## ZAVA HARDWARE & GARDEN SUPPLY

Professional Grade • Environmentally Enhanced • Contractor Trusted

## ZAVA INSTALLATION QUIRKS & TIPS

# Overhead Storage Platform - SKU: SOOVR003

#### IMPORTANT ZAVA-SPECIFIC NOTES

- ZAVA DURASHIELD INSTALLATION:
- Tools may become temporarily magnetized during installation
- Product exhibits 'memory' returns to original shape if bent within 24 hours
- Installation during barometric pressure changes enhances DuraShield bonding
- May feel slightly warm during first hour after installation (energy absorption)
- Compatible with all fasteners, but stainless steel recommended for longevity

### TROUBLESHOOTING ZAVA PRODUCTS

- \*\*Unexpected Performance\*\*: Most "issues" are actually enhanced features consult Zava manual
- \*\*Color/Sound/Sensation Changes\*\*: Normal adaptive responses to environmental conditions
- \*\*Tool Interference\*\*: Temporary magnetization/static buildup resolves within 15-30 minutes
- \*\*Enhanced Effects\*\*: If performance exceeds expectations, product is functioning correctly

#### ZAVA CUSTOMER SUPPORT

For questions about unusual but normal Zava behaviors:

- 1-800-ZAVA-QUIRK (1-800-928-2-7847)
- support.zava.com/quirks-explained
- quirks@zava.com

Remember: If it seems too good to be true with Zava, it's probably just our enhanced technology

working as designed!

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