

[App Store Server API](#) / Error codes

API Collection

# Error codes

Understand the error codes that App Store Server API responses return.

## Topics

### Errors

`object AccountNotFoundError`

An error that indicates the App Store account wasn't found.

`object AppNotFoundError`

An error that indicates the app wasn't found.

`object AppTransactionDoesNotExistError`

An error response that indicates an app transaction doesn't exist for the specified customer.

`object AppTransactionIdNotSupportedError`

An error that indicates the endpoint doesn't support an app transaction ID.

`object FamilySharedSubscriptionExtensionIneligibleError`

An error that indicates a subscription isn't directly eligible for a renewal date extension because the customer obtained it through Family Sharing.

`object FamilyTransactionNotSupportedError`

An error that indicates the transaction is for a product the customer obtains through Family Sharing, which the endpoint doesn't support.

`object GeneralInternalError`

An error that indicates a general internal error.

`object GeneralBadRequestError`

An error that indicates an invalid request.

`object InvalidAppAccountTokenUUIDError`

An error that indicates the app account token value is not a valid UUID.

`object InvalidAppIdentifierError`

An error that indicates an invalid app identifier.

`object InvalidEmptyStorefrontCountryCodeListError`

An error that indicates a required storefront country code is empty.

`object InvalidExtendByDaysError`

An error that indicates an invalid extend-by-days value.

`object InvalidExtendReasonCodeError`

An error that indicates an invalid reason code.

`object InvalidOriginalTransactionIdError`

An error that indicates an invalid original transaction identifier.

`object InvalidRefundPreferenceError`

An error that indicates an invalid refund preference code.

`object InvalidRequestIdIdentifierError`

An error that indicates an invalid request identifier.

`object InvalidRequestRevisionError`

An error that indicates an invalid request revision.

`object InvalidRevokedError`

An error that indicates the revoked parameter contains an invalid value.

`object InvalidStatusError`

An error that indicates the status parameter is invalid.

`object InvalidStorefrontCountryCodeError`

An error that indicates a storefront code is invalid.

`object InvalidTransactionIdError`

An error that indicates an invalid transaction identifier.

**object** OriginalTransactionIdNotFoundError

An error that indicates an original transaction identifier wasn't found.

**object** RateLimitExceededError

An error that indicates the request exceeded the rate limit.

**object** StatusRequestNotFoundError

An error that indicates the server didn't find a subscription-renewal-date extension request for the request identifier and product identifier you provided.

**object** SubscriptionExtensionIneligibleError

An error that indicates the subscription doesn't qualify for a renewal-date extension due to its subscription state.

**object** SubscriptionMaxExtensionError

An error that indicates the subscription doesn't qualify for a renewal-date extension because it has already received the maximum extensions.

**object** TransactionIdIsNotOriginalTransactionIdError

An error that indicates the endpoint expects an original transaction identifier.

**object** TransactionIdNotFoundError

An error that indicates a transaction identifier wasn't found.

## Errors to retry

**object** AccountNotFoundRetryableError

An error response that indicates the App Store account wasn't found, but you can try again.

**object** AppNotFoundRetryableError

An error response that indicates the app wasn't found, but you can try again.

**object** GeneralInternalRetryableError

An error response that indicates an unknown error occurred, but you can try again.

**object** OriginalTransactionIdNotFoundRetryableError

An error response that indicates the original transaction identifier wasn't found, but you can try again.

## Consumption request errors

`object InvalidAccountTenureError`

An error that indicates the value of the account tenure field is invalid.

`object InvalidAppAccountTokenError`

An error that indicates the value of the app account token field is invalid.

`object InvalidConsumptionStatusError`

An error that indicates the value of the consumption status field is invalid.

`object InvalidCustomerConsentedError`

An error that indicates the customer consented field is invalid or doesn't indicate that the customer consented.

`object InvalidDeliveryStatusError`

An error that indicates the value in the delivery status field is invalid.

`object InvalidLifetimeDollarsPurchasedError`

An error that indicates the value in the lifetime dollars purchased field is invalid.

`object InvalidLifetimeDollarsRefundedError`

An error that indicates the value in the lifetime dollars refunded field is invalid.

`object InvalidPlatformError`

An error that indicates the value in the platform field is invalid.

`object InvalidPlayTimeError`

An error that indicates the value in the playtime field is invalid.

`object InvalidSampleContentProvidedError`

An error that indicates the value in the sample content provided field is invalid.

`object InvalidTransactionTypeNotSupportedError`

An error that indicates the transaction identifier represents an unsupported In-App Purchase type.

`object InvalidUserStatusError`

An error that indicates the value in the user status field is invalid.

~~`object InvalidTransactionNotConsumableError`~~

An error that indicates the transaction identifier doesn't represent a consumable In-App Purchase.

Deprecated

## Notification test and history errors

`object InvalidEndDateError`

An error that indicates the end date is invalid.

`object InvalidNotificationTypeError`

An error that indicates the notification type or subtype is invalid.

`object InvalidPaginationTokenError`

An error that indicates the pagination token is invalid.

`object InvalidStartDateError`

An error that indicates the start date is invalid.

`object InvalidTestNotificationTokenError`

An error that indicates the test notification token is invalid.

`object InvalidInAppOwnershipTypeError`

An error that indicates an invalid in-app ownership type parameter.

`object InvalidProductIdError`

An error that indicates the product ID parameter is invalid.

`object InvalidProductTypeError`

An error that indicates the product type parameter is invalid.

`object InvalidSortError`

An error that indicates the sort parameter is invalid.

`object InvalidSubscriptionGroupIdentifierError`

An error that indicates the subscription group identifier is invalid.

`object MultipleFiltersSuppliedError`

An error that indicates the request is invalid because it has too many applied constraints.

`object PaginationTokenExpiredError`

An error that indicates the pagination token expired.

`object ServerNotificationURLNotFoundError`

An error that indicates the App Store server couldn't find a notifications URL for your app in the environment.

`object StartDateAfterEndDateError`

An error that indicates the end date precedes the start date, or the two dates are equal.

`object StartDateTooFarInPastError`

An error that indicates the start date is earlier than the earliest allowed date.

`object TestNotificationNotFoundError`

An error that indicates the test notification token is expired or the test notification status isn't available.

~~`object InvalidExcludeRevokedError`~~

An error that indicates the query parameter exclude-revoked is invalid.

Deprecated