

MIGUEH KENMOE Dirane

IT Manager with Network Expertise

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 Portfolio: migueh-dirane.github.io

SUMMARY

Experienced IT Manager with a successful track record in overseeing IT systems, hardware, software, networking, and technical support. Equipped with comprehensive knowledge and expertise, capable of delivering a diverse range of IT services that significantly enhance company productivity and performance.

SKILLS

- Team spirit
 - Information confidentiality
 - Troubleshooting skills
 - Adaptability and reliability
 - Organizational skills and innovations
 - Risk mitigation planning
- Virtualization (Vmware ESXI, Vsphere)
 - Network administration
 - Telecommunication
 - TCP/IP, SSH, VLAN, OSPF, SNMP, DHCP
 - Cisco, Mikrotik, Fortigate
 - IP Telephony, Wireless network

LANGUAGES

French

English

PROFESSIONAL EXPERIENCE

January 2018 – Current
Yaounde, Cameroon

IT MANAGER
PKFokam Institute of Excellence

Outline

Responsible for the design, implementation, security and maintenance of the company's network infrastructure.

Achievements

- Complete restructuring of the company's network architecture to ensure better data security and continuity of critical services (configuration of routers, switches and firewall, separation of services into VLANs, configuration of ACLs, interconnection of buildings via fiber optic links with redundancy, configuration of physical and virtual servers, configuration of WiFi networks)
- Facilitating collaboration among teams and external partners through the configuration of VPN networks for secure access to internal resources.
- Reducing downtime of critical services by 90% through the installation of a network monitoring system and real-time notification in case of failure.
- Enhancing network security through the implementation of a new Fortigate firewall, reducing the number of security incidents and cyberattacks by 75%.

- Strengthening the security of the IT system by organizing training sessions for employees on best practices in IT security
- Implementing a new automatic backup system that reduced data restoration time from 24 hours to 1 hour.
- Improving internet service quality through QoS configuration and bandwidth management

Nov 2014 - Dec 2017

Yaounde, Cameroon

BUSINESS ANALYST Junior

PKFokam Institute of Excellence / Research Center

Outline

Serving as a bridge between developpers Team and business stakeholders to ensure that technology solutions meet business needs.

Achievements

- Needs analysis: I worked closely with users to understand their needs and translate them into precise and detailed functional specifications.
- Solution design: I participated in the design of innovative IT solutions, taking into account technical constraints while ensuring an optimal user experience.
- Technical documentation: I wrote clear and concise technical documents, detailed functional specifications, and specifications for IT projects
- Technical support: I provided effective technical support to users, guiding them in the use of information systems and resolving their problems

EDUCATION

2016 - 2017

Yaounde, Cameroon

Cisco Networking Academy Training Certificates (04 modules CCNA)

At PKFokam Institute of Excellence

2013 - 2014

Yaounde, Cameroon

Maîtrise Professionnelle en Informatique de gestion

At Institut Supérieur de Technologie Appliquée et de Gestion (ISTAG)

2012 - 2013

Yaounde, Cameroon

Licence Professionnelle en Informatique de gestion

At Institut Supérieur de Technologie Appliquée et de Gestion (ISTAG)

2011 - 2012

Yaounde, Cameroon

Brevet de Technicien Supérieur en Informatique de gestion

At Institut Supérieur de Technologie Appliquée et de Gestion (ISTAG)

HOBBIES

- Homelab networking projects (Vmware, ubuntu server,DNS, Active directory, Docker, Zabbix monitoring, Bash scripting, OSPF routing, Vlan configurations)
- Photography
- Swimming
- Speed skating