

Andrew Midthun

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OBJECTIVE

To obtain a full-time position in software development

EDUCATION

University of Minnesota Duluth UMD

Bachelor of Business Administration, graduated July 2020

Major: **Management Information Systems**

COMPUTER SKILLS

Languages: HTML/ CSS, SQL, Java, JavaFX, JavaScript, jQuery, React.js, Bootstrap, ES6

Software and tools: MS Visio, MS Access, MS Excel, MySQL, NoSQL, MS Project,

Tableau, Salesforce, Azure Dev Ops

TECHNICAL SUPPORT SPECIALIST June 2021 - March 2022

- Problem solve and communicate with over 300 clients on various problems with client side servers and cloud technologies
- Create programming requests to the software engineering team on a daily basis to implement custom code for clients.
- Assist in maintaining support knowledgebase for various products and services for our Salesforce system

RELATED COURSEWORK

Advanced Applications

Data Visualization and Presentation

Database and Design

Systems Analysis and Design

Medical Informatics

Data Communication and Networks

PROJECT EXPERIENCE

Database Report. Simulated a plan for a company's database design report to give an overall knowledge of database management.

Integrated Solution. Strategized and implemented an example of integrated network design for a bank company through its branch stores. Created a new process of software structure on their website and mobile app.

UMD Mailroom Data Analysis. Analyzed and Designed UML diagrams for UMD mailroom that could be used for an application to gather data and analyze mailroom data of mail from off-campus locations.

Website Final Project. Created a website called Minnesota landscapes to inform users on views and descriptions on the most known sceneries in the state of Minnesota.

Task Manager Application. Design and programmed an app that can manage users created tasks with due dates, time included. Users could put details and subtasks to tasks that were saved into SQL database for future reference.