

CHAPTER 49 - E-MAIL OPTIONS2

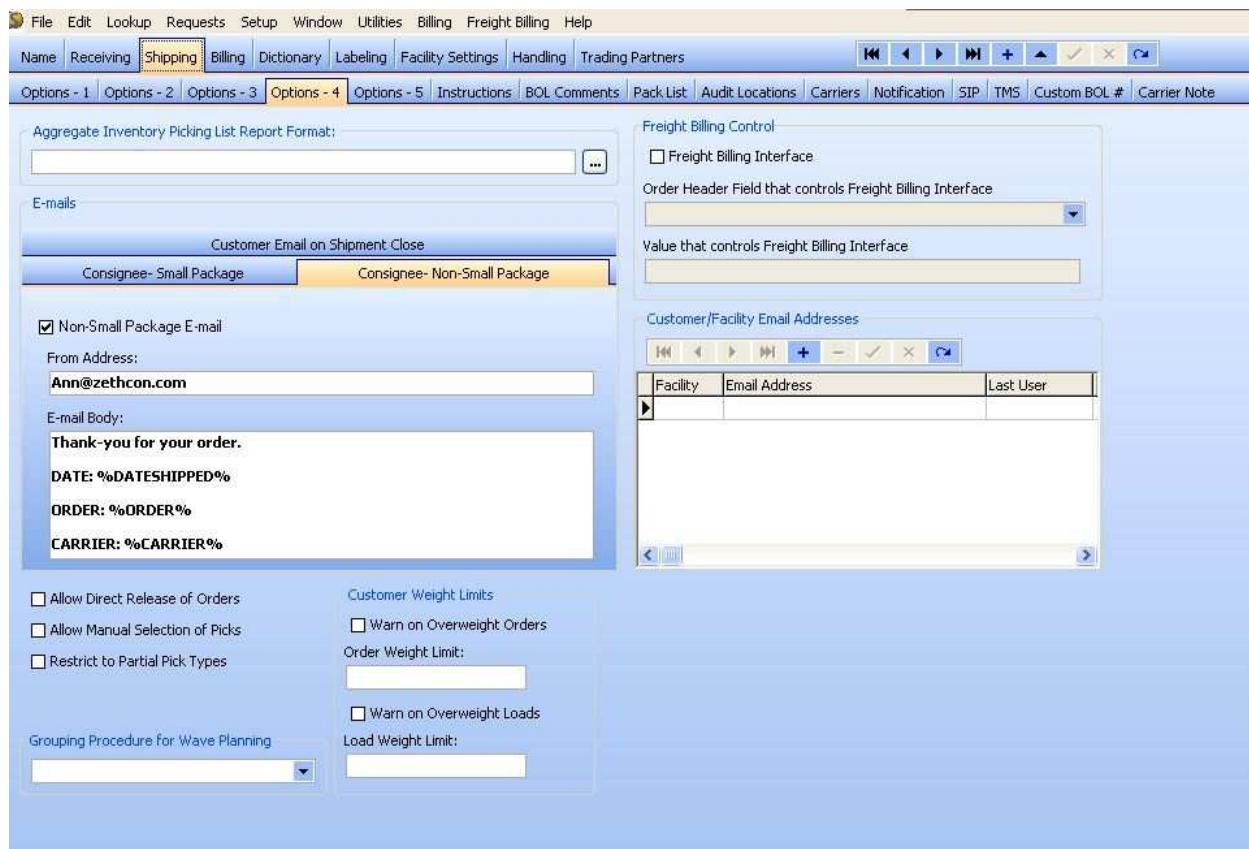
E-MAIL ALERTS SENT TO CONSIGNEES FOR OUTBOUND ORDERS	2
Overview.....	2
Setup/Customer/Shipping/Options - 4	3
Example Order and E-mail:	7
Sample Error Message	8
E-MAIL ALERT FOR APPLICATION LOG MESSAGES	9
EMAILER Process using Oracle Email.....	9
E-MAIL ALERTS FOR SELECTED REPORTS	12
Report Timing and Setup	12
PO Notification at Inbound (Receipt) Load Close:	12
Bill of Lading and Master Bill of Lading Notification:	13
App Messages Log	14
Example E-mail generated.....	14
ORACLE EMAILER SETUP	18
ALERTS/ENHANCED E-MAIL NOTIFICATIONS.....	20
Application Messages/Alert Manager	20
Security.....	22

CHAPTER 49 - E-MAIL OPTIONS

E-MAIL ALERTS SENT TO CONSIGNEES FOR OUTBOUND ORDERS

Overview

When an order is shipped to a customer an e-mail alert can be sent to the consignee. The consignee e-mail will either be preconfigured in the consignee setup or in the order itself. This e-mail alert can contain a preformatted message and information about the specific shipment. For this function to work, the Oracle Email processing must be setup.



Setup/Customer/Shipping/Options - 4

Small Package E-mail

If checked, an E-mail will automatically be sent to the consignee's e-mail address when a small package is shipped. The consignee's e-mail address is located at Setup/Consignee Maintenance/ Name. When the checkbox is enabled, values must be entered into the text field.

Non-Small Package E-mail

If checked, an E-mail will automatically be sent to the consignee's e-mail address when a non-small package is shipped. The consignee's e-mail is located at Setup/Consignee Maintenance/Name. When the checkbox is enabled, values must be entered into the text field.

From Address

The From Address boxes are used to define the address the e-mails should come from and must contain a "raw" e-mail address.

E-mail Body

This text will be sent in the e-mail to the consignee. This variable text can include information about the individual order.

The following Information can be placed in the e-mail:

Name	Body Text Code
Order Number	%ORDER%
Reference Number	%REFERENCE%
Purchase Order	%PO%
Bill of Lading	%BOL%
Ship To Name	%SHIPTONAME%
Ship to Address Line 1	%SHIPTOADDR1%
Ship to Address Line 2	%SHIPTOADDR2%
City	%SHIPTOCITY%
State	%SHIPTOSTATE%
Postal Code	%SHIPTOPOSTALCODE%
Carrier	%CARRIER%
Delivery Service	%DELIVERYSERVICE%
Date Shipped	%DATESHIPPED%
Pro Number	%PRONUMBER%
Load Pro Number	%LOADPRONUMBER% (Pro number from the order's load)
Load Trailer	%LOADTRAILER%
Load Seal	%LOADSEAL%
Load Bill of Lading	%LOADBOL%
Pass-Thru Char 01	%HDPASSTHRUCHAR01%

Pass-Thru Char 02	%HDPASSTHRUCHAR02%
Pass-Thru Char 03	%HDPASSTHRUCHAR03%
Pass-Thru Char 04	%HDPASSTHRUCHAR04%
Pass-Thru Char 05	%HDPASSTHRUCHAR05%
Pass-Thru Char 06	%HDPASSTHRUCHAR06%
Pass-Thru Char 07	%HDPASSTHRUCHAR07%
Pass-Thru Char 08	%HDPASSTHRUCHAR08%
Pass-Thru Char 09	%HDPASSTHRUCHAR09%
Pass-Thru Char 10	%HDPASSTHRUCHAR10%
Pass-Thru Char 11	%HDPASSTHRUCHAR11%
Pass-Thru Char 12	%HDPASSTHRUCHAR12%
Pass-Thru Char 13	%HDPASSTHRUCHAR13%
Pass-Thru Char 14	%HDPASSTHRUCHAR14%
Pass-Thru Char 15	%HDPASSTHRUCHAR15%
Pass-Thru Char 16	%HDPASSTHRUCHAR16%
Pass-Thru Char 17	%HDPASSTHRUCHAR17%
Pass-Thru Char 18	%HDPASSTHRUCHAR18%
Pass-Thru Char 19	%HDPASSTHRUCHAR19%
Pass-Thru Char 20	%HDPASSTHRUCHAR20%
Pass-Thru Number 01	%HDPASSTHRUNUM01%
Pass-Thru Number 02	%HDPASSHTRUNUM02%
Pass-Thru Number 03	%HDPASSTHRUNUM03%
Pass-Thru Number 04	%HDPASSTHRUNUM04%
Pass-Thru Number 05	%HDPASSTHRUNUM05%
Pass-Thru Number 06	%HDPASSTHRUNUM06%

Pass-Thru Number 07	%HDPASSTHRUNUM07%
Pass-Thru Number 08	%HDPASSTHRUNUM08%
Pass-Thru Number 09	%HDPASSTHRUNUM09%
Pass-Thru Number 10	%HDPASSTHRUNUM10%
Pass-Thru Date 01	%HDPASSTHRUDATE01%
Pass-Thru Date 02	%HDPASSTHRUDATE02%
Pass-Thru Date 03	%HDPASSTHRUDATE03%
Pass-Thru Date 04	%HDPASSTHRUDATE04%
Pass-Thru Dollar 01	%HDPASSTHRUDOLL01%
Pass-Thru Dollar 02	%HDPASSTHRUDOLL02%

This information must be formatted with a “%” at the beginning and end.

Example Body Text:

You Ordered Pizza Supplies!! Thank You!!

DATE: %DATESHIPPED%

ORDER: %ORDER%

CARRIER: %CARRIER%

SHIPPED TO:

%SHIPTONAME%

%SHIPTOADDR1%

%SHIPTOCITY%, %SHIPTOSTATE% %SHIPTOPOSTALCODE%

If any of these variables are not present in the order, they will be left blank in the e-mail. After the body of the e-mail, a heading labeled "Detail" will list each item for the order and the quantity shipped. In the case of small package orders, following the detail, there will be a heading reading "Tracking Number(s):". Following this heading will be a list of tracking numbers that shipped on the order. Each tracking number will be on a line by itself.

The e-mail will be sent once the load has been closed.

Resend Alert:

To resend the Ship notification, click the Resend Ship Notices Button on the Loads screen.

Example Order and E-mail:

Item	Lot Number	Order Qty.	UOM	Rcvd Qty.	Ship Qty.	Entered UOM	Entered Qty	Ordered Item	Status	Returned Qty.	Hazardous?	Description	ASN
CD006		5	Each		5	Each	5	CD006	Active	0	N	That's The Way It Is CD	N

From:  sean@sps.com
 To: Sean.Winchell@zethcon.com
 Cc:
 Subject: Order Ship Confirmation (Order #4492-1)

Sent: Thu 7/7/2005 4:16 PM

You Ordered Pizza Supplies!! THANK YOU!!

DATE SHIPPED: 07-JUL-05

ORDER: 4492-1

CARRIER: AMERICAN TRUCKING CO.

SHIPPED TO:
 Cool Pizza Place
 134 Pepperoni Road
 Nowhere, VT 12345

Detail:

CHEESE - 15 Cheese Blocks	1 BX
PEPPERONI - 100 lb of Pepperoni	CS
PIZZA DOUGH - 500 lb of Pizza Dough	1 CS
TOMATO SAUCE - 20 Cans of Tomato Sauce	1 CS

Sample Error Message

Synapse 2 - [Synapse 2 Application Messages]								
 File Edit Look Up Requests Setup Window Utilities Billing Freight Billing Help								
User ID:	Facility:	Customer ID:	Source (Author):	Date Range:				
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	 	Record Limit:	<input type="text" value="100"/>	
Type:	Description:			until	<input type="radio"/> Created <input type="radio"/> Updated	 Create Alert	 Alert Manager	
E								
Legend: Error Warning Trace FWI								
Drag a column header here to group by that column								
Grid Actions 								
Created	User	Type	Source	Description	Facility	Customer	Last Updated	
3/14/2013 03:15 PM		Error	NTFYORDSHIP	Order 36994-1 no email to address			3/14/2013 03:15 PM	
3/16/2012 01:41 PM		Error	NTFYORDSHIP	Order 369851-1 no email to address			3/16/2012 01:41 PM	
2/17/2012 08:39 AM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/17/2012 08:39 AM	
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM	
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM	
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM	
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM	
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM	

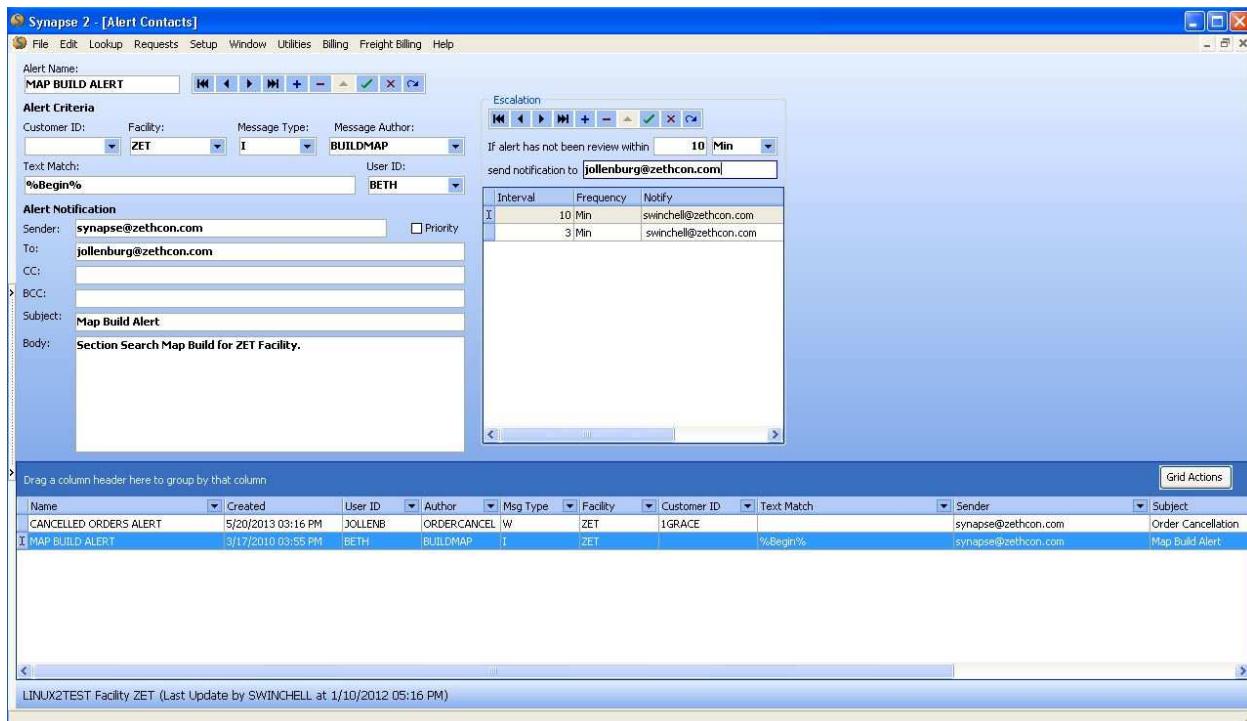
E-MAIL ALERT FOR APPLICATION LOG MESSAGES

SYNAPSE has the capability to send messages via e-mail based on entries into the Synapse application log. The process supports the use of the Oracle Email process or Microsoft Outlook Express.

The message contact screen is invoked from a button on the Requests/Messages screen labeled 'Notification'. In the setup screen the message Author, Type , Email Method, Notify ID, Text to Match and an optional Comments (sent with every message) can be set up. A message will be sent to the specified e-mail account(s) when a message with the specified criteria is entered into the database.

The application message will be in "NOTI" (Email Pending) status until the e-mail is sent. The status is updated to "UNRV" (Unreviewed) status when the email is sent. The NOTI status is considered Unreviewed.

EMAILER Process using Oracle Email



- **Author:**

The identifier of the source of the message. The field can be filled by lookup from the MessageAuthors validation table.

- **MessageType:**

This field is used to select the type of message from the MessageTypes validation table.

- **Email Method**

Select ORACLE.

- **Cust ID:**

If any entry is made in this field, only those customers will be matched; if blank, all customers match.

- **Notify**

This field lists the email address(s) for the recipient(s).

For the Oracle option, this field can contain one or more email addresses separated by semi-colons. In addition to "raw" e-mail addresses, the following symbolic entries that use the e-mail address from the customer or facility table are allowed (as long as the message has an associated customer or facility value).

- \$CUSTOMER.CONTACT1EMAIL
- \$CUSTOMER.CONTACT2EMAIL
- \$CUSTOMER.CONTACT3EMAIL
- \$CUSTOMER.CONTACT4EMAIL
- \$CUSTOMER.CONTACT5EMAIL
- \$CUSTOMER.EMAIL
- \$CUSTOMER.MASTBOLEMAIL
- \$CUSTOMER.MISCEMAIL
- \$CUSTOMER.ORDSHIPEMAIL
- \$CUSTOMER.OUTBEMAIL
- \$CUSTOMER.POEMAILFILE
- \$CUSTOMER.POVERIFYEMAIL
- \$CUSTOMER.POWHENEMAIL
- \$CUSTOMER.RCPTEMAIL
- \$CUSTOMER.RNEWEMAIL
- \$CUSTOMER.SENDNONSMALLPKGEMAIL

- \$CUSTOMER.SENDSMALLPKGEMAIL
- \$FACILITY.EMAIL

- **Text to Match**

If any entry is made, only messages with matching text will be considered; if blank, all messages match. Normal Oracle wildcards apply --i.e. underscore (_) matches any single character and percent (%) matches any string of characters. %bogus% would match any message which contained bogus and % alone would be equivalent to leaving the field blank.

Matching will be performed in the following order:

- author, msgtype, custid, text_match
- author, msgtype, custid
- author, msgtype, text_match
- author, msgtype

and an email is only sent for the first match.

Below is an example of a message and the corresponding email for the sample screen shown above.

The screenshot shows the 'Synapse 2 - [Synapse 2 Application Messages]' window. At the top, there are search filters for 'User ID', 'Facility', 'Customer ID', 'Source (Author)', and 'Date Range' (set to 10/28/2013). Below these are fields for 'Type' and 'Description', and buttons for 'Record Limit' (set to 100), 'Create Alert', and 'Alert Manager'. A legend at the bottom includes 'Error', 'Warning', 'Trace', and 'FYI'. The main area displays a grid of log entries:

Created	User	Type	Source	Description	Facility	Customer	Last Updated
10/28/2013 12:17:18	JOLLENB	FYI	BUILDMAP	Successful end of section search map build.	ZET		10/28/2013 12:17:18
10/28/2013 12:17:18	JOLLENB	FYI	BUILDMAP	Begin section search map build	ZET		10/28/2013 12:17:18

E-mail Alerts for Selected Reports

When a report is requested, this report can be sent in an e-mail in PDF formatting. This functionality is limited to specific report requests as noted below. This functionality uses MAPI with Microsoft Exchange or Microsoft Outlook via Crystal Reports Server. The Export Type is PDF for the emailed reports. Installations must have the "CRXF_PDF.DLL file.

Two things have to be set up:

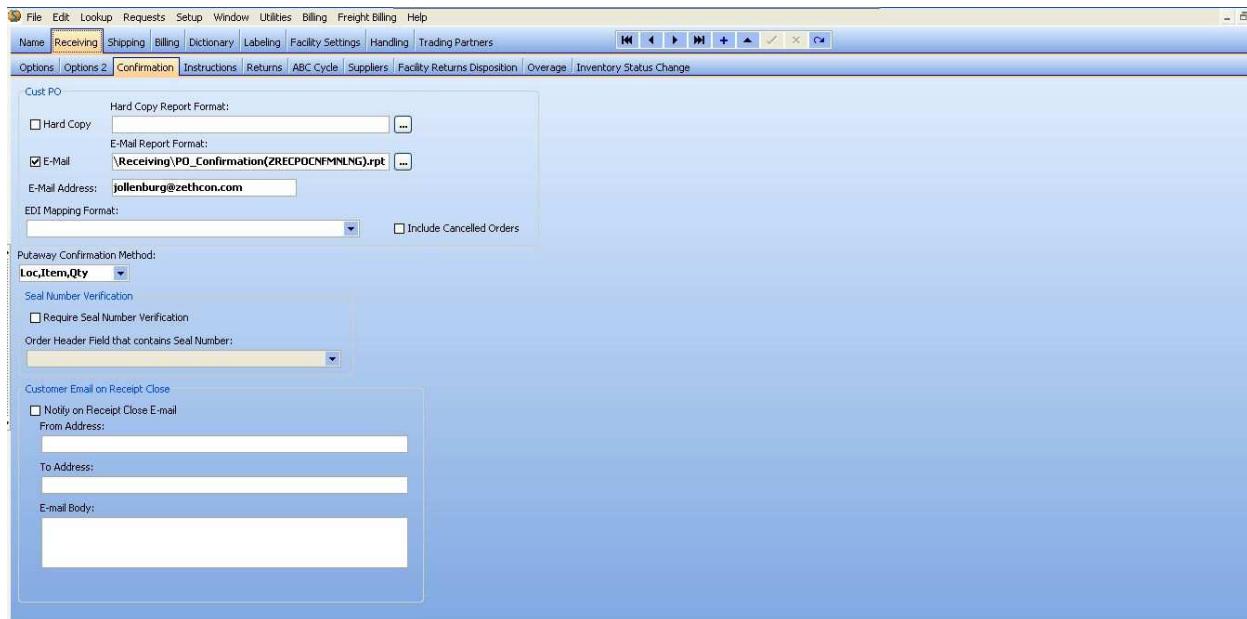
- 1) In Crystal Reports setup, Microsoft Mail Destination must be installed under Export Support (the system administrator can find this under Add/Remove programs)
- 2) Microsoft Outlook has to be running and able to send emails

Report Timing and Setup

The recipient email addresses are specified below. Entry of email addresses in Synapse is free form with out edits or verification.

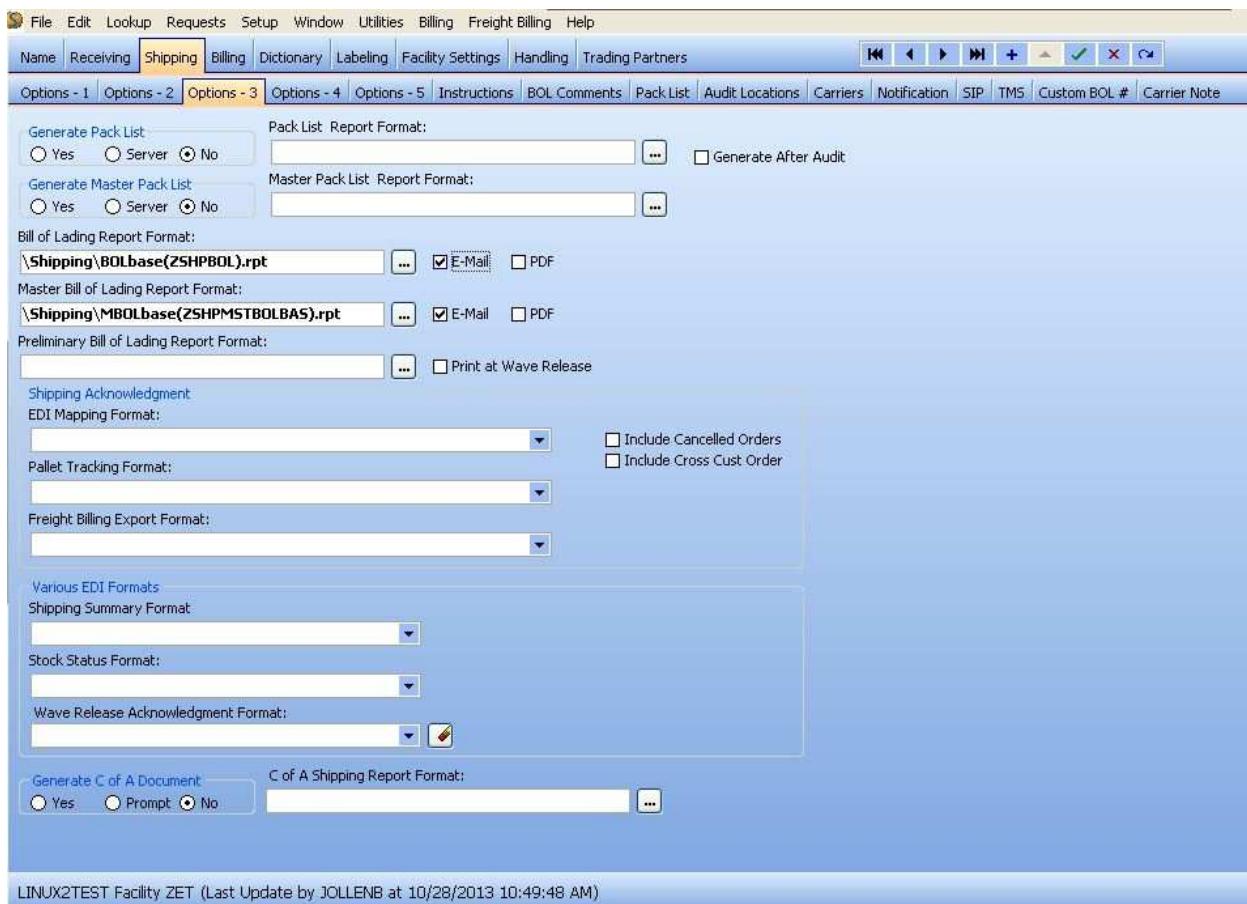
PO Notification at Inbound (Receipt) Load Close:

1. In Customer Setup, Receiving/Confirmation tab enter a notification report format and click the E-mail check box.
2. At Load Close, a PO Confirmation E-mail notice is sent to the Customer Receipt E-mail address from the Billing/Addresses/Receipt tab, or if that is blank the Customer's E-mail address.
3. To resend the reports, click the Reprint PO Confirmation Button on the order screen.



Bill of Lading and Master Bill of Lading Notification:

1. In Customer Setup, Shipping/Options 3 tab, enter a notification report format and click the E-mail check box.
2. At Load Close, a Master Bill of Lading report or a Bill of Lading report are sent via E-mail to the Customer Accessorial E-mail address from the Billing/Addresses/Accessorial tab, or if that is blank to the Customer's E-mail address.
3. To resend the reports, click the Reprint BOL button on the Loads screen.



App Messages Log

Sent Message Logs are written to the AppMsgs table for review within Synapse.

App Messages Log																																							
Sent Message Logs are written to the AppMsgs table for review within Synapse.																																							
User ID: Facility: Customer ID: Source (Author): Date Range: NTFYORDSHIP 10/28/2013																																							
Type: Description: until 10/28/2013																																							
<input checked="" type="radio"/> Created <input type="radio"/> Updated																																							
<input type="button" value="Create Alert"/> <input type="button" value="Alert Manager"/>																																							
Legend: Error Warning Trace FYI																																							
Drag a column header here to group by that column																																							
<table border="1"> <thead> <tr> <th>Created</th><th>User</th><th>Type</th><th>Source</th><th>Description</th><th>Facility</th><th>Customer</th><th>Last Updated</th><th> </th><th>Grid Actions</th></tr> </thead> <tbody> <tr> <td>10/28/2013 11:42:38</td><td>FYI</td><td>NTFYORDSHIP</td><td>Email sent for order 370353-1 to: jollenburg@zethcon.com</td><td>ZET</td><td>1GRACE</td><td>10/28/2013 11:42:38</td><td></td><td></td><td></td></tr> <tr> <td>10/28/2013 9:31:24 A</td><td>FYI</td><td>NTFYORDSHIP</td><td>Email sent for order 370215-1 to: ann.denny@zethcon.com</td><td>ZET</td><td>INA</td><td>10/28/2013 9:31:24 A</td><td></td><td></td><td></td></tr> </tbody> </table>										Created	User	Type	Source	Description	Facility	Customer	Last Updated		Grid Actions	10/28/2013 11:42:38	FYI	NTFYORDSHIP	Email sent for order 370353-1 to: jollenburg@zethcon.com	ZET	1GRACE	10/28/2013 11:42:38				10/28/2013 9:31:24 A	FYI	NTFYORDSHIP	Email sent for order 370215-1 to: ann.denny@zethcon.com	ZET	INA	10/28/2013 9:31:24 A			
Created	User	Type	Source	Description	Facility	Customer	Last Updated		Grid Actions																														
10/28/2013 11:42:38	FYI	NTFYORDSHIP	Email sent for order 370353-1 to: jollenburg@zethcon.com	ZET	1GRACE	10/28/2013 11:42:38																																	
10/28/2013 9:31:24 A	FYI	NTFYORDSHIP	Email sent for order 370215-1 to: ann.denny@zethcon.com	ZET	INA	10/28/2013 9:31:24 A																																	

Example E-mail generated

The report is sent as an attachment. The subject reflects the type of report.

For BOL and Master BOL, the verbiage "The following orders were shipped on (date/time stamp from Load's last update and the list of Reference numbers from the orders) will be in the body of the email.

From:	Sally Winchell [swinchell@zethcon.com]	Sent:	Wed 5/24/2006 9:50 AM
To:	swinchell@zethcon.com; support@zethcon.com		
Cc:			
Subject:	Synapse Order Ship Notification (BOL attached)		
Attachments:	BOLbase(ZSHPBOL).pdf (63 KB)		
<p>The following orders were shipped on Wednesday, Mar 15, 2006, at 11:55 AM PRN3098</p>			

Sample BOL attached as a PDF File. The reference number is "PRN3098".

Uniform Straight Bill of Lading							Page 1 of 1														
Ship From:			Shipper Instructions			<table border="1"> <tr><td>WHSE BL</td><td>5150-1</td></tr> <tr><td>Arrival Date</td><td>12/27/2005</td></tr> <tr><td>Ship Date</td><td>12/22/2005</td></tr> <tr><td>Order Date</td><td>12/22/2005</td></tr> <tr><td>Route</td><td>LTL</td></tr> <tr><td>Freight Charge</td><td>Prepaid</td></tr> <tr><td>COD Amount:</td><td></td></tr> </table>		WHSE BL	5150-1	Arrival Date	12/27/2005	Ship Date	12/22/2005	Order Date	12/22/2005	Route	LTL	Freight Charge	Prepaid	COD Amount:	
WHSE BL	5150-1																				
Arrival Date	12/27/2005																				
Ship Date	12/22/2005																				
Order Date	12/22/2005																				
Route	LTL																				
Freight Charge	Prepaid																				
COD Amount:																					
CCC Customer Supplies Zethcon Test Facility 0 1000 Santa Rosita Ave Ranch City, CA 91730																					
As Agent for the Shipper/Consignor whose name appears below Ship To: ABC APPLIANCE INC ONE SILVERDOME IND. PARK PONTIAC, MI 48343 USA																					
<p>The property described below, in apparent good order, except as noted (contents and condition of contents of packages unknown) marked, consigned, and destined as shown below, which said carrier agrees to carry to destination, if on its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed hereunder shall be subject to all the conditions prohibited by law, whether printed or written, herein contained, including the conditions on the back hereof, which are hereby agreed to by the shipper and accepted for himself and his assignee. Carrier acknowledges that Weber Distribution, as agent for the disclosed shipper/consignor, has no liability for payment of freight or any other charges, and the transportation contract evidenced by this bill of lading is between the carrier and the designated shipper/consignor.</p>																					
Vehicle Number		Carrier			SCAC	PO Number															
1234		B & A TRUCKING			BATR	TFST															
Seals		Vendor Ship Point #		Pro Number	Lod#	Shipper's Reference Number															
NONE					2,511	PRN3098															
HM	Quantity	Item Number	Lot Number	Description	Cubic Feet	Gross Weight in lbs.															
	EA	BLUE FLOWER		Blue Flower	0.46	40	* The Paper Bags, Fiber Pails, Fiber Drums, Fiber Boxes used for this shipment conform to the specifications set forth in the carrier's certificate thereof, and all other requirements of the Motor Carrier Act, the Interstate Commerce Commission and Uniform Freight Classification and the National Motor Freight Commission.														
***** END-OF-ORDER *****							* This is to certify that the herein named articles are properly classified, described, packed, marked and labeled, and are in proper condition for transportation according to the														
**** Ballough Pallets Returned (In): 0																					

From: support@zethcon.com on behalf of Sally Winchell [swinchell@zethcon.com]
To: support List Member
Cc:
Subject: [support] Receipt Confirmation for PO 1234 (Receipt #4660-1)

Attachments: acrpt(ZRECPOCNFNM.pdf (59 KB)

Sent: Wed 5/24/2006 9:50 AM

Report is attached as a PDF. Sample below.

Warehouse Location
1000 Santa Rosita Ave

Ranch City CA USA
Telephone: (909) 481-1600
Fax: (909) 481-1612
Warehouse Manager: Jane Jacobs
91730



Receiving Detail For:

Customer: CCC

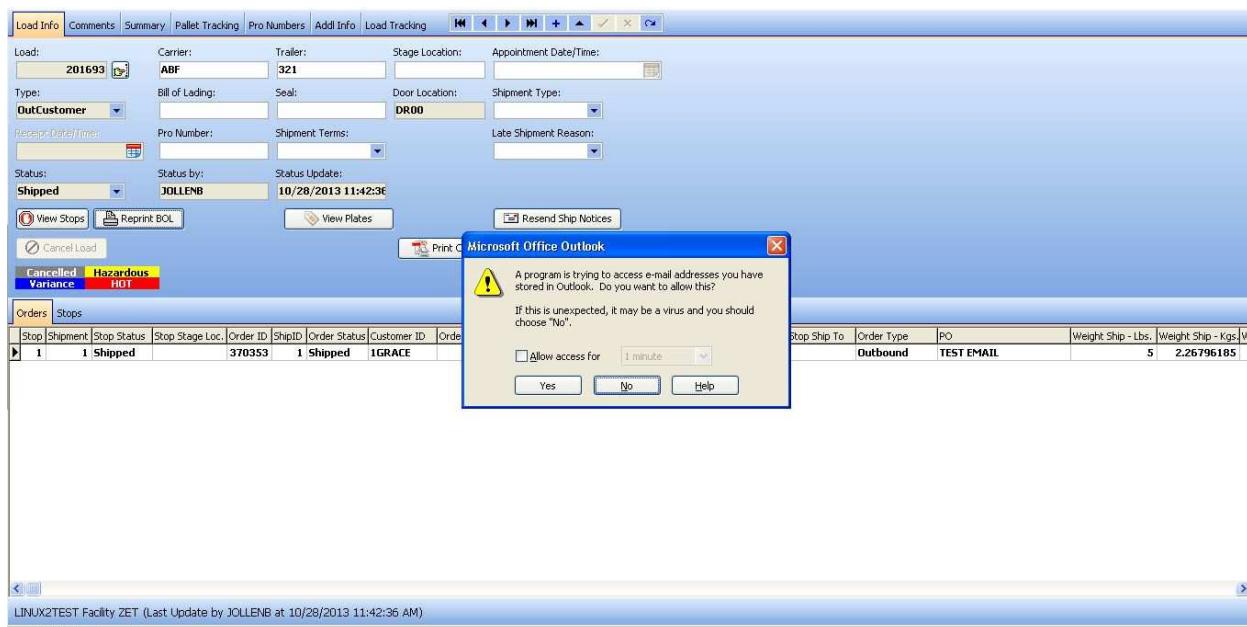
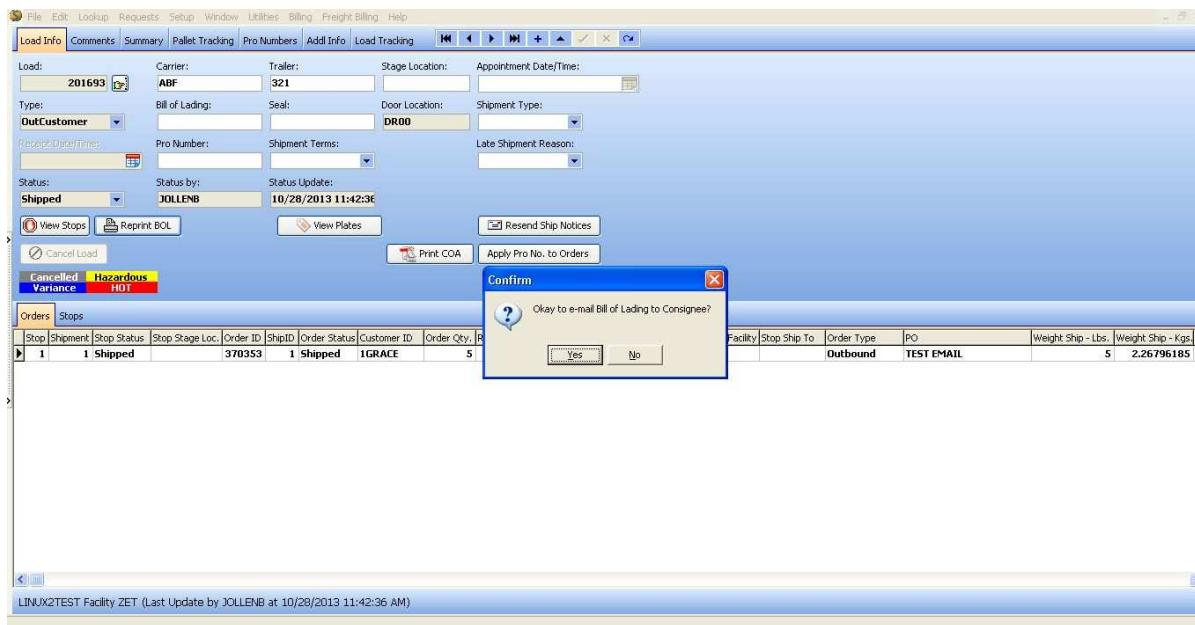
PO#: 1234

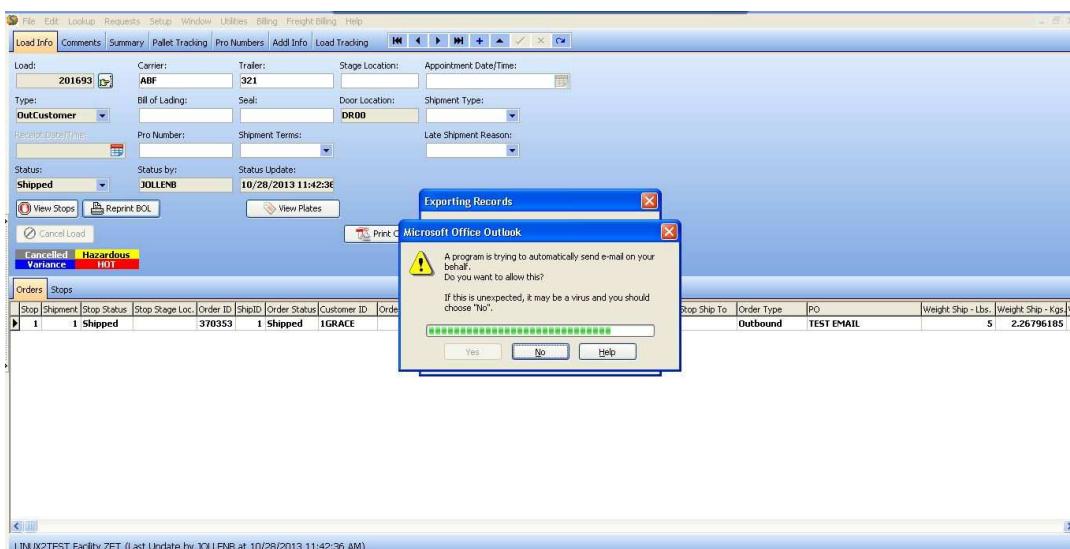
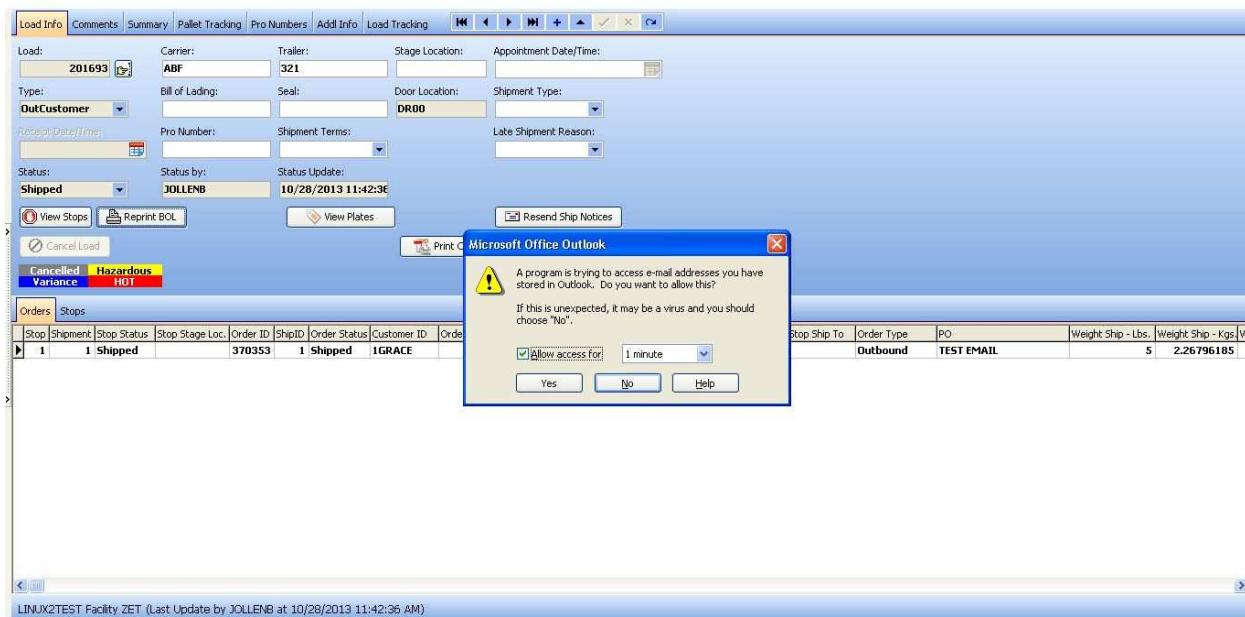
CCC Customer Supplies
400 S. Cumberland

Park Ridge IL USA
Telephone: 847-555-2345 60068-5712
Fax: [FAX:JSmith@9847555330]
Contact: Jennifer S. Smith

Receipt Date: 3/10/2006 2:49:53PM
Facility: Zethcon Test Facility
Facility #: 107
Receipt Number: 4660 - 1
Reference #: 2630

Messages at load close or reprint





Oracle Emailer Setup

The Oracle e-mailer can be controlled by the following system default values:

- SMTP_BRACKET_ADDR - if 'Y' then all email addresses will be surrounded by angular brackets (i.e. < and >)
- SMTP_DOMAIN - domain name

- SMTP_MAILER_ID - if not specified, then 'Oracle UTL_SMTP' is used
- SMTP_HOST - SMTP server host name
- SMTP_PASS - password if authentication is required, otherwise not used
- SMTP_PORT - mail port (required)
- SMTP_SENDER - sender email address, if omitted then synapse@SMTP_DOMAIN is used
- SMTP_USER - username if authentication is required, otherwise not used

• Alerts/Enhanced E-mail Notifications

- Alerts can be created for any Application Message displayed in the log. An Alert will display in the user's Alert Manager and generate email(s) to the designated recipients.

• Application Messages/Alert Manager

- View the Application Messages by selecting REQUESTS/MESSAGES.

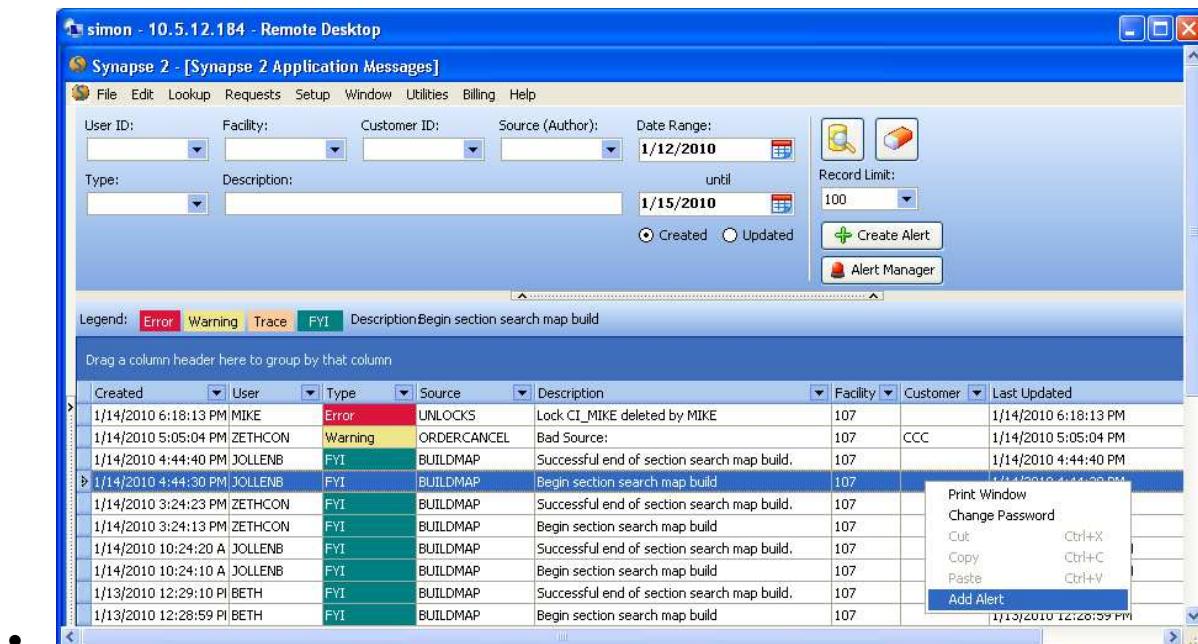
-

- The Application Messages screen has been reformatted to provide a more concise overview of the messaged. The Date Range and Record Limit are pre-filled upon screen entry and can be updated by the user for a different query. If the description is to large for the grid, double click on the description and a box will display with the full message.

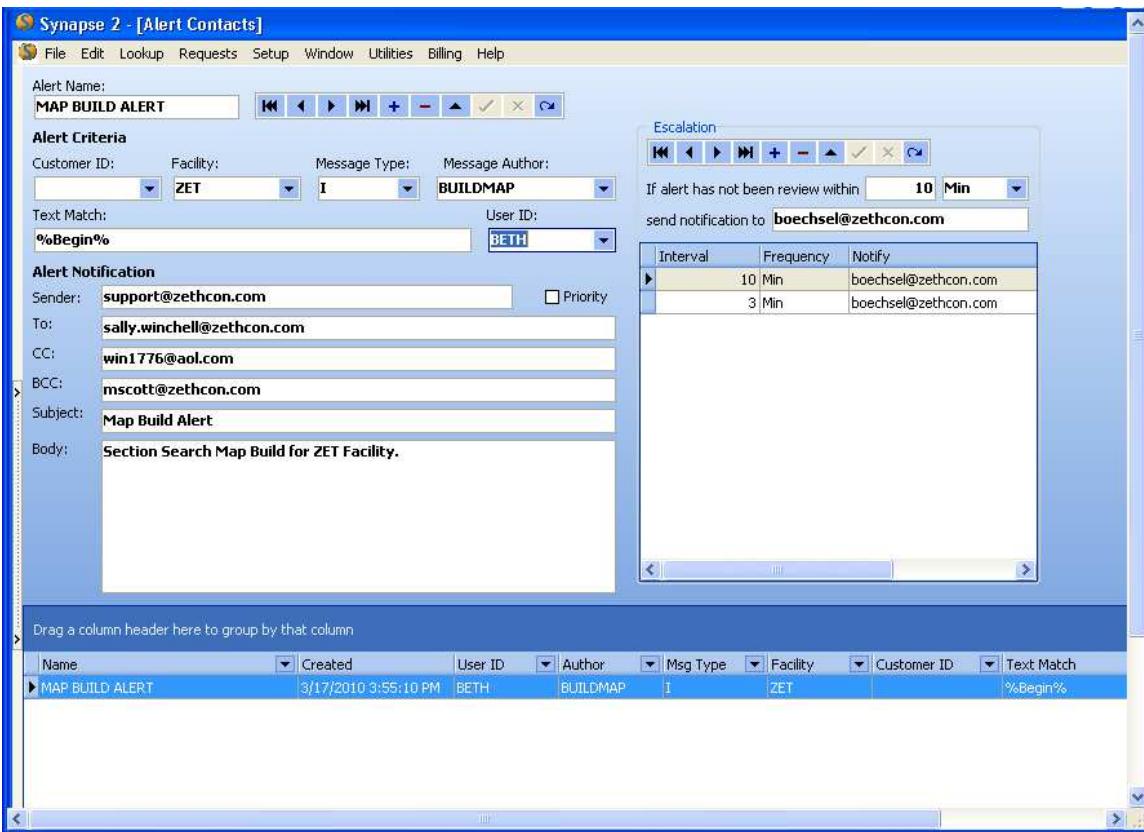
-

- To create an alert which will automatically generate an e-mail message, select an action to trigger the alert. Right click in any of the highlighted area to reveal a selection box. Choose Add Alert(or choose the Create Alert button above). In this example, a map build in Facility 107 will trigger the alert.

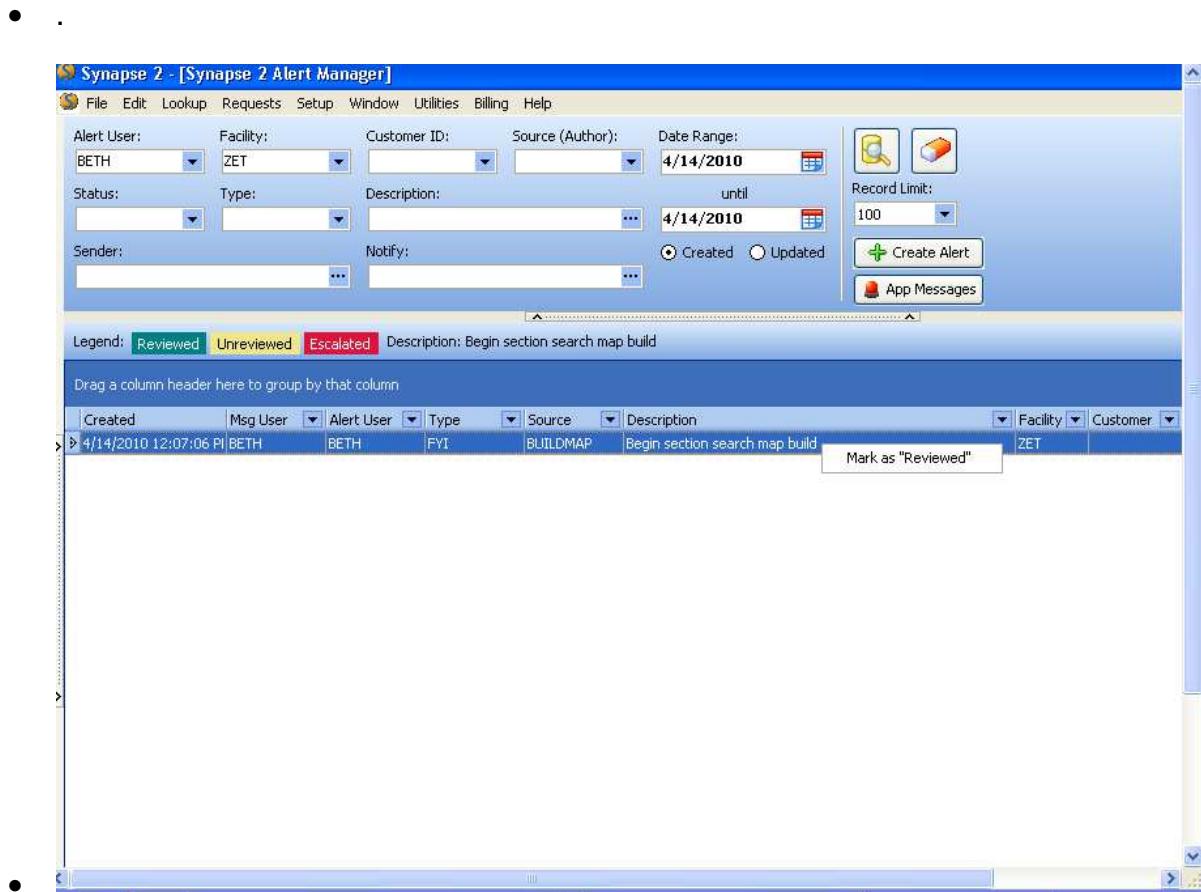
-



- The Alert Contacts screen will appear. Name your Alert and enter all pertinent information including the Alert Criteria and Alert Notification fields. Save Changes. Note: The Text Match field is used to further specify when an e-mail alert is generated.
- In this example, the alert e-mail will only be sent when a Section Search Map Build begins.
-
- An Escalation e-mail can also be automatically generated. Here, an e-mail will be sent 3 minutes after the Map Build if the alert is not marked "Reviewed" in the Alert Manager screen. Another e-mail will be sent 10 minutes after the Map Build if it is not reviewed.
-

- 

The screenshot shows the 'Synapse 2 - [Alert Contacts]' window. The 'Alert Name' field contains 'MAP BUILD ALERT'. Under 'Alert Criteria', 'Customer ID' is set to 'ZET', 'Message Type' to 'BUILDMAP', and 'Text Match' to '%Begin%'. In the 'Alert Notification' section, the 'Sender' is 'support@zethcon.com', and the 'To' field lists 'sally.winchell@zethcon.com', 'win1776@aol.com', and 'mscott@zethcon.com'. The 'Subject' is 'Map Build Alert' and the 'Body' is 'Section Search Map Build for ZET Facility.' On the right, the 'Escalation' section shows two entries: '10 Min' and '3 Min', both directed to 'boechsel@zethcon.com'. A status bar at the bottom indicates 'Drag a column header here to group by that column'.
- Alert Manager is accessed through the Application Messages screen. Click the box. Alerts appear as yellow or red based on their status. To mark as "Reviewed," right-click on the line and click on the pop-up box. To confirm, select "Yes" in the next window. The Alert is now Reviewed (green).



- Sample Email

From: synapse@zethcon.com Sent: Thu 7/22/2010 12:00 PM
 To: jgindale@insightbb.com
 Cc: swinchell@zethcon.com
 Subject: Build Map Was Successful

Alert Name: BUILD MAP TEST
 Customer:
 Facility: PNP
 Alert Type: I
 Date/Time: 2010/07/22 12:00:05
 Created By: BUILDMAP
 Description: Successful end of section search map build.

The build map function has completed successfully.

- Security
- Security for these new screens is set on the AlertContactsForm and AlertManagerForm.

