

Framework

Account Data Transfer

Download App Store information and app-install activity on behalf of your app's users.

Account Data Transfer 1.0+

Overview

Use the Account Data Transfer web API to request and download App Store information and app-install activity data about your app's users. The data available relates to a user's use of Apple's App Store and includes information such as previous transactions and downloads.

To access the data, you need to acquire an access token with the `appstore-user-profile` read-only scope, and at least one of these scopes:

- `appstore-info-readonly`
- `app-install-activity-readonly`

You also need to supply the query parameter `consent_mode`, with the value `auth3p`, in your call to [Request an authorization](#).

To get permission for your App ID or Services ID to request these scopes, follow the instructions at [Account & Organizational Data Sharing](#).

Note

This API returns account data about users in the EU and UK. If you are an app developer and need to transfer data related to App Store activity and app-install activity for your app instead, use [App Data Transfer](#). If you request access to the Account Data Transfer API, and Apple grants your request, you don't need to supply the consent_mode query parameter when you request an authorization token for the App Data Transfer API.

If you have any questions about the data made available in this API, including about how Apple applies privacy measures to protect user privacy and complies with legal obligations, contact Apple through Feedback Assistant by selecting the following option:

Developer Tools & Resources > Account Data Transfer API > Data Request

[Learn more](#) about how to use Feedback Assistant.

Set required HTTP headers

When you make requests for someone's App Store information and app-install activity, using any of the endpoints listed below, set the following HTTP headers:

Authorization

Set the value to Bearer <ACCESS_TOKEN> to assert that your app is authorized to fetch data with the appstore-info-readonly scope or app-install-activity-readonly scope.

X-Apple-Transaction-Id

Set the value to a UUID that uniquely identifies the request. If you need to contact Apple to get support, quote the UUID of the request for which you need help.

Submit a request

Make an HTTP POST request to the [Submit request](#) endpoint, requesting the app-store data type. To make a one-time request, set the mode key to ONE_TIME. To make recurring requests, use one of the following values:

DAILY_30

One recurring request every day for 30 days

WEEKLY_180

One recurring request every week for 180 days

The Apple server returns a request ID, which you use when you get the request status, request download URLs, or cancel the request. For recurring requests, the Apple server returns a request ID, along with the parent ID that identifies the series of recurring requests.

The response from the server also contains a `statusCheckDelay`, which is the number of seconds you need to wait before checking the status of the request. You can cancel a request before this time by making a POST request to the [Cancel request](#) endpoint.

If you submit a `DAILY_30` recurring request and don't resubmit the recurring instance each subsequent day, the recurring request expires 40 days after submission of the request.

If you submit a `WEEKLY_180` recurring request and don't resubmit the recurring instance each subsequent week, the recurring request expires 190 days after submission of the request.

Find the request status

The data corresponding to the request you submitted isn't available immediately. After the status-check delay expires, make a GET request to [Get one-time request status](#) or [Get recurring request status](#), including the request identifier in the path.

If the job status is `completed` or `completed_with_error`, the data associated with the request is ready to download.

Transfer data

Get the download URLs for a completed request by making a GET request to [Get one-time request download URLs](#) or [Get recurring request download URLs](#), including the request identifier in the path.

The response contains a list of URLs to which you make GET requests, to retrieve the person's data.

Download URLs are available for 3 days after the download request completes. The URLs you receive are valid for 15 minutes after you request them.

For information on the content and terms used in the files you download, see [Data and Privacy](#).

Resubmit recurring requests

Enqueue the next instance of a recurring request by making a POST request to the [Resubmit request](#) endpoint, passing the parent request identifier and the request identifier of the most recent instance.

The server's response contains the request identifier of the new request, and a delay to wait before you can check the new request's status.

Topics

Request creation

Submit request

Starts preparing someone's data for download.

object JobSubmission

An object that describes a submission that requests someone's data.

object CreatedJob

An object that represents a newly created download request.

Resubmit request

Enqueue the next instance of a recurring request.

object ResubmissionRequest

An object that describes a request to resubmit a recurring download request.

object ResubmissionResponse

An object that represents a resubmitted recurring download request.

Status

Get one-time request status

Find the status of a one-time download request.

Get recurring request status

Get the status of an instance of a recurring download request.

object RequestStatus

An object that represents the status of a download request.

Downloads

Get one-time request download URLs

Get URLs to retrieve someone's data.

Get recurring request download URLs

Get URLs to download a snapshot of someone's data from a recurring series.

object DownloadLinks

An object that contains URLs to download someone's account data.

`object DownloadError`

An object that describes an error the server encounters preparing download URLs for a request.

Cancellation

`Cancel request`

Tells the server to stop processing an active request.

`object CancellationRequest`

An object that identifies a one-time request, or an individual instance of a recurring request, to cancel.

`object CancellationResponse`

An object that describes the outcome of canceling a download request.