

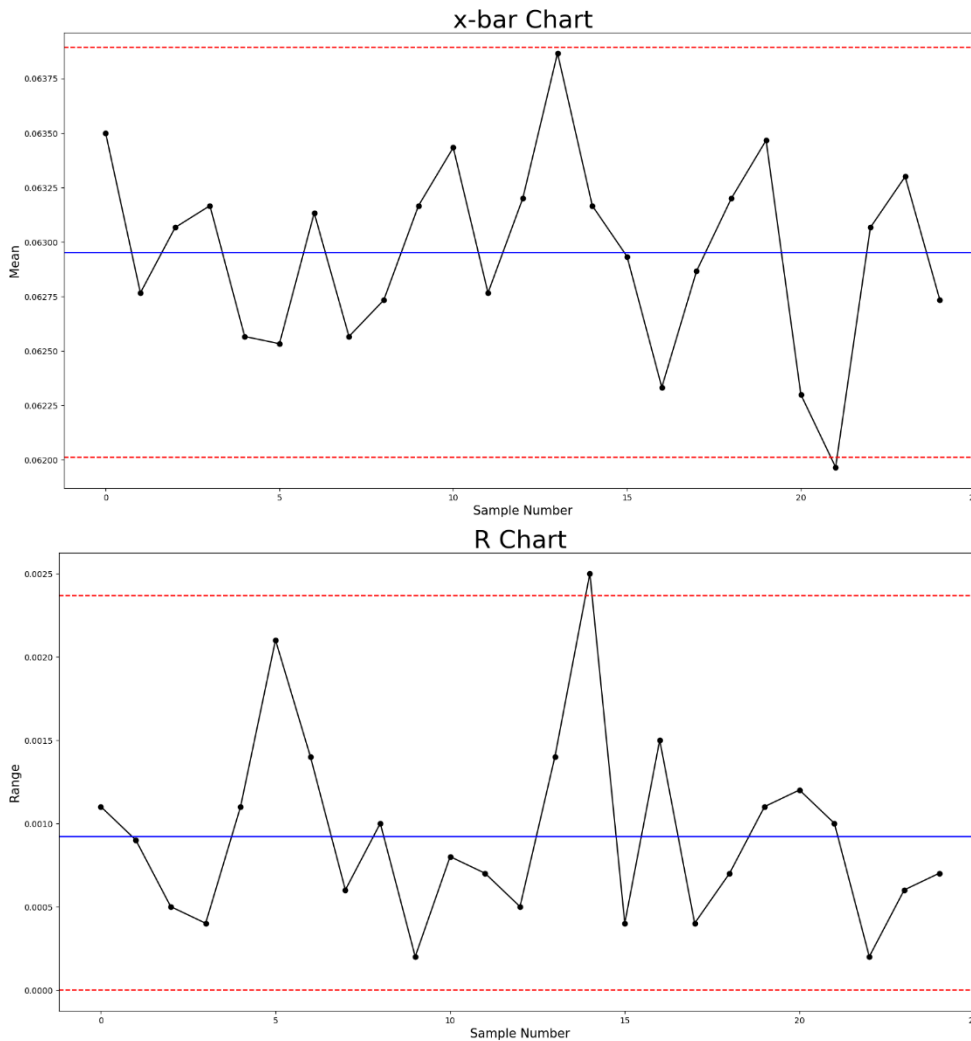
# 품질공학 HW #4

2020170837 최원준

**6.10.** The thickness of a printed circuit board is an important quality parameter. Data on board thickness (in inches) are given in Table 6E.5 for 25 samples of three boards each.

- Set up  $\bar{x}$  and  $R$  control charts. Is the process in statistical control?
- Estimate the process standard deviation.
- What are the limits that you would expect to contain nearly all the process measurements?
- If the specifications are at 0.0630 in.  $\pm$  0.0015 in., what is the value of the PCR  $C_p$ ?

(a)



**x chart**

$$UCL = 0.063893$$

$$Center Line = 0.062952$$

$$LCL = 0.062011$$

**R chart**

$$UCL = 0.002368$$

$$Center Line = 0.00092$$

$$LCL = 0$$

blue line은 Center line을, red line은 upper, lower control limit 을 나타낸다.

$\bar{x}$  chart,  $R$  chart 모두 control limit 을 벗어나는 mean 이 있으므로 process가 in control 상태라고 할 수 없다.

(b)  $\hat{\sigma} = \bar{R}/d_2$ .  $\bar{R}$ 은  $\sigma$ 의 unbiased estimator.

$$n=3 \text{ 일 때 } d_2 = 1.693$$

$$\bar{R} = 0.00092$$

$$\therefore \hat{\sigma} = 0.00092 / 1.693 = \boxed{0.000543}$$

(c) 3-sigma control limit 을 구해야 한다.

$$UCL = \bar{\bar{x}} + 3\sigma = 0.062952 + 3 \cdot 0.000543 = \boxed{0.064581}$$

$$LCL = \bar{\bar{x}} - 3\sigma = 0.062952 - 3 \cdot 0.000543 = \boxed{0.061323}$$

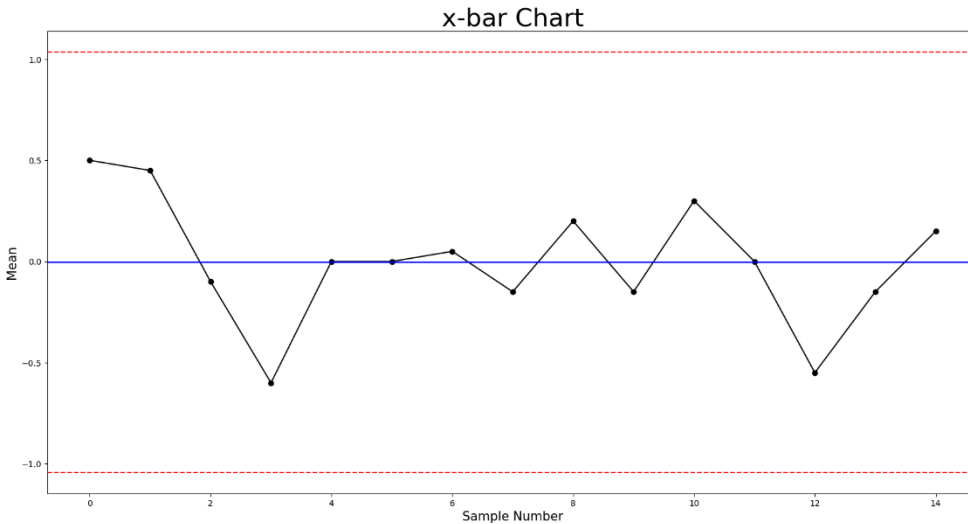
(d) PCR  $C_p = \frac{USL - LSL}{6\sigma}$        $USL = 0.0645$      $LSL = 0.0615$

$$= \frac{0.0645 - 0.0615}{6 \cdot 0.000543} = \boxed{0.921}$$

## 6.11.

The fill volume of soft-drink beverage bottles is an important quality characteristic. The volume is measured (approximately) by placing a gauge over the crown and comparing the height of the liquid in the neck of the bottle against a coded scale. On this scale, a reading of zero corresponds to the correct fill height. Fifteen samples of size  $n = 10$  have been analyzed, and the fill heights are shown in Table 6E.6.

- Set up  $\bar{x}$  and  $s$  control charts on this process. Does the process exhibit statistical control? If necessary, construct revised control limits.
- Set up an  $R$  chart, and compare it with the  $s$  chart in part (a).
- Set up an  $s^2$  chart and compare it with the  $s$  chart in part (a).

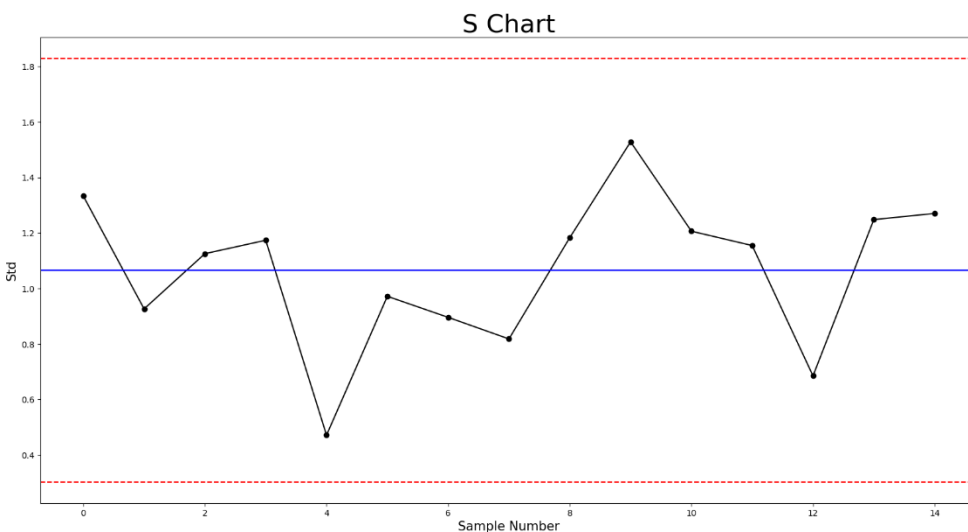


### **x chart**

$$UCL = 1.03622$$

$$Center Line(\bar{\bar{x}}) = -0.00333$$

$$LCL = -1.0429$$



### **s chart**

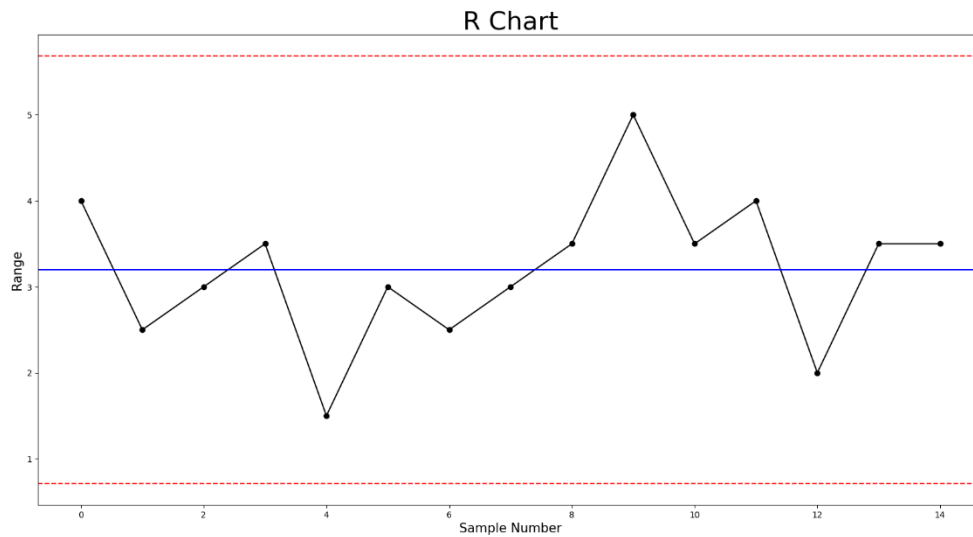
$$UCL = 1.82962$$

$$Center Line(\bar{s}) = 1.06621$$

$$LCL = 0.3028$$

모든 관측치가 control limit 안에 있다. 그러므로 process 가 in statistical control 상태라고 할 수 있다.

(b)



**R chart**

$$UCL = 5.6864$$

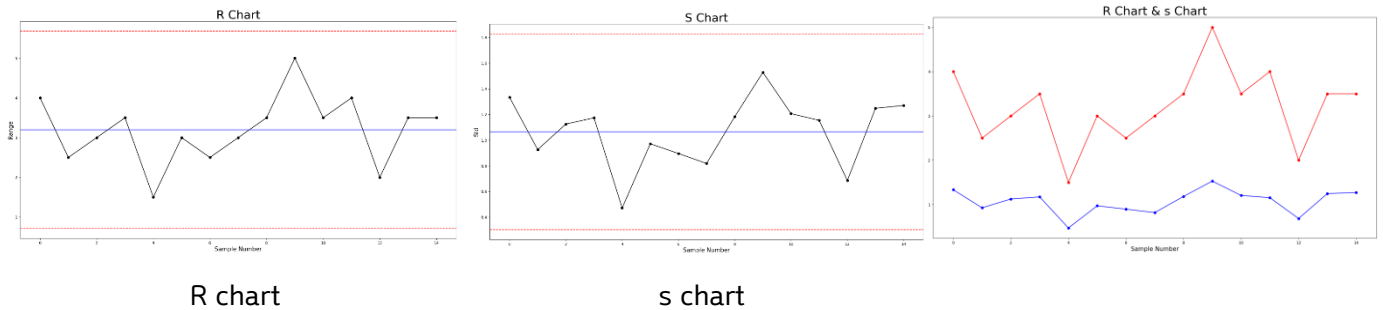
$$Center Line(\bar{R}) = 3.2$$

$$LCL = 0.7136$$

R chart 는 한 sample 내의 max, min 값의 차이인 range 가 monitoring statistic 이고, s chart는 sample의 standard deviation 이 monitoring statistic 인 chart이다.

두 관리도 모두 변동성을 모니터링한다. R chart는 range를 기반으로 하기 때문에 극단값에 의해 더 많은 변동을 보인다. 반면에 s chart는 변동성을 보다 안정적으로 나타내며, standard deviation 은 극단값에 덜 영향을 받기 때문에 전반적인 분포를 더 정확하게 반영한다.

sample size 가 커질수록 s chart 가 더 신뢰할 수 있는 관리도가 되지만 문제와 같이 size가 작을 때에는 R chart 와 s chart 가 전체적으로 비슷한 개형으로 나타난다.



(c)

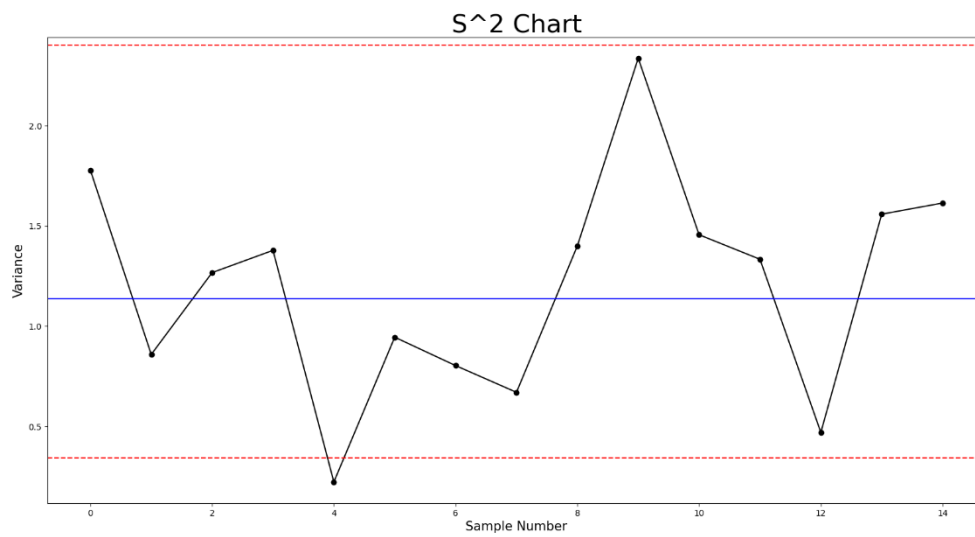
$s^2$  control chart의 UCL, centerl line, LCL 은 다음과 같다.

$$UCL = \frac{\bar{s}^2}{n-1} \chi_{\alpha/2, n-1}^2$$

$$Center line = \bar{s}^2$$

$$LCL = \frac{\bar{s}^2}{n-1} \chi_{1-(\alpha/2), n-1}^2$$

이 문제에서  $\alpha$  값은 0.05 로 설정하였다.



**$s^2$  chart**

$UCL = 2.40244$

$Center\ Line = 1.1368$

$LCL = 0.341041$

$s^2$  chart 는 variance를 monitoring statistic 으로 사용하여 변동성의 제곱을 보여주므로,  $s$  chart에 비해 극단적인 변동에 더 민감하게 반응한다.

그러므로 두 차트 모두 변동성의 흐름은 비슷하지만  $s^2$  chart 가 변동성의 정도를 더 극단적으로 표현한다.

- 6.59. Control charts for  $\bar{x}$  and  $s$  have been maintained on a process and have exhibited statistical control. The sample size is  $n = 6$ . The control chart parameters are as follows:

| $\bar{x}$ Chart      | $s$ Chart           |
|----------------------|---------------------|
| UCL = 708.20         | UCL = 3.420         |
| Center line = 706.00 | Center line = 1.738 |
| LCL = 703.80         | LCL = 0.052         |

- Estimate the mean and standard deviation of the process.
- Estimate the natural tolerance limits for the process.
- Assume that the process output is well modeled by a normal distribution. If specifications are 703 and 709, estimate the fraction nonconforming.
- Suppose the process mean shifts to 702.00 while the standard deviation remains constant. What is the probability of an out-of-control signal occurring on the first sample following the shift?
- For the shift in part (d), what is the probability of detecting the shift by at least the third subsequent sample?

$$n = 6. \rightarrow A_3 = 1.287 \quad D_3 = 0 \quad D_4 = 2.004 \quad C_4 = 0.9515$$

(a) mean  $\hat{\mu} = \bar{\bar{x}} = 706.00$

standard deviation  $\hat{\sigma} = \bar{s}/C_4 = 1.738/0.9515 = 1.827$

(b) 3-sigma control limit.

$$UCL = \bar{\bar{x}} + 3 \cdot \hat{\sigma} = 706 + 3 \cdot 1.827 = 711.481$$

$$LCL = \bar{\bar{x}} - 3 \cdot \hat{\sigma} = 706 - 3 \cdot 1.827 = 700.519$$

(c) specifications : [703, 709]

$$P(x < 703) + P(x > 709)$$

$$= P\left(z < \frac{703 - 706}{1.827}\right) + P\left(z > \frac{709 - 706}{1.827}\right)$$

$$= \Phi(-1.642) + 1 - \Phi(1.642) = 0.050503 \times 2$$

$$= 0.101006$$

(d)  $\mu = 702. \quad \sigma = 1.827$

$$P(x < 703.8) + P(x > 708.2)$$

$$= \Phi\left(\frac{703.8 - 702}{1.827/\sqrt{6}}\right) + 1 - \Phi\left(\frac{708.2 - 702}{1.827/\sqrt{6}}\right)$$

$$= \Phi(2.41) + 1 - \Phi(8.31) \approx 0.992024$$

(e)  $p = 0.992024$  at 3rd sample

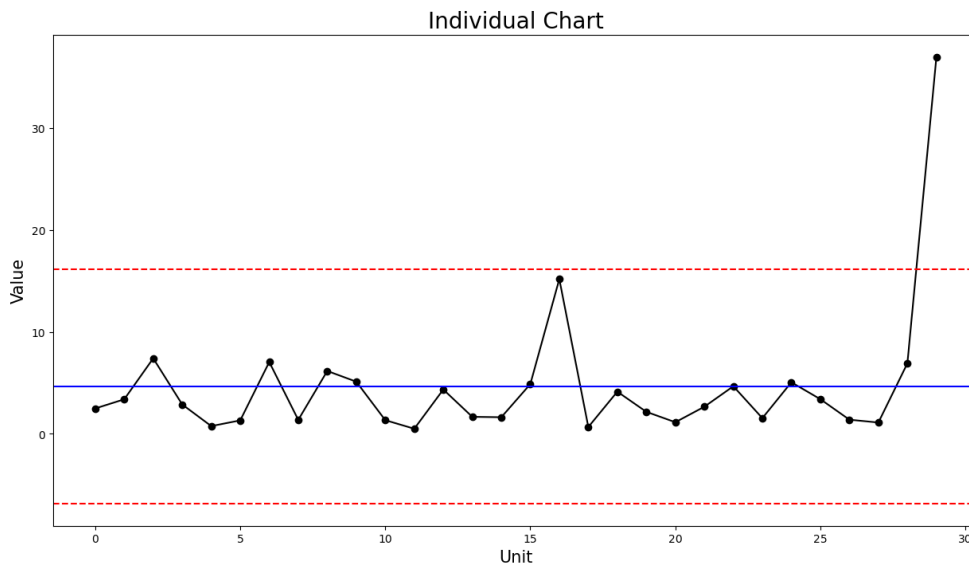
$$P\{\text{detected by 3rd sample}\} = p + p(1-p) + p(1-p)^2$$

$$= p(1 + 1 - p + 1 - 2p + p) = p(3 - 2p) = 0.992212$$

6.66. The waiting time for treatment in a “minute-clinic” located in a drugstore is monitored using control charts for individuals and the moving range. Table 6E.24 contains 30 successive measurements on waiting time.

- Set up individual and moving range control charts using this data.
- Plot these observations on the charts constructed in part (a). Interpret the results. Does the process seem to be in statistical control?
- Plot the waiting time data on a normal probability plot. Is it reasonable to assume normality for these data? Wouldn't a variable like waiting time often tend to have a distribution with a long tail (skewed) to the right? Why?

(a)

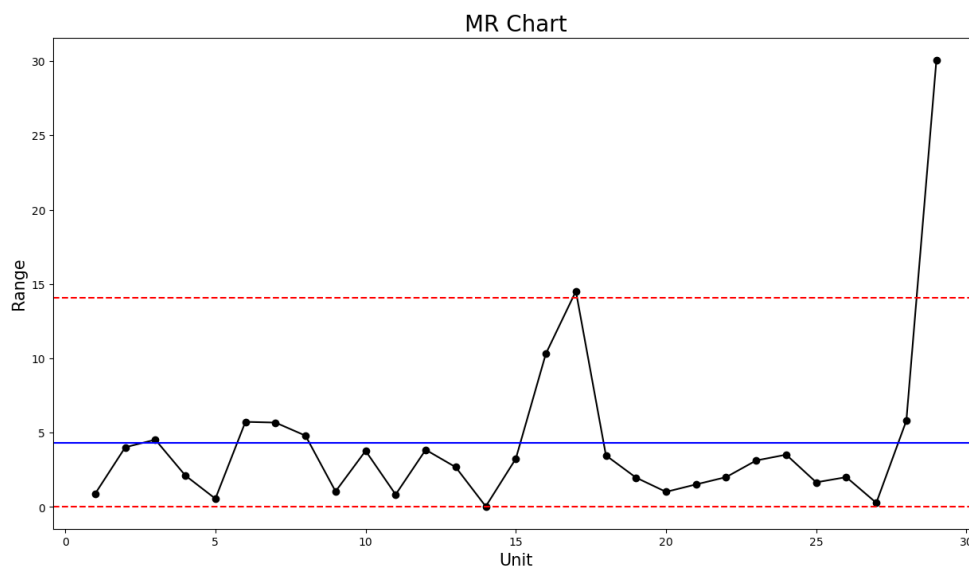


**Individual chart**

$$UCL = 16.12219$$

$$Center\ Line = 4.645667$$

$$LCL = -6.83086$$



**MR chart**

$$UCL = 14.09767$$

$$Center\ Line = 4.315172$$

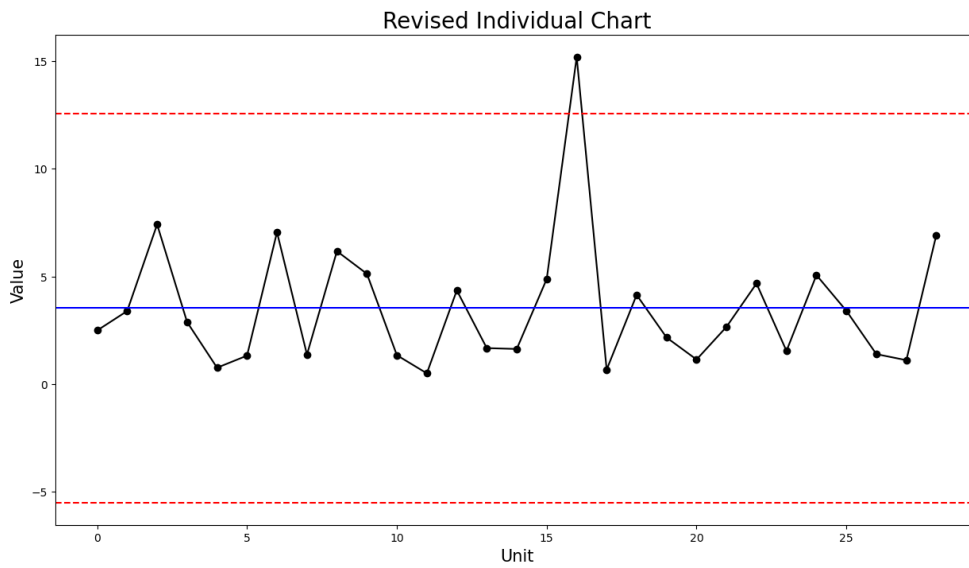
$$LCL = 0$$



(b)

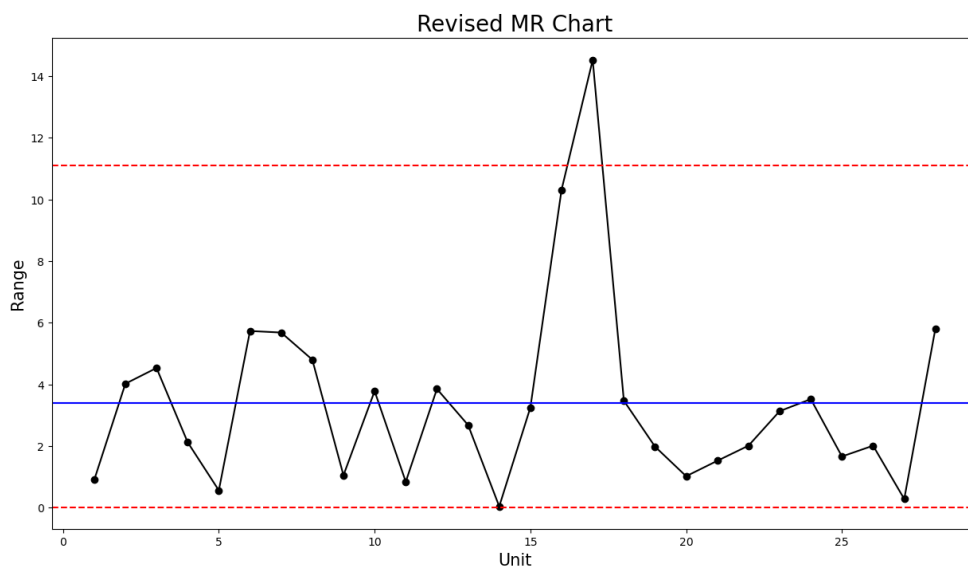
Individual Chart:

... Out of control limits -> Observation number 30



MR Chart:

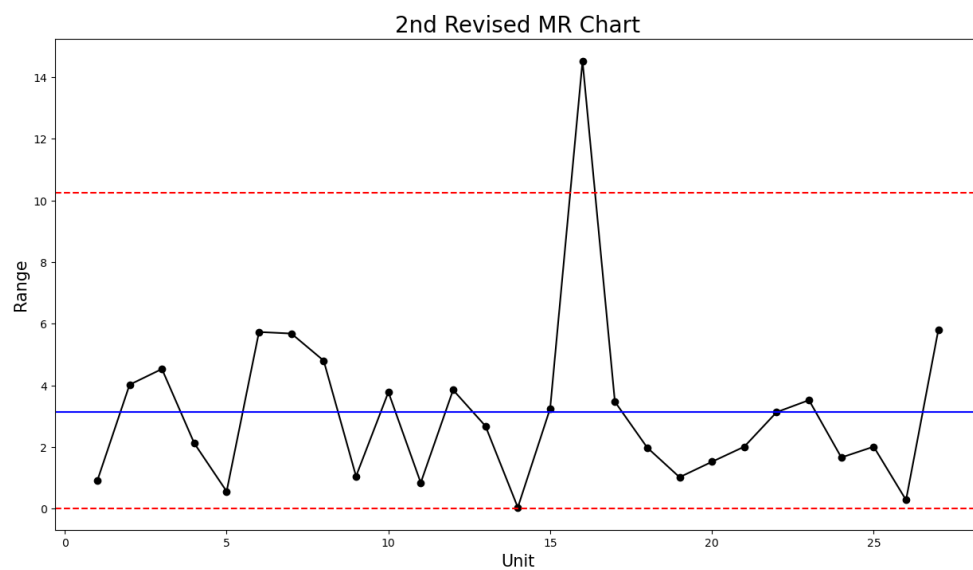
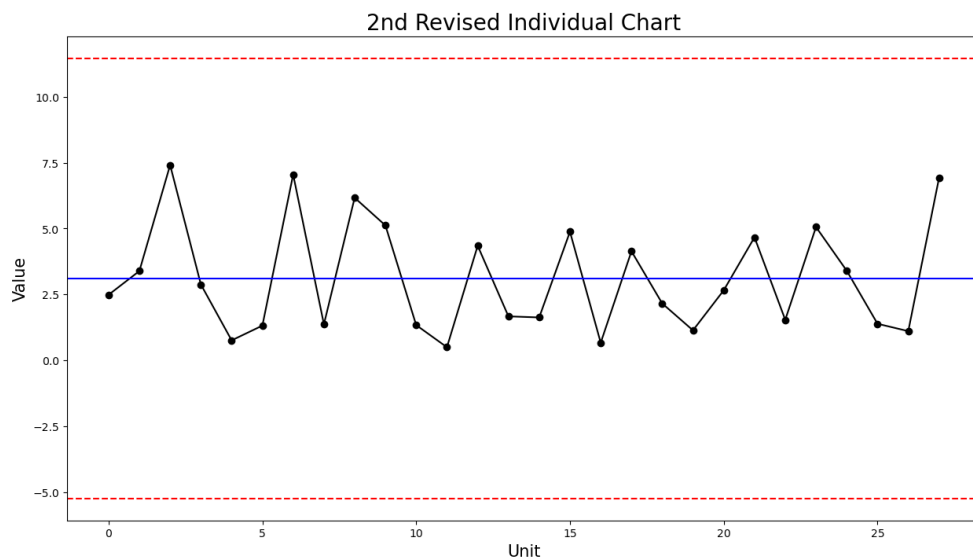
... Out of control limits -> Observation number 18  
... Out of control limits -> Observation number 30



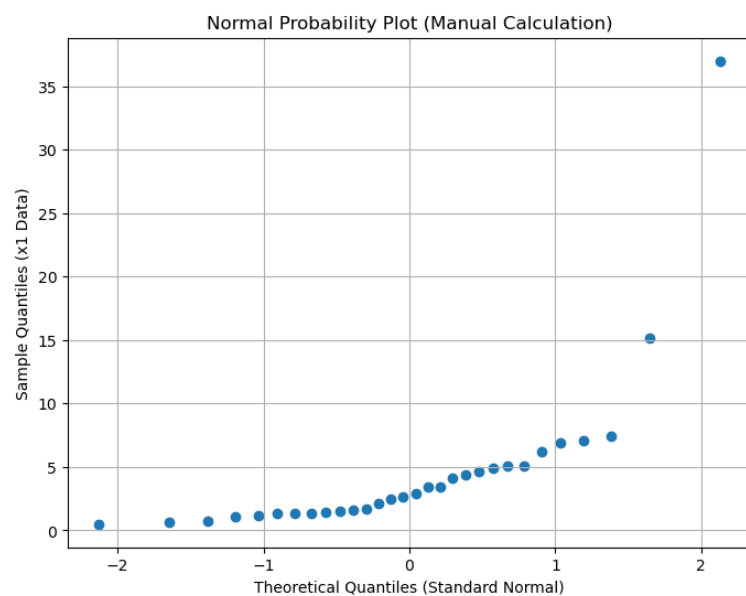
first trial Individual chart, MR chart 모두에서 이상 신호가 발견되었다. 특히, observation 30은 명백하고 차이가 큰 이상 신호를 나타낸다.

현재 in statistical control 상태라고 할 수 없다.

아직 이상값이 존재하여 다시 revise 하였다.



(c)



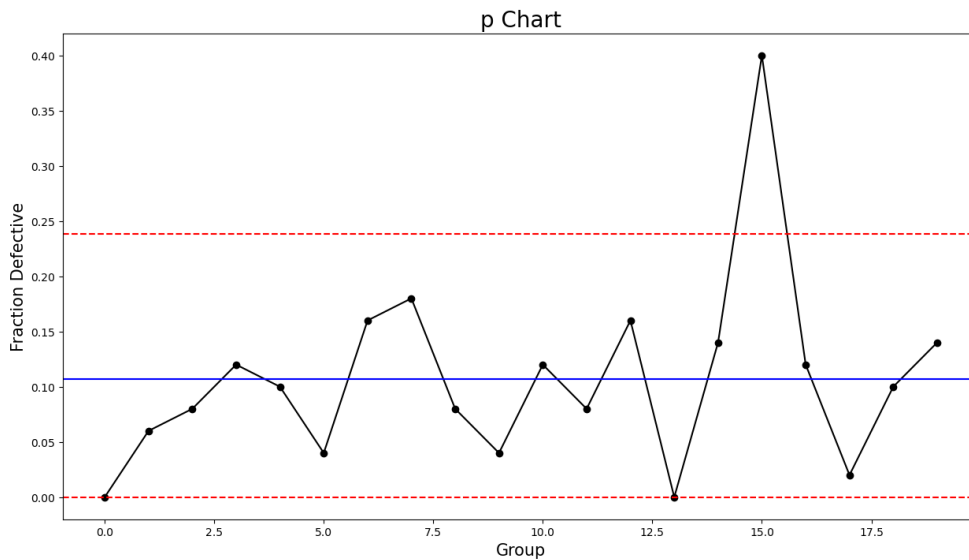
plot의 개형과 이상값을 고려했을 때, 이 데이터는 정규성을 따르지 않는다.

waiting time 과 같은 변수는 예상치 못한 문제 등의 상황으로 인해 대기 시간이 누적되어 더 극단적인 이상값이 나올 확률이 높다.

7.3. Table 7E.1 Contains data on examination of medical insurance claims. Every day 50 claims were examined.

- Set up the fraction nonconforming control chart for this process. Plot the preliminary data in Table 7E.1 on the chart. Is the process in statistical control?
- Assume that assignable causes can be found for any out-of-control points on this chart. What center line and control limits should be used for process monitoring in the next period?

(a)



**p chart**

$UCL = 0.238145644$

$Center Line = 0.107$

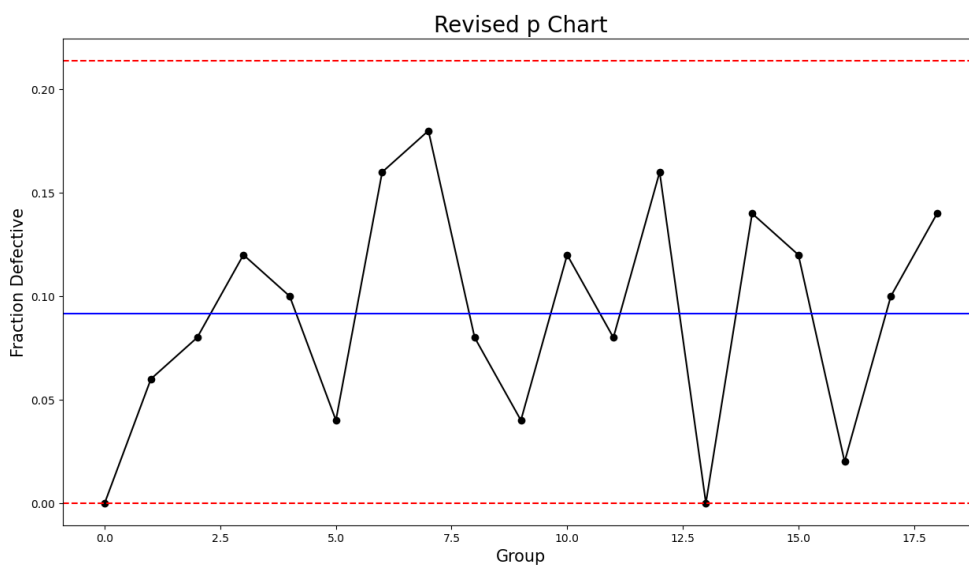
$LCL = 0$

불량률은 음수가 될 수 없으므로  $LCL = 0$

(b)

... Out of control limits -> Day 16

Day 16 data를 eliminate 하고 revised p chart를 그렸다.



**revised p chart**

$UCL = 0.213949711$

$Center Line = 0.091578947$

$LCL = 0$

7.4. The fraction nonconforming control chart in Exercise 7.3 has an LCL of zero. Assume that the revised control chart in part (b) of that exercise has a reliable estimate of the process fraction nonconforming. What sample size should be used if you want to ensure that the  $LCL > 0$ ?

day 16 데이터를 제외하여 만든 revised control chart가 reliable estimate을 제공한다고 가정하였다.

이때,  $\bar{p} = 0.091578947$ 를 활용하여  $LCL > 0$  이 되게 하는 sample size를 구해야한다,

$$LCL = \bar{p} - 3 \sqrt{\frac{\bar{p}(1 - \bar{p})}{n}} > 0$$

$$n > \frac{9 \times (1 - \bar{p})}{\bar{p}} = \frac{9 \times (1 - 0.0916)}{0.0916} \cong 89.276$$

$$\therefore n \geq 90$$

**$n$  은 90 이상**이어야한다.

- 7.19.** A control chart for the fraction nonconforming is to be established using a center line of  $p = 0.10$ . What sample size is required if we wish to detect a shift in the process fraction nonconforming to 0.20 with probability 0.50?

기존  $p$  값,  $p = 0.10$

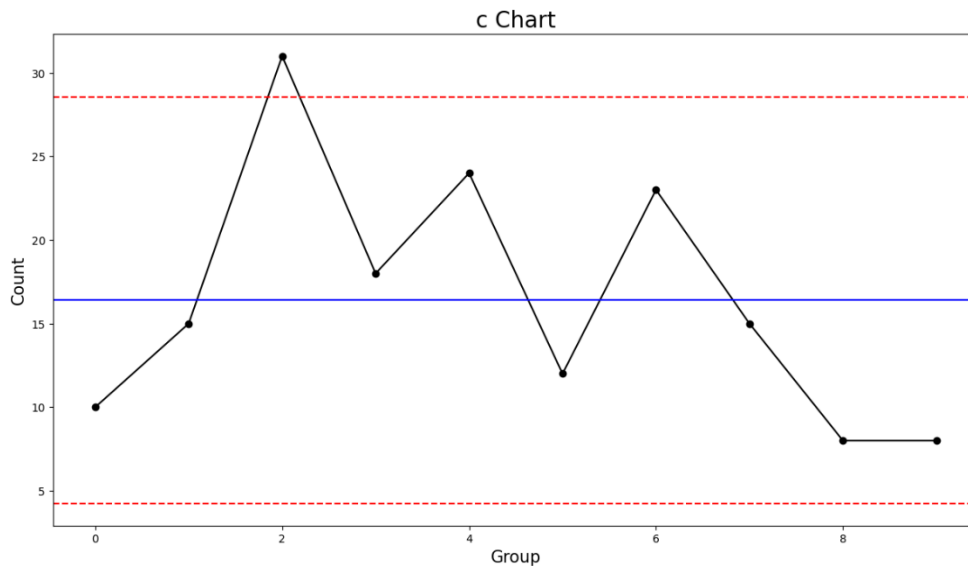
$$\delta = \text{magnitude of a process shift} = 0.2 - 0.1 = 0.1$$

$$n = \left(\frac{L}{\delta}\right)^2 p(1-p) = \left(\frac{3}{0.1}\right)^2 0.1 \cdot 0.9 = 81$$

$$\therefore n = 81$$

7.23. A control chart is used to control the fraction non-conforming for a plastic part manufactured in an injection molding process. Ten subgroups yield the data in Table 7E.9.

- Set up a control chart for the number nonconforming in samples of  $n = 100$ .
- For the chart established in part (a), what is the probability of detecting a shift in the process fraction nonconforming to 0.30 on the first sample after the shift has occurred?



**c chart**

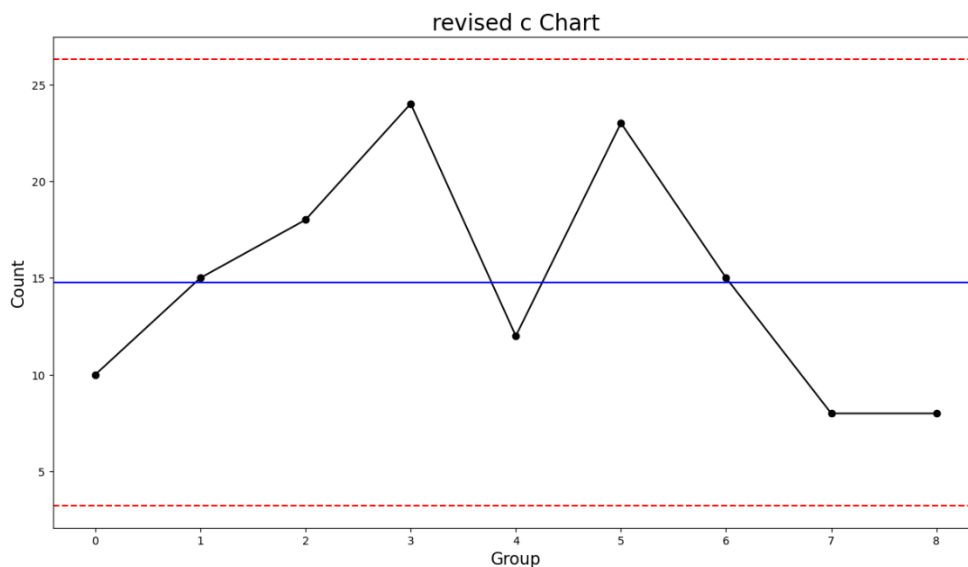
$UCL = 28.54907404$

$Center Line = 16.4$

$LCL = 4.250925961$

... Out of control limits -> Sample number 3

sample number 3의 데이터를 제외하고 revised c chart를 만든다.



**revised c chart**

$UCL = 26.3103$

$Center Line = 14.778$

$LCL = 3.2452$

(b) probability of detecting a shift =  $1-\beta$

$$\beta = P\{LCL \leq \bar{X} \leq UCL | \mu = \mu_0 + k\sigma\}$$

$$= \Phi\left(\frac{UCL - 30}{\sqrt{14.78}}\right) - \Phi\left(\frac{LCL - 30}{\sqrt{14.78}}\right)$$

$$UCL = 26.3103$$

$$LCL = 3.2452$$

$$= \Phi(-0.96) - \Phi(-6.96)$$

$$= 0.168528$$

$$1-\beta \approx 0.831$$

2. 산업경영공학부 영문명칭을 쓰시오.

Industrial and Management Engineering