

# MIGUEL CASTILLO



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Los Angeles, CA

## Professional Summary

Results-driven Product Manager | Product Owner with a strong technical background and a proven track record of building and scaling product functions in fast-paced startups. Successfully transitioned from Software Development Intern to a key leadership role in Product, helping establish and grow a new Product department at UrVenue. Adept at bridging technical and business needs, leading Agile teams, and driving product roadmap execution. Bilingual (English/Spanish) communicator skilled in stakeholder management and cross-functional collaboration.

## Experience

### UrVenue

Oct. 2022 - Present

#### Product Manager (Apr. 2024 - Present)

- Steered distributed engineering teams (U.S./Latin America) to deliver key features aligned with product roadmaps, ensuring 95% on-time delivery.
- Translated complex requirements into actionable technical documentation and tickets, facilitating seamless communication across English and Spanish-speaking teams.
- Applied Agile methodologies to refine processes, improve transparency, and enhance decision-making, driving a 20% increase in team efficiency.

#### Technical Product Owner (Jun. 2023 - Apr. 2024)

- Led the end-to-end delivery of a flexible payment engine, resulting in a 20% boost in transaction efficiency.
- Collaborated with the CTO to design scalable solutions that aligned with evolving business priorities and technical specifications.
- Engaged stakeholders to validate features, ensuring alignment with business objectives and user needs, increasing user satisfaction by 18%.

#### Junior Software Developer (Dec. 2022 – Jun. 2023)

- Developed and maintained backend PHP services, integrating APIs to enhance platform functionality and support real-time data flow.
- Participated in code reviews and rigorous testing, improving code reliability and reducing bugs by 30%.
- Collaborated with cross-functional teams to align backend solutions with technical and business objectives.

#### Software Development Intern (Oct. 2022 – Dec. 2022)

- Assisted in developing and documenting APIs, using tools like Postman to validate endpoints and ensure data accuracy.
- Contributed to software sprints by coding features, fixing bugs, and refining existing functionalities.
- Supported continuous improvement efforts, learning Agile methodologies and translating feedback into actionable solutions.

### College of Southern Nevada

Aug. 2023 - Present

#### Adjunct Computer Science Instructor (Aug. 2023 - Present)

- Designed and delivered introductory computer science curriculum, simplifying complex programming concepts for diverse learners.
- Guided students through hands-on coding exercises, fostering confidence and technical proficiency.
- Mentored students individually and in group settings, promoting collaborative learning and continuous improvement.

## Education

**B.S. in Computer Science**  
University of Nevada, Las Vegas  
**2022**

## Expertise

- **Tools:** Postman, Figma, PHP, MySQL, Git, Linux, Jira
- Agile Methodologies
- Product Roadmaps & Feature Validation
- Technical Documentation & API Integrations
- Quality Assurance & User Experience Optimization
- Cross-Functional Team Collaboration