

## Copilot

Yes, that's correct. Using both FCM and Socket.IO would cover all bases for your notification system:

- **FCM (Firebase Cloud Messaging):** It will handle sending push notifications to the dispatcher's device when they are not logged into the dashboard. This ensures they are alerted about new ambulance requests even when they are away from their workstation.
- **Socket.IO:** It will provide real-time updates to the dispatcher's dashboard when they are logged in. This allows for a seamless and immediate update experience without the need for manual page refreshes.

By integrating both FCM and Socket.IO, you can ensure that dispatchers receive timely notifications about ambulance requests, regardless of their current engagement with the dashboard or app. This dual approach enhances the responsiveness and efficiency of your emergency ambulance system.