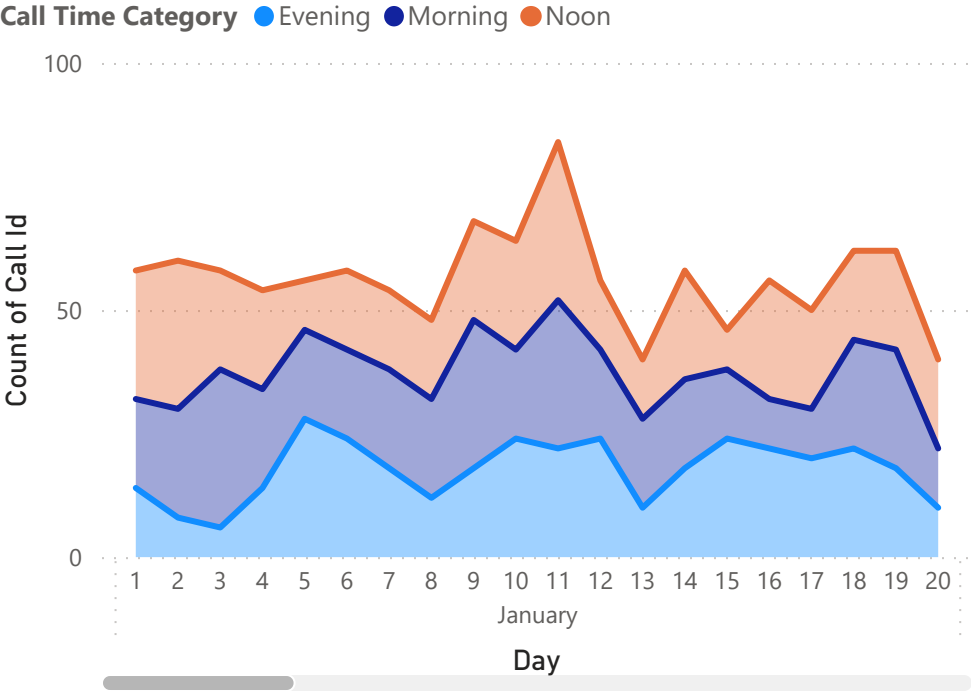


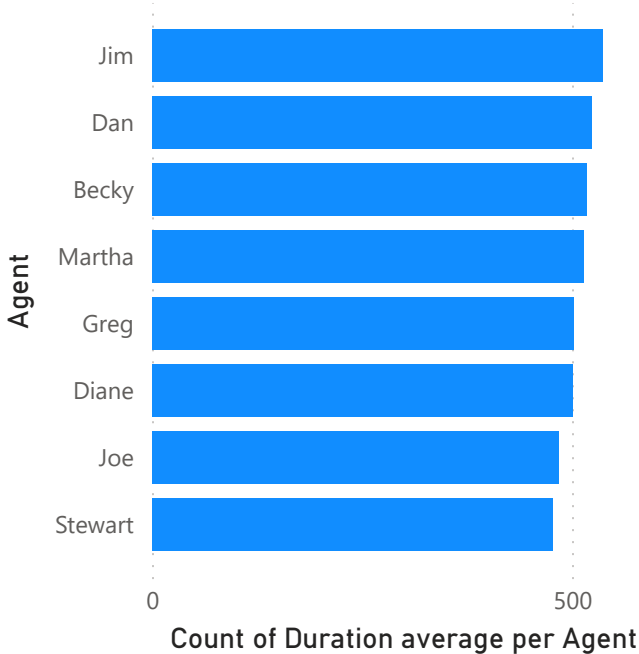
Overall customer satisfaction



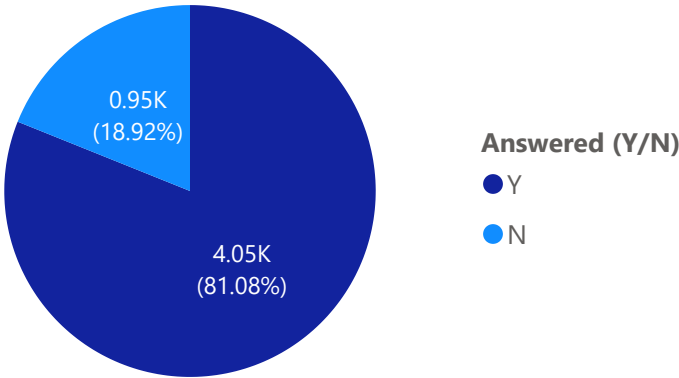
Call by Time



Count of Duration average per Agent by Agent



Overall calls answered/abandoned



Average of Speed of answer in seconds by Agent and Topic

