

□ Documentation

[App Store Server API](#) / Error codes

API Collection

Error codes

Understand the error codes that App Store Server API responses return.

Topics

Errors

`object AccountNotFoundError`

An error that indicates the App Store account wasn't found.

`object AppNotFoundError`

An error that indicates the app wasn't found.

`object AppTransactionDoesNotExistError`

An error response that indicates an app transaction doesn't exist for the specified customer.

`object AppTransactionIdNotFoundError`

An error that indicates the endpoint doesn't support an app transaction ID.

`object FamilySharedSubscriptionExtensionIneligibleError`

An error that indicates a subscription isn't directly eligible for a renewal date extension because the customer obtained it through Family Sharing.

`object FamilyTransactionNotSupportedError`

An error that indicates the transaction is for a product the customer obtains through Family Sharing, which the endpoint doesn't support.

`object GeneralInternalError`

An error that indicates a general internal error.

object GeneralBadRequestError

An error that indicates an invalid request.

object InvalidAppAccountTokenUUIDError

An error that indicates the app account token value is not a valid UUID.

object InvalidAppIdentifierError

An error that indicates an invalid app identifier.

object InvalidEmptyStorefrontCountryCodeListError

An error that indicates a required storefront country code is empty.

object InvalidExtendByDaysError

An error that indicates an invalid extend-by-days value.

object InvalidExtendReasonCodeError

An error that indicates an invalid reason code.

object InvalidOriginalTransactionIdError

An error that indicates an invalid original transaction identifier.

object InvalidRefundPreferenceError

An error that indicates an invalid refund preference code.

object InvalidRequestIdentifierError

An error that indicates an invalid request identifier.

object InvalidRequestRevisionError

An error that indicates an invalid request revision.

object InvalidRevokedError

An error that indicates the revoked parameter contains an invalid value.

object InvalidStatusError

An error that indicates the status parameter is invalid.

object InvalidStorefrontCountryCodeError

An error that indicates a storefront code is invalid.

object InvalidTransactionIdError

An error that indicates an invalid transaction identifier.

`object OriginalTransactionIdNotFoundError`

An error that indicates an original transaction identifier wasn't found.

`object RateLimitExceededError`

An error that indicates the request exceeded the rate limit.

`object StatusRequestNotFoundError`

An error that indicates the server didn't find a subscription-renewal-date extension request for the request identifier and product identifier you provided.

`object SubscriptionExtensionIneligibleError`

An error that indicates the subscription doesn't qualify for a renewal-date extension due to its subscription state.

`object SubscriptionMaxExtensionError`

An error that indicates the subscription doesn't qualify for a renewal-date extension because it has already received the maximum extensions.

`object TransactionIdIsNotOriginalTransactionIdError`

An error that indicates the endpoint expects an original transaction identifier.

`object TransactionIdNotFoundError`

An error that indicates a transaction identifier wasn't found.

Errors to retry

`object AccountNotFoundRetryableError`

An error response that indicates the App Store account wasn't found, but you can try again.

`object AppNotFoundRetryableError`

An error response that indicates the app wasn't found, but you can try again.

`object GeneralInternalRetryableError`

An error response that indicates an unknown error occurred, but you can try again.

`object OriginalTransactionIdNotFoundRetryableError`

An error response that indicates the original transaction identifier wasn't found, but you can try again.

Consumption request errors

`object InvalidAccountTenureError`

An error that indicates the value of the account tenure field is invalid.

`object InvalidAppAccountTokenError`

An error that indicates the value of the app account token field is invalid.

`object InvalidConsumptionStatusError`

An error that indicates the value of the consumption status field is invalid.

`object InvalidCustomerConsentedError`

An error that indicates the customer consented field is invalid or doesn't indicate that the customer consented.

`object InvalidDeliveryStatusError`

An error that indicates the value in the delivery status field is invalid.

`object InvalidLifetimeDollarsPurchasedError`

An error that indicates the value in the lifetime dollars purchased field is invalid.

`object InvalidLifetimeDollarsRefundedError`

An error that indicates the value in the lifetime dollars refunded field is invalid.

`object InvalidPlatformError`

An error that indicates the value in the platform field is invalid.

`object InvalidPlayTimeError`

An error that indicates the value in the playtime field is invalid.

`object InvalidSampleContentProvidedError`

An error that indicates the value in the sample content provided field is invalid.

`object InvalidTransactionTypeNotSupportedError`

An error that indicates the transaction identifier represents an unsupported In-App Purchase type.

`object InvalidUserStatusError`

An error that indicates the value in the user status field is invalid.

~~`object InvalidTransactionNotConsumableError`~~

An error that indicates the transaction identifier doesn't represent a consumable In-App Purchase.

Deprecated

Notification test and history errors

`object InvalidEndDateError`

An error that indicates the end date is invalid.

`object InvalidNotificationTypeError`

An error that indicates the notification type or subtype is invalid.

`object InvalidPaginationTokenError`

An error that indicates the pagination token is invalid.

`object InvalidStartDateError`

An error that indicates the start date is invalid.

`object InvalidTestNotificationTokenError`

An error that indicates the test notification token is invalid.

`object InvalidInAppOwnershipTypeError`

An error that indicates an invalid in-app ownership type parameter.

`object InvalidProductIdError`

An error that indicates the product ID parameter is invalid.

`object InvalidProductTypeError`

An error that indicates the product type parameter is invalid.

`object InvalidSortError`

An error that indicates the sort parameter is invalid.

`object InvalidSubscriptionGroupIdentifierError`

An error that indicates the subscription group identifier is invalid.

`object MultipleFiltersSuppliedError`

An error that indicates the request is invalid because it has too many applied constraints.

`object PaginationTokenExpiredError`

An error that indicates the pagination token expired.

`object ServerNotificationURLNotFoundError`

An error that indicates the App Store server couldn't find a notifications URL for your app in the environment.

`object StartDateAfterEndDateError`

An error that indicates the end date precedes the start date, or the two dates are equal.

`object StartDateTooFarInPastError`

An error that indicates the start date is earlier than the earliest allowed date.

`object TestNotificationNotFoundError`

An error that indicates the test notification token is expired or the test notification status isn't available.

`object InvalidExcludeRevokedError`

An error that indicates the query parameter exclude-revoked is invalid.

Deprecated