

Miguel Francis Magbanua

With more than 5 years experience of professionally working in different fields, such as Customer service, manufacturing, and assembling.

✉ contact-me@miguelfm.com

☎ 09760056553

📍 Imus, Philippines

SKILLS

Critical Thinking

Decision Making

Communication Skills

Computer Skills

Web Dev / WebDesign

HTML CSS

JavaScript Bootstrap

WordPress

LANGUAGES

English
Native or Bilingual Proficiency

Nihongo
Professional Working Proficiency

Tagalog
Native or Bilingual Proficiency

INTERESTS

Community Involvement

Technology

Traveling

Self improvement

Podcast

Anime

WORK EXPERIENCE

Electrical equipment assembler, Control Panel and Distribution panel assembling work

Hitachi,Ltd. Railway Systems, Business Unit Kasado Works

04/2016 - 04/2019

Kudamatsu Shi, Yamaguchi Prefecture Japan

Achievements/Tasks

- Completed a 3 year trainee program as a Electrical equipment assembler.
- Learned Japanese work ethic, techniques and new technologies.

Customer service associate, Technical support CONCENTRIX Bacolod

10/2012 - 04/2015

Bacolod city Philippines 6100

Achievements/Tasks

- Level 2 Customer service associate, Technical support for Time Warner cable customers.
- Customer service associate, Technical support for Comcast Technicians and Customers.

Technical support Sutherland

02/2020 - 04/2020

Mandaluyong

Achievements/Tasks

- Technical support staff for a web hosting company

EDUCATION

College Education

University of Saint La Salle Bacolod

2007 - 2012

Bacolod City 6100

Courses

- Bachelor of Science in Information Technology

High school education

Open Door Christian Academy

06/2005 - 03/2007

Talisay city 6116

Elementary education

Bacolod Tay Tung Highschool

06/1996 - 03/2005

Bacolod City 6100

CERTIFICATES

Japanese-Language Proficiency Test N4

Standardized criterion-referenced test to evaluate and certify Japanese language proficiency for non-native speakers.

Technical Intern Training Completion at Hitachi, Ltd. Railway Systems, Business Unit Kasado Works. (04/2016 – 04/2019)

Japan's Technical Skills Test Level 3 for Electrical Works. (12/2018)

80 hours of Creating Drawing Using Cad Software at Technical Education And Skills Development Authority (TESDA) (09/2012)

National Certificate 2 (NC 2) in Computer Hardware Servicing (05/2013 – 05/2018)