## 3.3 Statistical Outlier Detection

### 3.3.1 Intro

- Z-Score:
  - <u>Recall</u>: If the absolute value of the z-score is bigger than 3 can be considered as outliers.
- Fit a distribution, or mixture of distributions:
  - Outliers: observations with small values for the probability density function.
- Break Point Analysis.
- Peer Group Analysis.
- Association Rule.

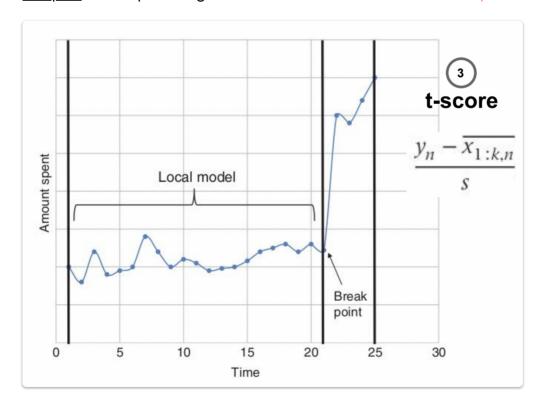
## 3.3.2 Break-Point Analysis #Break-Point

**#DEF** Break point indicates a sudden change in account behavior.

We are talking about intra-account fraud detection method.

- 1. Define a fixed time window.
- 2. Split it into an "old" and "new" part.
- 3. Compare the new part with the old part.

Old part = local profile against which new observations are *compared*.



## 3.3.3 Peer-Group Analysis #Peer-Group

When the behavior of the target account **deviates substantially** from its peers, an anomaly can be signaled.

Peer-group analysis proceeds in two steps:

- 1. Peer group identification.
- 2. Anomaly Evaluation.

## 3.3.3.1 Peer-Group Analysis Steps

- 1. The peer group of a particular account is identified.
  - Prior business knowledge.
  - Statistical way:
    - Statistical similarity metrics (Euclidean-based metrics).
- 2. Number of peers:
  - Too small (too local): sensitive to noise.
  - Too large (too global): insensitive to local important irregularities.
- 3. The behavior of the target account is contrasted with its peers:
  - Statistical test (e.g., Student's t-test).
  - Distance metric (e.g., Mahalanobis Distance).

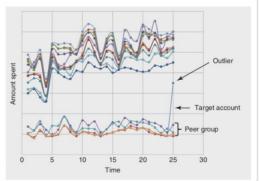
### **Credit Card Fraud Example:**

? Verify whether the amount spent at time n is anomalous.

Step 1: identifying the k peers of the target account.

Step 2: Behavior comparison

t-score  $\frac{y_n - \overline{x_{1:k,n}}}{c}$ 



## 3.3.4 Peer-group vs Break-point Analysis

# Break-point analysisPeer-group analysisTracks anomalies by considering intra-<br/>account behavior.Tracks anomalies by considering inter-<br/>account behavior.

### In the Christmas Period example:

**Both** break-point and peer-group analysis *will detect local anomalies* rather than global anomalies.

## 3.3.5 Association Rule Analysis #AssociationRule

**Key input**: Transactions database D consisting of a transaction identifier and a set of items I.

An association rule is then an implication of the form  $X \Rightarrow Y$ , whereby  $X \subset I$ ,  $Y \subset I$  and  $X \cap Y = \emptyset$ .

- X Rule antecedent.
- Y Rule consequent.

**Association rules are stochastic in nature**: statistical measures quantifying the strength of the association.

### 3.3.5.1 Frequency, Support and Confidence

#DEF The frequency of an item set is measured by means of its support, which is the percentage of total transactions in the database that contains the item set.

$$support(x) = \frac{\#\ of\ transactions\ supporting(x)}{total\ \#\ of\ transactions}$$

#DEF Frequent item set: An item set with a support higher than a minimum value specified by the data scientist (e.g., 10%).

#DEF The confidence measures the strength of the association and is defined as the conditional probability of the rule consequent, given the rule antecedent.

$$confidence(X=>Y) = P(Y|X) = rac{support(X \cup Y)}{support(X)}$$

The data scientist has to specify a *minimum confidence* in order for an *association rule to be considered interesting*.

## 3.3.5.2 Insurance Fraud Example

Goal: find *frequently occurring relationships/association rules* between the various parties involved.

**<u>Step 1</u>**: Identify the frequent item sets.

<u>Item set</u>: {insured A, police officer X, auto repair shop 1}.

**Support** = 3/10 -> 30%

Claim Identifier	Parties Involved
1	insured A, police officer X, claim adjuster 1, auto repair shop 1
2	insured A, claim adjuster 2, police officer X
3	insured A, police officer Y, auto repair shop 1
4	insured A, claim adjuster 1, claim adjuster 1, police officer Y
5	insured B, claim adjuster 2, auto repair shop 2, police officer Z
6	insured A, auto repair shop 2, auto repair shop 1, police officer X
7	insured C, police officer X, auto repair shop 1
8	insured A, auto repair shop 1, police officer Z
9	insured A, auto repair shop 1, police officer X, claim adjuster 1
10	insured B, claim adjuster 3, auto repair shop 1

#### **Step 2: Derive Association Rules.**

Multiple association rules can be defined based on the same item set:

- If insured A and police officer X ⇒ auto repair shop 1
- If insured A and auto repair shop 1 ⇒ police officer X
- If insured A ⇒ auto repair shop 1 and police officer X

Recall: The strength of an association rule can be quantified by means of its Confidence.

↑ "If insured A and police officer X  $\Rightarrow$  auto repair shop 1."

Antecedent item set: {insured A, police officer X} occurs in 4 transactions.

Claim Identifier	Parties Involved
1	insured A, police officer X, claim adjuster 1, auto repair shop 1
2	insured A, claim adjuster 2, police officer X
3	insured A, police officer Y, auto repair shop 1
4	insured A, claim adjuster 1, claim adjuster 1, police officer Y
5	insured B, claim adjuster 2, auto repair shop 2, police officer Z
6	insured A, auto repair shop 2, auto repair shop 1, police officer X
7	insured C, police officer X, auto repair shop 1
8	insured A, auto repair shop 1, police officer Z
9	insured A, auto repair shop 1, police officer X, claim adjuster 1
10	insured B, claim adjuster 3, auto repair shop 1

3 out of 4 transactions contain the consequent item set {auto repair shop 1}, Confidence = 75%

Next chapter: Clustering