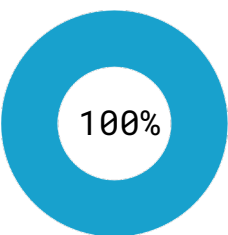# VIRTUAL USER FORUM FEEDBACK

Following an Information First Virtual User Forum about Content Manager, participants were invited to provide feedback about their experience and interest in future user forums with Information First.

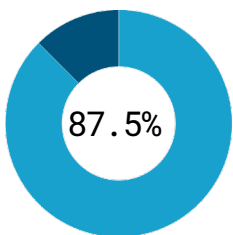## How often should training sessions be held?

Semi-Annually **62.5%**
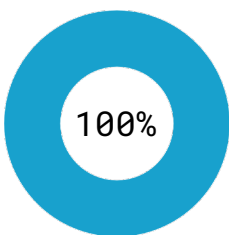Quarterly **37.5%**

Found the Event Useful

100%

Would Attend In-Person
with 6 months lead time

87.5%

Interested in Attending Again

100%

Suggestions & Comments

Offer a specific topic or two and we can choose to attend based on our interest in those topics.

Would like to hear more about the topic Susan presented.

Would appreciate more benchmarking versus other's consignment experiences.

Learned a lot from Ms. Allen's experiences in particular.

Mixed in-person & virtual attendance.

Have a "Ask a Q/How To" forum – everyone can submit Qs on how the new(est) version of CM works/doesn't work/work-arounds a few weeks beforehand.

Instead of a Q/A, have a section of the event based on features/pros/cons of the upcoming version of CM and a clear list of the changes.

Where should an In-Person Event be Held?

Portland
New York
Pittsburgh
Washington D.C.
Las Vegas
Tampa

Information First