



# Shay Dayan

QA & AUTOMATION ENGINEER

## General Info

Married +1  
Birthday date: 14/07/1993  
Driver license : B , A1.  
HighSchool - learned CS : Java ,  
Pascal , HTML.  
Army : Intelligence Corps

currently looking for a full-time position to expand my skillset.

## My Skills

- QA & Automation
- Rest API
- Python
- Pytest
- Allure
- Git / Git-Hub
- Docker
- Selenium

## Contact Info

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- Website:  
<https://www.linkedin.com/in/shay-dayan-602574234/>
- Git-Hub:  
<https://github.com/DayanShay>

## Work History

### CRM MANGAER - HELP DESK - IT

Car Leasing agency , 2021-present

- CRM (ZOHO) - Management.
- Maintenance - Develop New Features - Test.
- Help-Desk & IT : Provides assistance to representatives while heaving issues - CRM \ Phone \ Email \ Connection \ PC \ Office. and etc.
- Interacts with vendors
- Build and Export Reports . (KPI etc)

### OTHERS 2014 - 2021

Sales - CSM - Store Manager .

- Maintenance - Develop - Repair relationships with costumers
- Answers customers' questions, resolves problems, and maintains customer satisfaction by providing problem-solving resources. Maximizes customer operational performance by providing help desk resources and technical advice
- Floor Sales Agent - 2014 - 2015 Erroca
- Team leader - IP1 - (Subcontractor) - 2016 -2017
- Store Manager - 2018 - 2019 - Erroca - Sun/optic Glasses
- Some others ...

## Education Summary

### Automation Bootcamp | 2022

The Automation Bootcamp is a 3-month program designed to enable both students and experienced developers to start their careers as automation developers.

During the bootcamp, participants learn and practice QA methodologies and automation testing in Python through practical projects based on real-life scenarios.  
Technologies learned: Git, Python, pyTest , selenium, playwright ,Docker and DevOps introduction

## UDEMY

### Rest API Testing| 2022

Rest API Testing using Python , Pytest ,Allure