

Miguel Marquez

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EDUCATION

Collin College - Bachelors of Cyber Security
McKinney, TX

June 2022 - Expected May 2025

Current GPA: 3.5

Related Coursework: Network+, Intrusion Detection, CCNA I-II, AWS Cloud, Data Forensics, OSINT, Linux, Cyber Psychology, Security Management Practices, Scripting Languages.

WORK EXPERIENCE

Whataburger

July 2022 - November 2023

Store Manager

Allen, TX

- Worked 50 hour weeks, running shifts involving leading a team of crew members and crew leaders, practice regulatory compliances, worked with customer service and back office systems.
- Discussed weak points, strong points, goals, and tasks during manager meetings. In addition, I participated in one-on-one evaluations with crew members to improve overall team work.
- Accomplished raising the store's Overall Customer Satisfaction from a 60% to 90%, fostered and promoted shift leaders, maintained low labor plans, and incorporated a friendly, productive work environment

CERTIFICATIONS

CompTIA Security+ Certificate

Earned April 2024

- CompTIA Security+ professionals know how to identify and address potential threats, attacks and vulnerabilities and they have established techniques in risk management, risk mitigation, threat management and intrusion detection.

CompTIA A+ Certificate

Earned February 2024

- CompTIA's IT certification that covers networking protocols, hardware and software troubleshooting, data management, computer networking, and operating systems.

AWS Certified Cloud Practitioner

Earned May 2024

- Certification Cloud Practitioner professionals deliver extensive technical and project management skills over AWS services and resources.

PROJECTS

Personal Portfolio: I learned and used HTML, CSS, and JavaScript to create a personal website portfolio to highlight my skills, education, and experience to future employers. A problem I ran into was developing the website to be responsive.

Zero Trust AWS: Used an AWS sandbox to utilize different AWS tools to simulate and incorporate a zero trust model to a small corporate sized organization. Learned different policies and attack vectors to cover when implementing and maintaining zero trust.

Security Policies for a College-sized organization: Worked in a team of 4, discussing and planning different security policies, tools, methods, and organization for a simulated college. Ran into problems like covering all attack surfaces and resolved by developing a strong multi-layered security infrastructure.

SKILLS

Programming Languages: JavaScript, Python, Swift, and HTML.

Computer Networking: Knowledge of architecture & communication between devices in the network.

System Administration: Effective operation, performance, and security of computer systems.

Data Management and Recovery: In-depth knowledge of recovery plans.

Operating Systems: Mastery in Windows, Linux, MacOS, and Raspberry Pi OS.

Log Monitoring: Understand and identify system log.

EXTRA-CURRICULAR

Pamana Caroling: Caroling for a Filipino Charity Organization called "Pamana", caroling around the Christmas times and donating funds towards scholarships for college students in the Philippines.

Allen ACO: Every Thanksgiving season helped ACO package & distribute Thanksgiving meals to the unfortunate.

Dallas Life: Every Christmas helping Dallas Life package & distribute toys for boys & girls who can't afford them.

Allen Public Library Volunteer: Volunteered to organize and perform various activities for young children at the library, ie. magic shows, create your own story projects, origami lessons, etc.