MIGAEA ANDRES
SOFTWARE ENGINEER
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SUMMARY

Junior Developer with experience in IT Service Management (ITSM) and web development. Skilled in configuring workflows, optimizing processes, and building user-friendly forms. Comfortable working with various technical tools, including HEAT and DevOps. Always eager to learn and apply new technologies to improve efficiency and create effective solutions.

SKILLS

Programming Languages: Javascript, SQL
Front End: HTML, CSS, React, Tailwind CSS, Bootstrap
Back End: MongoDB, ExpressJS, Node.js
Tools and Platforms: Git, Webflow, Wordpress, Figma

WORK EXPERIENCE

ACCENTURE, INC   **March 2023 - January 2025**
- Supports in enhancements and automation by configuring workflows, updating request forms and integration of technical solutions.
- Supports in HEAT ticketing system and daily adhoc tasks
- Build user-friendly forms that connects front end and back end components.
- Used devops for task tracking and sprint planning.
- Coordinated with stakeholders and clients to fully acquire business requirements to their requests.
- Conduct batch monitoring, troubleshoot failures, and generate reports using SSIS to track incidents and improve operations.

EDUCATION

Bachelor of Science in Civil Engineering   **2018 - 2022**
Cagayan State University - Carig Campus

ADDITIONAL INFORMATION

- **Languages:** English, Filipino
- **Certifications:** Licensed Civil Engineer, Gen AI in TDLC Level Two, **Microsoft Certified:** Azure Data Engineer Associate, Azure Fundamentals, Azure Data Fundamentals, Power BI Data Analyst Associate
- **Awards/Activities:** Outstanding Journalist (2022)

PORTFOLIO

Kindly visit this link: https://migaea-13.github.io/updated-portfolio/