



DrewHarper.com

UI/UX Design • Visual Design • Print
786 439 9168 • druharper@gmail.com



🔗 Specialties

- UI/UX Design
- Visual Design
- Interaction Design
- Prototyping
- Project Management
- Story Boarding
- Graphic Design
- SVG Icons
- Illustration
- Typography

🔧 Tools

- Figma, Sketch & Axure
- Adobe Creative Suite
- Affinity Creative Suite
- HTML
- CSS, SASS, Tailwind CSS
- JavaScript
- Vue.js, Nuxt.js, Gridsome
- Bootstrap/Material
- Git
- Agile, Lean

📝 Experience

➢ **UI/UX Designer/Visual Designer, TCS Comcast**

Full-Time Remote, Nashville, TN, 01/2021–present

➢ **UI/UX Designer/Visual Designer, Zander Insurance**

Full-Time, Nashville, TN, 08/2021–01/2021

➢ **2017–present**

Contracting, ValentinaDesign.com, DrewHarper.com, [Dollar General mockup](#), continuous learning: Nashville Software School, JavaScript, Vue.js, Nuxt.js, Gridsome.

➢ **UI/UX Designer, TN Dept of Education**

Contract, Nashville, TN, 12/2016–06/2017

➢ **UI/UX Designer, Civic Inc.**

Contract, Nashville, TN, 09/2013–02/2015

➢ **UI/UX Designer, JPay.com**

Full-time, Miami, FL, 2008–2013

➢ [JPay.com](#), Mobile, One-man UX Design/Marketing Dept.

➢ **UI/UX Designer, Safari Ltd.**

Contract, Miami, FL, 2007–2008

➢ **UI/UX Designer, Planning Grp Int.**—now Sapient Nitro

Contract, Miami, FL, 2006

➢ **UI/UX Designer, Diaz & Cooper Adv.**

Full-time, Miami, FL, 2003–2006

➢ **Art Director & Web Designer, TBWA**

Full-time, London UK, 1998–2000

📄 Profile

Art Director in Miami. Moved to London, England and worked at top ten Ad agency TBWA (Omnicom). Early 2000s moved to UI/UX Design.

When UX design is good it seems simple and inevitable. Love reducing UX complexity to UX delight. Also highly productive; you need 7 versions for meeting tomorrow? No problem. Like my Bézier curves perfect.

Highly proficient with Figma, Adobe CS, including InDesign, Sketch, Axure, Bootstrap. Loving new into Affinity Creative Suite tools.

🎓 Education

- Miami International University of Art & Design (IFAC), 1987, Miami, FL, Commercial Art, AA Degree
- Trent College, 1984, Long Eaton, UK Boarding school in England, received Art Scholarship. Played Rugby for my county.

👥 Referrals

- Don Pham, Project Manager
don.kim.pham@gmail.com
(954) 801-9975
- Mike Mack, Coder
mikemack88@gmail.com
(415) 509-1909
- Joanna Perry, Creative Director
joanna@nomadhome.net
+44 788-418-7100



Zander INSURANCE

Life ID Theft **Disability** Home Auto Health Long-Term Care Business 1.800.356.4282

Ask Zander Executive Team

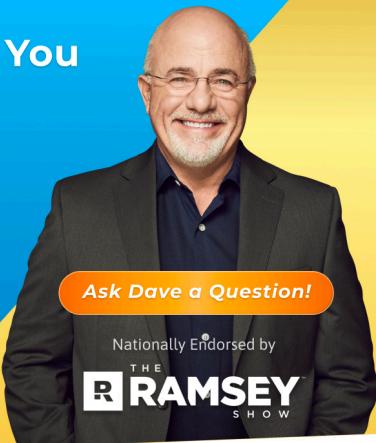
More Options Mean More Savings for You

We shop hundreds of top insurance companies to save you time and money, and are committed to serve you every day to keep your life simple and protected.

Get a free instant quote today!

Life ID Theft Disability Home Auto Health Long-Term Business

TOP RATED NATIONAL INSURANCE BROKER



Ask Dave a Question!

Nationally Endorsed by **THE RAMSEY SHOW**

aetna **AIG** **Assurity** **Nationwide** **Mutual of Omaha** **MetLife**

BlueCross BlueShield **PACIFIC LIFE** **THE HARTFORD** **TRAVELERS** **United Healthcare** **John Hancock**

BannerLife **Protective** **Prudential** **Auto-Owners INSURANCE** **SafeCo Insurance** **TRANSAMERICA**

See What Our Clients Are Saying

"The whole experience was very pleasant, I would definitely do business with them again."

BRUCE U

[See All Reviews](#) [See All Reviews](#) [See All Reviews](#)

"I was amazed by the quality and professionalism of Zander Insurance."

HECTOR B

[See All Reviews](#) [See All Reviews](#)

"Great customer care! I also appreciated the financial philosophical alignment with Dave Ramsey's common sense principles."

JOSUE S



[See All Reviews](#)

"I am a fussy customer with high expectations. Zander exceeded my expectations."

KEVIN G



[See All Reviews](#)

"I recommend Zander insurance and have been happy with them for several years."

COLIN C



[See All Reviews](#)



DOLLAR GENERAL

ALL ▾ Search entire store...

Find a Store Sign In/Up

Categories Save! Get Inspired Current Ad **DG Digital Coupons** Shopping Cart

Join our team

DG NATIONWIDE HIRING EVENT
JULY 13-20

Text CAREERS to 34898 for more details.
Message and data rates may apply

Your Career. Endless Opportunities.

Black to school Savings!

SAVE \$5
WHEN YOU SPEND \$15 ON SELECT BACK TO SCHOOL ITEMS

Join our team

DG NATIONWIDE HIRING EVENT
JULY 13-20

Text CAREERS to 34898 for more details.

Healthy teeth for under \$5

FIND YOUR TEACHER'S LIST HERE

Join our team

DG NATIONWIDE HIRING EVENT
JULY 13-20

Text CAREERS to 34898 for more details.

Shop these new Online products!

Shop Now

CHECK OUT OUR FEATURED ITEMS

SHOP NOW

ON SALE

3 Day Sale - Ends 7.20
Week Long Savings - Ends 7.20
50% off Select Apparel
Save \$3 Instantly on \$10+
Colgate-Palmolive Products

FOOD & PANTRY

Select Believe Beauty 50% Off
Save \$3 on \$15 Select Brands
Save \$2 on Lysol!
New Online Products

Shop these new Online products!

Shop Now

Message and data rates may apply

Your Career. Endless Opportunities.

RETAIL • DISTRIBUTION • FLEET

Healthy teeth for under \$5

Healthy teeth for under \$5

FIND YOUR TEACHER'S LIST HERE

FIND YOUR TEACHER'S LIST HERE



TN Department of Education EPP Portal

Pathfinder University Polk School of Education

jane.doe@pathfinder.edu Logout

Welcome Annual Report Reviews Users

< Back to Reviews Home

SAP Chemistry: 6-12
18 Prompts - 14 Complete
Due July 16, 2017

Last reviewed and updated on 6/7/2017
Cras justo odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor.

Section 1: Program Curriculum

RUBRIC

Indicator 1: Program Synopsis
Indicator 2: Program of Study

RUBRIC

REF 01

State-Recognized Partnership Agreements Please attach files Lorem Ipsum Dolor
RESPONSE: Files, 1-3 files

PDF Frengilla Uttricis.pdf
XLXS Mattis.docx
DOCX

Give Evidence Approve Review

Indicator 3: Source of Specialty Area Standards
Indicator 4: Program Alignment to Standards

Section 2: Clinical Experiences
Section 3: Candidate Assessment
Section 4: Optional Information

Submit to TDOE

TN.gov Services TN.gov Directory Transparent TN Web Policies Title VI About Tennessee Accessibility About TN.gov Help & Contact Survey Information Systems © 2016

TN Department of Education EPP Portal

TDOE Super User Logout

Home Review RFE Sets Users & Groups Organizations Endorsements

RFE Sets > Comprehensive Review > Standard X > Component X > Indicator X

Comprehensive Review

Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Aenean laici bibendum nulla sed consectetur. Aenean eu leo quam. Pellentesque ornare sem lacinia.

56 RFEs

Make a New Standard

01. Standard 1 Content and Pedagogical Knowledge
02. Standard 2 Clinical Partnerships and Practice

The provider ensures that candidates develop a deep understanding of the critical concepts and principles of their discipline and, by completion, are able to use discipline-specific practices flexibly to advance the learning of all students toward attainment of college- and career-readiness standards.

RUBRIC

01. 2.1 TN Partnerships for Clinical Practice

Partners co-construct mutually beneficial P-12 school and community arrangements, including technology-based collaborations, for clinical preparation and shared accountability for continuous improvement of candidate preparation. Partnerships for clinical preparation can follow a range of forms, participants, and functions. They establish mutually agreeable expectations for candidate entry, preparation, and exit; ensure that theory and practice are linked; maintain coherence across clinical and academic components of preparation; and share accountability for candidate outcomes.

RUBRIC

01. 2.1.1 EPP/LEA Roles and Responsibilities

Indicator Description text – Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Morbi leo risus, porta ac consectetur ac, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Cras justo odio, dapibus ac facilisis in, egestas eget quam.

RUBRIC

01. 2.1.2 Expectations for Candidate Support and Evaluation
01. 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum
01. 2.1.4 State-Recognized Partnership Agreements
01. 2.1.5 Primary Partner Partnership Agreement
01. 2.1.6 Co-developed Recruitment Goals
01. 2.1.7 2.1.4 State-Recognized Partnership Agreements

02. 2.2 Clinical Educators
03. 2.3 Clinical Experiences

03. Standard 3 Candidate Quality, Recruitment, and Selectivity
04. Standard 4 Program Impact
05. Standard 5 Provider Quality, Continuous Improvement, and Capacity

TN.gov Services TN.gov Directory Transparent TN Web Policies Title VI About Tennessee Accessibility About TN.gov Help & Contact Survey Information Systems © 2016



Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2 GOOD NO YES
BRIDGE RATING: STRUCTURALLY DEFICIENT FUNCTIONALLY OBSOLETE

Bridge Information

Scoping > Jobs

Photos Layout Diagram Studies Standards Contacts

JOBS 1

FINDING 413 BMR 1 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

FINDINGS text Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 1 REPAIR DECK DRAIN PIPE SPAN 4 Remove drift and debris

Item #	Description	Quantity	Unit Price \$	Total \$
201-01-05 Removal and Disposal of Brush and Trees	2.5 SF	2865	\$7,162.50	X
705-01-04 Metal Beam Guard Fence	0 LF	3028	\$0.00	X
Enter...	-	-	-	-
View Field Investigation		TOTAL	\$7,162.50	

Job 1 Total: \$7,162.50

JOBS 2

FINDING 414 BMR 0 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

BMR 8 REPAIR DECK DRAIN PIPE SPAN 2 Repair guardrail and bridgerail

Item #	Description	Quantity	Unit Price \$	Total \$

Bridge Program Home

Chris Doty Log Out

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2 GOOD NO YES
BRIDGE RATING: STRUCTURALLY DEFICIENT FUNCTIONALLY OBSOLETE

Bridge Information

Scoping > BMRs

BMRS

# Recommendations	Type	Cost \$
8 Repair deck drain pipe span 2	BMR	\$892,040.00
1 Repair deck drain pipe span 4	Comment	\$7,162.50

Add BMR +

*Preliminary Cost Estimate For budgetary purposes, Metro developed a preliminary cost estimate of the work required to resolve TDOT's BMR. The cost estimate was based strictly on the information presented in TDOT's bridge inspection report, therefore certain assumptions for quantity of material and effort of work were assumed. Estimate does not include Mobilization.

Total Est. \$899,202.50



Capital Funding Management		Funds	All Programs/Projects	Chris Doty		Log Out
Fund Name GSD FY13 CAPITAL PROJECTS		FUND # 40013	FUND AMOUNT \$9,091,649	PROGRAM/PROJECT BALANCES		BU BALANCES
ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED		
\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233		
BUSINESS UNITS						
BU # BU NAME		INITIAL AMOUNT		PROGRAM/PROJECT BALANCES		ADD BUSINESS UNIT+
BU #	BU NAME	INITIAL AMOUNT		ENCUMBERED	UNALLOCATED	UNENCUMBERED
42401013	GSD Sidewalks	\$3,519,241	\$401	\$3,219,241	\$3,219,241	\$299,599
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$479,997	\$479,997	\$0
42403013	GSD Bikeways	\$576,536	\$95,240	\$481,296	\$481,296	\$0
42404013	GSD Bridges	\$40,400	\$0	\$515	\$515	\$39,885
						\$40,400
BUDGET ALLOCATIONS						
PROGRAM/PROJECT	MANAGER	BUDGET ALLOCATION				
Incomplete Infrastructure - Zombie	Devin Doyle	\$515				
PROGRAM/PROJECT	PROJECT NAME	MANAGER	BUDGET ALLOCATION			
Select...	+ []	Select...	\$	ADD		
42405013 GSD Corridor Redevelopment	\$2,880,040	\$2,747,135	\$132,905	\$132,905	\$0	\$132,905
42406013 GSD Roadway Projects	\$1,168,075	\$0	\$1,168,075	\$1,168,075	\$0	\$1,168,075
42407013 GSD Traffic Signals/Equip.	\$52,720	\$0	\$25,141	\$25,141	\$27,579	\$52,720
	\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233

Capital Funding Management		Funds	All Programs/Projects	Chris Doty		Log Out	
PROGRAMS/PROJECTS							
BY BUSINESS UNIT		BY PROJECT	All				
BU #	BU NAME	BUDGET ALLOCATION		PROGRAM/PROJECT BALANCES	BALANCES		
BU #	BU NAME	BUDGET ALLOCATION		ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
42405015	GSD Convenience Center	\$2,000,000	\$115,496	\$115,496	\$1,884,504	\$1,884,504	
42401013	GSD Sidewalks	\$3,219,642	\$401	\$401	\$3,219,241	\$3,219,241	
42401015	GSD Sidewalks	\$16,900,000	\$2,813,328	\$2,537,328	\$14,086,672	\$14,362,672	
42402011	GSD Bridges	\$182,587	\$11,970	\$11,970	\$170,617	\$170,617	
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$374,640	\$479,997	\$479,997	
42402014	GSD Paving/Resurfacing	\$3,460,904	\$2,463,632	\$2,463,632	\$997,272	\$997,272	
42402015	GSD Paving/Resurfacing	\$28,716,248	\$3,458,030	\$1,134,930			
PROGRAM/PROJECT	*MANAGER	BUDGET ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED	
Bridge Maintenance Program	Jeff Campbell	\$3,000,000	\$2,116,342	\$803,242	\$26,599,906	\$27,913,006	
Foster Avenue Bridge Replace...	Jeff Campbell	\$1,000,000	\$1,000,000	\$0	\$25,599,906	\$27,913,006	
PURCHASE ORDER #	ALLOCATION DESCRIPTION		ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED	
	Construction		\$1,000,000	\$0	\$0	\$1,000,000	
JOURNAL ENTRY DESCRIPTION		AMOUNT					X
+ ADD PAYMENT VOUCHER	+ ADD JOURNAL ENTRY						
Myatt Drive	Jeff Campbell	\$29,383	\$0	\$0	\$25,599,906	\$27,913,006	
Myrtlewood Geotechnical Investigation	Scott McCormick	\$10,000	\$10,000	\$0	\$25,589,906	\$27,913,006	
Paving Program	Don Reid	\$17,000,000	\$331,688	\$331,688	\$25,258,218	\$27,581,318	
Preliminary Engineering	Jonathan Cleghon	\$1,009,888	\$0	\$0	\$25,258,218	\$27,581,318	
State Aid Paving	Don Reid	\$2,000,000	\$0	\$0	\$25,258,218	\$27,581,318	
Tiger Grant Murfreesboro	Andrew Smith	\$1,900,000	\$0	\$0	\$25,258,218	\$27,581,318	
Top Intersections (Const/R.O.W.)	Andrew Smith	\$400,000	\$0	\$0	\$25,258,218	\$27,581,318	
Traffic Controllers	Chip Knauf	\$2,366,977	\$0	\$0	\$25,258,218	\$27,581,318	
42403013 GSD Bikeways		\$576,536	\$95,240	\$95,240	\$481,296	\$481,296	
42403014 GSD Bikeways		\$2,000,000	\$437,518	\$277,518	\$1,562,483	\$1,722,483	
42403015 GSD Traffic Signals/Equip.		\$6,422,729	\$2,216,316	\$2,216,316	\$4,206,413	\$4,206,413	
42404010 GSD Info Sys		\$560,646	\$0	\$0	\$560,646	\$560,646	



The screenshot shows the homepage of the Nashville.gov E-Permits system. At the top, there's a navigation bar with links for HOME, SERVICES, and ABOUT, along with buttons for Register and Log in. Below the navigation is a map of Nashville, Tennessee. A prominent search bar is overlaid on the map, labeled "E-Permits Search" with a yellow input field and a blue "Search" button. Below the search bar is a placeholder text: "APN, Address, Permit type, Permit Number, Project, Owner, etc". The main content area features four large buttons: "Welcome to the Online E-Permits System" (with a "READ MORE" link), "PERMITS" (with a METRO logo icon), "PAY FEES" (with a flag and dollar sign icon), and "INSPECTIONS" (with a magnifying glass and calendar icon). Each button has a small text block below it: "Lorem, ipsum, Dolor, Consectetur" under PERMITS, "Fees, Lorem, ipsum, Dolor, Consectateur" under PAY FEES, and "Lorem, ipsum, Dolor, Consectateur" under INSPECTIONS. To the right of the main content is a "CONTACT" section with icons for location, phone, and email, and a detailed text block about the service. At the bottom, there's a footer with the "Nashville.gov E-Permits" logo and links for HOME, SERVICES, and ABOUT, along with a copyright notice: "© 2013 Metropolitan Government of Nashville and Davidson County, Tennessee".



jpay.com making it easier

Availability & Pricing About Help [Log in](#)

Your home for corrections services

Send money to your loved one in state prison. Email your cousin in county jail. Chat with a friend using video visitation or give the gift of music with the JP3™ player.

Sign up and start today
First find your inmate

Select State... [Next](#)

Enter Inmate ID # [Don't know the ID #?](#)

Send Money

A woman smiling, holding a pen and paper. Text: "Sending money to an inmate has never been easier... or faster".

NEW! The JPay App!
Download for free today
[Get it here](#)

Friends & Family Forum
Connect and share with others
[Come and visit!](#)

Parole & Probation
Make every payment on time
[Get started](#)

jpay blog
ACLU Sues LA County Sheriff
by Editor-Jan 20, 2012
The American Civil Liberties Union filed suit against Los Angeles County Sheriff Lee Baca, according to a Wall Street Journal urna sit amet Duis aliquet egestas purus in blandit. Curabitur vulputate, ligula lacus scelerisque tempus. Sicut tacit omnia ante, ac egestas est urna sit amet arcu. Class aptent taciti sociosqu ad illo torquent per conubia nostra, per inceptos himenaeos. Sed molestie augue sit amet leo consequat posuere. Vestibulum ante ipsum primis in faubus erat luctus et ultrices posuere cubilia Curae; Proin vel ante a eucl...

A History of Violence
ACLU Sues LA County Sheriff
Today in Corrections-related Media: Alcatraz...
Barbour's Pardons
Best Corrections-related Articles of 2011

twitter [Follow](#)

JPay.com JPay.com
Prison privatization bills move forward in Senate - Florida Wires - MiamiHerald.com hrd.us/z0FCHv via @miamiherald

JPay.com JPay.com
Prison privatization bills move forward in Senate - Florida Wires - MiamiHerald.com hrd.us/z0FCHv via @miamiherald

TMCmedia Media Consortium by JPay.com
Corrections workers show up en masse to oppose 2 Fla bills that would allow the state to privatize prisons ow.ly/8Ew3R @tai_news

JPay.com JPay.com
@karibri @DAAMN_B glad it worked out for you. Let us know if you ever have any other trouble

JPay.com

- Home
- About
- Inmate Search
- Prison Search
- Contact Us
- Help

Inmate Services

- Money Transfer
- Email & VideoGram
- JP3 Music player
- Video Visitation

Parole & Probation

- Restitution
- Supervision Fees
- Court Fees
- Self-Report Fees
- Release Cards

Social

- blog.jpay.com
- forum.jpay.com
- Facebook
- Twitter

BBB A+ Rating

Are you a Corrections Agency?

jpay.com Stay Connected

Availability & Pricing About Contact Help [Log out](#)

[Home](#) [Send Money](#) [eMail](#) [Video Visitation](#) [Account](#)

Welcome Carmen! **Inmate: Jack Johnson** [Add/Edit](#)

Update your email address here and receive important notifications and special discounts.

The services that appear below are available to your inmate.

Send Money
Start sending money by entering a dollar amount. [Next](#)

Recurring Payments
[See History](#)

Family Forum
Connect and share with other friends and family.
[Join the conversation.](#)

Look out for JPay's free mobile apps!
Use JPay services on-the-go
Coming soon!

JPay.com on Facebook [Like](#)

25,488 people like JPay.com

Teresa, Tyler, Abner, Mark, Terrance, Nancy, Alexander, Mel

Blog Posts

Quisque Eget Odio Ac Lectus
Class Aptent Taciti Scicsosqu Ad
Vestibulum Ante Ipsum Primitis In fauc
Suspendisse Dicitum Feugiat Nisl

JPay.com

- Home
- About
- Availability & Pricing
- Help
- Contact

Social

- blog.jpay.com
- forum.jpay.com
- Facebook

VeriSign Secured

ACCRREDITED

© 2011 JPay, Inc. All Rights Reserved

Legal Agreements | Privacy Policy



jpay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Email Video Visit Account

Inbox Compose Sent Buy Stamps Purchase History

Compose

This eMessage requires 1 stamp

To: John Smith

Hello John... humanitatis seacula accumsan littera modo. Duis eodem legentis consecetur qui iis. Processus tempor zzril hendrerit legentis facer. Lectorum congue nihil volutpat tation hendrerit. Instiam dolore instiam blandit tempor sit. Nam legunt nostrud hendrerit congue lorem. Consectetuer vulputate nonummy quam euismod est. Ad odio praesent quis aliquam magna.

Love
Mary

Include a pre-paid reply for the Inmate/Offender

Preview eMessage [View in Reader](#)

JPay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Account

Inmate Services Parole & Probation Social

Money Transfer Restitution blog.jpay.com
Email & VideoGram Supervision Fees forum.jpay.com
JP3 Music player Court Fees Facebook

Video Visitation Self-Report Fees

Contact

Legal Agreements | Privacy Policy © 2002-2011 JPay, Inc. All Rights Reserved

Are you a Corrections Agency?

jpay.com Stay Connected

Availability & Pricing Help [Logout](#)

Home Send Money Account

> Send Money Step 1 Step 2 Step 3

Please confirm your inmate's name and select transfer category.

✓ Inmate: John Smith

Payment Method

Select card Visa - 1224 - Exp 01/24/2013

Card validation code What is this?
[Add credit card](#)

Enter Amount \$ 180.00

Back Continue

JPay.com Stay Connected

Social

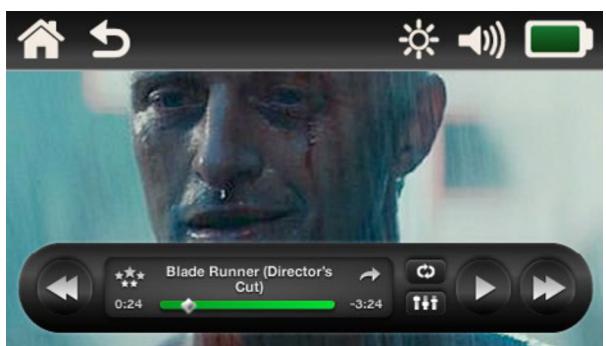
blog.jpay.com
forum.jpay.com
Facebook

© 2011 JPay, Inc. All Rights Reserved Legal Agreements | Privacy Policy



DrewHarper.com

UI/UX Design, Visual Design, Print -> 786 439 9168 -> druharper@gmail.com





The image displays four screenshots of the JPay mobile application interface, showing various features and user interactions.

- Screenshot 1:** Home screen for JPay. It shows the inmate information for John Smith (ID: 45678901) and four main service options: Send Money (Active), Email (Active), Video Visit (Not available on this device), and Music & JP4° (Not available on this device).
- Screenshot 2:** Success screen after sending stamps. It shows the recipient information (John Smith, 456321789), stamp details (XX Stamps), card number (VISA ****4578, Exp 08/13), and total charge (\$XX.95). It also includes social sharing links for JPay Forum, Facebook, and Twitter.
- Screenshot 3:** Send Money screen. It shows the recipient information (To: John Smith, 456321789) and a form to enter the amount. A tooltip says "Enter amount you would like to send". Below the form is a numeric keypad for entering the amount.
- Screenshot 4:** Account Settings screen. It lists various account management options: Profile, Inmates, Cards, Password, Email Settings, Statement (selected), Help, Privacy, Terms & Policies, and Log Out.



jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

Buy JP3 Device

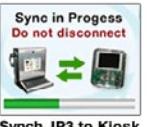
Comes with everything you need to get started.

- MP3 Player
- Earbuds
- Power Adapter
- USB cable

only \$39.99
+ state tax
30 day delivery

[Buy JP3 Device](#)



Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

[Song](#) [Artist](#) [GO](#)

Bluegrass	Folk	New Age
Blues	Heavy Metal	Pop
Christian & Gospel	Holiday	R&B / Soul
Classical	Indie Rock	Rap
Comedy	Jazz	Reggae
Country	Kids	Rock
Dance	Latin	Soundtracks
Dance & Electronica	Miscellaneous	World
Easy Listening	Motown Music	See More...

Top Album
Abbey Road
by The Beatles

Special
This month: \$11.99
Price: \$12.99



Shopping Cart Preview [Total](#) [Go to Cart](#)

You have no purchases yet.

Top Sellers [See More...](#)

1. [Feel good - Beyoncé](#)
2. [Te praesent nibh](#)
3. [Xzril in. Dominc oh poi](#)
4. [Veniam futurum d tye](#)
5. [Adipiscing](#)

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



jpay Welcome John Smith 10:15 AM

Back **Home** **Help** **Exit**

Music Home > R&B **Song** **Artist** **Search** **GO**

Top R&B albums [See All Albums](#)

India Arie Testimony Vol. 2: Love & Pain	Booker T Potato Hole	Beyoncé I Am... Sasha Fierce	Allen Toussaint Bright Mississippi	Allen Toussaint Bright Mississippi	Allen Toussaint Bright Mississippi
India Arie Testimony Vol. 2: Love & Pain	Booker T Potato Hole	Beyoncé I Am... Sasha Fierce	Allen Toussaint Bright Mississippi	Allen Toussaint Bright Mississippi	Allen Toussaint Bright Mississippi
Checkout					

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

Back **Home** **Help** **Exit**

Music Home > R&B Albums **Song** **Artist** **Search** **GO**

Album	Price	Artist
+CART 100 Best R&B songs from the 60s	\$12.99	Various Artists
+ADD 100 Best R&B songs from the 70s	\$12.99	Various Artists
+ADD 100 Best R&B songs from the 80s	\$12.99	Various Artists
+ADD 10 Love Songs	\$12.99	Various Artists
+CART 100 R&B and Soul Love songs	\$12.99	Various Artists
+ADD 94 Nights	\$12.99	Jimmy Varnell
+ADD Aaliyah Live	\$12.99	Aaliyah
+ADD Aardvark	\$12.99	Maxwell
+CART Abracadabra	\$12.99	1-2 Crew
+ADD Acker's Revenge	\$12.99	Acker
+ADD And I Told You	\$12.99	David Hume
+ADD Acapella R&B	\$12.99	The Isley Brothers

Checkout

Retail Price: \$X1.99
Transaction Fee: \$X1.00
Total: \$X2.99

< Previous Next >

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



jpay Welcome John Smith 10:15 AM

eMessages Inbox You have 3 stamps [Buy Stamps](#)

New eMessage	From	Subject	Date Sent	Prepaid
Inbox 2	<input type="checkbox"/> Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	✓
	<input type="checkbox"/> Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	
	<input type="checkbox"/> Marlon Belly	What's up homey how u doi...	5/12/08, 8:38am	✓
Sent	<input type="checkbox"/> Jane Riveter	Thinking of you!	5/12/08, 10:00am	
Trash	<input type="checkbox"/> Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	✓
	<input type="checkbox"/> Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	✓
	<input type="checkbox"/> Marlon Belly	What's up homey how u doi...	5/12/08, 8:38am	✓
	<input type="checkbox"/> Jane Riveter	Thinking of you!	5/12/08, 10:00am	

[Invite a Friend](#) [Add to Device](#) [Delete](#)

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7

jpay Welcome John Smith 10:15 AM

Read eMessage You have 3 stamps

New eMessage From: Mary Smith
To: John Smith
Date Sent: 5/12/08, 12:38pm
Subject: Look at our beautiful baby!

5 Attachments ✓ Prepaid Reply Included

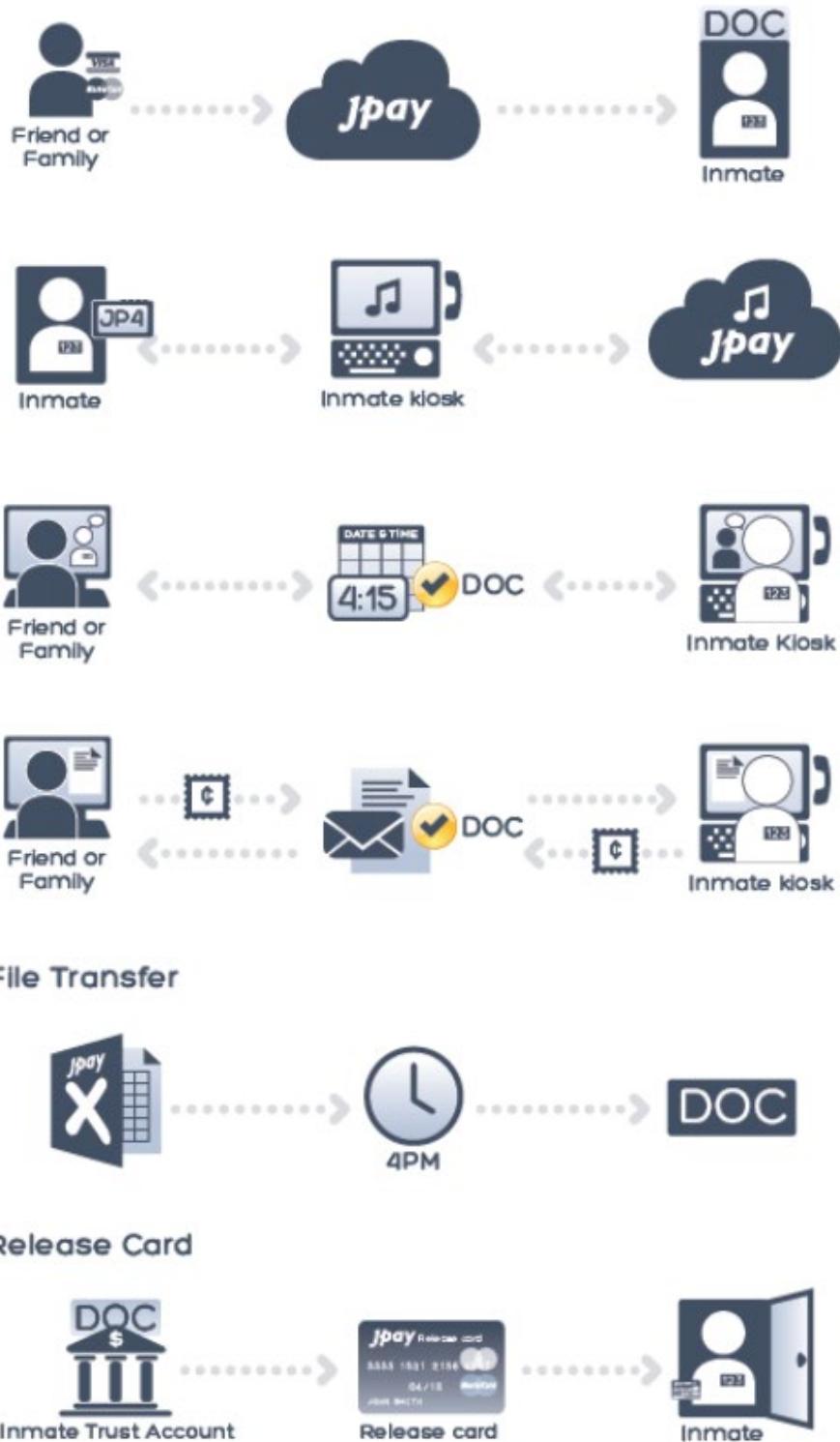
movie156.gif
 fkdjhf.jpg
 teter.jpg
 alifa.png
 giltu.jpg

Look at our beautiful baby! Lorem ipsum dolor mauris turpis. Pellentesque a odio eu dolor bibendum.

Love
Mary

[Add to Device](#) [Cancel](#) [Reply](#)

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7





mlotto

The top left screenshot shows the main lottery selection screen. It features three lottery options: POWERBALL (">\$240 MILLION), MEGA MILLIONS (>\$12 MILLION), and LOTTO (>\$3.26 MILLION). Each option has a "Play" button, a "POOL PLAY" button, and a "PICKS" button. Below these are "Winning Numbers" for each lottery. The bottom of the screen shows a balance of \$148 and an "Add Funds +". The top right screenshot shows the Powerball pick screen. It displays a 5x5 grid of numbers from 1 to 24, followed by a 1x5 grid of numbers from 25 to 29. A "POWERBALL" button is at the bottom right. Navigation buttons like "Clear", "QP", and "Done" are at the bottom.

The bottom left screenshot shows the "MY PICKS" screen. It displays a large "204 Million" and a timer "03:24:48". Below this are five lottery ticket cards, each showing a set of numbers (e.g., 8, 12, 27, 31, 49, 55) and a "PP" button. The bottom of the screen shows a balance of \$148 and an "Add Funds +". The bottom right screenshot shows the "Wallet" screen. It displays a balance of \$148 and two buttons for "Add Funds" and "Statement". In the center is a digital wallet interface with a "\$15" amount, a minus sign, a plus sign, and a dropdown menu for "Add or Select Card...". Below this is an "Enter CVV" field and "Cancel" and "Add Funds" buttons.



mLotto is the end-to-end platform that ushers state lotteries — and their games — into the mobile age. Powered by a national leader in government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach into the mobile space. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

[Home](#) [Press](#) [Contact](#)

Lottery Evolved

See mLotto in action

© Copyright 2012 mLotto Inc.

A lottery platform for the digital age

mLotto™ is the end-to-end solution that ushers state lotteries — and their games — into the age of the mobile web. Powered by a national leader in consumer-to-government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach online or on the mobile web. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

66 Nearly half of all Americans — 46% — own a smartphone.⁹⁹ mLotto gives your lottery the tools to reach this population, and the technology to convert them effectively.

<http://pewinternet.org/Reports/2011/Smartphone-Update/2011/Background.aspx>

mWallet

With the latest in payment processing technology and a comprehensive licensing and compliance apparatus, mLotto creates convenience for the lottery customer while ensuring security for the lottery agency. Depending on individual state regulation, the mWallet can be funded using a credit/debit card, ACH transfer, and/or cash. mLotto adheres to PCI data security standards, is a registered Money Services Business (MSB), and holds money transmission licenses in each applicable state.

Customer Service

While the payment process is designed to be as seamless and intuitive as possible, customers also have access to 24 hour support through an in-house call center. mLotto adheres to responsible gaming standards at every consumer touchpoint, including online, through the mobile app, and in the call center.

Geolocation

When accessed through a mobile device, the application automatically detects the player's location using the Global Positioning System (GPS) embedded in the mobile device. This process ensures that no lottery tickets are purchased outside a participating state's borders in violation of federal law.

Age Verification

Players must be of age to complete registration and play a game. During mobile gameplay, age is verified using the mobile device's camera to capture an image of the 2-D barcode on the player's driver's license. The app then validates the information from the scanned barcode, granting (or denying) the player access.

Pool Play Social integration enables Pool Play for all games and acts as a springboard for viral adoption.



DrewHarper.com

UI/UX Design, Visual Design, Print -> 786 439 9168 -> druharper@gmail.com





JPay Team Newsletter May 2012

JPAY Inc
A Permanent Place

With new cubicles being added in May, many JPay agents will soon have a permanent home in the call center. Transition from "temp" to "perm" is underway... stay tuned in May for more updates!

Birthdays
Jessica Lust May 7
Jastic M Doughtie Yehuda Goldenberg May 8
Lytsia Small May 10
Yolande Anderson May 12
Joshua Shapiro May 17
Kenneth Erdberg May 18
Anne Marie Blacketer May 25
Dexter Johnson May 30

May's Metric
Nearly a third of our customers use a mobile device to access JPay.com

30%
70%

Vivian's HR Corner
Almost everyone has

Melée In Miramar

CUSTOMER SERVICE
1
ANTONIO'S ANGELS

JPAY ALLSTARS
A-TEAM HAT PACK KNIGHTRIDERS TEAM PENN PALS
FRENCH TOAST MAFIA LA FAMILIA TEAM BREAKFAST LUNCH & DINNER

Customer Service Contest—The Melée In Miramar

On the surface, it's a calm call center, the kind of gently buzzing cube farm that you'd find in office parks around the world. Look a little closer, however, and you'll find that the JPay CS Department is a seething cauldron of competition—a Coliseum of Customer Service—with agents furiously preparing to go mano a mano in a battle to deliver the ultimate consumer experience.

Beginning the last week in April, each customer service agent will compete based on their performance standards. The week's winner becomes eligible to win the monthly title. Though judged individually, the winning agents represent not only themselves, but also their team.

Yet it isn't personal or tribal glory that drives these CS gladiators, rather a deep commitment to the exemplary service JPay has a reputation for delivering. By striving to be the best, every agent is a champion.

Prizes for the weekly and monthly winners have yet to be determined. Watch this space every month for the announcements and updates... and many more best agent wins!

Thanks, Drew, for Creating Our New Mural!
...and for the newsletter! Every month. You're the man. *by Drew Harper*

Calendar
05/02 Breakfast Day at Miramar
05/15 Birthday Party

i By the Numbers

- 96.9 percent of calls answered in April
- 75,719 number of people who "Like" JPay's Facebook page
- 49,161 number of JPay tracks purchased in April
- 463 number of Video Visit sessions in April

Rosina's Reminders

Hurricane season is right around the corner, so we are starting to update both our Preparedness Plan and the 2012 JPay Evacuation Plan. We need volunteers to be Fire Marshall and Floor Warden! Come see me if you want to wear that nifty neon vest.

JPay Around the Clock!
JPay's Customer Service center is now

JPay Team Newsletter September 2012

On the Roster

1 Karen Burdick
2 Elizabeth Simon
3 Fernando Gomez
4 Sami
5 Karen
6 Michael
7 Daniel
8 Brian
9 John
10 David
11 Jennifer
12 Karen
13 Michael
14 Karen
15 Michael
16 Karen
17 Michael
18 Karen
19 Michael
20 Karen
21 Michael
22 Karen
23 Michael
24 Karen
25 Michael
26 Michael
27 Michael
28 Michael

NFL POOL

2011 POOL FINAL STANDINGS

Rank	Name	Score
1	Jaime Pico	15
2	Carlton G	16
3	Granby	17
4	Pete Abbot	18
5	Donald Roy	19
6	Dene Harper	20
7	Johnsay Pierre-Louis	21
8	Shawn W	22
9	Dave L	23
10	Shant Katz	24
11	Ezell Felegian	25
12	Sunny Sethi	26
13	Elyseah Pierre	27
14	Michelle Valdes	28

JPay Team Newsletter June 2012

JPAY Inc

NEW HIRES

- Kenisha Burnett Call Center Agent
- Jaime Huertas QA Manager
- Vincent Rawlins Call Center Director

TITANS OF THE TABLE

PING PONG CHAMPS

"Begillard 'The Rasta Rocket' comes back upon 'My Nickname's Shorter Than My Last Name' Dilando Birmingham in straight sets last month to lay claim to JPay's first intramural ping-pong championship. The double-elimination tournament, organized by table tennis commissioners."

JPay Team Newsletter July 2012

On the Roster

- Karen Burdick HR Director
- Elizabeth Simon Executive Assistant
- Fernando Gomez Customer Services Coach

The JPay Team wears its pride on its sleeve (and hats) after the Heat won the 2012 NBA Championship. Not immune to Heat fever.

JPay Team Newsletter April 2012

JPAY Inc

NEW HIRES

- Alain Villaseusa IT Field Engineer
- Luis Reina Developer
- Michael Kharzavov Developer

Lebron Who?

A few JPay would-be ballers got together for a pickup game last month. Rosina, citing her Bronx cred, dropped a triple double and posterized Pico on a ferocious dunk. *"Picture has mysteriously gone missing. reward if found."*

Workin' Overtime

Remember Ryan telling the team at the 1Q meeting that if everyone committed to making JPay 1% better every shift, the company would be 150% stronger every day? Well a few JPay-ers did their 1% bit—and a good bit more—the last weekend

CONTEST

THIS is Who Rocks the Most!
Congratulations to the winners of last month's customer service contest!

Who Rocks the Most Winners
(\$50 Gas Card)

- Rodriguez Small
- Karen Mayal
- Daniel Gutierrez
- Olga Ferreyra
- Lyon Dhansiddhamunang
- Cynthia Mobley

Best Call Recordings
(representative incentive program)

- Rodriguez Small
- Karen Mayal
- Daniel Gutierrez
- Olga Ferreyra
- Lyon Dhansiddhamunang
- Cynthia Mobley

Each of these reps won \$50 for exemplary call recordings during random spot checks.

Congratulations to all winners!