

# Juan Miguel Closa

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## SUMMARY

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Highly motivated student at Carleton University currently pursuing a Bachelor's degree in Computer Science with experience in customer service. Passion for attention to detail and applying skills obtained through education and the workplace to create a positive environment for others and to achieve results.

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## EXPERIENCE

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### Stock Unloader Associate

Walmart Canada

August 2022 - Present, Guelph, Ontario

- Efficiently unloaded merchandise from incoming tractor trailers, adhering to workplace health and safety standards.
- Utilized proprietary bar code scanning systems to catalogue and stock merchandise across a multitude of departments.
- Provided customer service by answering inquiries, addressing concerns, and ensuring customer satisfaction.
- Successfully managed daily tasks within strict schedules, ensuring timely completion of responsibilities and contributing to overall efficiency of operations.

### Automotive Detailing Technician

S.A.S.S. Auto Group

May 2022 - July 2022, Guelph, Ontario

- Specialized in detailing luxury vehicles including the likes of Porsche and Mercedes-Benz, maintaining high standards of cleanliness and appearance for customer satisfaction.
  - Updated and maintained accurate car price signage, ensuring current pricing information to prospective customers.
  - Maintained cleanliness throughout the dealership, including cleaning garages, restrooms and other common areas.
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## EDUCATION

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### Bachelor's of Computer Science, Cybersecurity Stream

Minor in Japanese • Carleton University • Ottawa, Ontario • 2028

### Ontario Secondary School Diploma

St. Benedict Catholic Secondary School • Cambridge, Ontario • 2023

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## PROJECTS

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### Personal Website

[github.com/miguelclosa-ca/MyWebsite](https://github.com/miguelclosa-ca/MyWebsite) • July 2024 - August 2024

- Created a website from scratch using HTML, CSS and Javascript to display projects, resume, and contact information in one place.
- Used Vercel to deploy website to the public.

### Bubble Tea Store

[github.com/miguelclosa-ca/BubbleTeaStore](https://github.com/miguelclosa-ca/BubbleTeaStore) • May 2024 - June 2024

- Used core principles of OOP in Java to simulate the creation of a Bubble Tea drink.
- Created a Bubble Tea Store object to facilitate the creation of multiple drinks with a variety of toppings and drink options
- Utilized File I/O to allow the saving and loading of Bubble Tea Store states for use at a different time

### MVC - User Task Viewer

[github.com/miguelclosa-ca/MVC-UserTaskViewer](https://github.com/miguelclosa-ca/MVC-UserTaskViewer) • May 2024 - June 2024

- Created a GUI-based program to track user's current tasks using JavaFX following MVC architecture.
  - Implemented File I/O to read in translation files and allow the user to change GUI language with the press of a button, as well as saving tasks for viewing at a different time.
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## CERTIFICATIONS

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### Cybersecurity Fundamentals

IBM SkillsBuild • 2024

- Demonstrates a foundational understanding of cybersecurity concepts, objectives and practices.

## **zERT Policy Enforcement Configuration with NCA**

IBM Learning · 2024

- Demonstrates foundational knowledge in creating objects and rules in zERT, and installing rules to policy agents.
- Able to use zERT reports to analyze NCA zERT configurations.

## **IBM Security Zero Trust Principles**

IBM Learning · 2024

- Demonstrated a basic understanding of the Zero Trust security model.

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## **SKILLS**

Programming Languages: Python, Java, Visual Basic, IBM BASIC, HTML, CSS, JavaScript

Software: Microsoft 365, Google Workspace, IBM SPSS, Kali Linux, Windows NT, Windows 95/98, Oracle VM VirtualBox, PCEm, IntelliJ, PhpStorm, PyCharm, Eclipse, Github

Soft Skills: Communication, Multitasking, Professionalism, Team Player, Resourceful, Attention To Detail

Hard Skills: Multilingual, Programming Languages, Networking, Statistical Analysis

Languages: English, Tagalog, Japanese