

📖 Technical Education

Nashville Software School

> 2020 — Nov 2020

An intensive 6-month fully remote bootcamp, deep immersion in code, learning *HTML, CSS, Javascript, React.js, C#* and *SQL*! Also implementing how to apply statistical reasoning with real-world projects & data.

- > Working in groups, using Slack and Zoom for communication.
- > Github Source Control.
- > Agile work environment doing daily stand ups.
- > Utilized React and React Router DOM.

> **Backend capstone: Nashville Beer web app**

<https://github.com/midlantica/nashville-beer-capstone>

CRUD app for for Nashville Breweries and Beers, with Admin.

- > 100% remote project.
- > Github Source Control and Project Manangement.
- > Full CRUD functionality.
- > User ability to CRUD, Breweries and Beers.
- > Single page app using HTML, CSS, Javascript, React, Bootstrap, Responsive design

> **Front-End capstone: PartySpace web app**

<https://github.com/midlantica/PartySpace>

Party organizer app that allows one to set up a party and invite friends, uses Google Map API.

- > User can add times and venues with Google Map.
- > Designed and produced project,
- > ERD, wireframe, and dependency graph.
- > Full CRUD functionality
- > React & Reactstrap
- > Responsive design

> **Group project: Dashboard**

<https://github.com/midlantica/nutshell-veridian-vicuna>

- > 100% remote team project.
- > Github Source Control and Project Manangement.
- > Full CRUD functionality.
- > Ability to login and make news items.
- > Set up tasks, set up events, sort by date
- > Produced News section and the overall design.
- > Component based JavaScript

👤 Profile

Love problem solving. Solid with HTML/CSS/SASS, Bootstrap and Sketch/Figma. Love to whip up wireframes and prototypes, and lean UX code. Reducing UX complexity to elegance is the name of the game. When the UX is done right, the design seems inevitable. High proficiency with Adobe CS, including InDesign, vector art. Love Typography.

💎 Specialties

- > UI/UX Design
- > Interaction Design
- > Project Management
- > Story Boarding
- > Style Boarding
- > Prototyping
- > Graphic Design
- > SVG Icons
- > Illustration
- > Typography
- > Print Work

🔑 Tools

- > HTML
- > CSS, SASS, Flexbox, Grid
- > JavaScript
- > Bootstrap
- > Vue.js, Nuxt.js
- > Figma/Sketch
- > Adobe Creative Suite
- > Affinity Creative Suite
- > Gridsome

📌 Work Experience

> Contractor, UX Design

Contractor, Nashville, TN, 2017—2020

- > [ValentinaDesign.com](https://valentinadesign.com): HTML, CSS, Vue
- > [DrewHarper.com](https://drewharper.com): HTML, CSS, Vue
- > [Dollar General](#): Sketch, Invision
- > Continuous improvement: JavaScript, Vue.js, Nuxt, Gridsome.

> UI/UX Designer, TN Dept of Education

Contract, Nashville, TN, 12/2016—06/2017

TN DoE *Education Preparation Provider* site.

- > Researched product, market, clients.
- > Analyse Stakeholders needs
- > Synthesized stakeholder input with Client needs
- > Whiteboard, Sketch interactive
- > Wireframe, coded UX front end with Bootstrap in .NET env.

> UI/UX Designer, Civic Inc.

Contract, Nashville, TN, 09/2013—02/2015

Nashville Metro Bridge Admin & Metro Financial Admin SAAS.

- > Researched product, market, clients.
- > Analyse Stakeholders needs
- > Synthesized stakeholder input with Client needs,
- > Whiteboard, Axure interactive
- > Wireframe, coded UX front end with Bootstrap in Angular env.

> UI/UX Designer, Marketing, JPay.com

Full-time, Miami, FL, 2008—2013

Many projects, basically a one-man Web Dev department. Researched product, Designed and coded all UX for Web and design all Mobile.

- > JPay.com UX for website, mobile app, phablet app B2B.
- > JPay ATM UX, Handheld device UX.
- > All JPay marketing: Forum, Bulletin Board, Email marketing.
- > MLotto Project App & Website

> UI/UX Designer, Safari Ltd, Miami, FL, 2007-2008

> UI/UX Designer, Planning Group (Sapient Int), Miami, FL, 2006

> UI/UX Designer, Diaz & Cooper Adv, Miami, FL, 2003-2006

> Art Director & Web Designer, TBWA, London UK, 1998-2000

🎓 Education

> Nashville Software School, TN, 2020
Full-Time Web Developer Bootcamp

> International Fine Arts College, 1987,
Miami, FL, Commercial Art, AA Degree

> School in England, UK

> Received Art Scholarship. Vice head
boy. Played Rugby for my county,
Nottingham.



TN Department of Education EPP Portal

Pathfinder University

Polk School of Education

jane.doe@pathfinder.edu Logout

WelcomeAnnual ReportReviewsUsers

< Back to Reviews Home

SAP Chemistry: 6-12

18 Prompts - 14 Complete

Due July 16, 2017

Last reviewed and updated on 6/7/2017

Cras justo odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor

Section 1: Program Curriculum

Dr Michael Avila

RUBRIC

Indicator 1: Program Synopsis

Indicator 2: Program of Study

RUBRIC

RFE 01

Dr Michael Avila

State-Recognized Partnership Agreements Please attach files Lorem Ipsum Dolor

RESPONSE: Files, 1-3 files

PDF

Mahevide Cras Ultramc.pdf

XLXS

Fringilla Ultrices.xls

DOCK

Mattis dock

Give Evidence

Approve

Revoke

Indicator 3: Source of Specialty Area Standards

Indicator 4: Program Alignment to Standards

Section 2: Clinical Experiences

Section 3: Candidate Assessment

Section 4: Optional Information

Submit to TDOE

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TDOE Super User Logout

HomeReviewRFE SetsUsers & GroupsOrganizationsEndorsements

RFE Sets > Comprehensive Review > Standard X > Component X > Indicator X

Comprehensive Review

Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Aenean lacinia bibendum nulla sed consectetur. Aenean eu leo quam. Pellentesque ornare sem lacinia. 56 RFEs

Edit

Make a New Standard

Standard 1 Content and Pedagogical Knowledge

Standard 2 Clinical Partnerships and Practice

The provider ensures that candidates develop a deep understanding of the critical concepts and principles of their discipline and, by completion, are able to use discipline-specific practices flexibly to advance the learning of all students toward attainment of college- and career-readiness standards.

RUBRIC

01. 2.1 TN Partnerships for Clinical Practice

Partners co-construct mutually beneficial P-12 school and community arrangements, including technology-based collaborations, for clinical preparation and share responsibility for continuous improvement of candidate preparation. Partnerships for clinical preparation can follow a range of forms, participants, and functions. They establish mutually agreeable expectations for candidate entry, preparation, and exit; ensure that theory and practice are linked; maintain coherence across clinical and academic components of preparation; and share accountability for candidate outcomes.

RUBRIC

01. 2.1.1 EPP/LEA Roles and Responsibilities

Indicator Description text - Phasent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Moris leo risus, porta ac consectetur ac, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Cras justo odio, dapibus ac facilisis in, egestas eget quam.

RUBRIC

A. Partnership Agreement - State Recognized Template

B. Narrative

C. On-site Interviews

D. Supplemental Planning Documents

E. Other

02. 2.1.2 Expectations for Candidate Support and Evaluation

03. 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum

04. 2.1.4 State-Recognized Partnership Agreements

05. 2.1.5 Primary Partner Partnership Agreement

06. 2.1.6 Co-developed Recruitment Goals

07. 2.1.4 State Recognized Partnership Agreements

02. 2.2 Clinical Educators

03. 2.3 Clinical Experiences

03. Standard 3 Candidate Quality, Recruitment, and Selectivity

04. Standard 4 Program Impact

05. Standard 5 Provider Quality, Continuous Improvement, and Capacity

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Bridge Program

Home

Chris Doty

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TASKS

BROWSE

ALL FILTERS

2009

BRIDGE BIO

TDOT BMRS

SCOPING

FIELD INVESTIGATION

FINDINGS

JOBS

Spring Branch Rd/Spring Branch

Bridge ID: 190A6590003

SUFFICIENCY RATING
BRIDGE RATING
STRUCTURALLY DEFICIENT
FUNCTIONALLY OBSOLETE

77.2
GOOD
NO
YES

Bridge Information

Scoping > Jobs

Photos Layout Diagram Studies Standards Contacts

JOBS 1

ADD FINDING

FINDING 413 BMR 1

Contractor: Sutton LLC Job Sent to Contractor

Assign to Contractor

Sutton LLC

test corp

Add New Contractor

Findings text Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore

BMR 1 REPAIR DECK DRAIN PIPE SPAN 4

Remove drift and debris

Item #	Description	Quantity	Unit Price \$	Total \$
201-01.05	Removal and Disposal of Brush and Trees	2.5 SF	2865	\$7,162.50
705-01.04	Metal Beam Guard Fence	0 LF	3028	\$0.00
TOTAL				\$7,162.50

Job 1 Total: \$7,162.50

JOBS 2

ADD FINDING

FINDING 414 BMR 8

Contractor: Sutton LLC Job Sent to Contractor

Assign to Contractor

magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 8 REPAIR DECK DRAIN PIPE SPAN 2

Repair guardrail and bridge rail

Item #	Description	Quantity	Unit Price \$	Total \$
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Bridge Program

Home

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TASKS

BROWSE

ALL FILTERS

2009

BRIDGE BIO

TDOT BMRS

SCOPING

FIELD INVESTIGATION

FINDINGS

JOBS

Spring Branch Rd/Spring Branch

Bridge ID: 190A6590003

SUFFICIENCY RATING
BRIDGE RATING
STRUCTURALLY DEFICIENT
FUNCTIONALLY OBSOLETE

77.2
GOOD
NO
YES

Bridge Information

Scoping > BMRS

BMRS

#	Recommendations	Type	Cost \$
8	Repair deck drain pipe span 2	BMR	\$892,040.00
1	Repair deck drain pipe span 4	Comment	\$7,162.50

Add BMR +

Total Est. \$899,202.50

*Preliminary Cost Estimate For budgetary purposes, Metro developed a preliminary cost estimate of the work required to resolve TDOT's BMR. The cost estimate was based strictly on the information presented in TDOT's bridge inspection report, therefore certain assumptions for quantity of material and effort of work were assumed. Estimate does not include Mobilization.



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Capital Funding Management

Funds

All Programs/Projects

Chris Doty

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Fund Name
GSD FY13 CAPITAL PROJECTS

Fund #
40013

GSD

FUND AMOUNT
\$9,091,649

ENCUMBERED
\$3,217,416

UNALLOCATED
\$5,507,170

UNENCUMBERED
\$5,507,170

UNALLOCATED
\$367,063

UNENCUMBERED
\$5,874,233

BUSINESS UNITS

ADD BUSINESS UNIT+

BU #	BU NAME	INITIAL AMOUNT	PROGRAM/PROJECT BALANCES			BU BALANCES	
			ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED
42401013	GSD Sidewalks	\$3,519,241	\$401	\$3,219,241	\$3,219,241	\$299,599	\$3,518,840
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$479,997	\$479,997	\$0	\$479,997
42403013	GSD Bikeways	\$576,536	\$95,240	\$481,296	\$481,296	\$0	\$481,296
42404013	GSD Bridges	\$40,400	\$0	\$515	\$515	\$39,885	\$40,400

BUDGET ALLOCATIONS

PROGRAM/PROJECT
Incomplete Infrastructure - Zombie

MANAGER
Devin Doyle

BUDGET ALLOCATION
\$515

PROGRAM/PROJECT
Select...

PROJECT NAME

MANAGER
Select...

BUDGET ALLOCATION
\$

ADD

42405013	GSD Corridor Redevelopment	\$2,880,040	\$2,747,135	\$132,905	\$132,905	\$0	\$132,905
42406013	GSD Roadway Projects	\$1,168,075	\$0	\$1,168,075	\$1,168,075	\$0	\$1,168,075
42407013	GSD Traffic Signals/Equip.	\$52,720	\$0	\$25,141	\$25,141	\$27,579	\$52,720
		\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233

Capital Funding Management

Funds

All Programs/Projects

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PROGRAMS/PROJECTS

BY BUSINESS UNIT

BY PROJECT

All

BU #	BU NAME	BUDGET ALLOCATION	PROGRAM/PROJECT BALANCES		BALANCES	
			ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
42405015	GSD Convenience Center	\$2,000,000	\$115,496	\$115,496	\$1,884,504	\$1,884,504
42401013	GSD Sidewalks	\$3,219,642	\$401	\$401	\$3,219,241	\$3,219,241
42401015	GSD Sidewalks	\$16,900,000	\$2,813,328	\$2,537,328	\$14,086,672	\$14,362,672
42402011	GSD Bridges	\$182,587	\$11,970	\$11,970	\$170,617	\$170,617
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$374,640	\$479,997	\$479,997
42402014	GSD Paving/Resurfacing	\$3,460,904	\$2,463,632	\$2,463,632	\$997,272	\$997,272
42402015	GSD Paving/Resurfacing	\$28,716,248	\$3,458,030	\$1,134,930		
PROGRAM/PROJECT	*MANAGER	BUDGET ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
Bridge Maintenance Program	Jeff Campbell	\$3,000,000	\$2,116,342	\$803,242	\$26,589,906	\$27,913,006
Foster Avenue Bridge Replace...	Jeff Campbell	\$1,000,000	\$1,000,000	\$0	\$25,599,906	\$27,913,006
PURCHASE ORDER #	ALLOCATION DESCRIPTION		ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
	Construction		\$1,000,000	\$0	\$0	\$1,000,000

JOURNAL ENTRY DESCRIPTION

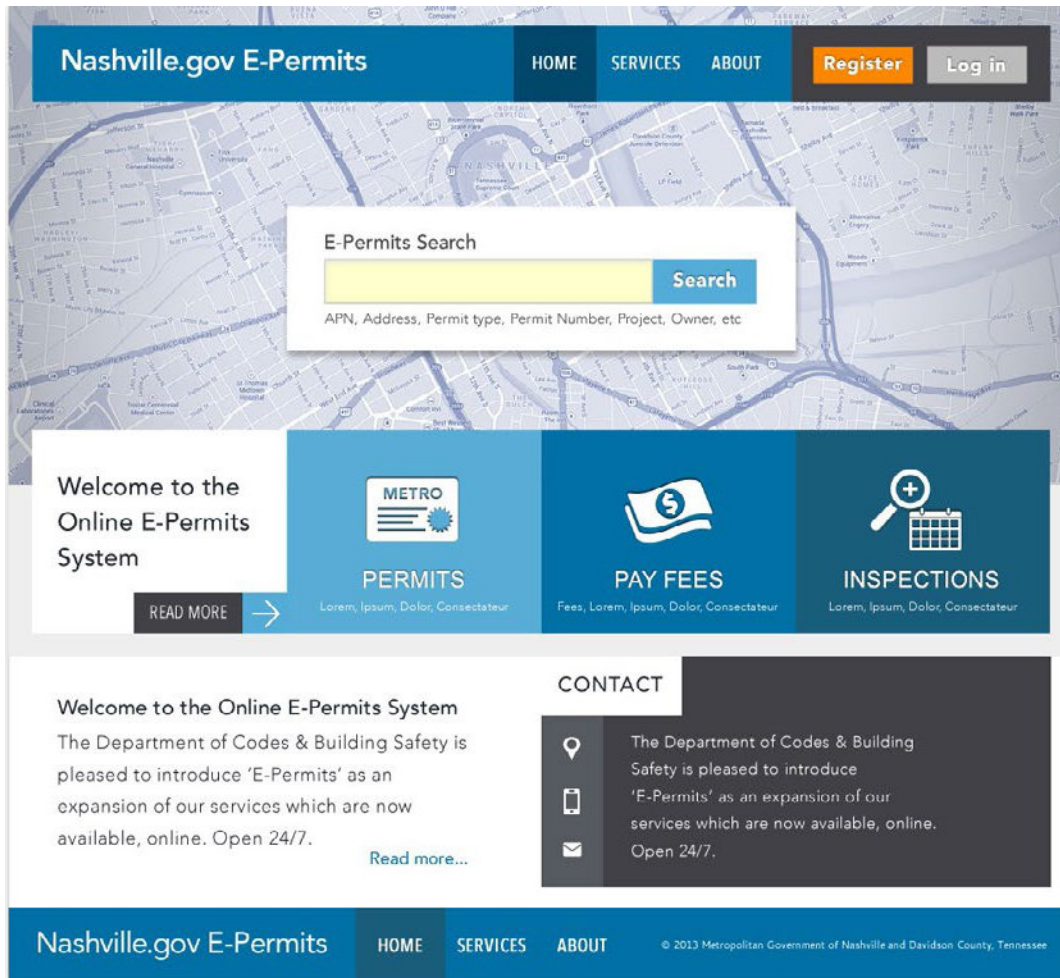
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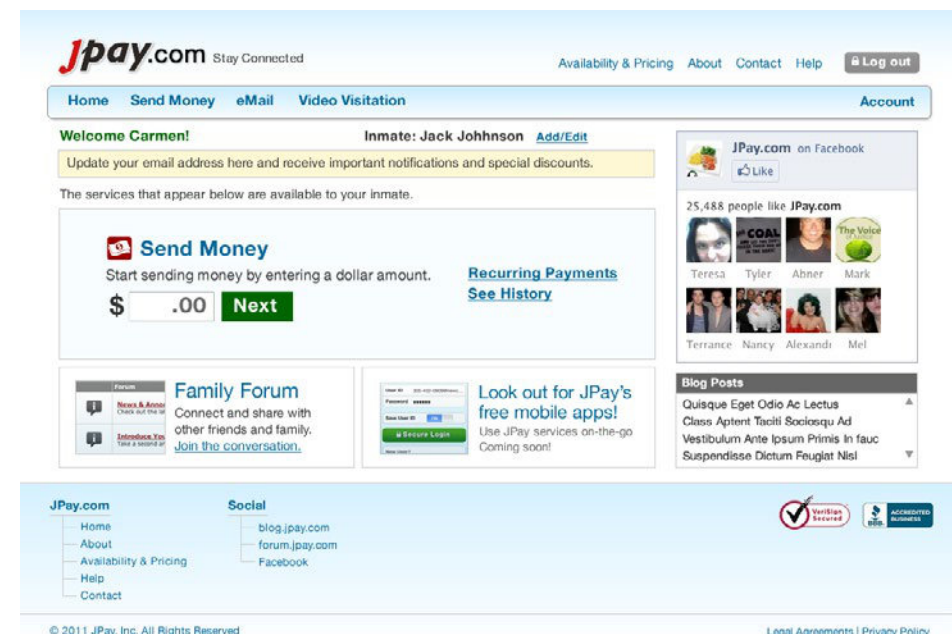
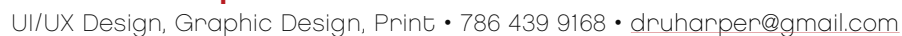
ADD JOURNAL ENTRY

ADD PAYMENT VOUCHER

ADD JOURNAL ENTRY

Myatt Drive	Jeff Campbell	\$29,383	\$0	\$0	\$25,599,906	\$27,913,006
Myrtlewood Geotechnical Investigation	Scott McCormick	\$10,000	\$10,000	\$0	\$25,589,906	\$27,913,006
Paving Program	Don Reid	\$17,000,000	\$331,688	\$331,688	\$25,258,218	\$27,581,318
Preliminary Engineering	Jonathan Cleghon	\$1,009,888	\$0	\$0	\$25,258,218	\$27,581,318
State Aid Paving	Don Reid	\$2,000,000	\$0	\$0	\$25,258,218	\$27,581,318
Tiger Grant Murfreesboro	Andrew Smith	\$1,900,000	\$0	\$0	\$25,258,218	\$27,581,318
Top Intersections (Const/R.O.W.)	Andrew Smith	\$400,000	\$0	\$0	\$25,258,218	\$27,581,318
Traffic Controllers	Chip Knauf	\$2,366,977	\$0	\$0	\$25,258,218	\$27,581,318
42403013	GSD Bikeways	\$576,536	\$95,240	\$95,240	\$481,296	\$481,296
42403014	GSD Bikeways	\$2,000,000	\$437,518	\$277,518	\$1,562,483	\$1,722,483
42403015	GSD Traffic Signals/Equip.	\$6,422,729	\$2,216,316	\$2,216,316	\$4,206,413	\$4,206,413
42404010	GSD Info Sys	\$560,646	\$0	\$0	\$560,646	\$560,646







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Availability & Pricing Help Logout

Home Send Money Email Video Visit Account

InboxComposeSentBuy Stamps 4Purchase History

Compose

This eMessage requires 1 stamp

Cancel SendAdd Picture or Video Record VideoGram

To: John SmithText Size A A

Hello John... humanitatis seacula accumsan littera modo. Duis eodem legentis consectetur qui iis. Processus tempor zzril hendrerit legentis facer. Lectorum congue nihil volutpat tation hendrerit. Insitam dolore insitam blandit tempor sit. Nam legunt nostrud hendrerit congue lorem. Consectetur vulputate nonummy quam euismod est. Ad odio praesent duis aliquam magna.

LoveMary

☐ Include a pre-paid reply for the Inmate/OffenderPreview eMessage

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Inmate Services

- Money Transfer
- Email & VideoGram
- JP3 Music player
- Video Visitation
- Release Cards

Parole & Probation

- Restitution
- Supervision Fees
- Court Fees
- Self-Report Fees

Social

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Are you a Corrections Agency?

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Home Send Money Account

> Send MoneyRecurring PaymentsTransfer History

Send Money

Step 1 Step 2 Step 3

Please confirm your inmate's name and select transfer category.

Inmate: John Smith

Payment Method

- Select card Visa - 1224 - Exp 01/24/2013
- Card validation code What is this?
- Add credit card

Enter Amount \$ 180.00

BackContinue

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Verified Business

ACCREDITED BUSINESS

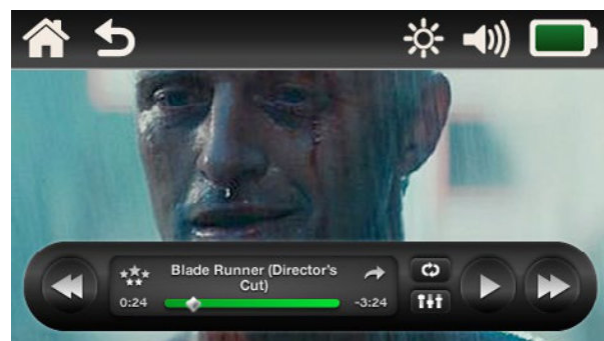
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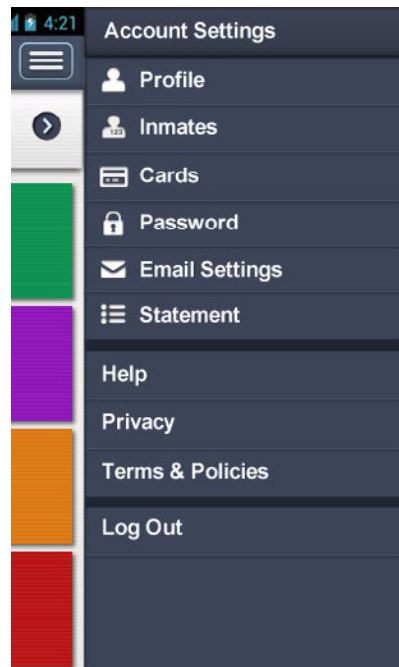
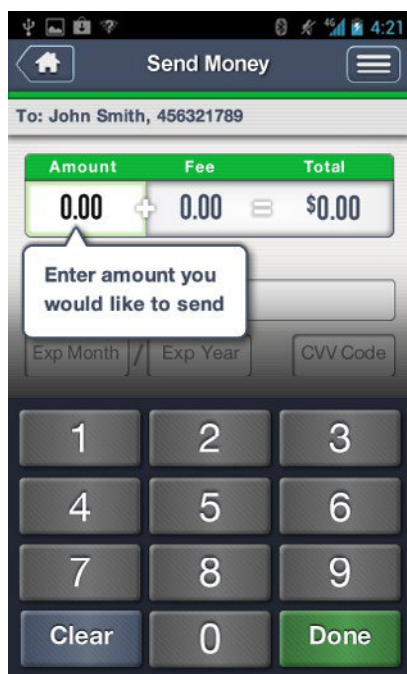
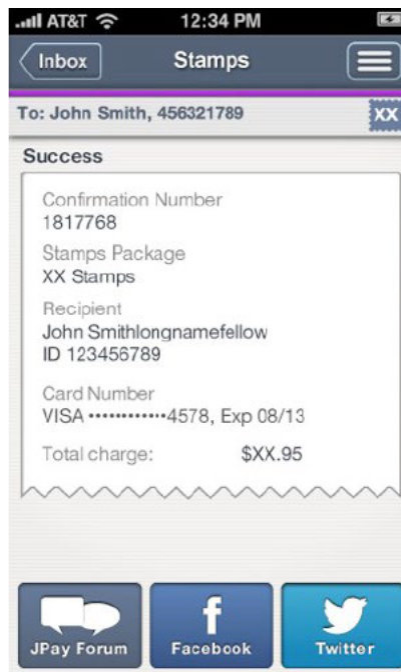
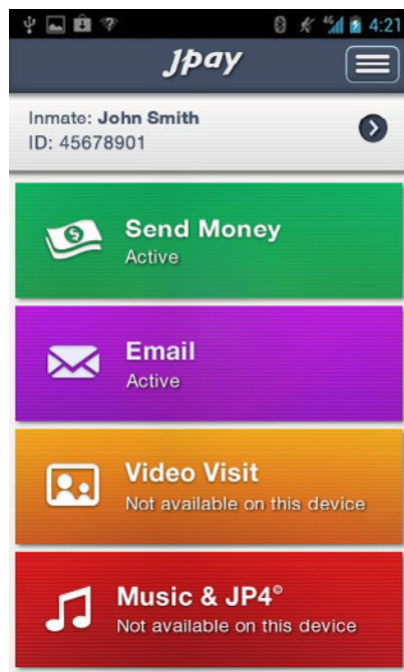
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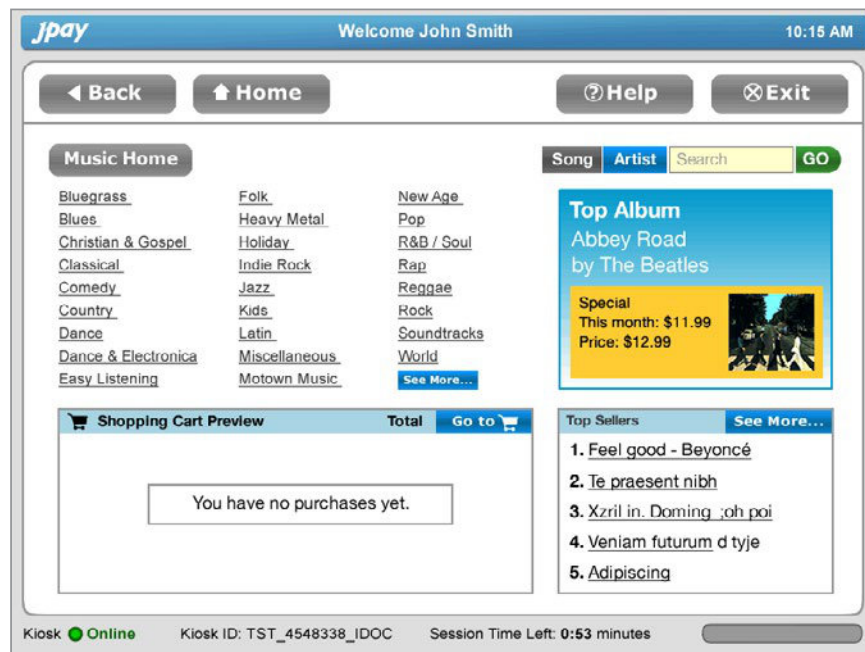
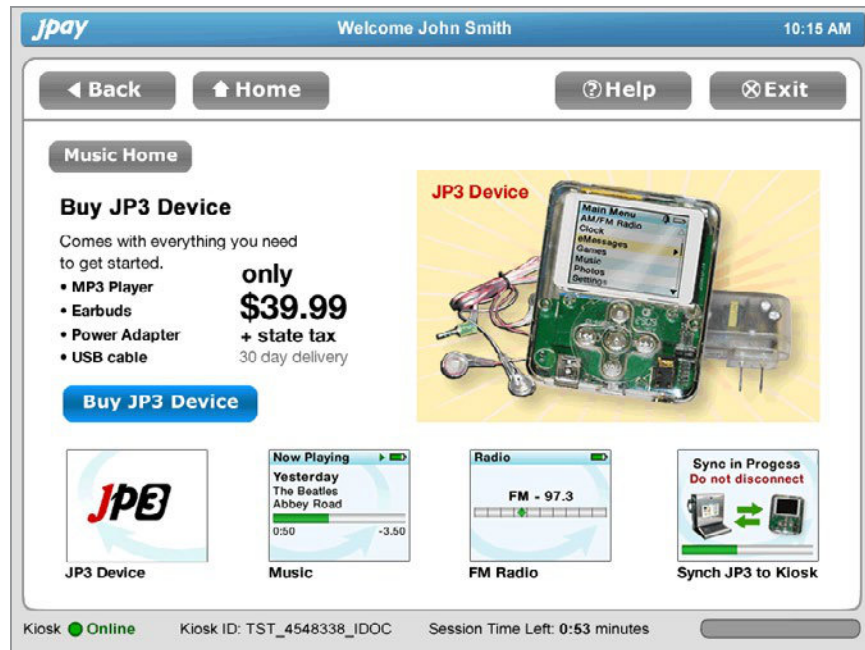


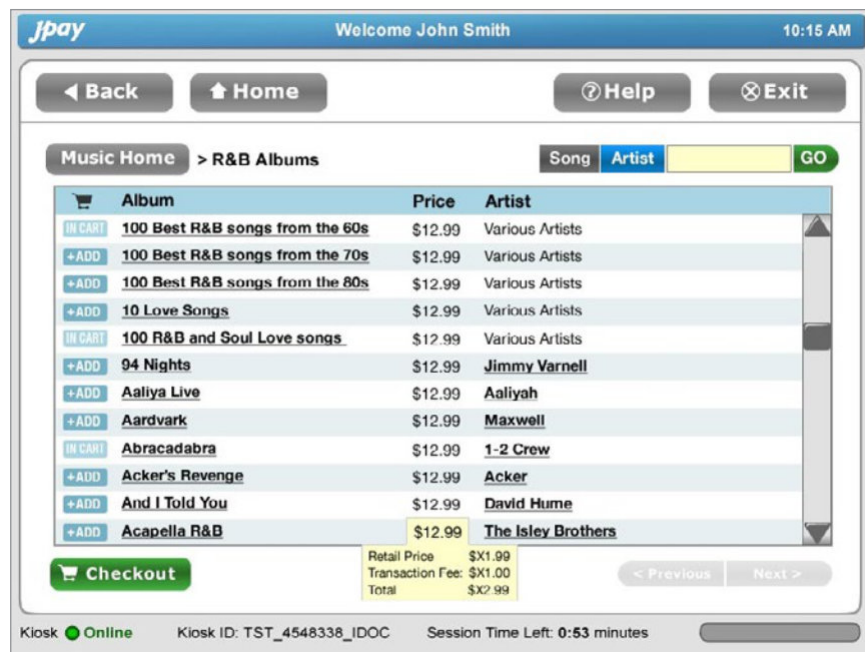
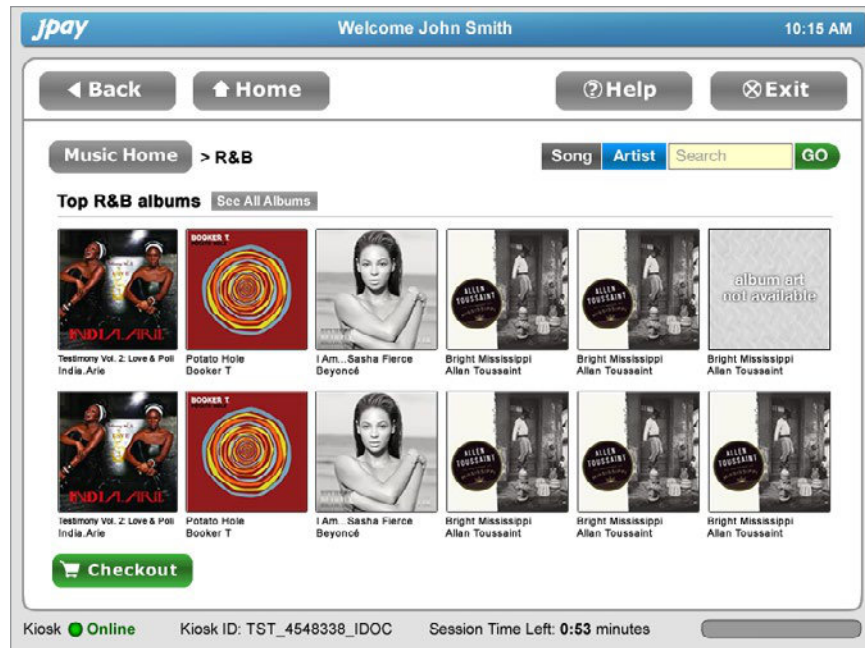
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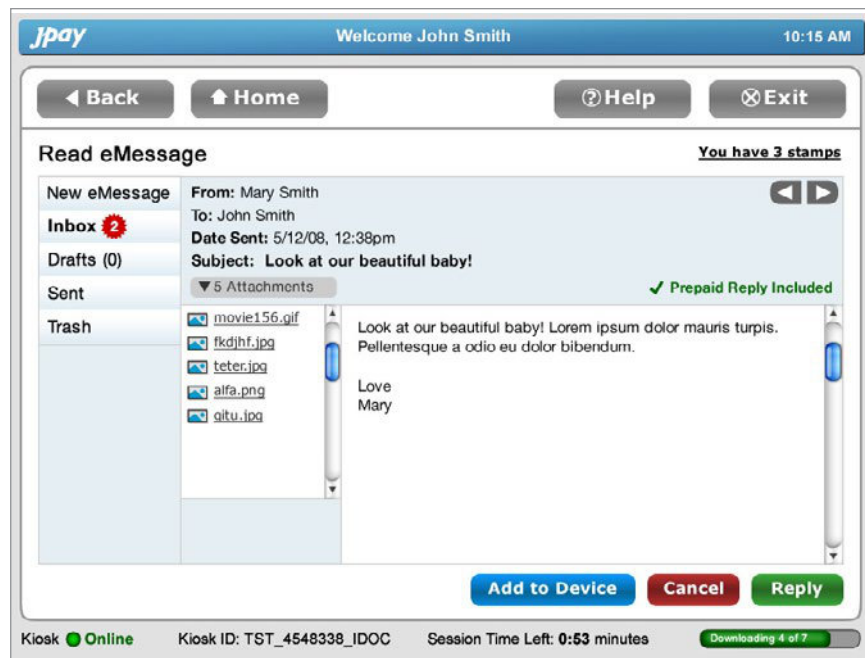
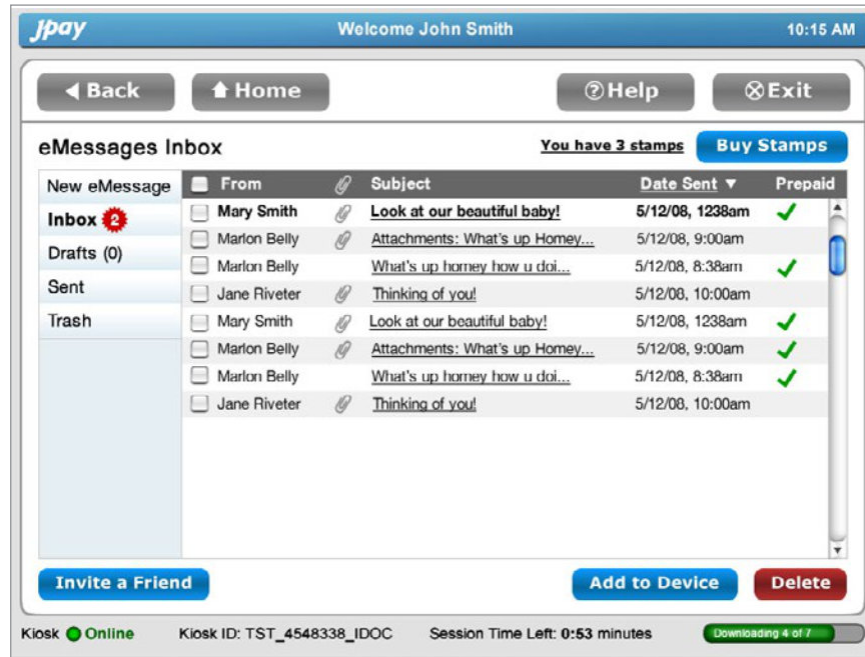
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File Transfer



Release Card

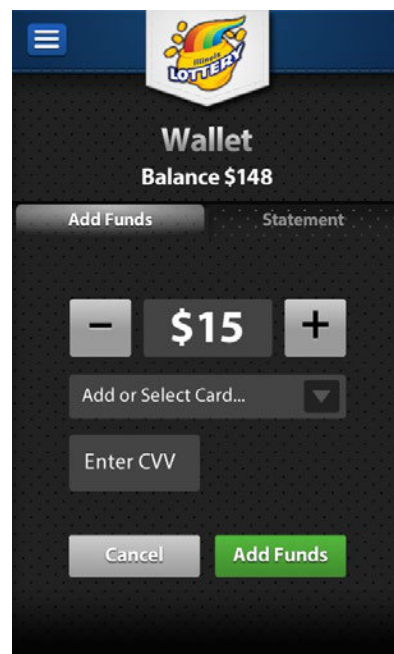
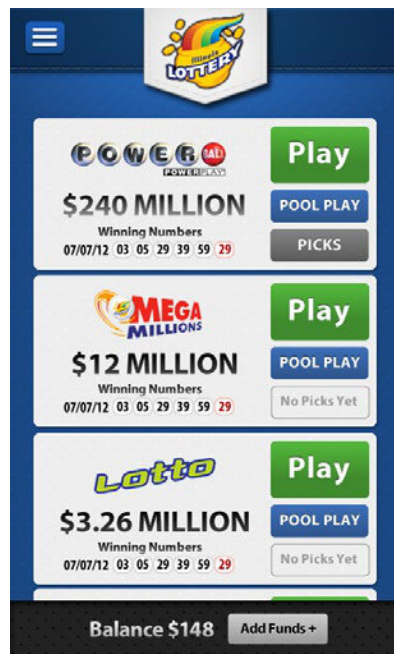





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mlotto






See mLotto in action

mLotto Home Press Contact

Lottery Evolved

mLotto™ is the end-to-end platform that ushers state lotteries — and their games — into the mobile age. Powered by a national leader in government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach into the mobile space. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.



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Florida Lottery logo used for presentation purposes only



A lottery platform for the digital age

mLotto™ is the end-to-end solution that ushers state lotteries — and their games — into the age of the mobile web. Powered by a national leader in consumer-to-government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach online or on the mobile web. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

66 Nearly half of all Americans — 46% — own a smartphone.⁹⁹
mLotto gives your lottery the tools to reach this population, and the technology to convert them effectively.
<http://www.pewresearch.org/Reports/2012/Smartphone-Update-2012/Findings.aspx>

mWallet

With the latest in payment processing technology and a comprehensive licensing and compliance apparatus, mLotto creates convenience for the lottery customer while ensuring security for the lottery agency. Depending on individual state regulation, the mWallet can be funded using a credit/debit card, ACH transfer, and/or cash. mLotto adheres to PCI data security standards, is a registered Money Services Business (MSB), and holds money transmission licenses in each applicable state.

Customer Service

While the payment process is designed to be as seamless and intuitive as possible, customers also have access to 24 hour support through an in-house call center. mLotto adheres to responsible gaming standards at every consumer touchpoint, including online, through the mobile app, and in the call center.



Geolocation

When accessed through a mobile device, the application automatically detects the player's location using the Global Positioning System (GPS) embedded in the mobile device. This process ensures that no lottery tickets are purchased outside a participating state's borders in violation of federal law.



Age Verification

Players must be of age to complete registration and play a game. During mobile gameplay, age is verified using the mobile device's camera to capture an image of the 2-D barcode on the player's driver's license. The app then validates the information from the scanned barcode, granting (or denying) the player access.



Pool Play

Social integration enables Pool Play for all games and acts as a springboard for viral adoption.





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Jpay Team Newsletter May 2012

Jpay JPay Inc.

A Permanent Place
With new cubicles being added in May, many JPay agents will soon have a permanent home in the call center! The transition from "temp" to "perm" is underway... stay tuned in May for more updates!

Birthdays
Jennifer Lant May 7
Jasie M Doughtie May 8
Yehuda Goldenberg May 8
Lyttia Small May 10
Yelando Anderson May 13
Joshua Shapiro May 17
Kenneth Erdberg May 18
Anne Marie Blacketer May 25
Dexter Johnson May 30

May's Metric
Nearly a third of our customers use a mobile device to access JPay.com

30%
70%

Vivian's HR Corner
Almost everyone has

Melée in Miramar
CUSTOMER SERVICE 1
JPAY ALLSTARS
ANTONIO'S ANGELS
A-TEAM NAT PACK KNIGHTRIDERS TEAM PENN PALS
FRENCH TOAST MAFIA LA FAMILIA TEAM BREAKFAST LUNCH & DINNER

Customer Service Contest—The Melée in Miramar
On the surface, it's a calm call center, the kind of gently buzzing cubicle farm that you'd find in office parks around the world. Look a little closer, however, and you'll find that the JPay CS Department is a seething cauldron of competition—a Coliseum of Customer Service—with agents furiously preparing to go *name a menu* in a battle to deliver the ultimate customer experience.
Beginning the last week in April, each customer service agent will compete based on their performance standards. The week's winner becomes eligible to win the monthly title. Though judged individually, the winning agents represent not only themselves, but also their team.
Yet it isn't personal or tribal glory that drives these CS gladiators, rather a deep commitment to the exemplary service JPay has a reputation for delivering. By striving to be the best, every agent is a champion.
Prizes for the weekly and monthly winners have yet to be determined. Watch this space every month for the announcements and updates... and may the best agent win!

Thanks, Drew, for Creating Our New Mural!
...and for the newsletter! Every month. You're the man. by Drew Harper

Calendar
05/02 Breakfast Day at Miramar
05/15 Birthday Party

By the Numbers
96.9
percent of calls answered in April
75,719
number of people who "Like" JPay's Facebook page
49,161
number of JPay calls purchased in April
463
number of Video Visit sessions in April

Rosina's Reminders
Hurricane season is right around the corner, so we are starting to update both our Preparedness Plan and the 2012 JPay evacuation Plan. We need volunteers to be Fire Marshalls and Floor Wardens! Come see me if you want to wear that nifty neon vest.

JPay Around the Clock!
JPay's Customer Service center is now

Jpay Team Newsletter September 2012

On The Roster

NFL POOL

2011 POOL FINAL STANDINGS

1. Jason Pua	15. Sam Bunn
2. Carlton C.	16. Peyton Manning
3. Grady	17. Christian Cooper
4. Papa Mike	18. Buckle Kate
5. Donald Ray	19. Steve Fackles
6. Dave Harper	20. Giffels
7. Johnny Penn Cook	21. Justin Maxwell
8. Stuart W.	22. Nester Weiss
9. Dave L.	23. Gregory Levine
10. Stuart Katz	24. Kim Jones
11. Earl Friedman	25. Karina Goodie
12. Sunny Jishi	26. Hinder Lutz
13. Elizabeth Pierce	27. Brinda D.
14. Michelle Wiley	28. Mark Sheehan

Jpay Team Newsletter June 2012

Jpay JPay Inc.

NEW HIRES

Kenisha Burnett
Call Center Agent

Jaime Huertas
QA Manager

Vincent Rawlins
Call Center Director

TITANS OF THE TABLE
PING PONG CHAMPS

Reginald "The Bats Rocket" Soria: best from "My Nickname's Shorter Than My Last Name" (D'haun-Burns) in straight sets last month to lay claim to JPay's first internal ping pong championship. The double-elimination tournament, organized by table tennis commissioner

Jpay Team Newsletter July 2012

On The Roster

Karen Burdick
HR Director

Elizabeth Simon
Executive Assistant

Fernando Gomez
Customer Services Coach

GO MIAMI

The JPay Team wears its pride on its sleeve (and hips) after the Heat won the 2012 NBA Championship. Not immune to Heat fever!

Jpay Team Newsletter April 2012

Jpay JPay Inc.

NEW HIRES

Alan Villacueva
IT Field Engineer

Luis Reina
Developer

Michael Khazamov
Developer

Lebron Who?

A few JPay would-be bullies got together for a pickup game last month. Rosina, citing her Bronx cred, dropped a triple dunk and posterized Pico on a ferocious dunk.
"Pico has instantly gone missing, reward if found."

Workin' Overtime
Remember Ryan telling the team at the 1Q meeting that if everyone committed to making JPay 1% better every shift, the company would be 150% stronger every day? Well a few JPay-ers did their 1% bit—and a good bit more—the last weekend

CONTEST
THIS IS Who Rocks the Most!
Congratulations to the winners of last month's customer service contest!
Who Rocks the Most Winners
(\$50 Gas Card)
• Altagracia Martinez
• Monique Bivona
Best Call Recordings
(supernovicentive program)
• Regilio Small
• Karen Majal
• Daniel Gutierrez
• Olga Peters
• Lynn Dhanakharungh
• Cynthia Mobley
Each of these reps won \$50 for exemplary call recordings during random spot checks.
Congratulations to all winners!