# Miguel Ramos

# Full Stack Developer

Vancouver, WA

360-980-0308 | drexelramos@gmail.com LinkedIn | GitHub | Portfolio

# **OBJECTIVE**

Self-motivated and accomplished business professional with over 10 years of experience within sales and financial services industry. Developed ecommerce website for cannabis company which processes over \$1.2M in sales annually. Looking to leverage extensive background in sales, effective communication and problem-solving into a new career as a Full Stack Developer.

#### **SKILLS**

Front End: HTML5, CSS3, JavaScript ES2020, jQuery, React, React Hooks, JSX

Back End: Node.js, MongoDB, PostgreSQL, Express

Additional Tools/Skills: Git, GitHub, Postman, Enzyme, RESTful APIs

Professional Skills: Collaboration, Creativity, Critical Thinking, Problem Solver, Effective Communication

# **PROJECTS**

## Heavenly Buds | Live Site Link

- Collaborated to create ordering website for cannabis company increasing sales 140%
- Conceptualized custom design to reflect company branding and image
- Developed wireframes for improved UI/UX and logical website navigation. Coding done by freelancer
- Tech: HTML | CSS | JavaScript | jQuery | WordPress

#### Stocks Analysis | Project Link

- Thinkful API project
- Designed & created application to retrieve a company's financial & stock information
- Tech: HTML | CSS | JavaScript | jQuery

# **EXPERIENCE**

#### Web Developer

# Freelance | Vancouver, WA (remote)

January 2021 - Present

- Develop UI/UX strategies including wireframes and mockups for small businesses
- Design & create websites using HTML, CSS and JavaScript

#### Account Manager

## American Fidelity | Portland, OR (remote)

September 2019 - Present

- Acquired multiple insurance & investment licenses Life, Health, SIE, Series 63, Series 6
- Analyze financial and personal data to create customized retirement plans
- Educate customers on medical plans to ensure medical benefits matches their family's needs
- Tested multiple applications to develop contingency processes during covid pandemic contributing to the highest sales performance every by the region

#### Territory Sales Manager

#### Kornerstone Credit | Seattle, WA (remote)

August 2018 - September 2019

- Helped grow this startup company from \$0 to over \$6 million in monthly company funding
- Successfully grew regional merchant partner base from 0 to over 120 locations
- Executed user testing on lending application to simplify transaction processing and increase loan approval rates

#### **Acquisitions Manager**

# CM3 Real Estate | Vancouver, WA (remote)

- May 2017 November 2018
- Developed ecommerce site for selling real estate which decreased days on market by 50%
- Created SPA and implemented processes for automating the screening procedure of sellers increasing efficiency and scalability and decreasing phone time by 8 hours per week
- Negotiated, purchased and sold real estate in multiple states
- Created videos and digital marketing campaigns across many social media platforms and industry channels

# **Territory Sales Executive**

#### Western Union | Seattle, WA (remote)

September 2005 - May 2017

- Received multiple awards for exceptional Teamwork and Sales results President's Club, Achiever Award, Driven Award, MVP Award
- Conducted user testing on money transfer desktop and mobile applications resulting in better UX, increased revenue and 15% higher app utilization within existing customers
- Trained 12 new employees on sales techniques, Compliance and Anti-Money Laundering policies and procedures
- Achieved profit increases ranging from 5% 18% per customer through renegotiation of money transfer contracts

#### **EDUCATION**

# B.S. in Computer Science & Information Sciences

# **Drexel University**

Minored: Business & Mathematics

# Software Engineering

#### Thinkful

• Learned industry best practices and practical software development standards with a focus on full stack mobile-first applications, algorithms and data structures