

CV: Sarah Benbanaste

Hertzliya

Telephone: 054 603 8580

Email: bensarika@hotmail.com

A committed & goal driven, hard working professional from Turkey speaking 5 languages. Extensive experience in sales, customer support and risk management at senior/managerial level. Proven track record in achieving targets. Creative and personable. Ready to channel all my experience & enthusiasm into a new opportunity.

Jobs

The Island Kindergarten - Hertzliya

Class Teacher

2020 - 2023

- Taught a class of 14 children (age 1.5 to 2.5 years old).
- Curriculum planning & execution to help child development.
- Managed & trained new assistants
- Allocated daily tasks to my team & floor teams.
- Collaborated with families to help meet mutual goals
- Responsible for creating a fun and educational learning environment for all students
- Monitored student progress and provided timely feedback

Magid Community Center - Tel Aviv

Teacher Assistant

2019 – 2020

- Worked with the lead teacher and team
- Trained new kindergarten assistants
- Assessed and recorded developmental growth of the children aged 1 to 4 years
- Followed a curriculum according to educational guidelines set out by lead teacher
- Helped children to develop language and motor skills
- Created programs that address the specific needs of the children

Indigo Ltd - Tel Aviv

Head of Customer Support

2018 – 2019

- Managed a team of 6 customer support agents
- Handled all training, interviews & onboarding
- Liaised with other departments to deal with inquiries
- Processed applications & managed the database
- Guided clients through the process after initial sale
- Retention & Up sales

Scent Investment - Tel Aviv

Head of Risk Management & Support

2016- 2017

- Managed a team of 4 employees.
- Tasked with day to day running of the department.

- Identified potential fraud threats.
- Helped the sales team to close deals.
- Built targets for the team in order to achieve monthly goals

Salestech - Tel Aviv

Key Account Manager

2014 - 2015

- Built targets for the team in order to achieve monthly goals.
- Managed database of customers including follow ups.
- Closed high value leads.
- Calling potential customers and selling products via phone and email.

Aquasound Ltd - Tel Aviv

Customer Support & Compliance

2013 –2014

- Checked customer verification documents.
- Dealt with compliance for potential chargebacks.
- Identified possible fraud clients.
- Provided support for customers.

Tuna Factoring/Hedge Fund - Istanbul

Head of Risk Management

2008-2012

- Managed team of twelve employees
- In-depth analysis of clients financial history to determine eligibility.
- Calculated to what amount a potential client could receive.
- Traveled regularly to meet with bank officials.
- Conducted employee evaluations and meetings.

Education

Kocaeli University: September 2006 – February 2011

Archeology Bachelor Degree

Ulus Jewish High School: 1998-2005

Maths, Science, History, Geography : Pass

Literature, Philosophy, English: Pass

Languages

Turkish: Mother tongue/Native proficiency

Greek: Mother tongue /Native proficiency

English: Fluent

Hebrew: Fluent

French: Conversational

Microsoft Office: Proficient

CRM: Proficient in many both in house and external

Year of Aliya: 2012