



DrewHarper.com

UX Design ▪ Visual Design ▪ Print
786 439 9168 ▪ druharper@gmail.com



🔗 Specialties

- UX Design
- Visual Design
- Interaction Design
- Prototyping
- Project Management
- Story Boarding
- Graphic Design
- SVG Icons
- Illustration
- Typography

🔧 Tools

- Figma, Sketch & Axure
- Adobe Creative Suite
- Affinity Creative Suite
- HTML
- CSS, SASS, Flexbox, Grid
- JavaScript
- Vue.js, Nuxt.js, Gridsome
- Bootstrap/Material
- Git
- Agile, Lean

📝 Experience

- UX Designer/Visual Designer, TCS
Full-Time, Remote, 03/2022 – present
- UX Designer/Visual Designer, Zander Insurance
Full-Time, Nashville, TN, 06/2021 – 03/2022
- 2017 – 2020
Contracting, [ValentinaDesign.com](#), [DrewHarper.com](#), [Dollar General](#) mockup, continuous learning: Nashville Software School, JavaScript, Vue.js, Nuxt.js, Gridsome.
- UX Designer, TN Dept of Education
Contract, Nashville, TN, 12/2016 – 06/2017
- UX Designer, Civic Inc.
Contract, Nashville, TN, 09/2013 – 02/2015
- UX Designer, JPay.com
Full-time, Miami, FL, 2008 – 2013
 - [JPay.com](#), Mobile, One-man UX Design/Marketing Dept.
- UX Designer, Safari Ltd.
Contract, Miami, FL, 2007 – 2008
- UX Designer, Planning Grp Int.—now Sapient Nitro
Contract, Miami, FL, 2006
- UX Designer, Diaz & Cooper Adv.
Full-time, Miami, FL, 2003 – 2006
- Art Director & Web Designer, TBWA
Full-time, London UK, 1998 – 2000

📄 Profile

Art Director in Miami. Moved to London, England and worked at top ten Ad agency TBWA (Omnicom). Early 2000s moved to UX Design.

When UX design is good it seems simple and inevitable. Love reducing UX complexity to UX delight. Also highly productive; you need 7 versions for meeting tomorrow? No problem. Like my Bzier curves perfect.

Highly proficient with Adobe CS, including InDesign, Sketch, Figma, Axure, Bootstrap. Loving new into Affinity Creative Suite tools.

🎓 Education

- Nashville Software School, 2020
- International Fine Arts College, 1987, Miami, FL, Commercial Art, AA Degree
- Trent College, 1984, Long Eaton, UK
Boarding school in England, received Art Scholarship. Played Rugby for my county.

🐾 Referrals

- Don Pham, Project
don.kim.pham@gmail.com
(954) 801-9975
- Mike Mack, Coder
mikemack88@gmail.com
(415) 509-1909
- Joanna Perry, Creative Director
joanna@nomadhome.net
+44 788-418-7100



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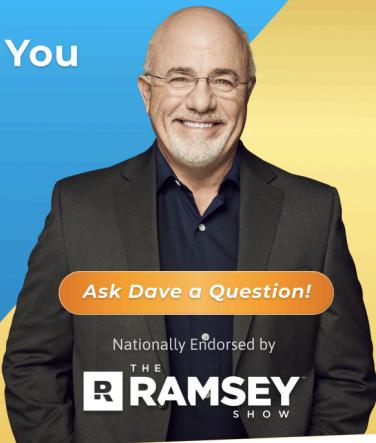
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BannerLife **Protective** **Prudential** **Auto-Owners INSURANCE** **Safeco Insurance** **TRANSAMERICA**

See What Our Clients Are Saying

"The whole experience was very pleasant, I would definitely do business with them again."

BRUCE U

[See All Reviews](#)

"I was amazed by the quality and professionalism of Zander Insurance."

HECTOR B

[See All Reviews](#)

"Great customer care! I also appreciated the financial philosophical alignment with Dave Ramsey's common sense principles."

JOSUE S

[See All Reviews](#)

"I am a fussy customer with high expectations. Zander exceeded my expectations."

KEVIN G

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"I recommend Zander insurance and have been happy with them for several years."

COLIN C

[See All Reviews](#)



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JULY 13-20

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WHEN YOU SPEND \$15 ON
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JULY 13-20

Text CAREERS to 34898 for more details.





Save time. Save money. Back to school starts now!

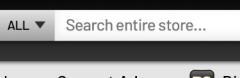


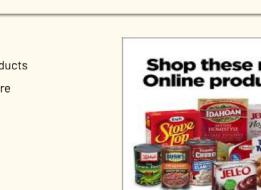
SAVE \$5
WHEN YOU SPEND \$15 ON
SELECT BACK TO SCHOOL ITEMS

Join our team

DG NATIONWIDE HIRING EVENT
JULY 13-20

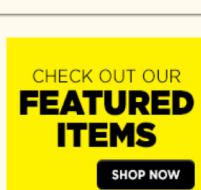
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SENSITIVE
DENTURE
CLEANER
WITH FLUORIDE



EPP Portal

Pathfinder University
Polk School of Education

jane.doe@pathfinder.edu Logout

Welcome Annual Report Reviews Users

< Back to Reviews Home

SAP Chemistry: 6-12
18 Prompts - 14 Complete
Due July 16, 2017

Last reviewed and updated on 6/7/2017
Cras justo odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor.

Section 1: Program Curriculum

RUBRIC

Indicator 1: Program Synopsis
Indicator 2: Program of Study

REF 01

State-Recognized Partnership Agreements Please attach files Lorem Ipsum Dolor
RESPONSE: Files, 1-3 files

PDF Frengilla Uttricis.xlsx Mattis.docx

Give Evidence Approve Review

Indicator 3: Source of Specialty Area Standards
Indicator 4: Program Alignment to Standards

Section 2: Clinical Experiences
Section 3: Candidate Assessment
Section 4: Optional Information

Submit to TDOE

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EPP Portal

TDOE Super User Logout

Home Review RFE Sets Users & Groups Organizations Endorsements

RFE Sets > Comprehensive Review > Standard X > Component X > Indicator X

Comprehensive Review

Integer posuere erat a ante venenatis dapibus odio, dapibus ac facilisis in, egestas eget quam. Duis mollis, est non commodo luctus, nisi erat porttitor.

56 RFEs

Make a New Standard

01. Standard 1 Content and Pedagogical Knowledge
02. Standard 2 Clinical Partnerships and Practice

The provider ensures that candidates develop a deep understanding of the critical concepts and principles of their discipline and, by completion, are able to use discipline-specific practices flexibly to advance the learning of all students toward attainment of college- and career-readiness standards.

RUBRIC

01. 2.1 Partnerships for Clinical Practice

Partners co-construct mutually beneficial P-12 school and community arrangements, including technology-based collaborations, for clinical preparation and shared accountability for continuous improvement of candidate preparation. Partnerships for clinical preparation can follow a range of forms, participants, and functions. They establish mutually agreeable expectations for candidate entry, preparation, and exit; ensure that theory and practice are linked; maintain coherence across clinical and academic components of preparation; and share accountability for candidate outcomes.

RUBRIC

01. 2.1.1 EPP/LEA Roles and Responsibilities

Indicator Description text – Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Cras justo odio, dapibus ac facilisis in, egestas eget quam. Morbi leo risus, porta ac consectetur ac, vestibulum at eros. Integer posuere erat a ante venenatis dapibus posuere velit aliquet. Cras justo odio, dapibus ac facilisis in, egestas eget quam.

RUBRIC

01. 2.1.2 Expectations for Candidate Support and Evaluation
01. 2.1.3 Agreeable Expectations for Candidate Selection Criteria and Preparation Curriculum
01. 2.1.4 State-Recognized Partnership Agreements
01. 2.1.5 Primary Partner Partnership Agreement
01. 2.1.6 Co-developed Recruitment Goals
01. 2.1.7 2.1.4 State-Recognized Partnership Agreements

02. 2.2 Clinical Educators
03. 2.3 Clinical Experiences

03. Standard 3 Candidate Quality, Recruitment, and Selectivity
04. Standard 4 Program Impact
05. Standard 5 Provider Quality, Continuous Improvement, and Capacity

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Bridge Program Home

Chris Doty Log Out

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2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2
BRIDGE RATING: GOOD
STRUCTURALLY DEFICIENT: NO
FUNCTIONALLY OBSOLETE: YES

Bridge Information

Scoping > Jobs

FINDING 413 BMR 1 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

FINDINGS text Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 1 REPAIR DECK DRAIN PIPE SPAN 4 Remove drift and debris

Item #	Description	Quantity	Unit Price \$	Total \$
201-01-05 Removal and Disposal of Brush and Trees	2.5 SF	2865	\$7,162.50	X
705-01-04 Metal Beam Guard Fence	0 LF	3028	\$0.00	X
Enter...	-	-	-	-
View Field Investigation		TOTAL	\$7,162.50	

Job 1 Total: \$7,162.50

JOB 2

FINDING 414 BMR 0 Contractor: Sutton LLC Job Sent to Contractor Create FID Assign to Contractor

magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis

BMR 8 REPAIR DECK DRAIN PIPE SPAN 2 Repair guardrail and bridgerail

Item #	Description	Quantity	Unit Price \$	Total \$

Bridge Program Home

Chris Doty Log Out

ALL FILTERS

2009

BRIDGE BIO TDOT BMRS SCOPING FIELD INVESTIGATION FINDINGS JOBS

Spring Branch Rd/Spring Branch Bridge ID: 190A6590003

SUFFICIENCY RATING: 77.2
BRIDGE RATING: GOOD
STRUCTURALLY DEFICIENT: NO
FUNCTIONALLY OBSOLETE: YES

Bridge Information

Scoping > BMRs

BMRS

#	Recommendations	Type	Cost \$
8	Repair deck drain pipe span 2	BMR	\$892,040.00
1	Repair deck drain pipe span 4	Comment	\$7,162.50

Add BMR +

*Preliminary Cost Estimate For budgetary purposes, Metro developed a preliminary cost estimate of the work required to resolve TDOT's BMR. The cost estimate was based strictly on the information presented in TDOT's bridge inspection report, therefore certain assumptions for quantity of material and effort of work were assumed. Estimate does not include Mobilization.

Total Est. \$899,202.50



Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

Fund Name: GSD FY13 CAPITAL PROJECTS Fund # 40013 GSD

FUND AMOUNT	PROGRAM/PROJECT BALANCES			BU BALANCES		
	ENCUMBERED	UNALLOCATED	UNENCUMBERED	UNALLOCATED	UNENCUMBERED	
	\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	\$367,063	\$5,874,233
BUSINESS UNITS			ADD BUSINESS UNIT+			
BU #	BU NAME	INITIAL AMOUNT	PROGRAM/PROJECT BALANCES	BU BALANCES		
			ENCUMBERED	UNALLOCATED	UNENCUMBERED	
42401013	GSD Sidewalks	\$3,519,241	\$401	\$3,219,241	\$3,219,241	
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$479,997	\$479,997	
42403013	GSD Bikeways	\$576,536	\$95,240	\$481,296	\$481,296	
42404013	GSD Bridges	\$40,400	\$0	\$515	\$515	
BUDGET ALLOCATIONS						
PROGRAM/PROJECT	MANAGER	BUDGET ALLOCATION				
Incomplete Infrastructure - Zombie	Devin Doyle	\$515				
PROGRAM/PROJECT	PROJECT NAME	MANAGER	BUDGET ALLOCATION			
Select...	+ []	Select...	\$	ADD	X	
42405013	GSD Corridor Redevelopment	\$2,880,040	\$2,747,135	\$132,905	\$132,905	
42406013	GSD Roadway Projects	\$1,168,075	\$0	\$1,168,075	\$0	
42407013	GSD Traffic Signals/Equip.	\$52,720	\$0	\$25,141	\$25,141	
		\$9,091,649	\$3,217,416	\$5,507,170	\$5,507,170	
				\$367,063	\$5,874,233	

Capital Funding Management Funds All Programs/Projects Chris Doty Log Out

PROGRAMS/PROJECTS

BY BUSINESS UNIT BY PROJECT All

BU #	BU NAME	BUDGET ALLOCATION	PROGRAM/PROJECT BALANCES		BALANCES	
			ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
42405015	GSD Convenience Center	\$2,000,000	\$115,496	\$115,496	\$1,884,504	\$1,884,504
42401013	GSD Sidewalks	\$3,219,642	\$401	\$401	\$3,219,241	\$3,219,241
42401015	GSD Sidewalks	\$16,900,000	\$2,813,328	\$2,537,328	\$14,086,672	\$14,362,672
42402011	GSD Bridges	\$182,587	\$11,970	\$11,970	\$170,617	\$170,617
42402013	GSD Paving/Resurfacing	\$854,637	\$374,640	\$374,640	\$479,997	\$479,997
42402014	GSD Paving/Resurfacing	\$3,460,904	\$2,463,632	\$2,463,632	\$997,272	\$997,272
42402015	GSD Paving/Resurfacing	\$28,716,248	\$3,458,030	\$1,134,930		
PROGRAM/PROJECT	~MANAGER	BUDGET ALLOCATION	ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
Bridge Maintenance Program	Jeff Campbell	\$3,000,000	\$2,116,342	\$803,242	\$26,599,906	\$27,913,006
Foster Avenue Bridge Replace...	Jeff Campbell	\$1,000,000	\$1,000,000	\$0	\$25,599,906	\$27,913,006
PURCHASE ORDER #	LOCATION DESCRIPTION		ALLOCATED	ENCUMBERED	UNALLOCATED	UNENCUMBERED
	Construction		\$1,000,000	\$0	\$0	\$1,000,000
JOURNAL ENTRY DESCRIPTION		AMOUNT	X			
+ ADD PAYMENT VOUCHER		+ ADD JOURNAL ENTRY				
Myatt Drive	Jeff Campbell	\$29,383	\$0	\$0	\$25,599,906	\$27,913,006
Myrtlewood Geotechnical Investigation	Scott McCormick	\$10,000	\$10,000	\$0	\$25,589,906	\$27,913,006
Paving Program	Don Reid	\$17,000,000	\$331,688	\$331,688	\$25,258,218	\$27,581,318
Preliminary Engineering	Jonathan Cleghon	\$1,009,888	\$0	\$0	\$25,258,218	\$27,581,318
State Aid Paving	Don Reid	\$2,000,000	\$0	\$0	\$25,258,218	\$27,581,318
Tiger Grant Murfreesboro	Andrew Smith	\$1,900,000	\$0	\$0	\$25,258,218	\$27,581,318
Top Intersections (Const/R.O.W.)	Andrew Smith	\$400,000	\$0	\$0	\$25,258,218	\$27,581,318
Traffic Controllers	Chip Knauf	\$2,366,977	\$0	\$0	\$25,258,218	\$27,581,318
42403013	GSD Bikeways	\$576,536	\$95,240	\$95,240	\$481,296	\$481,296
42403014	GSD Bikeways	\$2,000,000	\$437,518	\$277,518	\$1,562,483	\$1,722,483
42403015	GSD Traffic Signals/Equip.	\$6,422,729	\$2,216,316	\$2,216,316	\$4,206,413	\$4,206,413
42404010	GSD Info Sys	\$560,646	\$0	\$0	\$560,646	\$560,646



The screenshot shows the homepage of the Nashville.gov E-Permits system. At the top, there's a navigation bar with links for HOME, SERVICES, and ABOUT, along with Register and Log in buttons. Below the navigation is a map of Nashville, Tennessee, showing various neighborhoods and landmarks. A central search box is labeled "E-Permits Search" and contains a yellow "Search" button and a placeholder text "APN, Address, Permit type, Permit Number, Project, Owner, etc". Below the map, there are four main service sections: "PERMITS" (with a "METRO" logo), "PAY FEES" (with a flag logo), and "INSPECTIONS" (with a magnifying glass and calendar icon). Each section has a brief description below it. On the left, a welcome message reads: "Welcome to the Online E-Permits System" with a "READ MORE" button. On the right, a "CONTACT" section provides information about the Department of Codes & Building Safety, including icons for location, phone, and email, and a detailed text description. At the bottom, a footer bar includes the "Nashville.gov E-Permits" logo and links for HOME, SERVICES, and ABOUT, along with a copyright notice: "© 2013 Metropolitan Government of Nashville and Davidson County, Tennessee".



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First find your inmate

Select State... Enter Inmate ID # [Next](#)

Don't know the ID #?

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Parole & Probation
Make every payment on time
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jpay blog
ACLU Sues LA County Sheriff
by Editor-Jan 20, 2012
The American Civil Liberties Union filed suit against Los Angeles County Sheriff Lee Baca, according to a Wall Street Journal urna sit amet Duis aliquet egestas purus in blandit. Curabitur vulputate, ligula lacus scelerisque tempus. Sicut tacit omnia ante, ac egestas est urna sit amet arcu. Class aptent taciti sociosqu ad illo torquent per conubia nostra, per inceptos himenaeos. Sed molestie augue sit amet leo consequat posuere. Vestibulum ante ipsum primis in faubus erat luctus et ultrices posuere cubilia Curae; Proin vel ante a eucl...

A History of Violence
ACLU Sues LA County Sheriff
Today in Corrections-related Media: Alcatraz...
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Best Corrections-related Articles of 2011

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TMCmedia Media Consortium by JPay.com
Corrections workers show up en masse to oppose 2 Fla bills that would allow the state to privatize prisons ow.ly/8Ew3R @tai_news

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- Video Visitation

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- Restitution
- Supervision Fees
- Court Fees
- Self-Report Fees
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BBB A+ Rating

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Welcome Carmen! **Inmate: Jack Johnson** [Add/Edit](#)

Update your email address here and receive important notifications and special discounts.

The services that appear below are available to your inmate.

Send Money
Start sending money by entering a dollar amount. [Next](#)

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Connect and share with other friends and family.
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Home Send Money Email Video Visit Account

Inbox Compose Sent Buy Stamps Purchase History

Compose

This eMessage requires 1 stamp

To: John Smith

Hello John... humanitatis seacula accumsan littera modo. Duis eodem legentis consecetur qui iis. Processus tempor zzril hendrerit legentis facer. Lectorum congue nihil volutpat tation hendrerit. Instiam dolore instiam blandit tempor sit. Nam legunt nostrud hendrerit congue lorem. Consectetuer vulputate nonummy quam euismod est. Ad odio praesent quis aliquam magna.

Love
Mary

Include a pre-paid reply for the Inmate/Offender

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Inmate Services Parole & Probation Social

Parole & Probation Social

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Home Send Money Account

> Send Money Step 1 Step 2 Step 3

Please confirm your inmate's name and select transfer category.

✓ Inmate: John Smith

Payment Method

Select card Visa - 1224 - Exp 01/24/2013

Card validation code What is this? [Add credit card](#)

Enter Amount \$ 180.00

Back Continue

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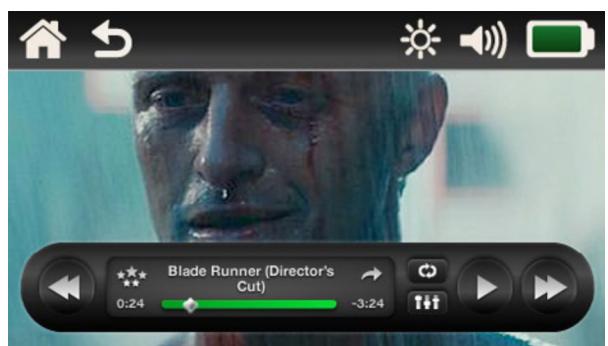
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DrewHarper.com

UX Design, Visual Design, Print ■ 786 439 9168 ■ druharper@gmail.com





The image displays four screenshots of the JPay mobile application interface, arranged in a 2x2 grid.

- Top Left:** Home screen showing the inmate information for John Smith (ID: 45678901) and four service options: Send Money (Active), Email (Active), Video Visit (Not available on this device), and Music & JP4° (Not available on this device).
- Top Right:** Success screen after sending a Stamps package to John Smith (ID: 456321789). It shows the confirmation number (1817768), stamps package details (XX Stamps), recipient information (John Smith, longnamefellow, ID 123456789), card number (VISA ****4578, Exp 08/13), and total charge (\$XX.95). It also includes social media sharing buttons for JPay Forum, Facebook, and Twitter.
- Bottom Left:** Send Money screen where a user is entering the amount to send to John Smith (ID: 456321789). A tooltip says "Enter amount you would like to send". The amount field shows \$0.00, and the total is \$0.00. Below is a numeric keypad for entering the amount.
- Bottom Right:** Account Settings menu with the following options: Profile, Inmates, Cards, Password, Email Settings, Statement (selected), Help, Privacy, Terms & Policies, and Log Out.



jpay Welcome John Smith 10:15 AM

[◀ Back](#) [⬆ Home](#) [ⓘ Help](#) [✖ Exit](#)

Music Home

Buy JP3 Device

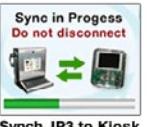
Comes with everything you need to get started.

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- Earbuds
- Power Adapter
- USB cable

only \$39.99
+ state tax
30 day delivery

[Buy JP3 Device](#)



Kiosk ● Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

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Music Home

[Song](#) [Artist](#) [GO](#)

Bluegrass	Folk	New Age
Blues	Heavy Metal	Pop
Christian & Gospel	Holiday	R&B / Soul
Classical	Indie Rock	Rap
Comedy	Jazz	Reggae
Country	Kids	Rock
Dance	Latin	Soundtracks
Dance & Electronica	Miscellaneous	World
Easy Listening	Motown Music	See More...

Top Album
Abbey Road
by The Beatles

Special
This month: \$11.99
Price: \$12.99



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4. [Veniam futurum d tye](#)
5. [Adipiscing](#)

Kiosk ● Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



jpay Welcome John Smith 10:15 AM

◀ Back **⬆ Home** **ⓘ Help** **✖ Exit**

Music Home > R&B **Song** **Artist** **Search** **GO**

Top R&B albums [See All Albums](#)

India Arie - Testimony Vol. 2: Love & Pain	Booker T - Potato Hole	Beyoncé - I Am...Sasha Fierce	Allen Toussaint - Bright Mississippi	Allen Toussaint - Bright Mississippi	album art not available
India Arie - Testimony Vol. 2: Love & Pain	Booker T - Potato Hole	Beyoncé - I Am...Sasha Fierce	Allen Toussaint - Bright Mississippi	Allen Toussaint - Bright Mississippi	Allen Toussaint - Bright Mississippi
Checkout					

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes

jpay Welcome John Smith 10:15 AM

◀ Back **⬆ Home** **ⓘ Help** **✖ Exit**

Music Home > R&B Albums **Song** **Artist** **Search** **GO**

🛒	Album	Price	Artist
[IN CART]	100 Best R&B songs from the 60s	\$12.99	Various Artists
+ADD	100 Best R&B songs from the 70s	\$12.99	Various Artists
+ADD	100 Best R&B songs from the 80s	\$12.99	Various Artists
+ADD	10 Love Songs	\$12.99	Various Artists
[IN CART]	100 R&B and Soul Love songs	\$12.99	Various Artists
+ADD	94 Nights	\$12.99	Jimmy Varnell
+ADD	Aaliyah Live	\$12.99	Aaliyah
+ADD	Aardvark	\$12.99	Maxwell
[IN CART]	Abracadabra	\$12.99	1-2 Crew
+ADD	Acker's Revenge	\$12.99	Acker
+ADD	And I Told You	\$12.99	David Hume
+ADD	Acapella R&B	\$12.99	The Isley Brothers
Checkout			

Retail Price \$X1.99
Transaction Fee: \$X1.00
Total \$X2.99

< Previous Next >

Kiosk **Online** Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes



jpay Welcome John Smith 10:15 AM

eMessages Inbox You have 3 stamps Buy Stamps

New eMessage	From	Subject	Date Sent	Prepaid
Inbox (2)	<input type="checkbox"/> Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	<input checked="" type="checkbox"/>
	<input type="checkbox"/> Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	<input checked="" type="checkbox"/>
	<input type="checkbox"/> Marlon Belly	What's up homey how u doi...	5/12/08, 8:38am	<input checked="" type="checkbox"/>
Sent	<input type="checkbox"/> Jane Riveter	Thinking of you!	5/12/08, 10:00am	
Trash	<input type="checkbox"/> Mary Smith	Look at our beautiful baby!	5/12/08, 12:38am	<input checked="" type="checkbox"/>
	<input type="checkbox"/> Marlon Belly	Attachments: What's up Homey...	5/12/08, 9:00am	<input checked="" type="checkbox"/>
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	<input type="checkbox"/> Jane Riveter	Thinking of you!	5/12/08, 10:00am	

Invite a Friend **Add to Device** **Delete**

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7

jpay Welcome John Smith 10:15 AM

Read eMessage You have 3 stamps

New eMessage From: Mary Smith
To: John Smith
Date Sent: 5/12/08, 12:38pm
Subject: Look at our beautiful baby!

movie156.gif
 fkdhf.jpg
 teter.jpg
 alfa.png
 gitu.jpg

Prepaid Reply Included

Look at our beautiful baby! Lorem ipsum dolor mauris turpis.
Pellentesque a odio eu dolor bibendum.

Love
Mary

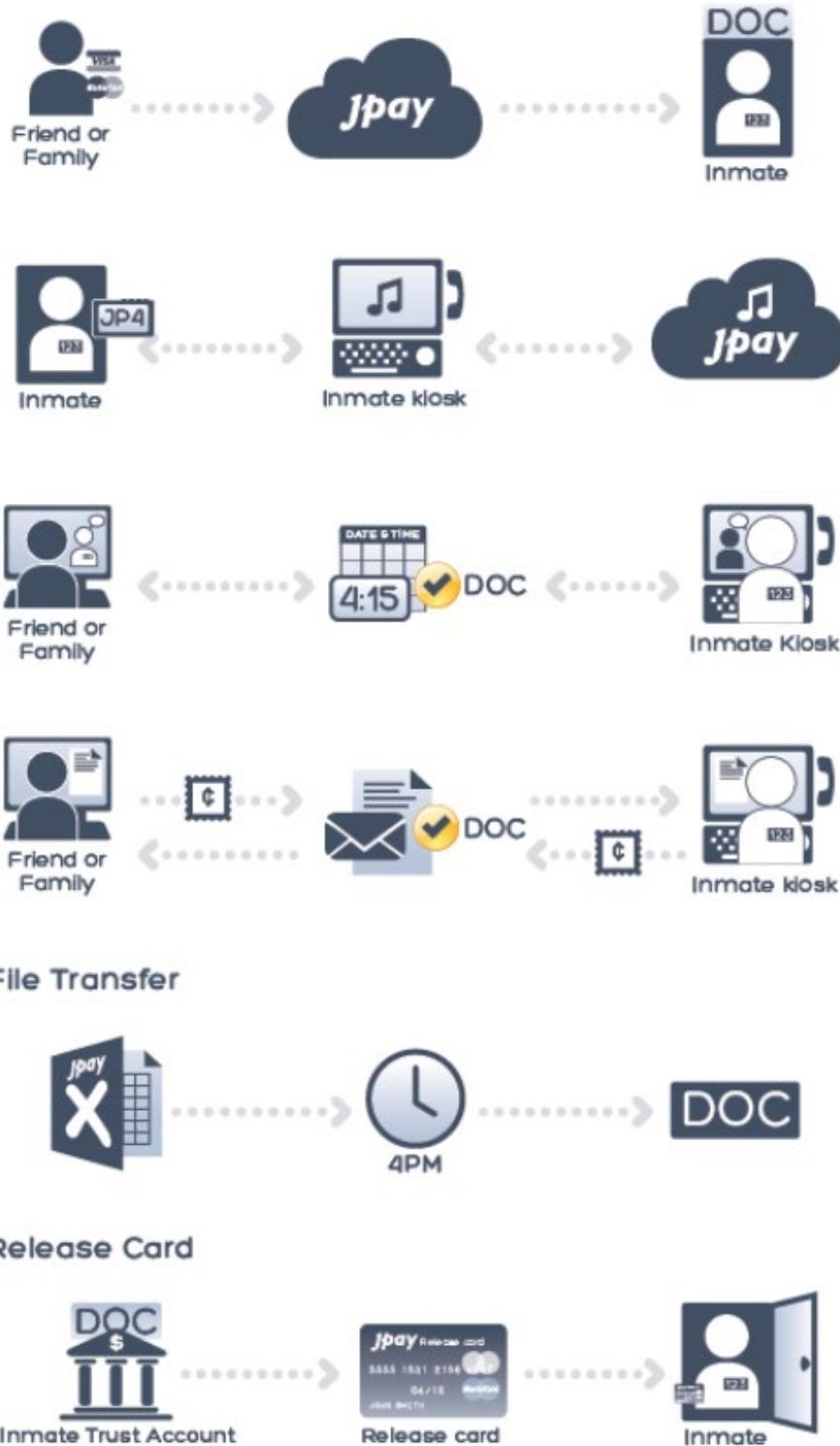
Add to Device **Cancel** **Reply**

Kiosk Online Kiosk ID: TST_4548338_IDOC Session Time Left: 0:53 minutes Downloading 4 of 7



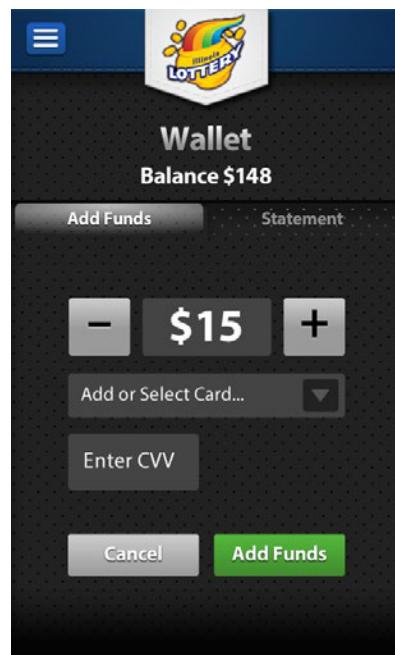
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mlotto





mLotto™ is the end-to-end platform that ushers state lotteries — and their games — into the mobile age. Powered by a national leader in government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach into the mobile space. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

See mLotto in action

mLotto Home Press Contact

Lottery Evolved

mWallet

Customer Service

Geolocation

Age Verification

Pool Play

Florida Lottery logo used for presentation purposes only

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A lottery platform for the digital age

mLotto™ is the end-to-end solution that ushers state lotteries — and their games — into the age of the mobile web. Powered by a national leader in consumer-to-government payments, mLotto creates an environment where gameplay is not only intuitive and fast, but also in full compliance with state and federal guidelines.

As a white-label platform, mLotto allows each lottery to maintain the integrity of its brand while dramatically expanding its reach online or on the mobile web. mLotto's development capability and customer service engine ensure that this is accomplished with little to no effort by the agency. This makes mLotto a safe bet for any lottery.

66 Nearly half of all Americans — 46% — own a smartphone.⁹⁹ mLotto gives your lottery the tools to reach this population, and the technology to convert them effectively.

<http://pewinternet.org/Reports/2011/Smartphone-Update/2011/Background.aspx>

mWallet

Customer Service

Geolocation

Age Verification

Pool Play

Social integration enables Pool Play for all games and acts as a springboard for viral adoption.



DrewHarper.com

UX Design, Visual Design, Print ■ 786 439 9168 ■ druharper@gmail.com





JPay Team Newsletter May 2012

JPay Inc

A Permanent Place

With new cubicles being added in May, many JPay agents will soon have a permanent home in the call center. We're moving from "temp" to "perm" in underway... stay tuned in May for more updates!

Birthdays

Jessica Lust	May 7
Jastic M Doughtie	
Yehuda Goldenberg	May 8
Lytsia Small	May 10
Yolande Anderson	May 12
Joshua Shapiro	May 17
Kenneth Erdberg	May 18
Anne-Marie Blacketer	May 25
Dexter Johnson	May 30

May's Metric

Nearly a third of our customers use a mobile device to access JPay.com

30%
70%

Vivian's HR Corner

Almost everyone has

Melée In Miramar

Customer Service Contest—The Melée In Miramar

On the surface, it's a calm call center, the kind of gently buzzing cube farm that you'd find in office parks around the world. Look a little closer, however, and you'll find that the JPay CS Department is a seething cauldron of competition—a Coliseum of Customer Service—with agents furiously preparing to go mano a mano in a battle to deliver the ultimate consumer experience.

Beginning the last week in April, each customer service agent will compete based on their performance standards. The week's winner becomes eligible to win the monthly title. Though judged individually, the winning agents represent not only themselves, but also their team.

Yet it isn't personal or tribal glory that drives these CS gladiators, rather a deep commitment to the exemplary service JPay has a reputation for delivering. By striving to be the best, every agent is a champion.

Prizes for the weekly and monthly winners have yet to be determined. Watch this space every month for the announcements and updates... and may the best agent win!

Thanks, Drew, for Creating Our New Mural!

...and for the newsletter! Every month. You're the man. *by Drew Harper*

May 2012

Calendar

05/02 Breakfast Day at Miramar
05/15 Birthday Party

i By the Numbers

96.9	percent of calls answered in April
75,719	number of people who "Like" JPay's Facebook page
49,161	number of JPB tracks purchased in April
463	number of Video Visit sessions in April

Rosina's Reminders

Hurricane season is right around the corner, so we are starting to update both our Preparedness Plan and the 2012 JPay Evacuation Plan. We need volunteers to be Fire Marshall and Floor Wardens! Come see me if you want to wear that nifty neon vest!

JPay Around the Clock

JPay's Customer Service center is now

JPay Team Newsletter September 2012

On The Roster

NFL POOL

2011 POOL FINAL STANDINGS

1. Javier Pico	15 Sam Burns
2. Carlton G	16 Peyton Manning
3. Granby	17 Christian Cooper
4. Pete Abell	18 Yankie Katz
5. Donald Joy	19 Steve Fazakas
6. Dave Hayes	20 Linsal
7. Johnny Pierre-Louis	21 Jritte Mowatt
8. Shawn W	22 Nestor Mousse
9. Dave L	23 Gregory Levine
10. Shan Katz	24 Kim Jones
11. Erol Felgman	25 Karine Gentile
12. Sonny Sethi	26 Hector Lazu
13. Elizabeth Pierre	27 Andre Hode
14. Michelle Valdes	28 Mark Shlyman

JPay Team Newsletter June 2012

JPay Inc

NEW HIRES

Kenisha Burnett	Call Center Agent
Jaime Huertas	QA Manager
Vincent Rawlins	Call Center Director

TITANS OF THE TABLE

Reigning "The Rasta Rocket" Source: Iboat Lyon "My Nickname's Shorter Than My Last Name" Dhansukh/Burns in straight sets last month, to lay claim to JPay's first intramural ping-pong championship. The double-elimination tournament, organized by table tennis commissioners

JPay Team Newsletter July 2012

On the Roster

Karen Burdick	HR Director
Elizabeth Simon	Executive Assistant
Fernando Gomez	Customer Services Coach

The JPay Team wears its pride on its sleeve (and hats) after the Heat won the 2012 NBA Championship. Not immune to Heat fever.

JPay Team Newsletter April 2012

JPay Inc

NEW HIRES

Alain Villaseusa	IT Field Engineer
Luis Reina	Developer
Michael Khazanov	Developer

Lebron Who?

A few JPay would-be ballers got together for a pickup game last month. Rosina, citing her Bronx cred, dropped a triple double and posterized Pico on a ferocious dunk. *Photo has mysteriously gone missing; reward if found.

Workin' Overtime

Remember Ryan telling the team at the 1Q meeting that if everyone committed to making JPay 1% better every shift, the company would be 150% stronger every day? Well a few JPay-ers did their 1% bit—and a good bit more—the last weekend

CONTEST

THIS is Who Rocks the Most!
Congratulations to the winners of last month's customer service contest!

Who Rocks the Most Winners (\$50 Gas Card)
 • Altagracia Martinez
 • Monique Roivine

Best Call Recordings

(participate incentive program)
 • Rodriguez Small
 • Karen Mayil
 • Daniel Gutierrez
 • Olga Ferreira
 • Lyon Dhansukh/Burns
 • Cynthia Mobley

Each of these reps won \$50 for exemplary call recordings during random spot checks.
Congratulations to all winners!