

CHAPTER 49 - E-MAIL OPTIONS2

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CHAPTER 49 - E-MAIL OPTIONS

E-MAIL ALERTS SENT TO CONSIGNEES FOR OUTBOUND ORDERS

Overview

When an order is shipped to a customer an e-mail alert can be sent to the consignee. The consignee e-mail will either be preconfigured in the consignee setup or in the order itself. This e-mail alert can contain a preformatted message and information about the specific shipment. For this function to work, the Oracle Email processing must be setup.

The screenshot displays the Zethcon software interface with the 'Shipping' tab selected. The 'Options - 4' sub-tab is active, showing various configuration options for email alerts. The 'E-mails' section includes a 'Consignee- Small Package' and 'Consignee- Non-Small Package' option. The 'Non-Small Package E-mail' section is checked, showing a 'From Address' of 'Ann@zethcon.com' and an 'E-mail Body' containing a thank-you message and order details. The 'Freight Billing Control' section includes a 'Freight Billing Interface' checkbox and a dropdown for 'Order Header Field that controls Freight Billing Interface'. The 'Customer/Facility Email Addresses' section shows a table with columns for Facility, Email Address, and Last User. The 'Customer Weight Limits' section includes checkboxes for 'Warn on Overweight Orders' and 'Warn on Overweight Loads'.

Setup/Customer/Shipping/Options - 4**Small Package E-mail**

If checked, an E-mail will automatically be sent to the consignee's e-mail address when a small package is shipped. The consignee's e-mail address is located at Setup/Consignee Maintenance/ Name. When the checkbox is enabled, values must be entered into the text field.

Non-Small Package E-mail

If checked, an E-mail will automatically be sent to the consignee's e-mail address when a non-small package is shipped. The consignee's e-mail is located at Setup/Consignee Maintenance/Name. When the checkbox is enabled, values must be entered into the text field.

From Address

The From Address boxes are used to define the address the e-mails should come from and must contain a "raw" e-mail address.

E-mail Body

This text will be sent in the e-mail to the consignee. This variable text can include information about the individual order.

The following Information can be placed in the e-mail:

Name	Body Text Code
Order Number	%ORDER%
Reference Number	%REFERENCE%
Purchase Order	%PO%
Bill of Lading	%BOL%
Ship To Name	%SHIPTONAME%
Ship to Address Line 1	%SHIPTOADDR1%
Ship to Address Line 2	%SHIPTOADDR2%
City	%SHIPTOCITY%
State	%SHIPTOSTATE%
Postal Code	%SHIPTOPOSTALCODE%
Carrier	%CARRIER%
Delivery Service	%DELIVERYSERVICE%
Date Shipped	%DATESHIPPED%
Pro Number	%PRONUMBER%
Load Pro Number	%LOADPRONUMBER% (Pro number from the order's load)
Load Trailer	%LOADTRAILER%
Load Seal	%LOADSEAL%
Load Bill of Lading	%LOADBOL%
Pass-Thru Char 01	%HDRPASSTHRUCHAR01%

Pass-Thru Char 02	%HDRPASSTHRUCHAR02%
Pass-Thru Char 03	%HDRPASSTHRUCHAR03%
Pass-Thru Char 04	%HDRPASSTHRUCHAR04%
Pass-Thru Char 05	%HDRPASSTHRUCHAR05%
Pass-Thru Char 06	%HDRPASSTHRUCHAR06%
Pass-Thru Char 07	%HDRPASSTHRUCHAR07%
Pass-Thru Char 08	%HDRPASSTHRUCHAR08%
Pass-Thru Char 09	%HDRPASSTHRUCHAR09%
Pass-Thru Char 10	%HDRPASSTHRUCHAR10%
Pass-Thru Char 11	%HDRPASSTHRUCHAR11%
Pass-Thru Char 12	%HDRPASSTHRUCHAR12%
Pass-Thru Char 13	%HDRPASSTHRUCHAR13%
Pass-Thru Char 14	%HDRPASSTHRUCHAR14%
Pass-Thru Char 15	%HDRPASSTHRUCHAR15%
Pass-Thru Char 16	%HDRPASSTHRUCHAR16%
Pass-Thru Char 17	%HDRPASSTHRUCHAR17%
Pass-Thru Char 18	%HDRPASSTHRUCHAR18%
Pass-Thru Char 19	%HDRPASSTHRUCHAR19%
Pass-Thru Char 20	%HDRPASSTHRUCHAR20%
Pass-Thru Number 01	%HDRPASSTHRUNUM01%
Pass-Thru Number 02	%HDRPASSTHRUNUM02%
Pass-Thru Number 03	%HDRPASSTHRUNUM03%
Pass-Thru Number 04	%HDRPASSTHRUNUM04%
Pass-Thru Number 05	%HDRPASSTHRUNUM05%
Pass-Thru Number 06	%HDRPASSTHRUNUM06%

Pass-Thru Number 07	%HDRPASSTHRUNUM07%
Pass-Thru Number 08	%HDRPASSTHRUNUM08%
Pass-Thru Number 09	%HDRPASSTHRUNUM09%
Pass-Thru Number 10	%HDRPASSTHRUNUM10%
Pass-Thru Date 01	%HDRPASSTHRUDATE01%
Pass-Thru Date 02	%HDRPASSTHRUDATE02%
Pass-Thru Date 03	%HDRPASSTHRUDATE03%
Pass-Thru Date 04	%HDRPASSTHRUDATE04%
Pass-Thru Dollar 01	%HDRPASSTHRUDOLL01%
Pass-Thru Dollar 02	%HDRPASSTHRUDOLL02%

This information must be formatted with a “%” at the beginning and end.

Example Body Text:

You Ordered Pizza Supplies!! Thank You!!

DATE: %DATESHIPPED%

ORDER: %ORDER%

CARRIER: %CARRIER%

SHIPPED TO:

%SHIPTONAME%

%SHIPTOADDR1%

%SHIPTOCITY%, %SHIPTOSTATE% %SHIPTOPOSTALCODE%

If any of these variables are not present in the order, they will be left blank in the e-mail. After the body of the e-mail, a heading labeled "Detail" will list each item for the order and the quantity shipped. In the case of small package orders, following the detail, there will be a heading reading "Tracking Number(s):". Following this heading will be a list of tracking numbers that shipped on the order. Each tracking number will be on a line by itself.

The e-mail will be sent once the load has been closed.

Resend Alert:

To resend the Ship notification, click the Resend Ship Notices Button on the Loads screen.

Example Order and E-mail:

Synapse 2 - [Order 370353.1 for Customer 1GRACE]

File Edit Lookup Requests Setup Window Utilities Billing Freight Billing Help

Order Info Shipping Summary Comments Ship To Addl. Info Transportation Ship Dates History Billing

Order ID: 370353 Ship ID: 1 Type: 0 Customer ID: 1GRACE Cust PO: TEST EMAIL Reference: TEST EMAIL

To Facility: Appointment Date/Time: 10/28/2013 RMA: Bill of Lading:

Status: Shipped Status by: JOLLENB Status Update: 10/28/2013 11:42 AM Priority: Normal Shipper: One Time

Load: 201693 Stop: 1 Shipment: 1 Load Status: Shipped Load Appointment Date/Time: Has Consumables

Wave: 213201 Print Receiver Reprint PO Confirmation Print Order Check

Items... Cancel Print Pack List Duplicate Order

Print COA View Attachment Tab View Plates Create Overs

Legend: Hazardous Over Short Cancelled

Drag a column header here to group by that column

Item	Lot Number	Order Qty.	UCM	Rcvd Qty.	Ship Qty.	Entered UCM	Entered Qty	Ordered Item	Status	Returned Qty.	Hazardous?	Description	ASN
CD006		5	Each			5	Each	5 CD006	Active	0	N	That's The Way it is CD	N

1 5 0 5

LINUXTEST Facility ZET (Last Update by JOLLENB at 10/28/2013 11:42 AM)

From: sean@sps.com
 To: Sean.Winchell@zethcon.com
 Cc:
 Subject: Order Ship Confirmation (Order #4492-1)

Sent: Thu 7/7/2005 4:16 PM

You Ordered Pizza Supplies!! THANK YOU!!

DATE SHIPPED: 07-JUL-05

ORDER: 4492-1

CARRIER: AMERICAN TRUCKING CO.

SHIPPED TO:
 Cool Pizza Place
 134 Pepperoni Road
 Nowhere, VT 12345

Detail:

CHEESE - 15 Cheese Blocks	1 BX
PEPPERONI - 100 lb of Pepperoni	CS
PIZZA DOUGH - 500 lb of Pizza Dough	1 CS
TOMATO SAUCE - 20 Cans of Tomato Sauce	1 CS

Sample Error Message

The screenshot shows the Synapse 2 Application Messages window. The window has a menu bar (File, Edit, Lookup, Requests, Setup, Window, Utilities, Billing, Freight Billing, Help) and a toolbar with buttons for Search, Print, and Alert Manager. Below the toolbar is a search area with fields for User ID, Facility, Customer ID, Source (Author), Date Range, Type, and Description. There are also radio buttons for Created and Updated, and a Record Limit dropdown set to 100. A Legend bar at the bottom shows Error (red), Warning (yellow), Trace (green), and FYI (blue). The main area is a table of messages.

Created	User	Type	Source	Description	Facility	Customer	Last Updated
3/14/2013 03:15 PM		Error	NTFYORDSHIP	Order 369949-1 no email to address			3/14/2013 03:15 PM
3/16/2012 01:41 PM		Error	NTFYORDSHIP	Order 368851-1 no email to address			3/16/2012 01:41 PM
2/17/2012 08:39 AM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/17/2012 08:39 AM
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM
2/2/2012 03:16 PM		Error	NTFYORDSHIP	ORA-29278: SMTP transient error: 421 Service not available	ZET	BP	2/2/2012 03:16 PM

E-MAIL ALERT FOR APPLICATION LOG MESSAGES

SYNAPSE has the capability to send messages via e-mail based on entries into the Synapse application log. The process supports the use of the Oracle Email process or Microsoft Outlook Express.

The message contact screen is invoked from a button on the Requests/Messages screen labeled 'Notification'. In the setup screen the message Author, Type, Email Method, Notify ID, Text to Match and an optional Comments (sent with every message) can be set up. A message will be sent to the specified e-mail account(s) when a message with the specified criteria is entered into the database.

The application message will be in "NOTI" (Email Pending) status until the e-mail is sent. The status is updated to "UNRV" (Unreviewed) status when the email is sent. The NOTI status is considered Unreviewed.

EMAILER Process using Oracle Email

Synapse 2 - [Alert Contacts]

File Edit Lookup Requests Setup Window Utilities Billing Freight Billing Help

Alert Name: MAP BUILD ALERT

Alert Criteria

Customer ID: ZET Facility: I Message Type: BUILDMAP Message Author: BUILDMAP

Text Match: %Begin% User ID: BETH

Alert Notification

Sender: synapse@zethcon.com ☐ Priority

To: jollenburg@zethcon.com

CC:

BCC:

Subject: Map Build Alert

Body: Section Search Map Build for ZET Facility.

Escalation

If alert has not been review within 10 Min

send notification to jollenburg@zethcon.com

Interval	Frequency	Notify
I	10 Min	swinchell@zethcon.com
	3 Min	swinchell@zethcon.com

Drag a column header here to group by that column

Name	Created	User ID	Author	Msg Type	Facility	Customer ID	Text Match	Sender	Subject
CANCELLED ORDERS ALERT	5/20/2013 03:16 PM	JOLLENB	ORDERCANCEL	W	ZET	I	GRACE	synapse@zethcon.com	Order Cancellation
MAP BUILD ALERT	3/17/2010 03:55 PM	BETH	BUILDMAP	I	ZET		%Begin%	synapse@zethcon.com	Map Build Alert

LINUX2TEST Facility ZET (Last Update by SWINCHELL at 1/10/2012 05:16 PM)

- **Author:**

The identifier of the source of the message. The field can be filled by lookup from the MessageAuthors validation table.

- **MessageType:**

This field is used to select the type of message from the MessageTypes validation table.

- **Email Method**

Select ORACLE.

- **Cust ID:**

If any entry is made in this field, only those customers will be matched; if blank, all customers match.

- **Notify**

This field lists the email address(s) for the recipient(s).

For the Oracle option, this field can contain one or more email addresses separated by semi-colons. In addition to "raw" e-mail addresses, the following symbolic entries that use the e-mail address from the customer or facility table are allowed (as long as the message has an associated customer or facility value).

- \$CUSTOMER.CONTACT1EMAIL
- \$CUSTOMER.CONTACT2EMAIL
- \$CUSTOMER.CONTACT3EMAIL
- \$CUSTOMER.CONTACT4EMAIL
- \$CUSTOMER.CONTACT5EMAIL
- \$CUSTOMER.EMAIL
- \$CUSTOMER.MASTBOLEMAIL
- \$CUSTOMER.MISCEMAIL
- \$CUSTOMER.ORDSHIPEMAIL
- \$CUSTOMER.OUTBEMAIL
- \$CUSTOMER.POEMAILFILE
- \$CUSTOMER.POVERIFYEMAIL
- \$CUSTOMER.POWHENEMAIL
- \$CUSTOMER.RCPTEMAIL
- \$CUSTOMER.RNEWEMAIL
- \$CUSTOMER.SENDNONSMALLPKGEMAIL

- \$CUSTOMER.SENDSMALLPKGEMAIL
- \$FACILITY.EMAIL

- **Text to Match**

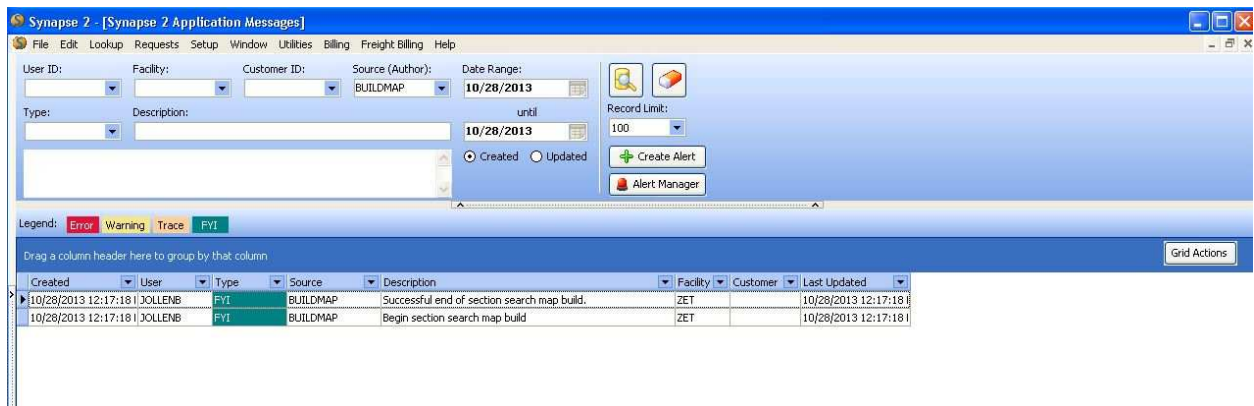
If any entry is made, only messages with matching text will be considered; if blank, all messages match. Normal Oracle wildcards apply --i.e. underscore (_) matches any single character and percent (%) matches any string of characters. %bogus% would match any message which contained bogus and % alone would be equivalent to leaving the field blank.

Matching will be performed in the following order:

- author, msgtype, custid, text_match
- author, msgtype, custid
- author, msgtype, text_match
- author, msgtype

and an email is only sent for the first match.

Below is an example of a message and the corresponding email for the sample screen shown above.



E-mail Alerts for Selected Reports

When a report is requested, this report can be sent in an e-mail in PDF formatting. This functionality is limited to specific report requests as noted below. This functionality uses MAPI with Microsoft Exchange or Microsoft Outlook via Crystal Reports Server. The Export Type is PDF for the emailed reports. Installations must have the "CRXF_PDF.DLL file.

Two things have to be set up:

- 1) In Crystal Reports setup, Microsoft Mail Destination must be installed under Export Support (the system administrator can find this under Add/Remove programs)
- 2) Microsoft Outlook has to be running and able to send emails

Report Timing and Setup

The recipient email addresses are specified below. Entry of email addresses in Synapse is free form with out edits or verification.

PO Notification at Inbound (Receipt) Load Close:

1. In Customer Setup, Receiving/Confirmation tab enter a notification report format and click the E-mail check box.
2. At Load Close, a PO Confirmation E-mail notice is sent to the Customer Receipt E-mail address from the Billing/Addresses/Receipt tab, or if that is blank the Customer's E-mail address.
3. To resend the reports, click the Reprint PO Confirmation Button on the order screen.

Bill of Lading and Master Bill of Lading Notification:

1. In Customer Setup, Shipping/Options 3 tab, enter a notification report format and click the E-mail check box.
2. At Load Close, a Master Bill of Lading report or a Bill of Lading report are sent via E-mail to the Customer Accessorial E-mail address from the Billing/Addresses/Accessorial tab, or if that is blank to the Customer's E-mail address.
3. To resend the reports, click the Reprint BOL button on the Loads screen.

App Messages Log

Sent Message Logs are written to the AppMsgs table for review within Synapse.

Created	User	Type	Source	Description	Facility	Customer	Last Updated
10/28/2013 11:42:38	JOLLENB	FYI	NTFYORDSHIP	Email sent for order 370353-1 to: jollenburg@zethcon.com	ZET	IGRACE	10/28/2013 11:42:38
10/28/2013 9:31:24 A	JOLLENB	FYI	NTFYORDSHIP	Email sent for order 370215-1 to: ann.denny@zethcon.com	ZET	JNA	10/28/2013 9:31:24 A

Example E-mail generated

The report is sent as an attachment. The subject reflects the type of report.

For BOL and Master BOL, the verbiage "The following orders were shipped on (date/time stamp from Load's last update and the list of Reference numbers from the orders) will be in the body of the email.

From: Sally Winchell [swinchell@zethcon.com]	Sent: Wed 5/24/2006 9:50 AM
To: swinchell@zethcon.com; support@zethcon.com	
Cc:	
Subject: Synapse Order Ship Notification (BOL attached)	
Attachments: BOLbase(ZSHPBOL).pdf (63 KB)	

The following orders were shipped on Wednesday, Mar 15, 2006, at 11:55 AM
PRN3098

Sample BOL attached as a PDF File. The reference number is "PRN3098".

Uniform Straight Bill of Lading				Page 1 of 1	
Ship From: CCC Customer Supplies Zethcon Test Facility () 1000 Santa Rosita Ave Ranch City, CA 91730			Shippers Instructions		WHSE B/L 5150-1
As Agent for the Shipper/Consignor whose name appears below Ship To: ABC APPLIANCE INC ONE SILVERDOME IND. PARK PONTIAC, MI 48343 USA					Arrival Date 12/27/2005
					Ship Date 12/22/2005
					Order Date 12/22/2005
					Route LTL
					Freight Charge Prepaid
					COD Amount:

The property described below, in apparent good order, except as noted (contents and condition of contents of packages unknown) marked, consigned, and destined as shown below, which said carrier agrees to carry to destination, if on its route, or otherwise to deliver to another carrier on the route to destination. Every service to be performed hereunder shall be subject to all the conditions not prohibited by law, whether printed or written, herein contained, including the conditions on the back hereof, which are hereby agreed to by the shipper and accepted for himself and his assigns. Carrier acknowledges that Weber Distribution, as agent for the disclosed shipper/consignor, has no liability for payment of freight or any other charges, and the transportation contract evidenced by this bill of lading is between the carrier and the designated shipper/consignor.

Vehicle Number 1234		Carrier B & A TRUCKING		SCAC BATR	PO Number TEST
Seals NONE		Vendor Ship Point #	Pro Number	Load# 2,511	Shipper's Reference Number PRN3098
HM	Quantity	Item Number	Lot Number	Description	Cubic Feet
	EA	BLUE FLOWER		Blue Flower	0.46
***** END-OF-ORDER *****					
**** Ballough Pallets Returned (In):					0

* The Paper Bags, Fibre Pails, Fibre Drums, Fibre Boxes used for this shipment conform to the specifications set forth in the master's certificate thereof, and all other Requirements of rules for these packages in Uniform Freight Classification and the National Motor Freight Compendium.

* This is to certify that the herein named articles are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation, according to the

From: support@zethcon.com on behalf of Sally Winchell [swinchell@zethcon.com]
 To: support List Member
 Cc:
 Subject: [support] Receipt Confirmation for PO 1234 (Receipt #4660-1)
 Attachments:  actrcpt(ZRECPOCNFMN).pdf (59 KB)

Report is attached as a PDF. Sample below.

Warehouse Location
 1000 Santa Rosita Ave

Ranch City

CA USA

91730

Telephone: (909) 481-1600
 Fax: (909) 481-1612
 Warehouse Manager:: Jane Jacobs



SYNAPSE

Receiving Detail For:

Customer: CCC

PO#: 1234

CCC Customer Supplies
 400 S. Cumberland

Park Ridge IL USA
 Telephone: 847-555-2345 60068-5712
 Fax: [FAX:JSmith@9847555330
 Contact: Jennifer S. Smith

Receipt Date: 3/10/2006 2:49:53PM
 Facility: Zethcon Test Facility
 Facility #: 107
 Receipt Number: 4660 - 1
 Reference #: 2630

Messages at load close or reprint

File Edit Lookup Requests Setup Window Utilities Billing Freight Billing Help

Load Info Comments Summary Pallet Tracking Pro Numbers Addl Info Load Tracking

Load: 201693 Carrier: ABF Trailer: 321 Stage Location: Appointment Date/Time:

Type: OutCustomer Bill of Lading: Seal: Door Location: Shipment Type: DR00

Pro Number: Shipment Terms: Late Shipment Reason:

Status: Shipped Status by: JOLLENB Status Update: 10/28/2013 11:42:36

View Stops Reprint BOL View Plates Resend Ship Notices

Cancel Load Print COA Apply Pro No. to Orders

Cancelled Variance Hazardous HOT

Orders Stops

Stop	Shipment	Stop Status	Stop Stage Loc.	Order ID	ShipID	Order Status	Customer ID	Order Qty.	Facility	Stop Ship To	Order Type	PO	Weight Ship - Lbs.	Weight Ship - Kgs.
1	1	Shipped		370353	1	Shipped	1GRACE	5			Outbound	TEST EMAIL	5	2.26796185

LINUX2TEST Facility ZET (Last Update by JOLLENB at 10/28/2013 11:42:36 AM)

Confirm

Okay to e-mail Bill of Lading to Consignee?

Yes No

Load Info Comments Summary Pallet Tracking Pro Numbers Addl Info Load Tracking

Load: 201693 Carrier: ABF Trailer: 321 Stage Location: Appointment Date/Time:

Type: OutCustomer Bill of Lading: Seal: Door Location: Shipment Type: DR00

Pro Number: Shipment Terms: Late Shipment Reason:

Status: Shipped Status by: JOLLENB Status Update: 10/28/2013 11:42:36

View Stops Reprint BOL View Plates Resend Ship Notices

Cancel Load Print COA Apply Pro No. to Orders

Cancelled Variance Hazardous HOT

Orders Stops

Stop	Shipment	Stop Status	Stop Stage Loc.	Order ID	ShipID	Order Status	Customer ID	Order Qty.	Facility	Stop Ship To	Order Type	PO	Weight Ship - Lbs.	Weight Ship - Kgs.
1	1	Shipped		370353	1	Shipped	1GRACE	5			Outbound	TEST EMAIL	5	2.26796185

LINUX2TEST Facility ZET (Last Update by JOLLENB at 10/28/2013 11:42:36 AM)

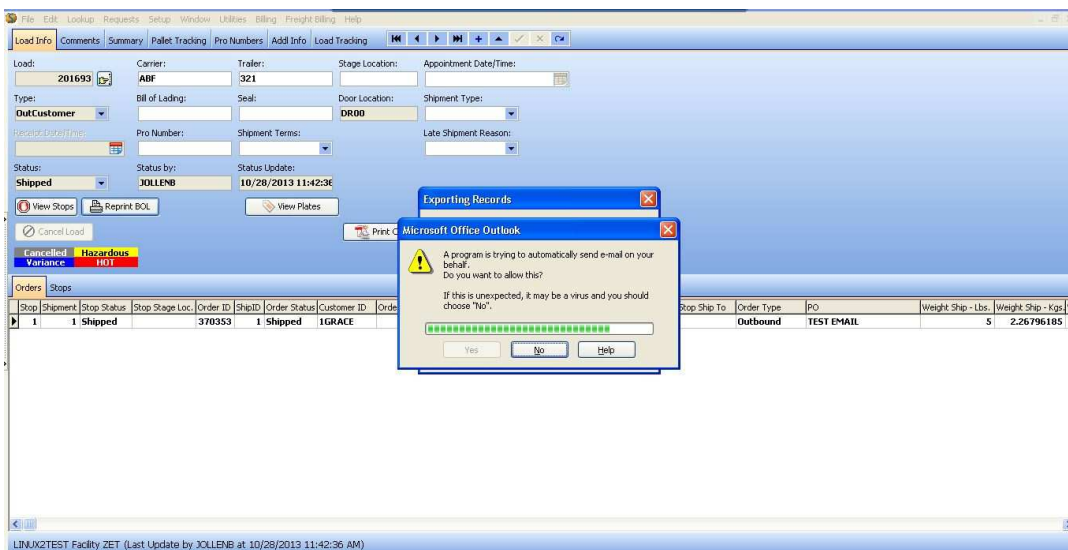
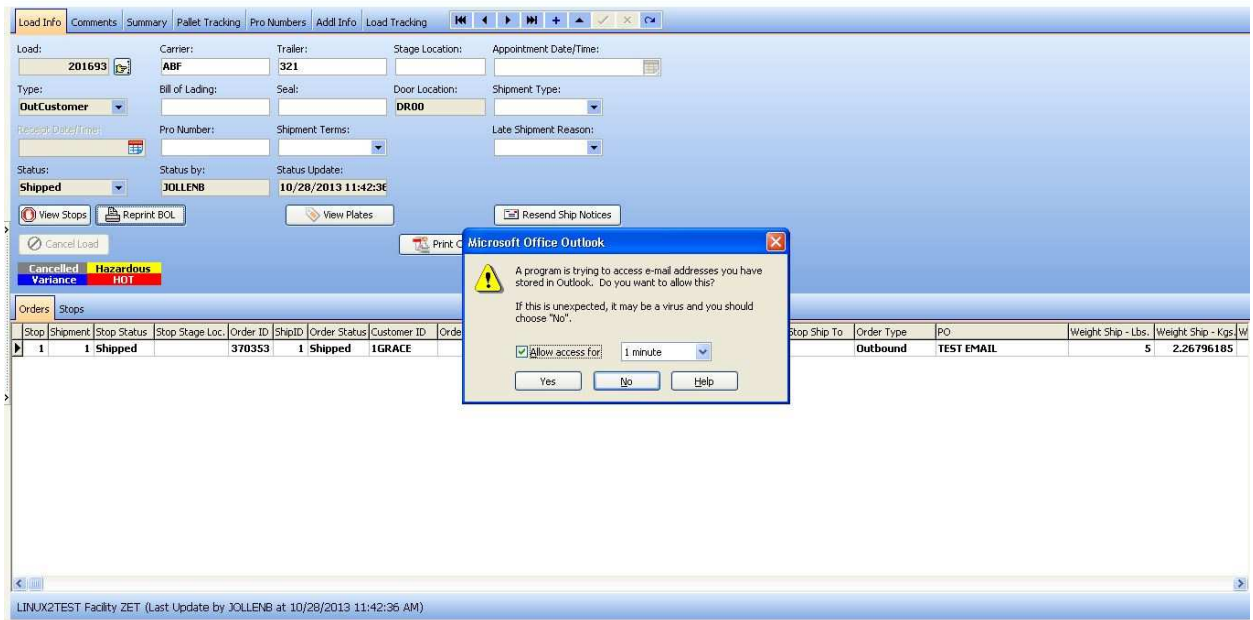
Microsoft Office Outlook

A program is trying to access e-mail addresses you have stored in Outlook. Do you want to allow this?

If this is unexpected, it may be a virus and you should choose "No".

☐ Allow access for 1 minute

Yes No Help



Oracle Emailer Setup

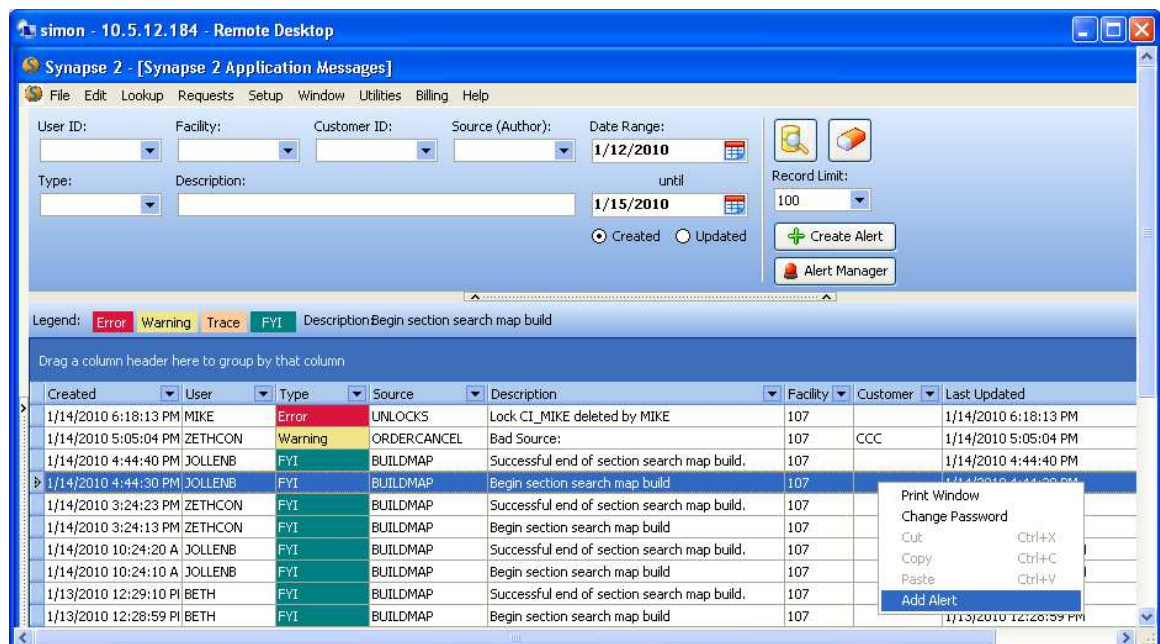
The Oracle e-mailer can be controlled by the following system default values:

- SMTP_BRACKET_ADDR - if 'Y' then all email addresses will be surrounded by angular brackets (i.e. < and >)
- SMTP_DOMAIN - domain name

- SMTP_MAILER_ID - if not specified, then 'Oracle UTL_SMTP' is used
- SMTP_HOST - SMTP server host name
- SMTP_PASS - password if authentication is required, otherwise not used
- SMTP_PORT - mail port (required)
- SMTP_SENDER - sender email address, if omitted then synapse@SMTP_DOMAIN is used
- SMTP_USER - username if authentication is required, otherwise not used

• Alerts/Enhanced E-mail Notifications

- Alerts can be created for any Application Message displayed in the log. An Alert will display in the user's Alert Manager and generate email(s) to the designated recipients.
- **Application Messages/Alert Manager**
- View the Application Messages by selecting REQUESTS/MESSAGES.
-
- The Application Messages screen has been reformatted to provide a more concise overview of the messaged. The Date Range and Record Limit are pre-filled upon screen entry and can be updated by the user for a different query. If the description is too large for the grid, double click on the description and a box will display with the full message.
-
- To create an alert which will automatically generate an e-mail message, select an action to trigger the alert. Right click in any of the highlighted area to reveal a selection box. Choose Add Alert(or choose the Create Alert button above). In this example, a map build in Facility 107 will trigger the alert.
-



- The Alert Contacts screen will appear. Name your Alert and enter all pertinent information including the Alert Criteria and Alert Notification fields. Save Changes. Note: The Text Match field is used to further specify when an e-mail alert is generated.
- In this example, the alert e-mail will only be sent when a Section Search Map Build begins.
-
- An Escalation e-mail can also be automatically generated. Here, an e-mail will be sent 3 minutes after the Map Build if the alert is not marked "Reviewed" in the Alert Manager screen. Another e-mail will be sent 10 minutes after the Map Build if it is not reviewed.
-

Name	Created	User ID	Author	Msg Type	Facility	Customer ID	Text Match
MAP BUILD ALERT	3/17/2010 3:55:10 PM	BETH	BUILDMAP	I	ZET		%Begin%

- Alert Manager is accessed through the Application Messages screen. Click the box. Alerts appear as yellow or red based on their status. To mark as "Reviewed," right-click on the line and click on the pop-up box. To confirm, select "Yes" in the next window. The Alert is now Reviewed (green).

- .

-
- Sample Email

-
- **Security**
- Security for these new screens is set on the AlertContactsForm and AlertManagerForm.

