

# Intelligent Systems

L7. RS (2)  
Antonio Bahamonde  
Departamento de informática

## Contents

- Netflix Award
- RS as a learning task
  - regression
  - classification
  - preferences
  - probabilistic preferences
  - matrix factorization

2

## Netflix Award

**The New York Times** (Sep, 21, 2009):

**Netflix Awards \$1 Million Prize and Starts a New Contest**

[...]try to predict what movies particular customers would prefer

“Accurately predicting the movies Netflix members will love is a key component of our service,” said Neil Hunt, chief product officer (Netflix)



3

## Netflix Award

Netflix dataset

- More than 100 millions movie assessments (1-5 stars)
- From Nov. 11, 1999 to Dec. 31, 2005
- 480189 users
- 17770 movies
- 99% cells are empty
  - Each movie has an average of 5600 assessments
  - Each user has assessed 208 movies (average)
- 2 datasets: train and quiz (test-prize)

4

## Netflix Award

Loss function: root-mean-square error (RMSE)

$$RMSE = \sqrt{\frac{1}{|Quiz|} \sum_{(u,i) \in Quiz} (r(u,i) - b(u,i))^2}$$

Netflix had their own RS, *Cinematch*, with

$$RMSE = 0.9514.$$

Winner had to be 10% better than that

5

## Netflix Award

Final score results

	Team	RMSE	Date	Hour
1	BellKor's Pragmatic Chaos	0,8567	26/07/09	18:18:28
2	The Emsemble	0,8567	26/07/09	18:38:22
3	Grand Prize Team	0,8582	10/07/09	21:24:40
4	Opera Solutions and Vandelay United	0,8588	10/07/09	01:12:31

6

## Winner Netflix Award

*BellKor's Pragmatic Chaos*

Yehuda Koren, Robert M. Bell: Advances in Collaborative Filtering. Recommender Systems Handbook 2011: 145-186

Yehuda Koren, Yahoo! Research

Robert Bell, AT&T Labs – Research

•

7

## How does *Pragmatic Chaos* work?

Titanic y Joe

- Average Netflix: 3.7
- Titanic: 0.5 over the average (all users)
- Joe is quite critic: 0.3 below average

$$\hat{r}_{Joe, Titanic} = 3.7 + 0.5 - 0.3 = 3.9$$

$$\hat{r}_{ui} = \mu + b_i + b_u$$

	baseline	Cinematch	Prize
RMSE	0,9799	0,9514	0,8567

8

## How does *Pragmatic Chaos* work?

Previous equation look nice, but it is too simple

Koren & Bell proposed a new (and more complex) version to estimate the mark given by a user  $u$  of and item  $i$ ,

$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^T p_u$$

$\mu$	General average in Netflix
$b_i$	bias (item $i$ )
$b_u$	bias (user $u$ )
$q_i, p_u$	Are (column) vectors with $k$ components (columns of matrices $Q$ & $P$ )

9

## How does *Pragmatic Chaos* work?

Vectors  $q_i$  and  $p_u$  are representing  $k$  features of items and users respectively

They are learned (as bias)

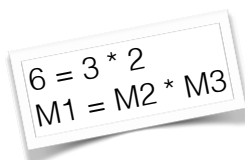
$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^T p_u$$

$\mu$	General average in Netflix
$b_i$	bias (item $i$ )
$b_u$	bias (user $u$ )
$q_i, p_u$	Are (column) vectors with $k$ components (columns of matrices $Q$ & $P$ )

10

## Matrix factorization

step by step

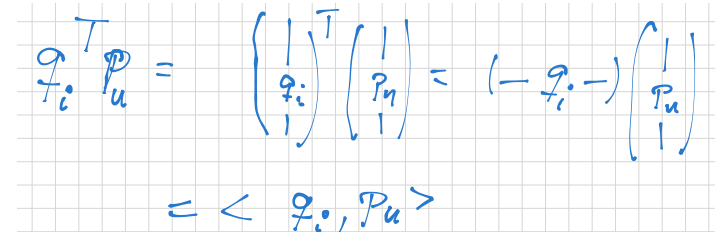


$$6 = 3 * 2$$

$$M1 = M2 * M3$$

11

$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^T p_u$$



$$q_i^T p_u = \begin{pmatrix} | & | & | \end{pmatrix}^T \begin{pmatrix} | \\ | \\ | \end{pmatrix} = \begin{pmatrix} - & q_i & - \end{pmatrix} \begin{pmatrix} | \\ | \\ | \end{pmatrix} p_u$$

$$= \langle q_i, p_u \rangle$$

$$\underbrace{\begin{pmatrix} 1 \\ q_i \\ 1 \end{pmatrix}}_Q - \underbrace{\begin{pmatrix} 1 \\ q_i \\ 1 \end{pmatrix}}_Q - \underbrace{\begin{pmatrix} 0 \\ 1 \\ 0 \end{pmatrix}}_{it} = Q \cdot it$$

$$\underbrace{\begin{pmatrix} 1 \\ p_u \\ 1 \end{pmatrix}}_P - \underbrace{\begin{pmatrix} 1 \\ p_u \\ 1 \end{pmatrix}}_P \dots \underbrace{\begin{pmatrix} 0 \\ 1 \\ 0 \end{pmatrix}}_u = P \cdot u$$

$$q_i^T p_u = \langle q_i, p_u \rangle = \langle Q \cdot it, P \cdot u \rangle \\ = (Q \cdot it)^T \cdot P \cdot u = it^T Q^T P u$$

$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^T p_u$$

## RS as machine learning tasks

- Fill matrix of assessments
  - Regression
  - Classification
  - Preferences

## RS as a machine learning task

	p1	p2	p3	p4
u1	4	*	*	9
u2	*	7	4	*
u3	*	*	3	8
u4	5	5	*	*

The matrix of assessments contains the marks given by users (rows) to the items (columns)

The goal is to fill the matrix **according** to the available scores

Thus we must **learn** a function

$$f_{\theta}(u, p)$$

that depends on a set of parameters

$$\theta$$

## RS as a machine learning task

The meaning of the word **according** is of key importance. It will define the kind of learning task

If we think that cell scores are

- Exact values: *regression*
- Labels of a finite set: *classification*
- Clues to order: *preferences, ranking*

17

## Fill matrix with regression

	p1	p2	p3	p4
u1	4	*	*	9
u2	*	7	4	*
u3	*	*	3	8
u4	5	5	*	*

- Assuming that the available scores are numeric and reliable
- Regression may fill the matrix trying to minimize the difference from predictions and real values
- Netflix award

18

## Fill matrix with regression

The learning task is defined by the dataset

$$D = \{(\mathbf{u}, \mathbf{p}; M(\mathbf{u}, \mathbf{p})) : M(\mathbf{u}, \mathbf{p}) \text{ Available} \}$$

The aim is to solve

$$\theta^* = \operatorname{argmin}_{\theta} \sum_D (f_{\theta}(\mathbf{u}, \mathbf{p}) - M(\mathbf{u}, \mathbf{p}))^2 + \nu r(\theta)$$

where the last summand is a *regularization* parameter

19

## Fill matrix with a classifier

	p1	p2	p3	p4
u1	👎	*	*	👍
u2	*	👍	👎	*
u3	*	*	👎	👍
u4	👎	👎	*	*

- Assuming reliable labels of a finite set in cells
- Matrix can be filled using a classifier

20

## Fill matrix with a classifier

The learning task is defined by the dataset

$$D = \{(u, p; M(u, p)) : M(u, p) = +1, -1\}$$

The aim is to solve

$$\theta^* = \operatorname{argmin}_{\theta} \sum_D \max\{0, 1 - M(u, p) f_{\theta}(u, p)\} + \nu r(\theta)$$

21

## Fill matrix learning preferences

	p1	p2	p3	p4
u1	4	*	*	9
u2	*	7	4	*
u3	*	*	3	8
u4	5	5	*	*

The scores of items are only considered as relative comparisons for each user

- For instance, u1 prefers item p4 over p1. However, we are not sure about the absolute scores
- When users are not professionals, the marks assigned are not trustable, but they are reliable as relative comparisons

↓

$$\begin{aligned} M(u_1, p_4) &> M(u_1, p_1) \\ M(u_2, p_2) &> M(u_2, p_3) \\ M(u_3, p_4) &> M(u_3, p_3) \end{aligned}$$

22

## Fill matrix learning preferences

dataset

$\mathcal{D}$

$$M(u_1, p_4) > M(u_1, p_1) \quad (u_1, p_4, p_1)$$

$$M(u_2, p_2) > M(u_2, p_3) \quad \rightarrow \quad (u_2, p_2, p_3)$$

$$M(u_3, p_4) > M(u_3, p_3) \quad (u_3, p_4, p_3)$$

$$M(u, p_b) > M(u, p_w) \Rightarrow [u, p_b, p_w] \in \mathcal{D}$$

Triples of

- user
- 2 items with different marks:
  - one is better (b) than the other (w)

23

## Fill matrix learning preferences

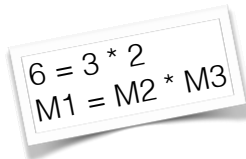
In this case, we must solve

$$\theta^* = \operatorname{argmin}_{\theta} \sum_D \max\{0, 1 - f_{\theta}(u, p_b) + f_{\theta}(u, p_w)\} + \nu r(\theta)$$

24

# Matrix factorization

step by step


$$\begin{aligned} 6 &= 3 * 2 \\ M1 &= M2 * M3 \end{aligned}$$

25

## Factorization

- When viewing RSs as a Machine Learning task, no indication was made about the form that the function  $f$  should have, capable of filling in the matrix of evaluations.
- In any case, we will always assume that both products and users can be represented by vectors.

26

## Factorization

A general expression for  $f$  (the filling function) is this

$$M(\mathbf{u}, \mathbf{p}) \cong f(\mathbf{u}, \mathbf{p}) = \sum_{i,j} x_{ij} u_i p_j$$

Then, learning  $\mathbf{f}$  is learning  $\mathbf{X}$  whose components are the weights ( $x_{ij}$ ) of each pair of user item.

But this matrix can have an unmanageable dimension

To overcome this problem, we can determine  $\mathbf{f}$  by means of two matrices that **factor**  $\mathbf{X}$ .

$$f(\mathbf{u}, \mathbf{p}) = \mathbf{u}^T \mathbf{X} \mathbf{p} = \mathbf{u}^T \mathbf{W}^T \mathbf{V} \mathbf{p} = \langle \mathbf{W} \mathbf{u}, \mathbf{V} \mathbf{p} \rangle$$

27

## Factorization: geometric interpretation

The equation  $f(\mathbf{u}, \mathbf{p}) = \langle \mathbf{W} \mathbf{u}, \mathbf{V} \mathbf{p} \rangle$

means that we are **embedding** users and items into a common Euclidean space

$$\begin{aligned} \mathbb{R}^{|\mathcal{U}|} &\rightarrow \mathbb{R}^k, & \mathbf{u} &\mapsto \mathbf{W} \mathbf{u}; \\ \mathbb{R}^{rep(\mathcal{P})} &\rightarrow \mathbb{R}^k, & \mathbf{p} &\mapsto \mathbf{V} \mathbf{p}. \end{aligned}$$

and then  $\mathbf{f}$  is proportional to the distance to an hyperplane

$$\begin{aligned} f(\mathbf{u}, \mathbf{p}) &= \langle \mathbf{W} \mathbf{u}, \mathbf{V} \mathbf{p} \rangle \\ &= \|\mathbf{W} \mathbf{u}\| \|\mathbf{V} \mathbf{p}\| \cos(\mathbf{W} \mathbf{u}, \mathbf{V} \mathbf{p}) \\ &= \|\mathbf{W} \mathbf{u}\| d(hyp(\mathbf{W} \mathbf{u}, \mathbf{V} \mathbf{p})) \end{aligned}$$

28

## Factorization: geometric interpretation

---

