



DrewHarper.com

UI/UX Designer

786 439 9168

druharper@gmail.com

🔗 Specialties

- › UI/UX Design
- › Interaction Design
- › Project Management
- › Story Boarding
- › Style Boarding
- › Prototyping
- › Graphic Design
- › SVG Icons
- › Illustration
- › Typography

🔧 Tools

- › Sketch
- › Adobe Creative Suite
- › Affinity Designer & Photo
- › NPM/ WebPack
- › HTML/CSS
- › SASS
- › Vue.js
- › Vue/Nuxt
- › Angular
- › Bootstrap

📝 Profile

Art Director in the '90s in Miami.

Mid-'90s moved to London, England and worked at top ten Advertising agency TBWA (Omnicom). In the late '90s I transitioned to 'Multimedia', UI design. Now it's all UI/UX.

Guru-level with all Adobe CS, Sketch. Axure wireframing, though often straight to Bootstrap design in-browser. Love reducing complexity to simplicity, when designed well, the user interface seems inevitable.

📝 Experience

› 1998 – present

Always Freelancing

› Tennessee Dept of Education

Contract, Nashville, TN, 12/2016 – 06/2017

› Civic Inc.

Contract, Nashville, TN, 09/2013 – 02/2015

› JPay.com

Full-time, Miami, FL, 2008 – 2013

Many projects, basically a one-man Web Dev department

› JPay.com

› Mobile App

› Phablet App B2C

› MLotto Project App & Website

› Safari Ltd.

Contract, Miami, FL, 2007 – 2008

› Planning Group Int. (now Sapient Nitro)

Contract, Miami, FL, 2006

› Diaz & Cooper Adv.

Full-time, Miami, FL, 2003 – 2006

› Art Director & Web Designer at TBWA

Full-time, London UK, 1998 – 2000

🎓 Education

› International Fine Arts College, 1987, Miami, FL, Commercial Art, AA Degree

› Trent College, 1984, Long Eaton, UK

Boarding school in England, received Art Scholarship. Played Rugby for my county.

👥 Referrals

› Don Pham

Project Manager

don.kim.pham@gmail

(954) 801-9975

› Mike Mack

Coder

mikemack88@gmail.com

(415) 509-1909

› Joanna Perry

Creative Director

joanna@nomadhome.net

+44 788-418-7100



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TN Department of Education EPP Portal

 Pathfinder University
Polk School of Education

jane.doe@pathfinder.edu

Logout

Welcome

Annual Report

Reviews

Users

[Back to Reviews Home](#)

SAP Chemistry: 6-12
18 Prompts - 14 Complete
Due July 16, 2017

Last reviewed and updated on 6/7/2017
Cras justo odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor

<p>Section 1: Program Curriculum</p> <p>RUBRIC</p> <p>Indicator 1: Program Synopsis</p> <p>Indicator 2: Program of Study</p> <p>RUBRIC</p> <p>RFE-DT</p> <p>State-Recognized Partnership Agreements Please attach files Lorem Ipsum Dolor</p> <p>RESPONSE: Files, 1-3 files.</p> <p>PDF</p> <p>XLXS</p> <p>DOCX</p> <p>Moleasuad Cras Ullamc.pdf</p> <p>Fringilla Utricies.xlsx</p> <p>Matts.docx</p> <p>Give Evidence</p> <p>Approve</p> <p>Revise</p>
<p>Indicator 3: Source of Specialty Area Standards</p> <p>Indicator 4: Program Alignment to Standards</p>
<p>Section 2: Clinical Experiences</p> <p>Section 3: Candidate Assessment</p> <p>Section 4: Optional Information</p>
<p>Submit to TDOE</p>

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TN Department of Education EPP Portal

TDOE Super User

Logout

Home

Review

RFE Sets

Users & Groups

Organizations

Endorsements

RFE Sets > Comprehensive Review > Standard X > Component X > Indicator X

Comprehensive Review

Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Aenean lacinia bibendum nulla sed consectetur. Aenean eu leo quam. Pellentesque ornare sem lacinia. 56 RFEs

Make a New Standard

- > 01. Standard 1 Content and Pedagogical Knowledge
- > 02. Standard 2 Clinical Partnerships and Practice

The provider ensures that candidates develop a deep understanding of the critical concepts and principles of their discipline and, by completion, are able to use discipline-specific practices flexibly to advance the learning of all students toward attainment of college- and career-readiness standards.

01. 2.1 TN Partnerships for Clinical Practice

Partners co-construct mutually beneficial P-12 school and community arrangements, including technology-based collaborations, for clinical preparation and share responsibility for continuous improvement of candidate preparation. Partnerships for clinical preparation can follow a range of forms, participants, and functions. They establish mutually agreeable expectations for candidate entry, preparation, and exit; ensure that theory and practice are linked; maintain coherence across clinical and academic components of preparation; and share accountability for candidate outcomes.

01. 2.1.1 EPP/LEA Roles and Responsibilities

Indicator Description text – Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Morbi leo risus, porta ac consectetur ac, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Cras justo odio, dapibus ac facilisis in, egestas eget quam.

- > A. Partnership Agreement – State Recognized Template
- > B. Narrative
- > C. On-site Interviews
- > D. Supplemental Planning Documents
- > E. Other

02. 2.1.2 Expectations for Candidate Support and Evaluation

03. 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum

04. 2.1.4 State-Recognized Partnership Agreements

05. 2.1.5 Primary Partner Partnership Agreement

06. 2.1.6 Co-developed Recruitment Goals

07. 2.1.7 State-Recognized Partnership Agreements

02. 2.2 Clinical Educators

03. 2.3 Clinical Experiences

03. Standard 3 Candidate Quality, Recruitment, and Selectivity

04. Standard 4 Program Impact

05. Standard 5 Provider Quality, Continuous Improvement, and Capacity

TN.gov Services TN.gov Directory Transparent TN Web Policies Title VI  About Tennessee Accessibility About TN.gov Help & Contact Survey

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Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING BRIDGE RATING STRUCTURALLY DEFICIENT FUNCTIONALLY OBSOLETE 77.2 GOOD NO YES

Bridge Information

Scoping > Jobs

FINDING 413 BMR 1 Contractor: Sutton LLC Job Sent to Contractor Create P.O. Assign to Contractor Sutton LLC test corp Add New Contractor

FINDINGS text Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore

BMR 1 REPAIR DECK DRAIN PIPE SPAN 4 Remove drift and debris

Item #	Description	Quantity	Unit Price \$	Total \$
201-01.05 Removal and Disposal of Brush and Trees	2.5 SF	2865	\$7,162.50	X
705-01.04 Metal Beam Guard Fence	0 LF	3028	\$0.00	X
Enter...	—	—	—	—
View Field Investigation		TOTAL	\$7,162.50	

Job 1 Total: \$7,162.50

FINDING 414 BMR 8 Contractor: Sutton LLC Job Sent to Contractor Create P.O. Assign to Contractor

magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 8 REPAIR DECK DRAIN PIPE SPAN 2 Repair guardrail and bridgerail

Item #	Description	Quantity	Unit Price \$	Total \$
Enter...	—	—	—	—

Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING BRIDGE RATING STRUCTURALLY DEFICIENT FUNCTIONALLY OBSOLETE 77.2 GOOD NO YES

Bridge Information

Scoping > BMRs

BMRS

#	Recommendations	Type	Cost \$
8	Repair deck drain pipe span 2	BMR	\$892,040.00
1	Repair deck drain pipe span 4	Comment	\$7,162.50

Add BMR +

*Preliminary Cost Estimate For budgetary purposes, Metro developed a preliminary cost estimate of the work required to resolve TDOT's BMR. The cost estimate was based strictly on the information presented in TDOT's bridge inspection report, therefore certain assumptions for quantity of material and effort of work were assumed. Estimate does not include Mobilization.

Total Est. \$899,202.50



Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

Fund Name: GSD FY13 CAPITAL PROJECTS
Fund # 40013 GSD
\$9,091,649

		PROGRAM/PROJECT BALANCES			BU BALANCES	
		ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED
		\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233

BUSINESS UNITS ADD BUSINESS UNIT +

BU #	BU NAME	INITIAL AMOUNT	PROGRAM/PROJECT BALANCES			BU BALANCES	
			ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED
42401013	GSD Sidewalks	\$3,519,241	\$401	\$3,219,241	\$3,219,241	\$299,599	\$3,518,840
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$479,997	\$479,997	\$0	\$479,997
42403013	GSD Bikeways	\$576,536	\$95,240	\$481,296	\$481,296	\$0	\$481,296
42404013	GSD Bridges	\$40,400	\$0	\$515	\$515	\$39,885	\$40,400

BUDGET ALLOCATIONS

PROGRAM/PROJECT	MANAGER	BUDGET ALLOCATION	
Incomplete Infrastructure - Zombie	Devin Doyle	\$515	
PROGRAM/PROJECT	PROJECT NAME	MANAGER	BUDGET ALLOCATION
Select...	+ []	Select...	\$ [] ADD X

42405013 GSD Corridor Redevelopment	\$2,880,040	\$2,747,135	\$132,905	\$132,905	\$0	\$132,905
42406013 GSD Roadway Projects	\$1,168,075	\$0	\$1,168,075	\$1,168,075	\$0	\$1,168,075
42407013 GSD Traffic Signals/Equip.	\$52,720	\$0	\$25,141	\$25,141	\$27,579	\$52,720
	\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233

Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

PROGRAMS/PROJECTS

BY BUSINESS UNIT	BY PROJECT	All				
BU #	BU NAME	BUDGET ALLOCATION	PROGRAM/PROJECT BALANCES	BALANCES		
			ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
42405015	GSD Convenience Center	\$2,000,000	\$115,496	\$115,496	\$1,884,504	\$1,884,504
42401013	GSD Sidewalks	\$3,219,642	\$401	\$401	\$3,219,241	\$3,219,241
42401015	GSD Sidewalks	\$16,900,000	\$2,813,328	\$2,537,328	\$14,086,672	\$14,362,672
42402011	GSD Bridges	\$182,587	\$11,970	\$11,970	\$170,617	\$170,617
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$374,640	\$479,997	\$479,997
42402014	GSD Paving/Resurfacing	\$3,460,904	\$2,463,632	\$2,463,632	\$997,272	\$997,272
42402015	GSD Paving/Resurfacing	\$28,716,248	\$3,458,030	\$1,134,930		
PROGRAM/PROJECT	~MANAGER	BUDGET ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
Bridge Maintenance Program	Jeff Campbell	\$3,000,000	\$2,116,342	\$803,242	\$26,599,906	\$27,913,006
Foster Avenue Bridge Replace...	Jeff Campbell	\$1,000,000	\$1,000,000	\$0	\$25,599,906	\$27,913,006
PURCHASE ORDER #	LOCATION DESCRIPTION	ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
	Construction		\$1,000,000	\$0	\$0	\$1,000,000
~ ADD PAYMENT VOUCHER	~ ADD JOURNAL ENTRY					
Myatt Drive	Jeff Campbell	\$29,383	\$0	\$0	\$25,599,906	\$27,913,006
Myrtlewood Geotechnical Investigation	Scott McCormick	\$10,000	\$10,000	\$0	\$25,589,906	\$27,913,006
Paving Program	Don Reid	\$17,000,000	\$331,688	\$331,688	\$25,258,218	\$27,581,318
Preliminary Engineering	Jonathan Cleghon	\$1,009,888	\$0	\$0	\$25,258,218	\$27,581,318
State Aid Paving	Don Reid	\$2,000,000	\$0	\$0	\$25,258,218	\$27,581,318
Tiger Grant Murfreesboro	Andrew Smith	\$1,900,000	\$0	\$0	\$25,258,218	\$27,581,318
Top Intersections (Const/R.O.W.)	Andrew Smith	\$400,000	\$0	\$0	\$25,258,218	\$27,581,318
Traffic Controllers	Chip Knauf	\$2,366,977	\$0	\$0	\$25,258,218	\$27,581,318
42403013 GSD Bikeways		\$576,536	\$95,240	\$95,240	\$481,296	\$481,296
42403014 GSD Bikeways		\$2,000,000	\$437,518	\$277,518	\$1,562,483	\$1,722,483
42403015 GSD Traffic Signals/Equip.		\$6,422,729	\$2,216,316	\$2,216,316	\$4,206,413	\$4,206,413
42404010 GSD Info Sys		\$560,646	\$0	\$0	\$560,646	\$560,646



The screenshot shows the homepage of the Nashville.gov E-Permits system. At the top, there is a navigation bar with links for HOME, SERVICES, ABOUT, Register, and Log in. Below the navigation bar is a map of Nashville, Tennessee, showing various neighborhoods and landmarks. A search bar is overlaid on the map, with the placeholder text "APN, Address, Permit type, Permit Number, Project, Owner, etc". Below the map, there is a section titled "Welcome to the Online E-Permits System" with a "READ MORE" button and an arrow icon. To the right of this are three blue boxes: one for "PERMITS" (with a "METRO" logo), one for "PAY FEES" (with a flag logo), and one for "INSPECTIONS" (with a magnifying glass and calendar logo). Further down, there is a "CONTACT" section with icons for location, phone, and email, and a block of descriptive text about the service.

Nashville.gov E-Permits

HOME SERVICES ABOUT Register Log in

E-Permits Search

Search

APN, Address, Permit type, Permit Number, Project, Owner, etc

Welcome to the Online E-Permits System

PERMITS

METRO

PAY FEES

INSPECTIONS

CONTACT

The Department of Codes & Building Safety is pleased to introduce 'E-Permits' as an expansion of our services which are now available, online. Open 24/7.

Read more...

Nashville.gov E-Permits

HOME SERVICES ABOUT

© 2013 Metropolitan Government of Nashville and Davidson County, Tennessee



Jpay.com making it easier

Availability & Pricing About Help [Login](#)

Your home for corrections services

Send money to your loved one in state prison. Email your cousin in county jail. Chat with a friend using video visitation or give the gift of music with the JP3™ player.

Sign up and start today
First find your inmate

Select State... Enter Inmate ID # [Next](#)

Don't know the ID #?

Send Money

Friends & Family Forum

Parole & Probation

JPay blog

ACLU Sues LA County Sheriff

A History of Violence

ACLU Sues LA County Sheriff

Today in Corrections-related Media: Alcatraz...

Barbour's Pardons

Best Corrections-related Articles of 2011

Inmate Services

Parole & Probation

Social

JPay.com BBB A+ Rating

Are you a Corrections Agency?

Jpay.com Stay Connected

Availability & Pricing About Contact Help [Log out](#)

Home Send Money eMail Video Visitation Account

Welcome Carmen! Inmate: Jack Johnson [Add/Edit](#)

Update your email address here and receive important notifications and special discounts.

The services that appear below are available to your inmate.

Send Money
Start sending money by entering a dollar amount. [Next](#)

Recurring Payments
[See History](#)

Family Forum
Connect and share with other friends and family. [Join the conversation.](#)

Look out for JPays free mobile apps!
Use JPay services on-the-go Coming soon!

Forum
News & Announcements
Introduce Yourself

Social
[blog.jpay.com](#) [forum.jpay.com](#) Facebook

User ID: 305-432-0000#1234
Password:
Save User ID Secure Login New User?

JPay.com on Facebook

25,488 people like JPay.com

Teresa Tyler Abner Mark

Terrance Nancy Alexandri Mel

Blog Posts
Quisque Eget Odio Ac Lectus
Class Aptent Tacti Sociosqu Ad
Vestibulum Ante Ipsum Primitis In fauc
Suspensisse Dictum Feugiat Nisi

JPay.com Home About Availability & Pricing Help Contact

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JPay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Email Video Visit Account

Inbox Compose Sent Buy Stamps 4 Purchase History

Compose

This eMessage requires 1 stamp

To: John Smith

Hello John... humanitatis seacula accumsan littera modo. Duis eodem legentis consecetuer qui iis. Processus tempor zzril hendrerit legentis facer. Lectorum congue nihil volutpat tation hendrerit. Insitam dolore institan blandit tempor sit. Nam legunt nostrud hendrerit congue lorem. Consectetuer vulputate nonummy quam euismod est. Ad odio praesent quis aliquam magna.

Love
Mary

Include a pre-paid reply for the Inmate/Offender

Preview eMessage [Read](#)

JPay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Account

Parole & Probation

Social

Are you a Corrections Agency?

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Availability & Pricing Help [Logout](#)

Home Send Money Account

> Send Money

Recurring Payments Transfer History

Send Money

Step 1 Step 2 Step 3

Please confirm your inmate's name and select transfer category.

✓ Inmate: John Smith

Payment Method

Select card Visa - 1224 - Exp 01/24/2013

Card validation code What is this? [Add credit card](#)

Enter Amount \$ 180.00

Back Continue

JPay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Account

Social

Are you a Corrections Agency?

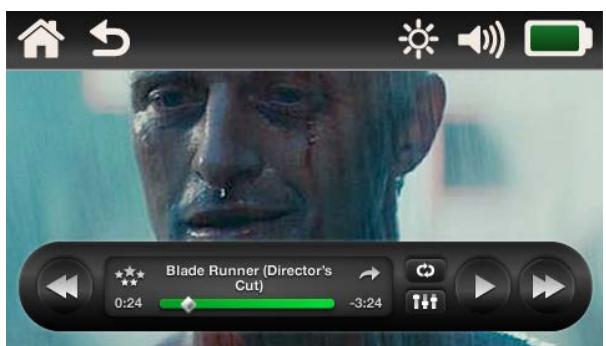
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The image displays four screenshots of the JPay mobile application interface, arranged in a 2x2 grid.

- Screenshot 1:** Home screen showing service options. The "Send Money" option is active (green background). Other options include "Email" (purple), "Video Visit" (orange), and "Music & JP4" (red). The recipient information at the top is "Inmate: John Smith" and "ID: 45678901".
- Screenshot 2:** Success screen after a transaction. It shows a confirmation message: "Success", "Confirmation Number: 1817768", "Stamps Package: XX Stamps", "Recipient: John Smithlongnamefellow ID 123456789", "Card Number: VISA4578, Exp 08/13", and "Total charge: \$XX.95". It also includes social sharing links for "JPay Forum", "Facebook", and "Twitter".
- Screenshot 3:** "Send Money" transaction screen. It shows the recipient "To: John Smith, 456321789" and a numeric keypad for entering the amount. A tooltip says "Enter amount you would like to send". Below the keypad are fields for "Exp Month", "Exp Year", and "CVV Code".
- Screenshot 4:** "Account Settings" menu. The menu items are: Profile, Inmates, Cards, Password, Email Settings, Statement (selected), Help, Privacy, Terms & Policies, and Log Out. The menu has a dark blue header and each item is preceded by a small icon.



jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

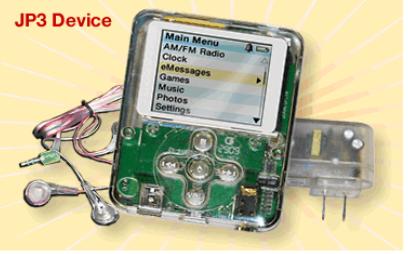
Buy JP3 Device

Comes with everything you need to get started.

- MP3 Player
- Earbuds
- Power Adapter
- USB cable

only **\$39.99**
+ state tax
30 day delivery

[Buy JP3 Device](#)



JP3 Device **Music** **FM Radio** **Synch JP3 to Kiosk**

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

[Song](#) [Artist](#) [GO](#)

Bluegrass	Folk	New Age
Blues	Heavy Metal	Pop
Christian & Gospel	Holiday	R&B / Soul
Classical	Indie Rock	Rap
Comedy	Jazz	Reggae
Country	Kids	Rock
Dance	Latin	Soundtracks
Dance & Electronica	Miscellaneous	World
Easy Listening	Motown Music	See More...

Top Album
Abbey Road
by The Beatles

Special
This month: \$11.99
Price: \$12.99

Shopping Cart Preview Total [Go to ⚒](#)

You have no purchases yet.

Top Sellers [See More...](#)

1. [Feel good - Beyoncé](#)
2. [Te praesent nibh](#)
3. [Xzril in. Dominc ;oh poi](#)
4. [Veniam futurum d tye](#)
5. [Adipiscing](#)

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



Jpay Welcome John Smith 10:15 AM

Back **Home** **Help** **Exit**

Music Home > R&B **Song** **Artist** **Search** **GO**

Top R&B albums [See All Albums](#)

Testimony Vol. 2: Love & Pain India.Arie	Potato Hole Booker T	I Am... Sasha Fierce Beyoncé	Bright Mississippi Allan Toussaint	Bright Mississippi Allan Toussaint	Bright Mississippi Allan Toussaint
Testimony Vol. 2: Love & Pain India.Arie	Potato Hole Booker T	I Am... Sasha Fierce Beyoncé	Bright Mississippi Allan Toussaint	Bright Mississippi Allan Toussaint	Bright Mississippi Allan Toussaint

Checkout

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

Jpay Welcome John Smith 10:15 AM

Back **Home** **Help** **Exit**

Music Home > R&B Albums **Song** **Artist** **Search** **GO**

Album	Price	Artist
[IN CART] 100 Best R&B songs from the 60s	\$12.99	Various Artists
+ADD 100 Best R&B songs from the 70s	\$12.99	Various Artists
+ADD 100 Best R&B songs from the 80s	\$12.99	Various Artists
+ADD 10 Love Songs	\$12.99	Various Artists
[IN CART] 100 R&B and Soul Love songs	\$12.99	Various Artists
+ADD 94 Nights	\$12.99	<u>Jimmy Varnell</u>
+ADD Aaliya Live	\$12.99	<u>Aaliyah</u>
+ADD Aardvark	\$12.99	<u>Maxwell</u>
[IN CART] Abracadabra	\$12.99	<u>1-2 Crew</u>
+ADD Acker's Revenge	\$12.99	<u>Acker</u>
+ADD And I Told You	\$12.99	<u>David Hume</u>
+ADD Acapella R&B	\$12.99	<u>The Isley Brothers</u>

Checkout

Retail Price: \$X1.99
Transaction Fee: \$X1.00
Total: \$X2.99

< Previous Next >

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



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jpay Welcome John Smith 10:15 AM

eMessages Inbox You have 3 stamps Buy Stamps

New eMessage	From	Subject	Date Sent ▾	Prepaid
Inbox 2	<input type="checkbox"/> Mary Smith	<input type="checkbox"/> Look at our beautiful baby!	5/12/08, 12:38am	✓
	<input type="checkbox"/> Marlon Belly	<input type="checkbox"/> Attachments: What's up Homey...	5/12/08, 9:00am	
	<input type="checkbox"/> Marlon Belly	<input type="checkbox"/> What's up homey how u doi...	5/12/08, 8:38am	✓
Sent	<input type="checkbox"/> Jane Riveter	<input type="checkbox"/> Thinking of you!	5/12/08, 10:00am	
Trash	<input type="checkbox"/> Mary Smith	<input type="checkbox"/> Look at our beautiful baby!	5/12/08, 12:38am	✓
	<input type="checkbox"/> Marlon Belly	<input type="checkbox"/> Attachments: What's up Homey...	5/12/08, 9:00am	✓
	<input type="checkbox"/> Marlon Belly	<input type="checkbox"/> What's up homey how u doi...	5/12/08, 8:38am	✓
	<input type="checkbox"/> Jane Riveter	<input type="checkbox"/> Thinking of you!	5/12/08, 10:00am	

Invite a Friend **Add to Device** **Delete**

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7

jpay Welcome John Smith 10:15 AM

Read eMessage You have 3 stamps

New eMessage From: Mary Smith
To: John Smith
Date Sent: 5/12/08, 12:38pm
Subject: Look at our beautiful baby!

▼ 5 Attachments ✓ Prepaid Reply Included

Look at our beautiful baby! Lorem ipsum dolor mauris turpis. Pellentesque a odio eu dolor bibendum.
Love
Mary

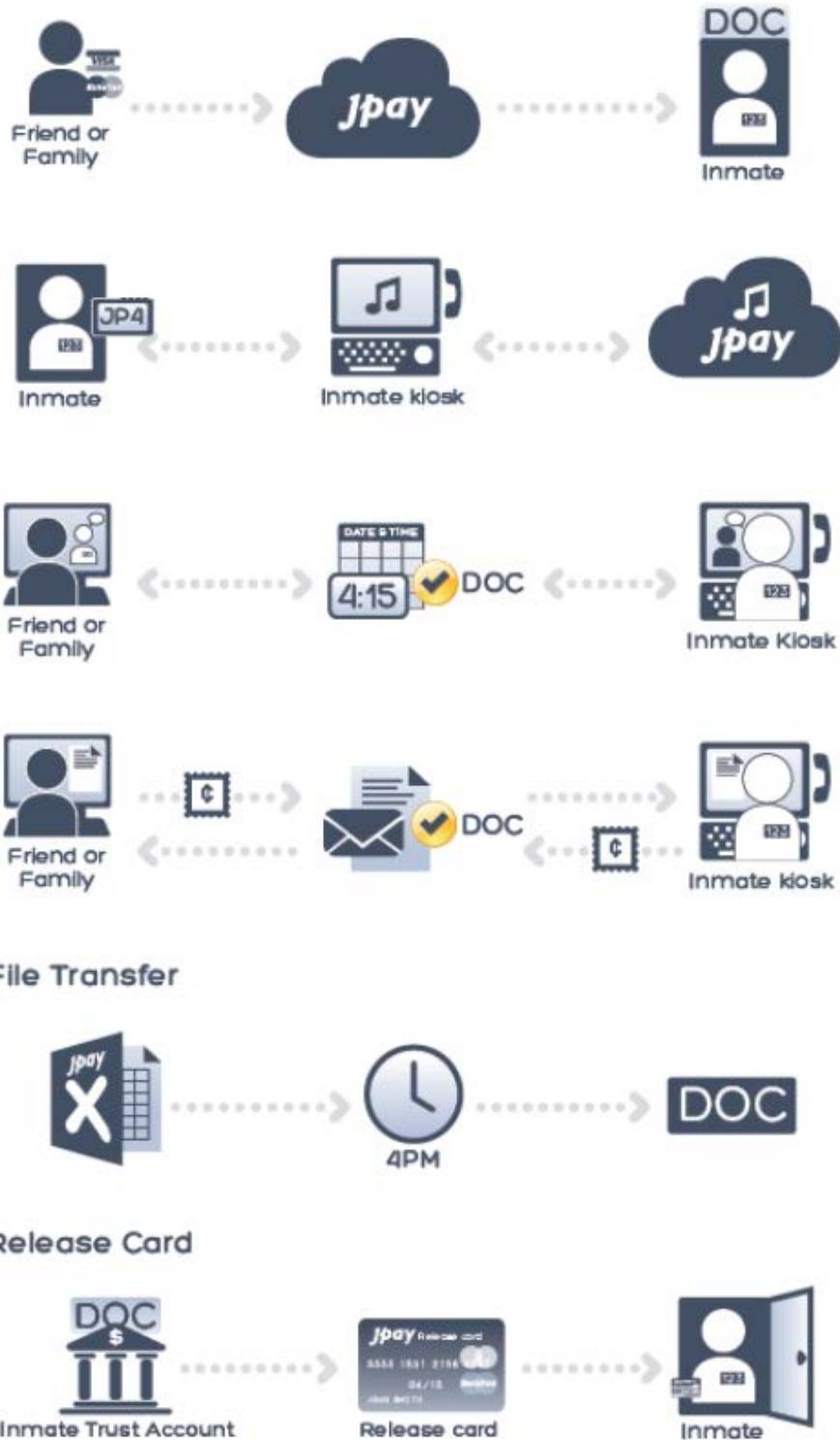
Add to Device **Cancel** **Reply**

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7



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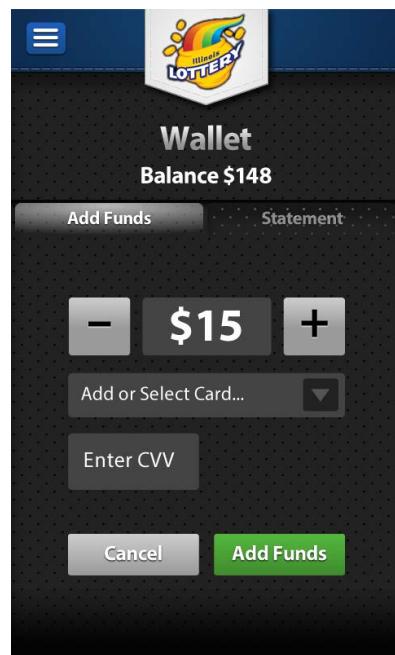




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mlotto





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mLotto

Home Press Contact

Lottery Evolved

mLotto™ is the end-to-end platform that ushers state lotteries — and their games — into the mobile age. Powered by a national leader in government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach into the mobile space. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

See mLotto in action

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Florida Lottery logo used for presentation purposes only

A lottery platform for the digital age

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As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach online or on the mobile web. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

“Nearly half of all Americans — 46% — own a smartphone.”
mLotto gives your lottery the tools to reach this population, and the technology to convert them effectively.
<http://pewinternet.org/Reports/2012/Smartphone-Update-2012/Findings.aspx>

mWallet

With the latest in payment processing technology and a comprehensive licensing and compliance apparatus, mLotto creates convenience for the lottery customer while ensuring security for the lottery agency. Depending on individual state regulation, the mWallet can be funded using a credit/debit card, ACH transfer, and/or cash. mLotto adheres to PCI data security standards, is a registered Money Services Business (MSB), and holds money transmission licenses in each applicable state.

Customer Service

While the payment process is designed to be as seamless and intuitive as possible, customers also have access to 24 hour support through an in-house call center. mLotto adheres to responsible gaming standards at every consumer touchpoint, including online, through the mobile app, and in the call center.

Geolocation

When accessed through a mobile device, the application automatically detects the player's location using the Global Positioning System (GPS) embedded in the mobile device. This process ensures that no lottery tickets are purchased outside a participating state's borders in violation of federal law.

Age Verification

Players must be of age to complete registration and play a game. During mobile gameplay, age is verified using the mobile device's camera to capture an image of the 2-D barcode on the player's driver's license. The app then validates the information from the scanned barcode, granting (or denying) the player access.

Pro Play

Social integration enables Pool Play for all games and acts as a springboard for viral adoption.



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JPay Team Newsletter May 2012

A Permanent Place

With new cubicles being added in May, many JPay agents will soon have a permanent place in the call center! The transition from "temp" to "perm" is underway... stay tuned in May for more updates!

Birthdays

- Jessica Lust May 7
- Jassie M Doughtie Yehuda Goldenberg May 8
- Lytisa Small May 10
- Yolande Anderson May 13
- Joshua Shapiro May 17
- Kenneth Erdberg May 18
- Anne Marie Blacteter May 25
- Dever Johnson May 30

May's Metric

Nearly a third of our customers use a mobile device to access JPay.com

Customer Service Contest—The Mélée In Miramar

On the surface, it's a calm call center, the kind of gently buzzing cube farm that you'd find in office parks around the world. Look a little closer, however, and you'll find that the JPay CS Department is a seething cauldron of competition—a Coliseum of Customer Service—with agents furiously preparing to go mano a mano in a battle to deliver the ultimate consumer experience.

Beginning the last week in April, each customer service agent will compete based on their performance standards. The week's winner becomes eligible to win the monthly title. Though judged individually, the winning agents represent not only themselves, but also their team.

It isn't personal or tribal glory that drives these CS gladiators, rather a deep commitment to the exemplary service JPay has a reputation for delivering. By striving to be the best, every agent is a champion.

Prizes for the weekly and monthly winners have yet to be determined. Watch this space every month for the announcements and updates... and may the best agent win!

Thanks, Drew, for Creating Our New Mural!
...and for the newsletter! Every month. You're the man. (by Drew Harper)

Calendar

- 05/02 Breakfast Day at Miramar
- 05/15 Birthday Party

By the Numbers

- 96.9 percent of calls answered in April
- 75,719 number of people who "Like" JPay's Facebook page
- 49,161 number of JPay tracks purchased in April
- 463 number of Video Visit sessions in April

Rosina's Reminders

Hurricane season is right around the corner, so we are starting to update both our Preparedness Plan and the 2012 JPay Evacuation Plan. We need volunteers to be Fire Marshalls and Floor Wardens! Come see me if you want to wear that nifty neon vest.

JPay Around the Clock!

JPay's Customer Service center is now

JPay Team Newsletter September 2012

On the Roster

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29	30
31	32

NFL POOL

2011 POOL FINAL STANDINGS

1 Javier Pico	15 Sam Burnett
2 Carlton C	16 Peyton Manning
3 Granity	17 Christian Coupet
4 Pete Ables	18 Yanick Kato
5 Donald Bay	19 Steve Fazzlas
6 Drew Harper	20 LSmalls
7 Johnny Pierre-Louis	21 John Mowatt
8 Shaun W	22 Nestor Nunez
9 Dave L	23 Gregory Levine
10 Shar Katz	24 Kim Jones
11 Ermel Friedman	25 Kara Gordillo
12 Sunny Sethi	26 Hector Lao
13 Elizabeth Pierre	27 Brandoe O
14 Michelle Valdes	28 Mark Silverman

JPay Team Newsletter June 2012

On the Roster

NEW HIRES

- Kenisha Burnett Call Center Agent
- Jaime Huertas QA Manager
- Vincent Rawlins Call Center Director

TITANS OF THE TABLE

Reginald "The Rasta Rocket" Sounic beat Lyon "My Nickname's Shorter Than My Last Name" Dhanukdhansingh in straight sets last month to lay claim to JPay's first intramural ping-pong championship. The double-elimination tournament, organized by table tennis commissioner "The Commiss' James Dewey"

JPay Team Newsletter July 2012

On the Roster

- Karen Burdick HR Director
- Elizabeth Simon Executive Assistant
- Fernando Gomez Customer Services Coach

The JPay Team wears its pride on its sleeve (and hats) after the Heat won the 2012 NBA Championship. Not immune to Heat fever.

JPay Team Newsletter April 2012

Lebron Who?

A few JPay would-b ballers got together for a pickup game last month. Rosina, citing the Bronx cred, dropped a triple double and posterized Pico on a ferocious dunk.*
*Picture has mysteriously gone missing; reward of found.

Workin' Overtime

Remember Ryan telling the team at the IQ meeting that if everyone committed to making JPay 1% better every shift, the company would be 150% stronger every day? Well a few JPay-ers did their 1% bit—and a good bit more—the last weekend

CONTEST

THIS Is Who Rocks the Most!
Congratulations to the winners of last month's customer service contest!

Who Rocks the Most Winners

- \$50 Gas Card
- Altagracia Martinez
- Monique Roivis

Best Call Recordings
(separate incentive program)

- Lytisa Small
- Karen Majal
- Daniel Gutierrez
- Olga Ferreiro
- Lyon Dhanukdhansingh
- Cynthia Mobley

Each of these reps won \$50 for exemplary call recordings during random spot checks.
Congratulations to all winners!