

# NATALIE TSO

## Front-end Developer

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### Contact

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### Skills

- HTML5
- CSS3
- SCSS
- JavaScript (ES6+)
- jQuery
- REST API
- React
- Firebase
- Git/Github
- Collaborative programming
- Responsive Design
- Web Accessibility
- Code Review

### Education

#### Juno College of Technology

**Nov 2020 - Apr 2021**

- Web Development Immersive Bootcamp
- JavaScript Accelerated Course
- Web Dev Accelerated Course

#### McMaster University

**2011 - 2012**

Life Sciences

### Languages

English, *Native*

Cantonese, *Fluent Spoken*

### About

I am a Front-end Developer passionate about creating responsive and accessible web applications. My project work has expanded my mindset of lifelong continuous learning. Through my previous experiences in customer service and medical administration, I have learned to use my attention to detail and initiative to analyze problems and find creative solutions to solve them. Along with my curious mindset and adaptability, I can excel at any web development task and opportunity that comes my way.

### Projects

#### Pian<sup>2</sup>o (React | Firebase) - [Live](#) [Repo](#)

React application integrated with Firebase Storage allowing users to play music from the provided octave of a piano, either with the keyboard, mouse, or touch screen.

#### Marvel-ous Matches (JavaScript | API) - [Live](#) [Repo](#)

JavaScript application using Marvel API to create a card matching game that counts your time and number of cards flipped.

### Experience

**Jul 2019 -**

#### Customer Solutions Agent

**Dec 2019**

*PayPal | Vancouver, BC*

- Efficiently assisted customers with transaction inquiries, trace requests, and escalations while maintaining detailed logs ensuring compliance with company and regulatory agency policies and procedures

**Nov 2018 -**

#### eCommerce Coordinator

**Apr 2019**

*Canucks Sports & Entertainment | Vancouver, BC*

- Managed and reviewed products, shipping, and tax information ensuring accurate presentation of all information
- Successfully implemented promotions and marketing content on social media to help drive sales and profitability

**Aug 2018 -**

#### Warehouse Materials Handler

**Apr 2019**

*Canucks Sports & Entertainment | Vancouver, BC*

- Organized, monitored, and maintained records of inventories
- Reviewed pick lists based on distribution needs to ensure correct products and quantities were pulled

**Apr 2016 -**

#### Patient Administrative Associate

**Jun 2018**

*Sunnybrook Health Sciences Centre | Toronto, ON*

- Worked with nurses and doctors to maximize efficiency and ensure patients have a positive experience
- Coordinated with managers to ensure all staffing needs were met