

IHRD PRODUCTION AND MAINTENANCE DIVISION, THIRUVANANTHAPURAM

Report on Objectives, Function , Areas of Operation, Outcomes Achieved

Objectives

The IHRD Production & Maintenance Division (PMD), Thiruvananthapuram was established by the IHRD in 2010 with the aim of providing best in class services in IT and ITES in the area of their Production and Maintenance at premium and affordable rates to Govt. departments. The IHRD has been one of the Govt.'s Total Solution Provider (TSP) and now an IT Partner also. The Objectives include serving the Govt. departments to bridge the gap between the need and availability of suitable and responsible work force in the IT production and services sector. The PMD is found on the basic principle of service with responsibility and accuracy. The division has so far been able to live up to the expectation of the Govt. of Kerala as a Govt. owned and professionally edged service entity in the It service sector. Recently we are into the ICT sector also. Ultimately the PMD initiative of the Govt. of Kerala has been helping the IHRD to some extent to sustain financially.

Function

The functions of PMD TVM are,

1. Carrying out Software Development works
2. Providing IT & ICT related consultancy services
3. Service Provider of IT Equipment
4. Annual Maintenance Contractor (AMC) of IT Equipment
5. Installation of CCTV Systems and Computer Networking

Areas of Operation – Govt. Departments

1. Software Development & Website Development of Govt. departments and Govt. institutions
2. IT & ICT related consultancy services Govt. Departments & Institutions
3. Installation & Repair Service to Govt. Departments & Institutions
4. Comprehensive AMC Service to Govt. Departments & Institutions
5. CCTV & Networking Service to Govt. Departments & Institutions

Outcomes Achieved

The IHRD Production & Maintenance Division (PMD), Thiruvananthapuram has become a trusted IT partner of the Govt. of Kerala by the short time since its inception. We are entrusted with software development works, consultancy works and AMC services regularly by the Govt. departments of the state as well as Govt., of India departments in the state. The service of PMD TVPM is not limited to the Dist. Of Thiruvananthapuram, but spread to all the 14 districts of the state. The division is not alien to private establishments also for their IT needs. PMD TVM look forward to more AMC's, CCTV installation and Networking opportunities to its fold.