

[Account Data Transfer](#) / DownloadError

Object

# DownloadError

An object that describes an error the server encounters preparing download URLs for a request.

Account Data Transfer 1.0+

object DownloadError

---

## Properties

<b>statusCheckDelay</b> integer	The number of seconds to wait before re-requesting the status.
<b>status</b> string	The outcome of the operation. Value: <code>error</code>
<b>statusMessage</b> string	The reason the server encountered an error. Possible Values: <code>in_progress</code> , <code>request_not_found</code> , <code>invalid_request_status</code>

## Overview

The `statusMessage` field has one of these values:

`invalid_request_status`

The download request isn't complete and you need to request the download URLs again after `statusCheckDelay` seconds.

`request_not_found`

The request ID you provided isn't recognized.

---

# See Also

## Downloads

Get one-time request download URLs

Get URLs to retrieve someone's data.

Get recurring request download URLs

Get URLs to download a snapshot of someone's data from a recurring series.

`object` DownloadLinks

An object that contains URLs to download someone's account data.