



DrewHarper.com

UI/UX Design • Visual Design • Print
786 439 9168 • druharper@gmail.com



🔗 Specialties

- > UI/UX Design
- > Visual Design
- > Interaction Design
- > Prototyping
- > Project Management
- > Story Boarding
- > Graphic Design
- > SVG Icons
- > Illustration
- > Typography

🔧 Tools

- > Figma, Sketch & Axure
- > Adobe Creative Suite
- > Affinity Creative Suite
- > HTML
- > CSS, SASS, Flexbox, Grid
- > JavaScript
- > Vue.js, Nuxt.js, Gridsome
- > Bootstrap
- > Git
- > Agile, Lean

📝 Experience

> UI/UX Designer/Visual Designer, Zander Insurance

Full-Time, Nashville, TN, 08/2021–present

> 2017 – present

Contracting, ValentinaDesign.com, DrewHarper.com,
[Dollar General](#) mockup, continuous learning: Nashville Software
Scool, JavaScript, Vue.js, Nuxt.js, Gridsome.

> UI/UX Designer, TN Dept of Education

Contract, Nashville, TN, 12/2016 – 06/2017

> UI/UX Designer, Civic Inc.

Contract, Nashville, TN, 09/2013 – 02/2015

> UI/UX Designer, JPay.com

Full-time, Miami, FL, 2008 – 2013

> [JPay.com](#), Mobile, One-man UX Design/Marketing Dept.

> UI/UX Designer, Safari Ltd.

Contract, Miami, FL, 2007 – 2008

> UI/UX Designer, Planning Grp Int. – now Sapient Nitro

Contract, Miami, FL, 2006

> UI/UX Designer, Diaz & Cooper Adv.

Full-time, Miami, FL, 2003 – 2006

> Art Director & Web Designer, TBWA

Full-time, London UK, 1998 – 2000

📄 Profile

Art Director in Miami. Moved to London, England and worked at top ten Ad agency TBWA (Omnicom). Early 2000s moved to UI/UX Design.

When UX design is good it seems simple and inevitable. Love reducing UX complexity to UX delight. Also highly productive; you need 7 versions for meeting tomorrow? No problem. Like my Bézier curves perfect.

Highly proficient with Adobe CS, including InDesign, Sketch, Figma, Axure, Bootstrap. Loving new into Affinity Creative Suite tools.

🎓 Education

- > International Fine Arts College, 1987, Miami, FL, Commercial Art, AA Degree
- > Trent College, 1984, Long Eaton, UK Boarding school in England, received Art Scholarship. Played Rugby for my county.

🐾 Referrals

> Don Pham, Project Manager
don.kim.pham@gmail.com
(954) 801-9975

> Mike Mack, Coder
mikemack88@gmail.com
(415) 509-1909

> Joanna Perry, Creative Director
joanna@nomadhome.net
+44 788-418-7100



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[Ask Zander Executive Team](#)

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Ask Dave a Question!

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aetna **AIG** **Assurity** **Nationwide** **Mutual of Omaha** **MetLife**

BlueCross BlueShield **PACIFIC LIFE** **THE HARTFORD** **TRAVELERS** **United Healthcare** **John Hancock**

BannerLife **Protective** **Prudential** **Auto-Owners INSURANCE** **Safeco Insurance** **TRANSAMERICA**

See What Our Clients Are Saying

"The whole experience was very pleasant, I would definitely do business with them again."

BRUCE U

[See All Reviews](#)

"I was amazed by the quality and professionalism of Zander Insurance."

HECTOR B

[See All Reviews](#)

"Great customer care! I also appreciated the financial philosophical alignment with Dave Ramsey's common sense principles."

JOSUE S

[See All Reviews](#)

"I am a fussy customer with high expectations. Zander exceeded my expectations."

KEVIN G

[See All Reviews](#)

"I recommend Zander insurance and have been happy with them for several years."

COLIN C

[See All Reviews](#)



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JULY 13-20

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ON SALE SEASONAL BACK TO SCHOOL CLEANING PET HEALTH PERSONAL CARE BEAUTY FOOD & BEV. HOUSEHOLD BABY TOYS APPAREL AUTO & HARD. PARTY OUTDOOR DG BRANDS

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JULY 13-20

Text CAREERS to 34898 for more details.

ON SALE

3 Day Sale - Ends 7.20
Week Long Savings - Ends 7.20
50% off Select Apparel
Save \$3 Instantly on \$10+
Colgate-Palmolive Products

Select Believe Beauty 50% Off
Save \$3 on \$15 Select Brands
Save \$2 on Lysol!
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EPP Portal

Pathfinder University
Polk School of Education

jane.doe@pathfinder.edu Logout

Welcome Annual Report Reviews Users

< Back to Reviews Home

SAP Chemistry: 6-12
18 Prompts - 14 Complete
Due July 16, 2017

Last reviewed and updated on 6/7/2017
Cras justo odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor.

Section 1: Program Curriculum

RUBRIC

Indicator 1: Program Synopsis

Indicator 2: Program of Study

RUBRIC

REF 01

State-Recognized Partnership Agreements Please attach files Lorem Ipsum Dolor
RESPONSE: Files, 1-3 files

PDF Frengilla Uttricis.pdf

XLXS Frengilla Uttricis.xlsx

DOCX Mattis.docx

Give Evidence Approve Review

Indicator 3: Source of Specialty Area Standards

Indicator 4: Program Alignment to Standards

Section 2: Clinical Experiences

Section 3: Candidate Assessment

Section 4: Optional Information

Submit to TDOE

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RUBRIC

Standard 1 Content and Pedagogical Knowledge

Standard 2 Clinical Partnerships and Practice

Indicator 2.1 Partnerships for Clinical Practice

Indicator Description text – Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Morbi leo risus, porta ac consectetur et, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit.

Indicator 2.1.1 EPP/LEA Roles and Responsibilities

A. Partnership Agreement – State Recognized Template

B. Narrative

C. On-site Interviews

D. Supplemental Planning Documents

E. Other

Indicator 2.1.2 Expectations for Candidate Support and Evaluation

Indicator 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum

Indicator 2.1.4 State-Recognized Partnership Agreements

Indicator 2.1.5 Primary Partner Partnership Agreement

Indicator 2.1.6 Co-developed Recruitment Goals

Indicator 2.1.7 2.1.4 State-Recognized Partnership Agreements

Indicator 2.2 Clinical Educators

Indicator 2.3 Clinical Experiences

Indicator 3. Standard 3 Candidate Quality, Recruitment, and Selectivity

Indicator 4. Standard 4 Program Impact

Indicator 5. Standard 5 Provider Quality, Continuous Improvement, and Capacity

TDOE Super User Logout

Home Review RFE Sets Users & Groups Organizations Endorsements

RFE Sets > Comprehensive Review > Standard X > Component X > Indicator X

Comprehensive Review

Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Aenean laicin bibendum nulla sed consetetur. Aenean eu leo quam. Pellentesque ornare sem laicin.

56 RFEs

Review

Make a New Standard

Indicator 01: Standard 1 Content and Pedagogical Knowledge

Indicator 02: Standard 2 Clinical Partnerships and Practice

Indicator 01. 2.1 Partnerships for Clinical Practice

Indicator Description text – Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Morbi leo risus, porta ac consectetur et, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit.

Indicator 01. 2.1.1 EPP/LEA Roles and Responsibilities

A. Partnership Agreement – State Recognized Template

B. Narrative

C. On-site Interviews

D. Supplemental Planning Documents

E. Other

Indicator 01. 2.1.2 Expectations for Candidate Support and Evaluation

Indicator 01. 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum

Indicator 01. 2.1.4 State-Recognized Partnership Agreements

Indicator 01. 2.1.5 Primary Partner Partnership Agreement

Indicator 01. 2.1.6 Co-developed Recruitment Goals

Indicator 01. 2.1.7 2.1.4 State-Recognized Partnership Agreements

Indicator 02. 2.2 Clinical Educators

Indicator 03. 2.3 Clinical Experiences

Indicator 03. Standard 3 Candidate Quality, Recruitment, and Selectivity

Indicator 04. Standard 4 Program Impact

Indicator 05. Standard 5 Provider Quality, Continuous Improvement, and Capacity

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Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2
BRIDGE RATING: GOOD
STRUCTURALLY DEFICIENT: NO
FUNCTIONALLY OBSOLETE: YES

Bridge Information

Scoping > Jobs

Photos Layout Diagram Studies Standards Contacts

JOBS 1

FINDING 413 BMR 1 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

FINDINGS text Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 1 REPAIR DECK DRAIN PIPE SPAN 4 Remove drift and debris

Item #	Description	Quantity	Unit Price \$	Total \$
201-01-05 Removal and Disposal of Brush and Trees	2.5 SF	2865	\$7,162.50	X
705-01-04 Metal Beam Guard Fence	0 LF	3028	\$0.00	X
Enter...	-	-	-	-
View Field Investigation		TOTAL	\$7,162.50	

Job 1 Total: \$7,162.50

JOBS 2

FINDING 414 BMR 0 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

BMR 8 REPAIR DECK DRAIN PIPE SPAN 2 Repair guardrail and bridgerail

Item #	Description	Quantity	Unit Price \$	Total \$

Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2
BRIDGE RATING: GOOD
STRUCTURALLY DEFICIENT: NO
FUNCTIONALLY OBSOLETE: YES

Bridge Information

Scoping > BMRs

BMRS

#	Recommendations	Type	Cost \$
8	Repair deck drain pipe span 2	BMR	\$892,040.00
1	Repair deck drain pipe span 4	Comment	\$7,162.50

Add BMR +

*Preliminary Cost Estimate For budgetary purposes, Metro developed a preliminary cost estimate of the work required to resolve TDOT's BMR. The cost estimate was based strictly on the information presented in TDOT's bridge inspection report, therefore certain assumptions for quantity of material and effort of work were assumed. Estimate does not include Mobilization.

Total Est. \$899,202.50



Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

Fund Name: GSD FY13 CAPITAL PROJECTS Fund # 40013 GSD

FUND AMOUNT	PROGRAM/PROJECT BALANCES			BU BALANCES			
	ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED		
	\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233	
BUSINESS UNITS			ADD BUSINESS UNIT+				
BU #	BU NAME	INITIAL AMOUNT	PROGRAM/PROJECT BALANCES	BU BALANCES			
			ENCUMBERED	UNALLOCATED	UNENCUMBERED		
42401013	GSD Sidewalks	\$3,519,241	\$401	\$3,219,241	\$3,219,241		
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$479,997	\$479,997		
42403013	GSD Bikeways	\$576,536	\$95,240	\$481,296	\$481,296		
42404013	GSD Bridges	\$40,400	\$0	\$515	\$515		
				\$39,885	\$40,400		
BUDGET ALLOCATIONS							
PROGRAM/PROJECT	MANAGER	BUDGET ALLOCATION					
Incomplete Infrastructure - Zombie	Devin Doyle	\$515					
PROGRAM/PROJECT	PROJECT NAME	MANAGER	BUDGET ALLOCATION				
Select...		Select...	\$	ADD	X		
42405013	GSD Corridor Redevelopment	\$2,880,040	\$2,747,135	\$132,905	\$132,905	\$0	\$132,905
42406013	GSD Roadway Projects	\$1,168,075	\$0	\$1,168,075	\$1,168,075	\$0	\$1,168,075
42407013	GSD Traffic Signals/Equip.	\$52,720	\$0	\$25,141	\$25,141	\$27,579	\$52,720
		\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233

Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

PROGRAMS/PROJECTS

BY BUSINESS UNIT	BY PROJECT	All				
BU #	BU NAME	BUDGET ALLOCATION	PROGRAM/PROJECT BALANCES	BALANCES		
			ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
42405015	GSD Convenience Center	\$2,000,000	\$115,496	\$115,496	\$1,884,504	\$1,884,504
42401013	GSD Sidewalks	\$3,219,642	\$401	\$401	\$3,219,241	\$3,219,241
42401015	GSD Sidewalks	\$16,900,000	\$2,813,328	\$2,537,328	\$14,086,672	\$14,362,672
42402011	GSD Bridges	\$182,587	\$11,970	\$11,970	\$170,617	\$170,617
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$374,640	\$479,997	\$479,997
42402014	GSD Paving/Resurfacing	\$3,460,904	\$2,463,632	\$2,463,632	\$997,272	\$997,272
42402015	GSD Paving/Resurfacing	\$28,716,248	\$3,458,030	\$1,134,930		
PROGRAM/PROJECT	~MANAGER	BUDGET ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
Bridge Maintenance Program	Jeff Campbell	\$3,000,000	\$2,116,342	\$803,242	\$26,599,906	\$27,913,006
Foster Avenue Bridge Replace...	Jeff Campbell	\$1,000,000	\$1,000,000	\$0	\$25,599,906	\$27,913,006
PURCHASE ORDER #	ALLOCATION DESCRIPTION		ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
	Construction		\$1,000,000	\$0	\$0	\$1,000,000
JOURNAL ENTRY DESCRIPTION		AMOUNT	X			
ADD PAYMENT VOUCHER		ADD JOURNAL ENTRY				
Myatt Drive	Jeff Campbell	\$29,383	\$0	\$0	\$25,599,906	\$27,913,006
Myrtlewood Geotechnical Investigation	Scott McCormick	\$10,000	\$10,000	\$0	\$25,589,906	\$27,913,006
Paving Program	Don Reid	\$17,000,000	\$331,688	\$331,688	\$25,258,218	\$27,581,318
Preliminary Engineering	Jonathan Cleghon	\$1,009,888	\$0	\$0	\$25,258,218	\$27,581,318
State Aid Paving	Don Reid	\$2,000,000	\$0	\$0	\$25,258,218	\$27,581,318
Tiger Grant Murfreesboro	Andrew Smith	\$1,900,000	\$0	\$0	\$25,258,218	\$27,581,318
Top Intersections (Const/R.O.W.)	Andrew Smith	\$400,000	\$0	\$0	\$25,258,218	\$27,581,318
Traffic Controllers	Chip Knauf	\$2,366,977	\$0	\$0	\$25,258,218	\$27,581,318
42403013	GSD Bikeways	\$576,536	\$95,240	\$95,240	\$481,296	\$481,296
42403014	GSD Bikeways	\$2,000,000	\$437,518	\$277,518	\$1,562,483	\$1,722,483
42403015	GSD Traffic Signals/Equip.	\$6,422,729	\$2,216,316	\$2,216,316	\$4,206,413	\$4,206,413
42404010	GSD Info Sys	\$560,646	\$0	\$0	\$560,646	\$560,646



The screenshot shows the homepage of the Nashville.gov E-Permits system. At the top, there's a navigation bar with links for HOME, SERVICES, and ABOUT, along with Register and Log in buttons. Below the navigation is a map of Nashville, Tennessee. A search bar is overlaid on the map, labeled "E-Permits Search" with a yellow input field and a blue "Search" button. Below the map, there are four main service sections: "PERMITS" (with a METRO logo), "PAY FEES" (with a flag logo), and "INSPECTIONS" (with a magnifying glass and calendar logo). Each section has a brief description and a "READ MORE" button. On the left, a welcome message is displayed: "Welcome to the Online E-Permits System". At the bottom, there's a "CONTACT" section with icons for location, phone, and email, and a detailed description of the service. The footer mirrors the top navigation and includes a copyright notice: "© 2013 Metropolitan Government of Nashville and Davidson County, Tennessee".

Nashville.gov E-Permits

HOME SERVICES ABOUT Register Log in

E-Permits Search

APN, Address, Permit type, Permit Number, Project, Owner, etc

Search

Welcome to the Online E-Permits System

PERMITS

METRO

PAY FEES

INSPECTIONS

CONTACT

The Department of Codes & Building Safety is pleased to introduce 'E-Permits' as an expansion of our services which are now available, online. Open 24/7.

Read more...

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jpay.com making it easier

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Your home for corrections services

Send money to your loved one in state prison. Email your cousin in county jail. Chat with a friend using video visitation or give the gift of music with the JP3™ player.

Sign up and start today
First find your inmate

Select State... Enter Inmate ID # [Next](#)

Don't know the ID #?

Send Money

Available in English, Spanish

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Friends & Family Forum
Connect and share with others
[Come and visit!](#)

Parole & Probation
Make every payment on time
[Get started](#)

jpay blog
ACLU Sues LA County Sheriff
by Editor-Jan 20, 2012
The American Civil Liberties Union filed suit against Los Angeles County Sheriff Lee Baca, according to a Wall Street lorem ipsum dolor est consectetur. Journal urna sit amet Duis aliquet egestas purus in blandit. Curabitur vulputate, ligula lacinia scelerisque tempus. Sicut tacit omnia ante, ac egestas est unde sit amet arcu. Class aptent taciti sociosqu ad illo torquent per conubia nostra, per inceptos himenaeos. Sed molestie augue sit amet leo consequat posuere. Vestibulum ante ipsum primis in faubus erat lucut et utrices posuere cubilia Curae; Proin vel ante a eucl...

A History of Violence
ACLU Sues LA County Sheriff
Today in Corrections-related Media: Alcatraz...
Barbour's Pardons
Best Corrections-related Articles of 2011

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TMCmedia Media Consortium by JPay.com
Corrections workers show up en masse to oppose 2 Fla bills that would allow the state to privatize prisons ow.ly/8Ew3R @tai_news

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- JP3 Music player
- Video Visitation

Parole & Probation

- Restitution
- Supervision Fees
- Court Fees
- Self-Report Fees
- Release Cards

Social

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- forum.jpay.com
- Facebook
- Twitter

BBB A+ Rating

Are you a Corrections Agency?

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Welcome Carmen! **Inmate: Jack Johnson** [Add/Edit](#)

Update your email address here and receive important notifications and special discounts.

The services that appear below are available to your inmate.

Send Money
Start sending money by entering a dollar amount.
\$.00 [Next](#)

Recurring Payments
[See History](#)

Family Forum
Connect and share with other friends and family.
[Join the conversation.](#)

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Quisque Eget Odio Ac Lectus
Class Aptent Taciti Scelosqu Ad
Vestibulum Ante Ipsum Primitis In fauc
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Availability & Pricing Help [Logout](#)

Home Send Money Email Video Visit Account

Inbox Compose Sent Buy Stamps Purchase History

Compose

This eMessage requires 1 stamp

To: John Smith

Hello John... humanitatis seacula accumsan littera modo. Duis eodem legentis consecetur qui iis. Processus tempor zzril hendrerit legentis facer. Lectorum congue nihil volutpat tation hendrerit. Instiam dolore instiam blandit tempor sit. Nam legunt nostrud hendrerit congue lorem. Consectetuer vulputate nonummy quam euismod est. Ad odio praesent quis aliquam magna.

Love
Mary

Include a pre-paid reply for the Inmate/Offender

Preview eMessage [View in Reader](#)

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Availability & Pricing Help [Logout](#)

Home Send Money Account

Inmate Services Parole & Probation Social

Parole & Probation Social

Are you a Corrections Agency?

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Home Send Money Account

> Send Money Step 1 Step 2 Step 3

Please confirm your inmate's name and select transfer category.

✓ Inmate: John Smith

Payment Method

Select card Visa - 1224 - Exp 01/24/2013

Card validation code What is this? [Add credit card](#)

Enter Amount \$ 180.00

Back Continue

JPay.com Stay Connected

Social

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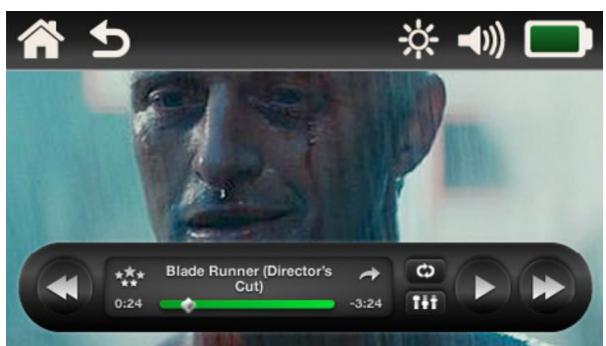
VeriSign Secured ACCREDITED BUSINESS

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The image displays four screenshots of the JPay mobile application interface, arranged in a 2x2 grid.

- Screenshot 1:** Home screen showing the main menu with four options: Send Money (Active), Email (Active), Video Visit (Not available on this device), and Music & JP4° (Not available on this device). The top bar shows the app name "Jpay" and the time "4:21".
- Screenshot 2:** Success screen after sending a package. It shows the recipient information: John Smith, 456321789, and a confirmation message: "Success". It also lists the Stamps Package details: XX Stamps, Recipient: John Smithlongnamefellow ID 123456789, Card Number: VISA4578, Exp 08/13, and Total charge: \$XX.95. The top bar shows the time "12:34 PM".
- Screenshot 3:** Send Money screen. It shows the recipient information: To: John Smith, 456321789. Below it is a form to enter the amount: "Enter amount you would like to send". The total amount shown is \$0.00. The bottom part of the screen features a numeric keypad for entering the amount.
- Screenshot 4:** Account Settings screen. It lists various account management options: Profile, Inmates, Cards, Password, Email Settings, Statement (selected), Help, Privacy, Terms & Policies, and Log Out. The top bar shows the time "4:21".



jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

Buy JP3 Device

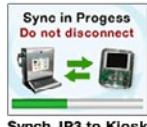
Comes with everything you need to get started.

- MP3 Player
- Earbuds
- Power Adapter
- USB cable

only **\$39.99**
+ state tax
30 day delivery

[Buy JP3 Device](#)



Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

[Song](#) [Artist](#) [GO](#)

Bluegrass	Folk	New Age
Blues	Heavy Metal	Pop
Christian & Gospel	Holiday	R&B / Soul
Classical	Indie Rock	Rap
Comedy	Jazz	Reggae
Country	Kids	Rock
Dance	Latin	Soundtracks
Dance & Electronica	Miscellaneous	World
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Top Album
Abbey Road
by The Beatles

Special
This month: \$11.99
Price: \$12.99



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jpay Welcome John Smith 10:15 AM

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Testimony Vol. 2: Love & Pain India Arie	Potato Hole Booker T	I Am...Sasha Fierce Beyoncé	Bright Mississippi Allen Toussaint	Bright Mississippi Allen Toussaint	Bright Mississippi Allen Toussaint

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	Album	Price	Artist
IN CART	100 Best R&B songs from the 60s	\$12.99	Various Artists
+ADD	100 Best R&B songs from the 70s	\$12.99	Various Artists
+ADD	100 Best R&B songs from the 80s	\$12.99	Various Artists
+ADD	10 Love Songs	\$12.99	Various Artists
IN CART	100 R&B and Soul Love songs	\$12.99	Various Artists
+ADD	94 Nights	\$12.99	Jimmy Varnell
+ADD	Aaliyah Live	\$12.99	Aaliyah
+ADD	Aardvark	\$12.99	Maxwell
IN CART	Abracadabra	\$12.99	1-2 Crew
+ADD	Acker's Revenge	\$12.99	Acker
+ADD	And I Told You	\$12.99	David Hume
+ADD	Acapella R&B	\$12.99	The Isley Brothers

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Retail Price: \$X1.99
Transaction Fee: \$X1.00
Total: \$X2.99

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jpay Welcome John Smith 10:15 AM

eMessages Inbox You have 3 stamps [Buy Stamps](#)

New eMessage	From	Subject	Date Sent	Prepaid
Inbox (2)	Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	✓
	Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	
	Marlon Belly	What's up homey how u doi...	5/12/08, 8:38am	✓
Sent	Jane Riveter	Thinking of you!	5/12/08, 10:00am	
Trash	Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	✓
	Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	✓
	Marlon Belly	What's up homey how u doi...	5/12/08, 8:38am	✓
	Jane Riveter	Thinking of you!	5/12/08, 10:00am	

[Invite a Friend](#) [Add to Device](#) [Delete](#)

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7

jpay Welcome John Smith 10:15 AM

Read eMessage You have 3 stamps

New eMessage From: Mary Smith
To: John Smith
Date Sent: 5/12/08, 12:38pm
Subject: Look at our beautiful baby!

▼ 5 Attachments ✓ Prepaid Reply Included

	Look at our beautiful baby! Lorem ipsum dolor mauris turpis. Pellentesque a odio eu dolor bibendum.

Love
Mary

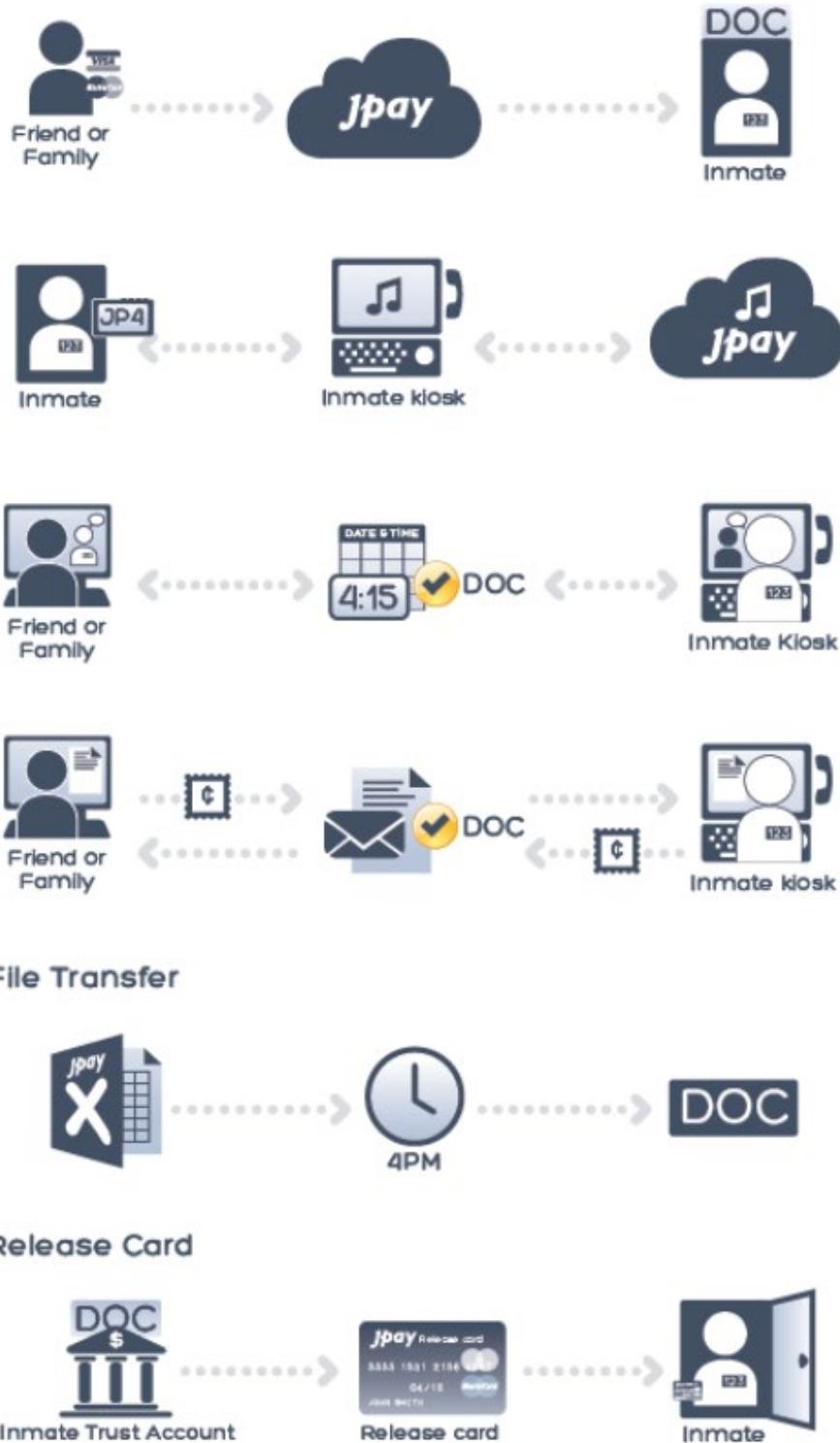
[Add to Device](#) [Cancel](#) [Reply](#)

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7



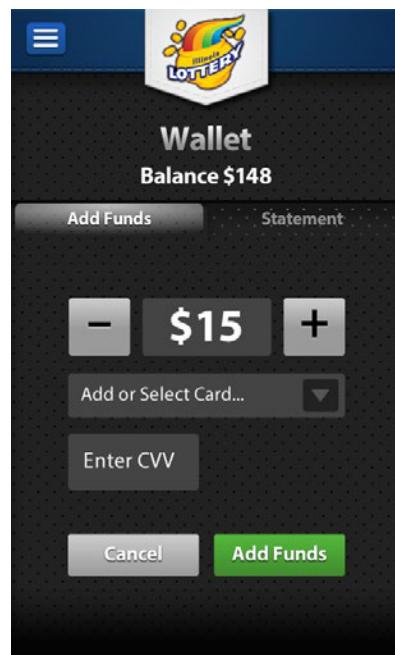
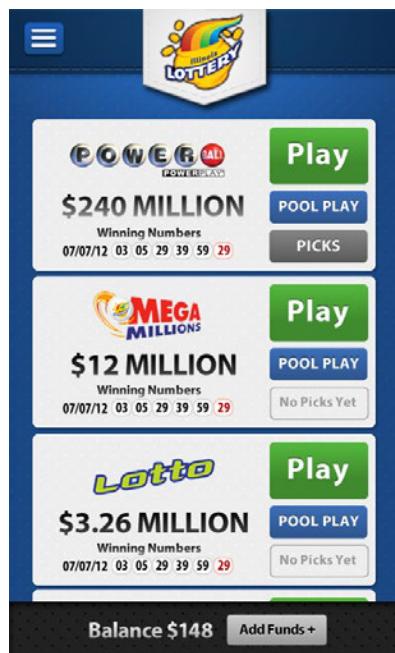
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mlotto





See mLotto in action

mlotto Home Press Contact

Lottery Evolved

mLotto™ is the end-to-end platform that ushers state lotteries — and their games — into the mobile age. Powered by a national leader in government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach into the mobile space. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

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A lottery platform for the digital age

mLotto™ is the end-to-end solution that ushers state lotteries — and their games — into the age of the mobile web. Powered by a national leader in consumer-to-government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach online or on the mobile web. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

66 Nearly half of all Americans — 46% — own a smartphone.⁹⁹ mLotto gives your lottery the tools to reach this population, and the technology to convert them effectively.

<http://pewinternet.org/Reports/2011/Smartphone-Update/2011/Background.aspx>

mWallet

With the latest in payment processing technology and a comprehensive licensing and compliance apparatus, mLotto creates convenience for the lottery customer while ensuring security for the lottery agency. Depending on individual state regulation, the mWallet can be funded using a credit/debit card, ACH transfer, and/or cash. mLotto adheres to PCI data security standards, is a registered Money Services Business (MSB), and holds money transmission licenses in each applicable state.

Customer Service

While the payment process is designed to be as seamless and intuitive as possible, customers also have access to 24 hour support through an in-house call center. mLotto adheres to responsible gaming standards at every consumer touchpoint, including online, through the mobile app, and in the call center.

Geolocation

When accessed through a mobile device, the application automatically detects the player's location using the Global Positioning System (GPS) embedded in the mobile device. This process ensures that no lottery tickets are purchased outside a participating state's borders in violation of federal law.

Age Verification

Players must be of age to complete registration and play a game. During mobile gameplay, age is verified using the mobile device's camera to capture an image of the 2-D barcode on the player's driver's license. The app then validates the information from the scanned barcode, granting (or denying) the player access.

Pool Play Social integration enables Pool Play for all games and acts as a springboard for viral adoption.



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JPay Team Newsletter May 2012

JPAY Team Newsletter

JPAY Inc

JPAY A Permanent Place

With new cubicles being added in May, many JPay agents will soon leave a permanent home in the call center. Transition from "temp" to "perm" is underway... stay tuned in May for more updates!

Birthdays

- Jessica Lust May 7
- Jastic M Doughtie Yehuda Goldenberg May 8
- Lytsia Small May 10
- Yolande Anderson May 12
- Joshua Shapiro May 17
- Kenneth Erdberg May 18
- Anne-Marie Blacketer May 25
- Dexter Johnson May 30

May's Metric

Nearly a third of our customers use a mobile device to access JPay.com

30%
70%

Vivian's HR Corner

Almost everyone has

Melée In Miramar

CUSTOMER SERVICE

1

JPAY ALLSTARS **ANTONIO'S ANGELS**

A-TEAM **HAT PACK** **KNIGHTRIDERS** **TEAM PENN PALS**
FRENCH TOAST MAFIA **LA FAMILIA** **TEAM BREAKFAST LUNCH & DINNER**

Customer Service Contest—The Melée In Miramar

On the surface, it's a calm call center, the kind of gently buzzing cube farm that you'd find in office parks around the world. Look a little closer, however, and you'll find that the JPay CS Département is a seething cauldron of competition—a Coliseum of Customer Service—with agents furiously preparing to go mano a mano in a battle to deliver the ultimate consumer experience.

Beginning the last week in April, each customer service agent will compete based on their performance standards. The week's winner becomes eligible to win the monthly title. Though judged individually, the winning agents represent not only themselves, but also their team.

Yet it isn't personal or tribal glory that drives these CS gladiators, rather a deep commitment to the exemplary service JPay has a reputation for delivering. By striving to be the best, every agent is a champion.

Prizes for the weekly and monthly winners have yet to be determined. Watch this space every month for the announcements and updates... and many more best agent wins!

Thanks, Drew, for Creating Our New Mural!
...and for the newsletter! Every month. You're the man. *by Drew Harper*

Calendar

- 05/02 Breakfast Day at Miramar
- 05/15 Birthday Party

i By the Numbers

- 96.9** percent of calls answered in April
- 75,719** number of people who "Like" JPay's Facebook page
- 49,161** number of JPay tracks purchased in April
- 463** number of Video Visit sessions in April

Rosina's Reminders

Hurricane season is right around the corner, so we are starting to update both our Preparedness Plan and the 2012 JPay Evacuation Plan. We need volunteers to be Fire Marshall and Floor Wardens! Come see me if you want to wear that nifty neon vest.

JPay Around the Clock!

JPay's Customer Service center is now

JPay Team Newsletter September 2012

JPAY Team Newsletter

JPAY Inc

On The Roster

1 Karen Burdick
2 Elizabeth Simon
3 Fernando Gomez
4 Monique Roivine
5 Alain Villaseusa
6 Luis Reina
7 Michael Khazanov
8 Lebron Who?
9 Lebron Who?
10 Lebron Who?
11 Lebron Who?
12 Lebron Who?

NFL POOL

2011 POOL FINAL STANDINGS

Rank	Name	Points
1	Jaiver Pico	15
2	Carlton G	16
3	Granby	17
4	Pete Ables	18
5	Donald Joy	19
6	Dene Hayes	20
7	Johnsay Pierre-Louis	21
8	Shawn W	22
9	Dave L	23
10	Shant Katz	24
11	Ervil Feliciano	25
12	Tonyy Sethi	26
13	Elizabeth Pierre	27
14	Michelle Valdes	28
15	Mark Shlyman	29

JPay Team Newsletter June 2012

JPAY Team Newsletter

JPAY Inc

NEW HIRES

- Kenisha Burnett** Call Center Agent
- Jaime Huertas** QA Manager
- Vincent Rawlins** Call Center Director

TITANS OF THE TABLE

PING PONG CHAMPS

"Ragequit 'The Rasta Rocket' Source: Imaot Lyon "My Nickname's Shorter Than My Last Name" DhansukhBurrangh in straight sets last month, to lay claim to JPay's first intramural ping-pong championship. The double-elimination tournament, organized by table tennis commissioners."

JPay Team Newsletter July 2012

JPAY Team Newsletter

JPAY Inc

On The Roster

- Karen Burdick** HR Director
- Elizabeth Simon** Executive Assistant
- Fernando Gomez** Customer Services Coach

The JPay Team wears its pride on its sleeve (and hats) after the Heat won the 2012 NBA Championship. Not immune to Heat fever.

JPay Team Newsletter April 2012

JPAY Team Newsletter

JPAY Inc

NEW HIRES

- Alain Villaseusa** IT Field Engineer
- Luis Reina** Developer
- Michael Khazanov** Developer

Lebron Who?

A few JPay would-be ballers got together for a pickup game last month. Rosina, citing her Bronx cred, dropped a triple double and posterized Pico on a ferocious dunk.* *Photo has mysteriously gone missing, reward if found.

Workin' Overtime

Remember Ryan telling the team at the 1Q meeting that if everyone committed to making JPay 1% better every shift, the company would be 150% stronger every day? Well a few JPay-ers did their 1% bit—and a good bit more—the last weekend

CONTEST

THIS is Who Rocks the Most!
Congratulations to the winners of last month's customer service contest!

Who Rocks the Most Winners (\$50 Gas Card)

- Altagracia Martinez
- Monique Roivine

Best Call Recordings (separate incentive program)

- Rogelio Small
- Karen Mayal
- Daniel Gutierrez
- Olga Ferreira
- Lyon DhansukhBurrangh
- Cynthia Mobley

Each of these reps won \$50 for exemplary call recordings during random spot checks.

Congratulations to all winners!