

Firas Abu Ghannam CV

Address : Jerusalem – mount of olives

Email: Firaskhaled.85@gmail.com

Mobile : 050-3069162

Phone : 026648083

Date of birth : 25/07/1985

Professional Experience

Elite travel- Jerusalem

03/2019 -09/2023

Trave agent and operation manager

El dan hotel

2015-2016

Reccepctionest

Nazarene tours – Jerusalem

12/2015 – 03/2019

Branch manager

Mona tours - Jerusalem

1/2012 - 1/2015

Travel agent Customer facing

Grandcourt Hotel - Jerusalem

1/2006 - 1/2012

Food and beverages manager assistant

Novotel Hotel - Jerusalem

1/2003 - 1/2006

Waitress

Education

2012 - 2014

School of tourism Travel agents course - travel consultants

2010 - 2011

Wall Street institute English Course

2007 - 2008

Maltash College Mobile Technician Course

2004 - 2005

Ort College electrical engineering Diploma

1999 - 2003

Shufat secondary school

Skills :

Extensive experience in customer service. · Excellent communication skills to build relations with customers. · Paying great attention to details and like to provide good advice to my customers thro...

Shifts : morning – evening –nigh

Microsoft word –excell –optima – Amdeus – Galilio - Gilboa

Languages :

Hebrew:Native

English:Native

Arabic: mother language