

FAQ for senior living / care providers

- **What is mihygge?** Mihygge is an Aging health tech startup connecting families, seniors, professionals with senior resources in living and care on demand.
- **What does the name mihygge mean?** Mihygge is derived from two words, mi is for my, hygge is for life's simple pleasures. Hygge is a Scandinavian word from Norway, Sweden.
- **How does mihygge work?** Mihygge is a platform for senior living and care providers to showcase their services, availability, products in real time. This enables and empowers the people searching or browsing or interested in booking those services without the hassles of making appointments, commute, wasting precious time, energy and helps save our environment, ecosystems in many ways.
- **Who can join mihygge?** Mihygge is partnering with businesses, small, medium or large enterprises catering to the needs of the elderly in the senior living and caring space.
- **Why should we join mihygge?** Mihygge is an exclusive marketplace for providers like you, who have been vetted and now ready to showcase your availability to the public, tell your story and grow your opportunities serving more seniors, creating beautiful memories with life's simple pleasures.
- **How do I contact mihygge?** Mihygge can be contacted directly through our website, social media or email: contact@mihygge.com
- **What locations are you currently servicing? When will you be servicing our area?** Mihygge is located in SF bay area, if your location is not being served at this time, we are on our way and would love to hear from you. You can get on our interest list by emailing us : contact@mihygge.com
- **How are you different from other senior serving companies?** Mihygge is a tech company, our principles, guidelines follow tech guidelines. We are not a franchise company or small business.
- **What are the benefits of joining?** Mihygge provides many benefits, a neat user interface and experience for both senior living/ care providers and the consumer. We are looking to grow with you, empower you as we work together towards a common goal, making it a win- win for all.

- **When can we join?** Mihygge is open to any senior living provider taking private pay currently, we will be opening new opportunities as we grow in the future.
- **Do you vet?** Mihygge follows the industry standards of the vetting process.
 - **How can we renew?** Mihygge is currently enrolling senior living providers on a yearly basis, we will be adding new feature in the near future, as per feedback, interest, demand and necessity.
 - **Can we sign up multiple facilities?** Mihygge is happy and welcomes senior living providers to sign up as many facilities or communities they own or manage.
 - **Is there a discount offered for new providers?**
Mihygge offers discount for new providers.
 - **How can we ask our friends to join?** Mihygge is happy to help your friends senior living providers. They can follow the same link to start the enrollment process.
 - **How does the payment work?** Mihygge enrollment process and system are ready to accept any credit cards. You will be guided when to pay and will be able to get a copy of the receipt.
 - **How can we help you?** Mihygge is excited to work with you, we appreciate your interest in helping us and others. Please follow, share, like, comment us on all social media, by word of mouth with other senior living/ care providers like yourself and people looking for information about a product like ours.
 - **Where can I find the terms of use and refund policy?** Mihygge terms of use and refund policy along with other information are on our website for easy access at all times.
 - **Can we give feedback?** Mihygge appreciates all feedbacks, input, thoughts, info.... Please feel free to send them to us at any time.
 - **What is the scope of mihygge?** Mihygge is a tech platform and the scope is defined in it's mission, vision and values.