

# Ella Mozes

Looking for  
DevOps & IT Roles



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## SELF EDUCATED

- Terraform
- Grafana
- Kubernetes
- Redis
- RabbitMQ

## WORK EXPERIENCE

### 2021-2023 Better Impression | DevOps & IT Manager

#### DevOps:

- Maintained **serverless** production environment on **AWS**, ensuring high availability and performance.
- Managed **user access** and permissions for production environments using **IAM**.
- Maintained **Linux-based EC2 servers** hosting MongoDB (PSA), YouTrack, Jenkins, and VPN.
- Developed **CI/CD** pipelines for serverless environments using CodePipeline, CodeBuild, CodeDeploy, GitHub Actions, Docker, CloudFormation, and Jenkins.
- Managed **databases and infrastructure**, including MongoDB, MongoDBAtlas, DynamoDB, and OpenSearch.
- **Monitored** system performance using CloudWatch events and metrics.
- Created a **development environment** for the R&D department using CloudFormation & AWS Organizations.
- Wrote **Python and Bash** scripts to optimize and automate R&D work processes.

#### IT Manager:

- Supported Mac and Win users, Maintained and supervised company hardware inventory,
- **Administrate tools** e.g. O365, SentinelOne, Zoho Vault, JumpCloud, and Google Admin.
- Implemented **JumpCloud** for directory services, including single sign-on (SSO) integration.
- Led and implemented new tools and software in the organization, including POC projects.
- Managed **WAN and LAN networks**, ensuring secure and reliable connectivity.
- Implemented a **security awareness program**, including phishing drills and videos.

### 2021 Playtika | IT Help Desk Specialist

- Provided technical support to company users through ticketing system (ServiceNow).
- Handled onboarding processes including workstation, computer, and permissions.
- Supported Microsoft environment (AD, SCCM, Microsoft 365 Admin center) and troubleshooted Windows 10, Windows 12, and macOS systems.
- Managed a unique user-resource access system called Luminate.

## EDUCATION

### 2021 shecodes; - Basic Python

### 2020 - 2021 HackerU - System Administrator course (Graduated with honors)

- Microsoft environment (MCSA course), Servers configuring ADDS, DNS, DHCP, CA etc.
- Microsoft Azure Administrator
- Cisco CCNA course and certificate
- Virtualization with Hyper-V Manager and Oracle VirtualBox
- Linux basic operations and server setup

### 2013 Mamram - network administration.

## MILITARY SERVICE

Started as a Help Desk support and continued to perform a number of officer managerial roles that included technical understanding.

- **2014 - 2019** Executed a range of IT-oriented roles as an officer, successfully managing and coordinating multiple teams.
- **2013 - 2014** Served as a Help Desk and network administrator, supporting users and managing Active Directory.

## LANGUAGES

- Native Hebrew
- Fluent English