



MIHILI MARASINGHE

Intern Business Analyst



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SUMMARY

I am a dedicated IT undergraduate with a strong passion for software engineering in the IT industry. As a self-learner, I am flexible and diligent, committed to staying abreast of the latest advances in the field.

TECHNICAL SKILLS

Programming Languages

- Java, C++, JavaScript, React.js

Testing Tools

- Selenium, JIRA

Data Analysis Tools

- Power BI, Microsoft Excel

Version Control and Databases

- GitHub, SQL, MongoDB

PROFESSIONAL EXPERIENCE

MDO Global Pvt Ltd (Otelier)

2024 Aug - 2025 Feb

Technical Application Support Intern

- Managed and resolved technical support requests using JIRA.
- Handled user access, account issues, and compliance-related concerns.
- Assisted in troubleshooting system issues and improving workflows.
- Communicated with international clients to provide timely support.
- Identified process gaps and recommended efficiency improvements.

EDUCATION

Sri Lanka Institute of Information Technology

2022 - Present

BSc (Hons) in Information Technology Specializing in Information Technology

PROJECTS

Online Book Store

Developed a web-based platform for a physical bookstore to manage online sales efficiently. The system enables customers to browse books, place orders, and make payments online, while administrators can manage inventory, track sales, and update book details. Implemented using HTML, CSS, JavaScript for the frontend and PHP, MySQL for backend development and database management. This project enhances the bookstore's digital presence and improves customer convenience.

Online Event Management system

This system streamlines the management of special events within an organization. It allows users to create, schedule, and manage events while providing administrators with tools to track event details, registrations, and venue arrangements. Implemented using Java Servlet, JSP for backend development, MySQL for database management, and deployed on Tomcat using Eclipse. This system enhances event coordination and efficiency within organizations.

E-counselling platform

Created for a real company in Sri Lanka, Peacemind is an E-counselling platform built using the MERN stack (MongoDB, Node.js, Express.js, React.js). The platform offers users a secure, user-friendly environment to access counselling services remotely. Responsibilities included database design with MongoDB, backend development using Node.js and Express.js, and frontend development with React.js. Ensured seamless integration between the frontend and backend to deliver a smooth user experience while meeting the company's specific requirements

Travel Log Task Management App

Developed using Android Studio with SQLite database, this mobile app allows users to create, view, update, and delete travel logs directly from their phones. The app features a chic design with black and various accent colors, making it visually appealing. Users can add, edit, and remove TODOs through the app's detailed view feature. The backend is powered by SQLite, where data such as title and content of each travel log are stored in tables, allowing users to manipulate and retrieve data efficiently. This simple and user-friendly app can be used by anyone to manage their travel logs.

REFERENCES

Hiran Gankanda

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