

# BRIANCA LOVELIETTE PIERRE

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## PROFESSIONAL SUMMARY

Motivated, multilingual professional with experience in customer service, administration, and leadership. Fluent in English, French, and Haitian Creole, with a passion for human behavior and technology.

## EDUCATION

High School Diploma (BACC I & II) - College Georges Sand, Haiti (2016 - 2018)

Diploma in Ticketing & Tourism - Centre Professionnel de Jeunes Filles, Haiti (2019 - 2020)

Diploma in Computer Engineering - MACEDHA Business School, Haiti (2017 - 2018)

Security Guard License - January 2025

Web Development Student - AUF (Agence Universitaire de la Francophonie) Mai 2025 - Present

Currently studying web development with a focus on HTML, CSS, and JavaScript.

Class in Project Writing - Brooklyn Public Library (2025)

## LANGUAGES

English - Fluent

French - Fluent

Haitian Creole - Fluent

## CERTIFICATES

Customer Service Certificate | January 2023

Self-Leadership, Protocol & Social Etiquette | June - August 2019

Internet Technology & Typing Master | October 2017

Entrepreneurship, Marketing & Communication | December 2017

## RELEVANT EXPERIENCE

Mobility Assistance Agent (Matron Role) - Lexia Transportation, Brooklyn, NY (April 2025 - Present)

Volunteer - Art Expo New York, Brooklyn, NY (April 3-6, 2025)

Administrator - DocGo, Brooklyn, NY (May 2024 - Feb 2025)

Delivery Associate - Brimela Route Corps, Brooklyn, NY (Feb 2024 - Jun 2024)

## **ADDITIONAL EXPERIENCE**

Team Leader Assistant - Digicel Haiti, Haiti (Jan 2022 - Dec 2023)

Team Leader - Sans Souci Tours, Haiti (Aug 2019 - Aug 2021)