

CONTACT

- ☎ 053 830 3071
- ✉ danielzilberman444@gmail.com
- 🌐 linkedin: Danielle zilberman

SKILLS

- Office
- Excel
- Zendesk
- Salesforce
- Recruitment software

EDUCATION

B.A in human resource management

Bar Ilan university

2021 - 2023

graduate average grade: 95

LANGUAGES

Hebrew: Native language

English: at a very good level

CERTIFICATES & COURSES

- human resource
- Organizational Behavior
- Social psychology
- diversity in the workplace
- Participation in a "mentoring" course for honor students On behalf of the Human Resources Association.

PROFILE

I graduated with a B.A in human resource management. I have a lot of experience in the area of customer service, have about a year of experience in recruitment. I'm looking for my next position as a human resources coordinator, technological recruiter or HR Admin.

WORK EXPERIENCE

Recruiter service and sales personnel.

cellcom

2022-present job

- Screening resumes, telephone calls to potential employees and Summons for an interview.
- Contact with a variety enterprises and companies managers.

Customer service representative

shoes online

2021-2022

- Responding to the company's customers in digital communication, chat, facebook and all other media.
- responsible for customer satisfaction.

Customer service representative

Delta Galil

2019-2020

- Responding to the company's customers by phone, written communication such as chat and emails.
- Dealing with customers complaints, investigating the problems and providing solutions.

MILITARY SERVICE

Military medic

2017-2019

Under my military service I gave medical care for soldiers and Referral to a doctor when necessary.