

# Adán Ramírez

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I am always trying to bring out the best in myself, so others can do the same, trying to make the best out of any situation is the goal I strive for.

## EXPERIENCE

**12/18/2017 - 06//2019**

### **CUSTOMER SERVICE REPRESENTATIVE, Teleperformance**

My job was to offer excellent customer service to customers who had a wide array of issues, using limited resources, which brings out creativity to use tools in inventive ways

**5/7/2020 - PRESENT**

### **Medical interpreter, Datamark**

My position is to become a neutral channel of communication between speakers of different languages, which makes me able to think quickly and listen attentively to a wide array of issues in different languages and to interpret them into a different one maintaining meaning despite the language and cultural barrier between the speakers.

## EDUCATION

**ONGOING**

### **COMPUTER SCIENCE ENGINEERING, UNIVERSIDAD AUTONOMA DE CHIHUAHUA**

With this education I intend to create experiences and products that improve lives and invite us to think out of established boxes

## SKILLS

- Experience in writing both in fiction and non-fiction, due to partial education in journalism and communications
- Experience in video and audio editing.
- Experience in Video game modding, pushing the limits of what can be done within a established framework.
- The best way of understanding a culture is learning, their language, not only in Spanish or English, but ongoing Japanese and Russian learning
- Culture is the game which all play, knowledge and understanding of different ones is crucial to understand wants and necessities of others.
- Mediator between conflicts, but unafraid to take a stand when required