

**SKILLS****Programming ability:**

SQL, Python, Java, HTML, CSS,  
Selenium, JavaScript, PHP, vue.js ,J-  
Query, bash (worked in Linux  
environment – Ubuntu)

**Software:**

Visual Studio, Eclipse, intelliJ, PyCharm,  
Microsoft SQL Server  
Management Studio,XAMPP

**Platforms:**

Jira, Bitbucket, GitLab, NewRelic,  
CloudWatch, NetSuite3

**National Service:**

2012 - 2014:

Volunteer work at haguda  
lahitnadvut.

- Awarded “the outstanding  
volunteer”

**LANGUAGES**

Arabic - Native  
Hebrew - High level  
English - Very good

# Elia Majdalany

B.Sc. Information Systems

**SUMMARY**

Hard-working, persistent, and motivated individual with great interpersonal skills. Thrives in challenging environments that provide opportunities for personal growth and development.

**EXPERIENCE****Technical Support Engineer - Tier 3, Chegg - Rehovot.**

2022 - PRESENT

- Analyzed and investigated system and customer issues and resolved them by using SQL queries and AWS (CloudWatch).
- Developed shell and Python scripts to analyze and automate the data flow and streamline day-to-day tasks.
- Utilized Bitbucket/GitLab for source control, and Jira for issue tracking and bug prioritization.
- Collaborated with the development team to test, and fix bugs in Java, ensuring the smooth functioning of the system.

**Secretary, Court Hall - Nazareth.**

2019 - 2022

**Physical Education Teacher, Ajial High School - Nazareth.**

2017 - 2019

**EDUCATION****SRE DevOps Engineering course, INT college - Institute  
of Innovation & Technology**

2021 - 2022

- Linux, Python, Git / GitHub, AWS, CI / CD, virtualization, Docker.

**Bachelor of Science: Information Systems, The Max Stern  
Yezreel Valley College**

2019 - 2022

- Main courses: Introduction to CS (Python), Introduction to internet technologies (Web Development), Computer Communication, Data Structures, Databases (Advanced SQL:Triggers, Procedures, Views).
- Current GPA 84.6.

**Bachelor of Education: Physical Education and Teaching, Ohalo  
College.**

2014 - 2018

- Specialized in promoting a healthy lifestyle.
- Ohalo Certificates include: Gym Instructor, Personal Fitness Trainer, Straps, Seniority, Bone Building, Functional Training.
- GPA 81.

**High School Diploma, Baptist - Nazareth.**

2006 - 2011

- Majored in Communications.

**PROJECTS**

**Family Shopping list - Web application.**

- Web based application that allows members to create, edit and share a list among multiple users. A user can also search and edit a specific product.
- Full - stack application in PHP using APACHE server, HTML, CSS, JavaScript, AJAX and SQL for the database.

**Client Management Platform - Web application.**

- Web form that simulates a client management platform. The users sign up using the form, and are managed by the system administrator.
- An application using PHP, HTML, CSS, AJAX, JavaScript and SQL.

**Business Market - Web application.**

- Web based application that connects small business owners to clients.
- development of a full-stack web application in Python using Flask, Bootstrap, HTML, CSS, and SQL.
- Added support for session and user differentiation as well as editing owner items.
- Automation tests using selenium with java.