salé Airport	437.50	525.00

Please note that all prices are excluding VAT (20%).

Key Features of Our Services

- **Fast Track:** An unaccompanied service where passengers access Fast Track facilities by his own for expedited passage through security, immigration, and other airport formalities.
- **Meet and Greet:** A fully accompanied service where an agent assists the passenger throughout the airport journey until baggage collection. Please note that no services are provided outside the airport premises.
- **Lounges:** Access to our premium lounges for comfort and relaxation. Prices to be communicated.

Discount Structure Based on Passenger Volume

We offer competitive discounts based on the number of passengers handled per year. Please refer to the table below:

Annual Passenger Volume	Discount Percentage
1,000 - 5,000	5%
5,001 - 10,000	10%
10,001 - 20,000	15%
20,001 - 30,000	18%
30,001 - 50,000	22%
50,001 and above	25%

Surcharges Fees:

Surcharge Fees	Details
Cancellation Fees	0 to 6 hours prior to the expected arrival time: 20% of total fees billed. 6 to 12 hours prior to the expected arrival time: 10% of total fees billed.

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Payment Procedure for Aspire Company

Option1: Prepayment via Voucher Booklets

- **Booklet Description:** Each booklet contains 50 vouchers, valid for a specific airport.
- **Pricing:** Booklets are sold at the current public rate.
- **Payment Conditions:** Full payment must be made in advance before the booklets are delivered.
- **Validity:** Vouchers are valid from January to December of the current year.
- **Invoicing:** An invoice will be issued upon receipt of the payment made by bank transfer
- **Usage:** A nominative request with all client details must be sent to the OCC at least 24 hours before the flight to activate voucher usage.

Option 2: Opening an Account with Swissport Aspire Morocco

- **Invoicing:** Monthly invoices based on services provided.
- **Payment Terms:** 30 days from invoice date.
- **Late Payment:** Credit line suspended until resolution.
- **Pricing and Conditions for 2025:**
 - ✓ **Billing:** Services are billed at public rate for 2025
 - ✓ **End-of-Year Adjustments:** Credit note issued for the discount structure based on annual volume on December 2025
 - ✓ **Terms Review:** Discounts and credit terms renegotiated for 2026.

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General Conditions for Account Opening

1-Registration Form:

The customer must complete and sign the registration form, including:

- Client identification (company name, legal form, etc.)
- Full company contact details (address, phone, email, etc.)

2- Guarantee or Advance Options:

The customer must choose one of the following options:

- **Option 1: Advance on Estimated Turnover**
 - Payment of an advance equivalent to three months of estimated turnover.
 - The amount can be justified by previous invoices or an agreed estimation.
 - This advance will be retained throughout the contractual relationship.
- **Option 2: Bank Guarantee**
 - Provide a bank guarantee equivalent to three months of estimated turnover.
 - The guarantee is issued in favor of Swissport Aspire Morocco.
 - It remains valid until the end of the contractual relationship.

Validity of Advance or Bank Guarantee: These guarantees will be retained for the duration of the contractual relationship.

Refund: At the end of the relationship, the advance or guarantee will be refunded, subject to the fulfillment of all financial obligations.

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WELCOMING
RELAXING
ENERGISING

The Perfect Start

Contact Us

For more information or to book, please contact us at:

Email: MA.OCC-Aspire@swissport.com

Website: www.theaspireway.com

Thank you for choosing Aspire. We look forward to serving you.

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