

☰ Documentation

[Account Data Transfer](#) / [DownloadError](#)

Object

DownloadError

An object that describes an error the server encounters preparing download URLs for a request.

Account Data Transfer 1.0+

```
object DownloadError
```

Properties

statusCheckDelay	The number of seconds to wait before re-requesting the status. integer
status	The outcome of the operation. Value: error
statusMessage	The reason the server encountered an error. Possible Values: <code>in_progress</code> , <code>request_not_found</code> , <code>invalid_request_status</code>

Overview

The `statusMessage` field has one of these values:

`invalid_request_status`

The download request isn't complete and you need to request the download URLs again after `statusCheckDelay` seconds.

`request_not_found`

The request ID you provided isn't recognized.

See Also

Downloads

[Get one-time request download URLs](#)

Get URLs to retrieve someone's data.

[Get recurring request download URLs](#)

Get URLs to download a snapshot of someone's data from a recurring series.

object DownloadLinks

An object that contains URLs to download someone's account data.