

Juan Miguel Closa

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SUMMARY

Highly motivated student at Carleton University currently pursuing a Bachelor's degree in Computer Science with experience in customer service. Passion for attention to detail and applying skills obtained through education and the workplace to create a positive environment for others and to achieve results.

EXPERIENCE

Stock Unloader Associate

Walmart Canada

August 2022 - Present, Guelph, Ontario

- Efficiently unloaded merchandise from incoming tractor trailers, adhering to workplace health and safety standards.
- Utilized proprietary bar code scanning systems to catalogue and stock merchandise across a multitude of departments.
- Provided customer service by answering inquiries, addressing concerns, and ensuring customer satisfaction.
- Successfully managed daily tasks within strict schedules, ensuring timely completion of responsibilities and contributing to overall efficiency of operations.

Automotive Detailing Technician

S.A.S.S. Auto Group

May 2022 - July 2022, Guelph, Ontario

- Specialized in detailing luxury vehicles including the likes of Porsche and Mercedes-Benz, maintaining high standards of cleanliness and appearance for customer satisfaction.
 - Updated and maintained accurate car price signage, ensuring current pricing information to prospective customers.
 - Maintained cleanliness throughout the dealership, including cleaning garages, restrooms and other common areas.
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EDUCATION

Bachelor's of Computer Science, Cybersecurity Stream

Minor in Japanese • Carleton University • Ottawa, Ontario • 2028

Ontario Secondary School Diploma

St. Benedict Catholic Secondary School • Cambridge, Ontario • 2023

PROJECTS

Bubble Tea Store

github.com/miguelclosa-ca/BubbleTeaStore • May 2024 - June 2024

- Used core principles of OOP in Java to simulate the creation of a Bubble Tea drink.
- Created a Bubble Tea Store object to facilitate the creation of multiple drinks with a variety of toppings and drink options
- Utilized File I/O to allow the saving and loading of Bubble Tea Store states for use at a different time

MVC - User Task Viewer

github.com/miguelclosa-ca/MVC-UserTaskViewer • May 2024 - June 2024

- Created a GUI-based program to track user's current tasks using JavaFX following MVC architecture.
 - Implemented File I/O to read in translation files and allow the user to change GUI language with the press of a button, as well as saving tasks for viewing at a different time.
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SKILLS

Programming Languages: Python, Java, Visual Basic, IBM BASIC

Software: Microsoft 365, Google Workspace, IBM SPSS, Kali Linux, Windows NT, Windows 95/98, Oracle VM VirtualBox, PCEm

Soft Skills: Communication, Multitasking, Professionalism, Team Player, Resourceful, Attention To Detail

Hard Skills: Multilingual, Programming Languages, Networking, Statistical Analysis

Languages: English, Tagalog, Japanese, American Sign Language (ASL)