



MIKAELA KIHl

Student at Medieinstitutet

CONTACT

✉ mikaela.kihl@outlook.com

☎ +46 708 570 746

in mikaelakihl

🐙 mikaelakihl

LANGUAGE

Swedish

English

SKILLS

HTML, CSS, SASS, JavaScript,
Git, Adobe Photoshop, Figma

STRENGTHS

Creative Adaptable
Easygoing Supportive

AREAS TO GROWTH

Reading lengthy texts
Presentation skills

*References can be provided
on request*

My career started when I was 16 and during these years I've gained a lot of skills, socially and practically. Five words to describe myself, **open, loyal, responsible, inventive & adaptable.**

I enjoy working in a team but I'm also very independent. After five years in customer support I'm ready for new challenges in Front End Development.

Education

Oktober 2024 - May 2026 (expected): Medieinstitutet, Distance
Studying Front End Development,
HTML, CSS, JavaScript, Frameworks, Graphic tools, UX, API development

August 2015 - June 2018: Korrespondensgymnasiet, Torsås
Business Economy

Work Experience

March 2022 - present: Visma Draftit, Malmö
Customer success associate, handling incoming calls and emails.
Varying administrative office-tasks.

March 2021 - February 2022: Betssongroup, St Julians, Malta
Customer support with email and live-chat.
Experience gained: Soft skills, Gaming knowledge

November 2020 - March 2021: Assistans i balans, Stockholm
Assists 11-year old girl with disability
Experience gained: Creativity, communicating with body language

February 2020 - August 2020: Mr Green/William hill, Sliema, Malta
Customer support with calls, mails and live chat
Experience gained: Patience, multitask, language

April 2018 - November 2019: Thales, Älvsjö
Review and packaging, ship ID documents,
secure handling of personal documents, machine handling
Experience gained: Responsibility, independency