# Mihir Tiwari

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#### **EXPERIENCE**

#### Salesforce | Member Of Technical Staff

San Francisco, CA

Governance Lifecycle Uplift Enablement Team

Aug. 2020 - Present

- Led design and implementation of MVP for a new tooling framework that enables product managers to run governance campaigns within Salesforce
- Added new features to MVP based on external team requirements and wrote designs for future improvement

### Salesforce | Associate Member Of Technical Staff

Secure By Default Team

Jan. 2020 - Aug. 2020

- Implemented new security rules in Python scanning tool that parses Salesforce objects' access checks and reports privilege escalation vulnerabilities
- Integrated the above tool into Salesforce's build process by working with multiple process-owning teams and deploying a Maven plugin

## Salesforce | Software Engineering Intern

Indianapolis, IN

Marketing Cloud Einstein

May 2019 - Aug. 2019

- Determined why customers' Einstein Engagement Scores data had rapid fluctuations day to day and using data analysis techniques found the best algorithm for smoothing the time series data
- Implemented the time series smoothing algorithm in production code and reduced variance in scores by up to 5x for some customers

## **Evernote | Software Engineering Intern**

Redwood City, CA

**Growth Infrastructure** 

May 2018 - Aug. 2018

Discovered critical design flaw in existing microservice used for managing A/B experiments, led design and refactor of codebase to remediate the flaw using Java

## **PROJECTS**

#### **Honest Commerce**

May 2020

- Most Creative award at Salesforce Core Engineering Hackday for Chrome extension that uses Smart Contracts to stop hoarding and scalping of in-demand goods
- Built backend with Python Flask for the API and Solidity for Smart Contracts

#### **JamBot** April 2021

- Slack bot that searches the Salesforce codebase, returns the code location and file history for the query, and allows result filtering within Slack itself
- Built bot and backend search logic using Python and Slack APIs

## **EDUCATION**

## **Purdue University**

**B.S. Computer Science** 

Minor in Management and Mathematics

Graduated Dec. 2019 | West Lafayette, IN

## **SKILLS**

San Francisco, CA Languages (in order of proficiency)

Java · Python · C · SQL · Javascript ·

HTML · CSS

Technologies (in order of proficiency)

Salesforce Apex · Git · Flask · Maven

## COURSEWORK

**Machine Learning** Artificial Intelligence Computer Networks **Analysis of Algorithms Operating Systems** 

Compilers

Computer Architecture

Web Information and Search Mgmt

**Real Analysis** 

Statistical Methods