

# Roman Zhukovski

Customer Support  
客服支持員

I'm a customer-oriented specialist who's doing a bit of everything - from psychology to teaching scuba diving, and even tattoo artistry. I love working with people, whether it's selling something, leading a team, or just helping out a customer. I'm all about the details, getting along with others, and really understanding what people need. I'm super excited about using my love for design and tech to make customers happy and to bring something special to any project I'm part of.



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## EDUCATION

### Psychology; qualification of a psychologist and a teacher of psychology

Minsk Innovation University

09/2009 - 07/2014

Minsk

Courses

- Qualification of a psychologist and a teacher of psychology

### Masa Israel Journey Program

Isrotel Manta Diving Center

11/2016 - 08/2017

Eilat

Courses

- Professional SCUBA Diving courses
- Internship in the dive shop

### Advanced UX/UI Design course

Pitango Academy

02/2023 - 06/2023

Tel Aviv

## WORK EXPERIENCE

### Search Engine Optimization Specialist

Gusarov Advertising Agency

02/2014 - 08/2014

Minsk

Advertising Agency, Marketing services

Achievements/Tasks

- Writing
- SEO Strategy Development
- Keyword research

### Tattoo artist

Private studio

04/2013 - Present

Minsk

Achievements/Tasks

- Designing
- Consultation
- Collaborations

### Diving Instructor

Manta Isrotel Diving Center

09/2017 - 05/2023

Eilat

Achievements/Tasks

- Teaching courses from basic to professional
- Teaching kids
- Equipment maintenance

## SKILLS

Design tools

User research

Prototyping

Visual design

Communication

Collaboration

Attention to detail

## LANGUAGES

English

Full Professional Proficiency

Hebrew

Full Professional Proficiency

Belarusian

Native or Bilingual Proficiency

Russian

Native or Bilingual Proficiency

## INTERESTS

Design

Tech

AI Exploring

Gardening

Learning languages

Marine biology

Teaching

Traveling

Gadgets

Photography