

Ahmed Hafsi

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Riverview, New Brunswick, E1B 0B2

PROFESSIONAL SUMMARY

Dynamic Full Stack Web Developer with a strong background in creating responsive and intuitive user interfaces using ReactJS and implementing robust back-end solutions with Node.js. Strong problem-solving abilities and a passion for staying updated with the latest web technologies. Seeking to further improve my skills as a future full-stack developer by embracing new technologies.

SKILLS

- | | |
|---------------|-------------------------|
| • ReactJS | • TanStack Query |
| • JavaScript | • Ant Design |
| • NodeJS | • MUI |
| • MongoDB | • ShadcnUi |
| • MySQL | • TailwindCSS |
| • Git | • Scrum-Agile |
| • GitHub | • Jira |
| • Docker | • Responsive Design |
| • Insomnia | • Web Accessibility |
| • RESTful API | • Cross-browser Testing |

WORK EXPERIENCE

Web Developer

Freelances.tn • Kairouan, Tunisia

Feb 2023 - May 2024

Web Developer

TicTac Company • Kairouan, Tunisia

Feb 2021 - Jan 2023

- Developed responsive websites using HTML, CSS, and JavaScript.
- Implemented user authentication and authorization protocols.
- Optimized website performance to improve load times and SEO.
- Created RESTful APIs for seamless integration with frontend applications.
- Collaborated with designers to create intuitive UI/UX experiences.
- Maintained and updated website content and functionalities using CMS tools.
- Debugged and resolved website issues to ensure smooth user experience.
- Integrated third-party services and APIs for enhanced website functionality.
- Conducted website testing and debugging to ensure cross-browser compatibility.
- Implemented version control using Git for collaborative development.

Agency Manager

Tunisian Post • Kairouan, Tunisia

Feb 2017 - Jan 2021

- Managed daily operations of the post agency, ensuring efficient service delivery.
- Supervised and trained staff to maintain high standards of customer service.
- Handled financial transactions, including cash handling and reconciliation.
- Implemented marketing strategies to promote postal services and products.
- Monitored inventory levels and ordered supplies to meet customer demand.
- Resolved customer complaints and issues promptly to ensure satisfaction.
- Prepared and submitted regular performance and financial reports to senior management.

IT Technical Support

Tunisian Post • Kairouan, Tunisia

Jan 2012 - Jan 2017

- Provided technical assistance and support for incoming queries and issues.
- Diagnosed and resolved hardware, software, and network problems.
- Installed, modified, and repaired computer hardware and software.
- Assisted with onboarding and training of new employees on IT systems.
- Monitored and maintained computer systems and networks.
- Logged and tracked all support requests using a ticketing system.
- Conducted regular system updates and backups to ensure data integrity.

EDUCATION

Bachelor's degree

Higher Private School of Engineering • Sousse

Sep 2020 - Jun 2021

Technical Diploma in Computer Technology

Higher Institute Of technological Studies • Kairouan

Jan 2003 - Aug 2005

VOLUNTEER WORK

Technical Support

Junior Chamber International “JCI “• Kairouan, Tunisia

Feb 2005 - Apr 2010

COURSES

Online Course – Continuing Education

- CompTIA A +
- Windows Server 2022, 2025
- CCNA 200-301
- CCNP ENCOR 350-401
- CCNP ENARSI 300-410
- Azure AZ900
- Redhat administrator 1

AWARDS AND HONOURS

Third Place in Hackathon Event

Hack Inclusion Challenge - Kairouan, Tunisia

2022

Third Place in Hackathon Event

Hackathon by the Tunisian Post and the World Bank Africa Region Kairouan, Tunisia

LANGUAGES

French, English, Arabic, German

REFERENCES

Available upon request