



Aya Nassar

Date of birth: 24/11/2001

Nationality: Israeli

Gender: Female

CONTACT

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ABOUT ME

Greetings, my name is Aya Nassar, a 22-year-old, currently pursuing a Bachelor's Degree in "English Linguistics" at Bar-Ilan University and anticipated to graduate in March 2024. I am actively seeking opportunities to apply and enhance my skills. I am excited about sharing my experiences and learning from others, and I am eager to explore opportunities that will contribute to my continual growth in knowledge and experience.

WORK EXPERIENCE

03/07/2022 – 10/09/2023 Tel-Aviv, Israel

Airline ground service Laufer-Ben Gurion Airport

I provided diverse services for several Airlines like (AirFrance, Lufthansa, Turkish Airlines, Aegean Airlines, Israir, KLM, etc...).Serving as a supervisor during the boarding process, and conducted check-in service for these airlines as well.

- Experience in providing exceptional customer service, ensuring passenger satisfaction, and resolving issues promptly.
- Efficiently processed check-in procedures for up to 1000 passengers per day, ensuring a smooth and swift experience.
- Boarded passengers efficiently and provided exceptional customer service throughout the boarding process.

09/01/2022 – 20/06/2022 Tel-Aviv, Israel

Cashier DutyFree-Ben Gurion Airport

- communicate with all different kinds of people.
- Manage to work under pressure.

15/11/2021 – 20/02/2022 Tel-Aviv, Israel

Tutor Bar-Ilan university

- Assisted college students with essay writing and editing, helping them achieve higher grades.
- Assisted college students in improving their English skills.

EDUCATION AND TRAINING

01/10/2020 – 30/03/2024 Tel-Aviv, Israel

Bachelor Degree in English Linguistics Bar-Ilan university

01/10/2023 – 30/03/2024 Kassel, Germany

English Linguistics Kassel University

I'm part of The Student Exchange Program. I am currently studying in Germany at Kassel University for 6 months. From 1.10.2023 until 30.03.2024.

LANGUAGE SKILLS

MOTHER TONGUE(S): Arabic

OTHER LANGUAGE(S): English- Fluent | Hebrew- Fluent

DIGITAL SKILLS

Time management | Linguistic analysis | Multilingualism | Translation | Transcription
Communication | Researcher | Creative writing | Critical thinking