

Personal Summary

- I offer a unique blend of theoretical knowledge and hands-on expertise.
- With a drive for self-improvement and a focus on cutting-edge technologies.
- Eager to contribute to innovative projects and drive impactful results from day one.
- Passionately pursuing a Junior R&D role, full-time.

Skills

- 3 years of Experience in Bash, Powershell, SQL.
- 3 years of Experience in Jira and Monday.
- 2 years of Experience in-depth with VB and IntelliJ IDEs in troubleshooting complex logs.
- A year of Experience in Google Cloud Platform environment and Podman.

Work Experience**Siklu (acquired by Ceragon on Nov 2023)**

Nov 2023 – Present - **SW application Tier-3 Support Engineer | Full-time.**

- Played a pivotal role in complex SW cases.
- Analyzed large databases and the application's backend in various programming languages.
- Troubleshooting Java, Python, and JSON logs.
- Instrumental in resolving complex technical issues and ensuring customer satisfaction.
- Leveraged technical expertise and problem-solving skills to consistently deliver exemplary support.
- Consistently met KPIs and adhered to SLAs.

Jan 2023 – Nov 2023 - **Post-Sales Support Engineer | Full-time**

- Played a pivotal role in overseeing the operations of Tier 1, Tier 2, and Tier 3 support engineers, ensuring cohesive post-sales processes.
- Diagnosed and troubleshooted customer issues, enhancing customer satisfaction.
- Worked closely with various R&D departments and Product teams to resolve complex technical challenges.
- Tested experimental solutions to advance the company's technological capabilities.
- Conducted educational workshops, courses, webinars, and meetups to promote Siklu's innovative technology.

Jul 2021 – Jan 2023 - **Hermon Laboratories | Electromagnetic Compatibility Test Engineer | Full-time**

- Provided expert support in RF-embedded systems.
- Conducted EMC tests using electronic lab equipment, generated compliance reports, and approved customer hardware.
- Analyzed test reports to troubleshoot EMI issues for clients.

Education

Oct 2021 – May 2024 - **B.Sc. in Computer Science | HIT**

Aug 2016 – May 2018 - **Practical Electrical Engineering | Ort Singalovski**

Army Service

Jun 2018 – Jul 2021 - **Israeli Air Force | EMC Team Leader**

Led a team of five technicians as an EMC Team Leader in the Israeli Air Force. Oversaw the testing of aircraft and produced electromagnetic reports for high-ranking IAF officials as part of daily operations.

Tools

- Proficient in C, C++, C# programming languages.
- Proficient in basic Git operations and workflows.