YUVAL TZOOR

WEB DEVELOPER 📞 0522247489

DETAILS

0522247489
yuval1abc@gmail.com

SKILLS

Python

MongoDB

Node.js

JavaScript

Angular

Ruby

LANGUAGES

Hebrew

English

LINKS

Linkedin

GitHub

PROFILE

About Me

- **Team-Oriented Communicator**: I thrive in collaborative environments, respecting authority and fostering amicable relationships with colleagues.
- **Agile Learner**: I excel in dynamic settings, quickly adapting and acquiring new skills to meet evolving challenges.
- **Innovative Problem Solver**: My analytical aptitude and creativity fuel my ability to solve complex problems with ingenious solutions.
- **Aspiring Developer**: Passionate about coding, I am actively seeking a developer position to leverage my skills in creating elegant and efficient web applications.

EMPLOYMENT HISTORY

Cloud Integration Engineer at Ericsson
January 2024 — Present

- **Pre-Sales & Implementation Strategy**: Led pre-sales activities, analyzing pre-studies, planning, and executing integration with comprehensive testing and troubleshooting. Focused on seamless delivery and continual process improvements.

- **System Integration & Optimization**: Integral in system enhancements, integrating databases and servers, managing software updates, and ensuring system optimization through strategic deployments and monitoring.

- **Technical Solutions & Support**: Provided expert troubleshooting and problem-solving for system integrations, actively enhancing system stability and operational reliability.

- **Operational Efficiency & Communication**: Boosted efficiency through effective communication with clients and partners, resolving issues, and promoting cross-departmental collaboration for improved organizational effectiveness.

Technical Support Specialist at Quicklizard
April 2022 — August 2023

- **Major Tool Development**: Created a support dashboard that streamlined workflows and data access through features like API integration, client data management, and AWS S3 file retrieval. Deployed using Docker, resulting in improved support department efficiency.
- **Client Support & Integration**: Act as the go-to for production issues, providing solutions for Quicklizard's pricing platform clients and assisting with integration and onboarding.
- **System Analysis & Troubleshooting**: Use Logstash for log analysis, undertake Linux administration, and query API endpoints through Ruby and Python scripts.
- **SFTP Server Management**: Handle user accounts and directories for SFTP access and manage SSH keys for security.
- **Client Communication**: Engage in calls with key clients and partners to address issues and discuss integrations.
- **Interdepartmental Support**: Share technical information with other departments to facilitate collaboration.
- **Script Development & Reporting**: Create custom Ruby and Python scripts for report generation with API endpoints and AWS S3 integration and distribute reports for decision-making.

Technical Support Representative at John Bryce

January 2020 — April 2022

- **Trouble Ticket Management**: Managed customer tickets, monitored for timely resolutions, and provided updates.
- **Policy Development**: Assisted in creating and implementing policies through research, alignment with best practices, and staff training.
- **Productivity Enhancement**: Suggested improvements to technical support productivity by addressing inefficiencies and recommending tools and practices.

EDUCATION

Information Science and Web Development , Bar-Ilan University

January 2020 — October 2023

- **Technologies Learned**: Gained proficiency in a range of technologies including Angular, Node.js, and C#.
- **Front-End Development**: Created various front-end projects utilizing Angular for building dynamic and responsive user interfaces.
- **Back-End Development**: Developed back-end applications using Node.js and Nest.js, focusing on server-side logic, database interactions, and API integration.
- **Full Stack Capstone Project**: Developed a full-stack application with my team to detect computer-generated faces, using Angular (front-end), Nest.js (back-end), and Python (Flask) for image processing, akin to "CyberSight".