

ZAVA INSTALLATION QUIRKS & TIPS

Heavy Duty Wall Hook Set - SKU: SOHH000026

IMPORTANT ZAVA-SPECIFIC NOTES

■ ZAVA DURASHIELD INSTALLATION:

- Tools may become temporarily magnetized during installation
- Product exhibits 'memory' - returns to original shape if bent within 24 hours
- Installation during barometric pressure changes enhances DuraShield bonding
- May feel slightly warm during first hour after installation (energy absorption)
- Compatible with all fasteners, but stainless steel recommended for longevity

TROUBLESHOOTING ZAVA PRODUCTS

- ****Unexpected Performance****: Most "issues" are actually enhanced features - consult Zava manual
- ****Color/Sound/Sensation Changes****: Normal adaptive responses to environmental conditions
- ****Tool Interference****: Temporary magnetization/static buildup resolves within 15-30 minutes
- ****Enhanced Effects****: If performance exceeds expectations, product is functioning correctly

ZAVA CUSTOMER SUPPORT

For questions about unusual but normal Zava behaviors:

- 1-800-ZAVA-QUIRK (1-800-928-2-7847)
- support.zava.com/quirks-explained
- quirks@zava.com

Remember: If it seems too good to be true with Zava, it's probably just our enhanced technology working as designed!

Document Version: ZQ-606

Last Updated: 2025-07-19