

# Corrections Solutions

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# Company Overview +



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## WHY SETTLE FOR A PROVIDER WHEN YOU CAN HAVE A PARTNER

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JPay Inc is a South Florida based technology company dedicated to designing and building no-cost solutions for corrections systems. As market leaders in electronic money transfer, inmate email, video visitation and in-prison music and media services, JPay has constructed a relevant, effective platform for friends and family

members to connect with their incarcerated loved ones. At the same time, the company creates efficiencies for correctional agencies and individual facilities by reducing staff workload, increasing intelligence capabilities, and establishing an integrated suite of services with centralized systems management.



SEND MONEY  
SEND LOVE  
STAY CONNECTED



# Money & Mail

## Money Transfer

Electronic money transfer was JPay's first corrections-facing service, and continues to be the core of the business. By providing friends and family of inmates with a variety of channels through which to send their loved ones money, JPay has made supporting incarcerated individuals as simple and convenient as making an online purchase.

Through JPay, payments can be made:

- Online, at JPay.com, with a credit or debit card
- By phone, at 1-800-574-5729, with a credit or debit card
- In person, at any MoneyGram location (including any Walmart), with cash
- By money order through JPay's secure money order lockbox
- Via JPay's smartphone app, available for download by existing customers

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WHY SETTLE FOR A PROVIDER  
WHEN YOU CAN HAVE A PARTNER

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## Mail and Email by Post

Inmate email is one of the most popular products JPay offers to inmates and their communities on the outside, and enjoys one of the highest adoption rates in the nation. With JPay's email platform, friends and family can send emails, add photo attachments, and even send short videograms. Corrections agencies gain an unprecedented degree of control over their inbound and outbound correspondence, and a marked reduction in the influx of traditional mail and contraband.

Email By Post, the latest communications product introduced by JPay, allows customers to type a letter just like writing an email – buy a stamp, compose a message, and hit send – at which point JPay will automatically print the letter and physically mail it to the appropriate facility. For those customers whose loved ones are in facilities that do not offer JPay's inmate email service, Email By Post provides a convenient line of electronic communication.

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WHY SETTLE FOR A PROVIDER  
WHEN YOU CAN HAVE A PARTNER

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A TRUSTED  
TECHNOLOGY  
PARTNER

# Next generation technology for 21st Century Agencies.



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WHY SETTLE FOR A PROVIDER  
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# Music & Media



## A Media Platform that Makes Sense

The music and media platform offered by JPay is the largest, most comprehensive, and most scalable in the corrections industry. A library of more than 10 million songs is available to inmates through the JPAY kiosks, and the DOC-approved JP3 music player and JP4 mini-tablet can be purchased both by inmates and by friends and family.

JPAY's music and media platform is popular among incarcerated populations, and as such enjoys high adoption rates in those jurisdictions where it is deployed. Inmates access the media library and download music directly from the JPAY kiosk in their housing units, not a centralized location. This distribution model, coupled with the benefits of a uniform music player, enables facility staff to maintain maximum control.

The JP4 mini tablet is a next generation inmate mobile device that allows inmates to take the same applications available on the kiosk to their cell. With 8mb, 16mb and 32mb of optional storage capacity and over 75 hours of play time using 4 AA batteries (lithium powered devices are also available), inmates use the JP4 to browse and respond to email, listen to music, read eBooks, write grievance tickets, watch movies or play games such as Tetris or Chess.

The device is practically indestructible. It's built to withstand heavy usage by inmates who keep the device by their side at all times. In addition, its screens and navigation options are simple and intuitive. The JP4 operates as part of the media platform available to inmates on the JPAY kiosks.





A PLATFORM  
LIKE NO OTHER

# Video Visitation



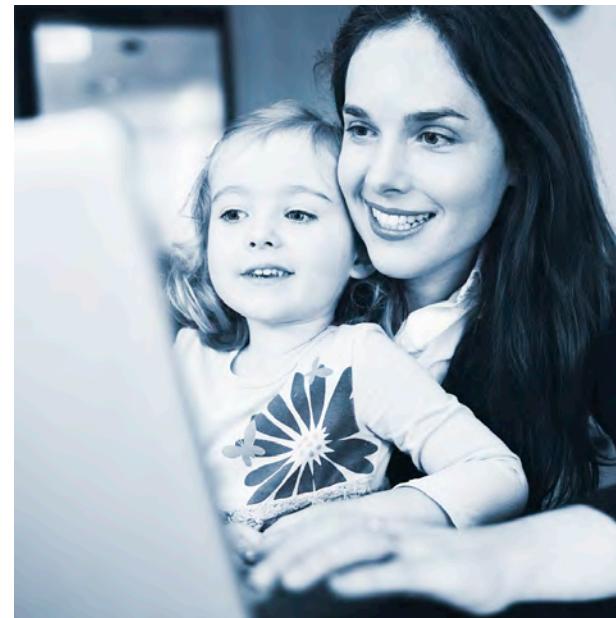
The next  
best thing to  
being there

## Video Visitation

### The Next Best Thing to Being There

With integrated video calling services that friends and family can use from their personal computer at home, JPay ensures the widest possible access between inmates and their approved friends and relatives on the outside. Agencies that partner with JPay for Video Visits experience a cost-conserving decline in physical visits, a decrease in contraband, and limited inmate movement within the facility. All Video Visits are recorded, available for monitoring in real time, and can be terminated by facility staff at any time for any reason.

Video visitation allows friends and family to talk face-to-face with their inmate via a personal computer equipped with a web camera and microphone. No additional software is required, a convenience factor that boosts participation. Video Visitation through the mobile web is the next evolution for this service, as a growing segment of the population uses a mobile device as their primary access to the internet.



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WHY SETTLE FOR A PROVIDER  
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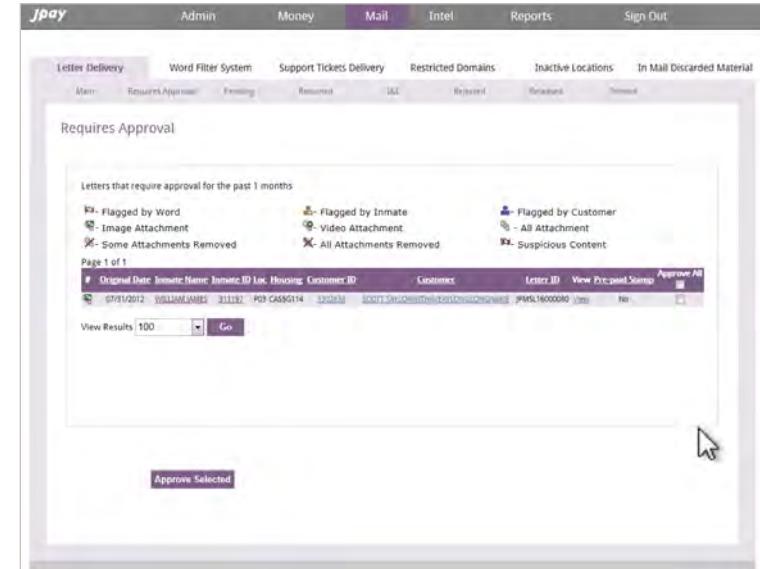
# Customer Service and the Facility System

## Courtesy. Control. Customer Focus

JPay is not a commissary company nor is it a phone company – we're a technology company focused solely on providing fully accessible and easy to use inmate services applications. By doing this well, we will hopefully go above and beyond in customer satisfaction – something the company strives to accomplish every day. In fact, the company has an army of over 100 customer service representatives tirelessly answering phones, responding to emails and answering tickets from inmates, their friends and family and corrections staff. JPay's customer service apparatus runs 24-7 and has set a new standard of care in the corrections industry.

All of JPay's applications are administered through the Facility System, which creates a central hub of control for corrections agencies regardless of how many JPay applications a given agency implements. Authorized staff has remote access to the System, enabling them to engage in monitoring, management and reporting activities from wherever they have a secure internet connection with access to a web browser.

WHY SETTLE FOR A PROVIDER  
WHEN YOU CAN HAVE A PARTNER





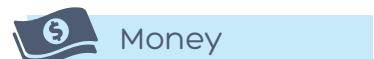
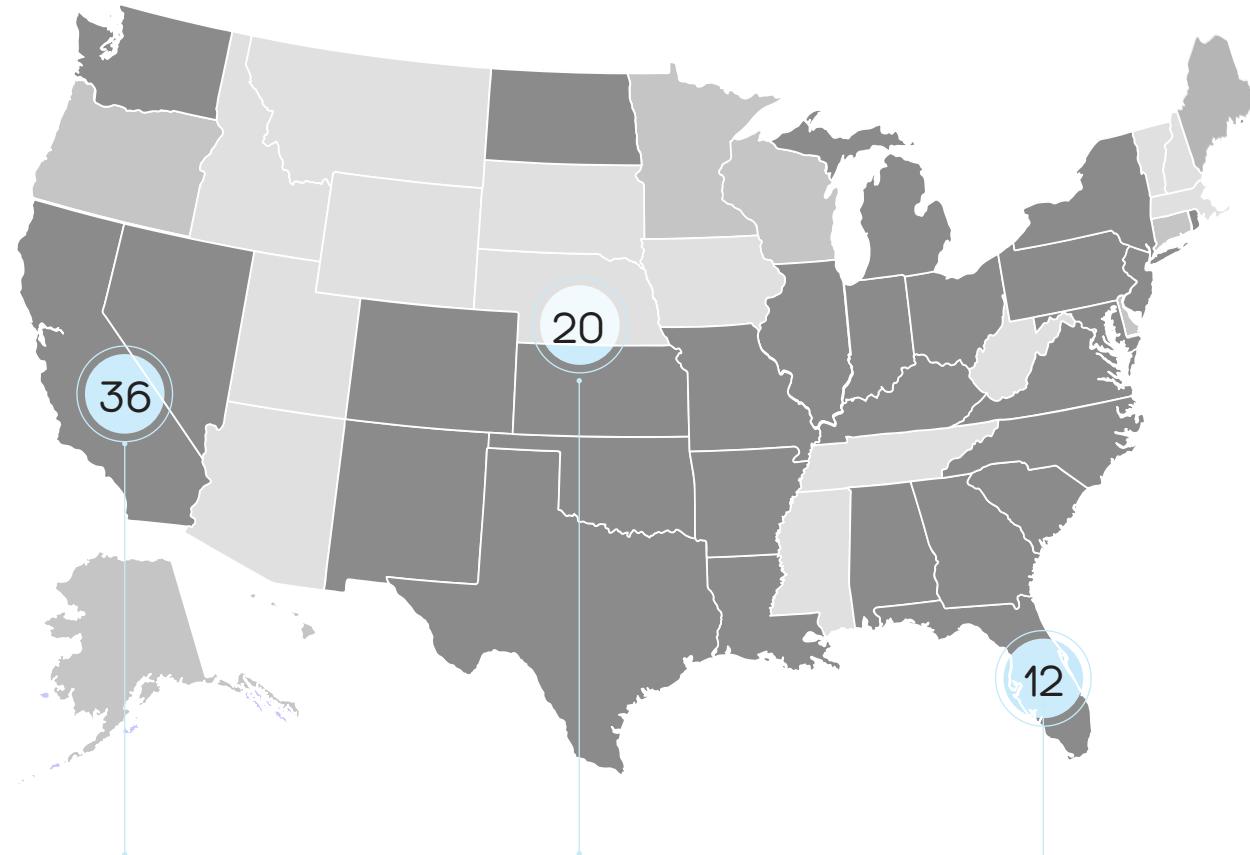
COURTESY  
CONTROL  
CUSTOMER  
FOCUS

SERVING 1.4 MILLION INMATES  
IN THE UNITED STATES





# We're where you need to be



## Money

AL, CA, FL, IL, IN, KS, GA, IO,  
IA, KS, LA, MD, MI, MO, NV,  
NC, ND, OH, OK, OR, PA, RI,  
SC, TX, BA, WA, WI



## Mail

CO, GA, IN, KA, LA, MI, MO,  
NV, ND, OH, PA, VA, WA



## Music & Video

OK, OR, PA, RI, SC, TX, BA,  
WA, WI

## Consolidated Tech

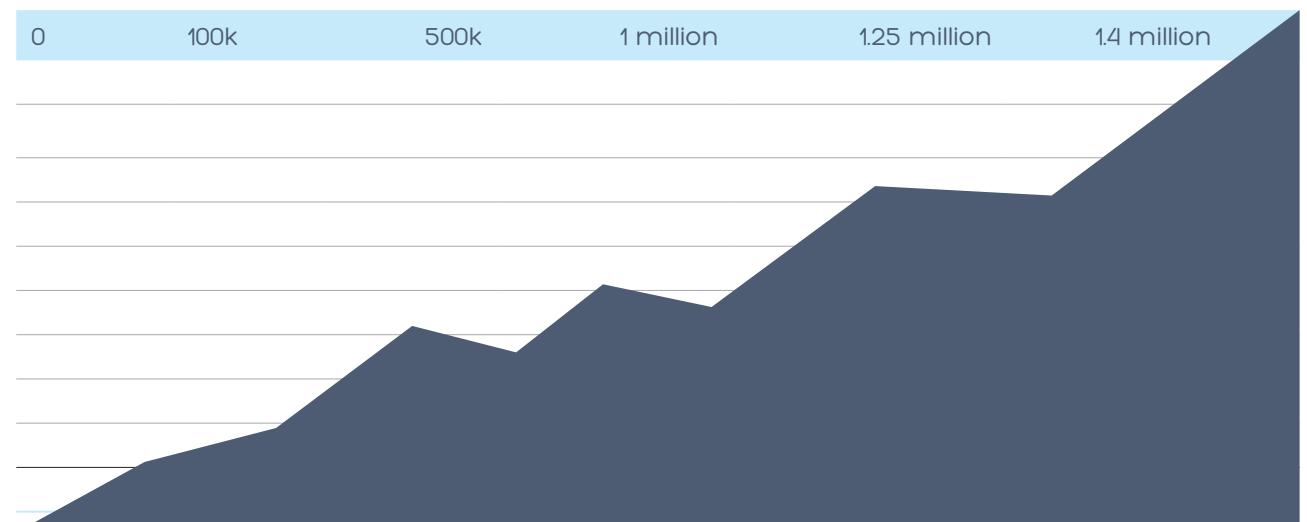
JPay's products are deployed in 28 states and over 60 county jails, translating to a footprint of over 1.4 million inmates nationwide.

# We're just enthusiastic about what we do.

324%

Over 8 years JPay  
has gone from  
serving 0 inmates  
to 1.4 million

JPay's Service exploding



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# Jpay

Serving over **1.4** million inmates

Get in touch

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