



Next World Network Services FZC Intervention Report

The purpose of this document is to increase the quality of our services by being better informed about the exact details of a NWNS Intervention and the work was performed on site. The document is “mandatory” and required the customer’s signature. The Intervention Report has to be returned to the responsible NWNS Project Manager (PM) after every Intervention visit.

NOTE: An Intervention is only considered finished if the service has successfully passed all entire set acceptance criteria tests and all required documents have been submitted to Unit Icon and accepted by NWNS.

Customer Details:

Site Name	IMOFA		
Address	8, MONGALA Street, GOMBE		
City	KINSHASA	Country	DR of the CONGO
POC	The AMBASSADOR		
Telephone	00243815557626	Mobile	00243
Email	Ambkins.mail@esteri.it		
Alternate POC	Hervé PADI		
Telephone	Click here to enter text.	Mobile	00243819331330
Email	hervepadi@gmail.com		

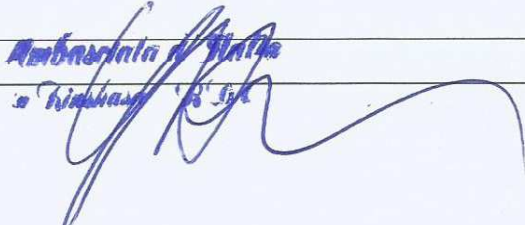
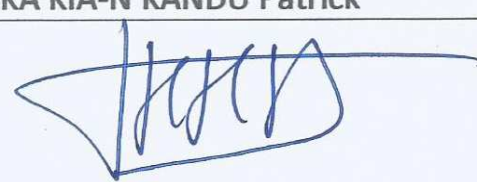
Intervention Details:

Type of Intervention	Site visit			
Solution	LNB replacing ,BUC drying and antenna pointing ,fine tuning			
Action taken by Visiting Engineer	LNB replacing,BUC drying and antenna pointing,fine tuning			
Equipment detail (If any change in equipment)				
Faulty equipment	Equipment 1	LNB	S/N	A14100A4Y
	Equipment 2	Click here to enter text.	S/N	Click here to enter text.
	Equipment 3	Click here to enter text.	S/N	Click here to enter text.
Replaced equipment	Equipment 1	LNB	S/N	A14095A4Y
	Equipment 2	Click here to enter text.	S/N	Click here to enter text.
	Equipment 3	Click here to enter text.	S/N	Click here to enter text.
Comment (If any)	BUC not faulty ,just drying			
Note: All necessary pictures are required and should be in 4" X 3" in size format				



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Customer Acknowledgment and Site certification:

Site Name	IMOFA
Please complete after every new visit.	
<i>In signing this document, customer or end-user is in agreement that the performed works meet the expectations and that the service has been accepted.</i>	
<input checked="" type="checkbox"/> I'm HAPPY with the quality of the services delivered.	
<input type="checkbox"/> I still have some concerns which I would like to discuss with NWNS Project Manager.	
Customer Name	ITALY embassy / <i>Ambasciata di Italia in Kinshasa</i>
Customer Signature	
Position in Company	Click here to enter text. THE AMBASSADOR
<i>In signing this document, visiting engineer certifies that service installed or repair is in accordance with the service order or dispatch order specification.</i>	
Engineer Name	KISOKA KIA-N'KANDU Patrick
Engineer Signature	
Date	2017/12/23
Place	KINSHASA