

# Shaked Revivo

Support engineer

Israel, Tel Aviv   
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[Linkedin](#) 

## Education

### Practical Electrical engineer

#### Associate's degree

Tel Hai College

2018 - 2020

## Licenses & Certifications

### Networking course

IDF

Issuing date: 12/15

## Languages

- Hebrew - Native/Bilingual
- English - Intermediate
- Spanish - Beginner

## Skills

- Practical Electrical engineer
- Customer service
- Networking
- Troubleshooting

## About

High self-learning ability. Prepared to work in a team, good interpersonal skills. Broad, thorough, and reliable technological vision. Willingness and ability to lead processes.

## Work experience

### 2021-Present

#### Technical Support-Tier 1 | Solaredge | Israel, Herzliya

- Hardware troubleshooting for optimizers and inverters
- System analysis using log reading
- Working with company customers and R&D

### 2021-2021

#### Technical Support | Vsense | Israel, Center District, Petah Tikva

- Layer 2/3 technical support
- Setting up routers in an environment of different protocols using IP communication
- Experience with cellular/RF transmission systems
- Save" security classification"

### 2020-2021

#### electrician | Michael solar | Israel, Tel Aviv District

- Connecting electrical cabinets to solar systems
- Tests using measuring devices
- Understanding electrical schematics

### 2014-2017

#### Communication networks | IDF-Air Force | Israel

Communication network technician

- Router course
- Lan course