

MIKAEL SENA SIANTURI

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PROFIL

I am Mikael Sena Sianturi, currently 23 years old. I possess work experience, have participated in vocational training, and have achieved good performance and skills.

PENGALAMAN KERJA

Januari 2022 – Saat ini | Yayasan Harapan Bangsa | Karyawan | Staff IT:

- Provided support and solutions to teachers and staff experiencing issues with the use of ICT devices.
- Managed, maintained, and supervised all ICT devices (hardware and software), and assisted with various area activities as assigned.
- Performed installation, setup, and configuration of WAN, Router, DHCP, and DNS network equipment
- Conducted regular supervision and maintenance of ICT devices and networks (hardware and software) within the area.
- Configured Hotspot and User Manager on the school network..
- Handled and monitored incoming Helpdesk tickets for clients

TOOLS :

- Cisco, Microsoft Teams, Microsoft Office, Office 365, Google Apps, Oracle

HARD SKILL :

- **Language** : Basic English, Indonesia
- **Programmer** : CSS, PHP, HTML, Mysql, Laravel, JavaScript, Python
- **Dokumentasi**: Diagram UML, FlowChart

SOFT SKILL :

- Communication Skill
- Problem Solving
- Adaptive Skill
- Creative Skill
- Team Work

CERTIFICATIONS & TRAINING (LSP)

June 2021 | Teknik Komputer Jaringan | Certification TKJ BNSP

- Configuring network switches
- Configuring routing on network devices within an autonomous system
- Monitoring security and user account settings in a computer network
- Designing network topologies

EDUCATION

2018 – 2021 | SMKN Hangtuah 2 Jakarta | Teknik Komputer Jaringan

2024 | Bina Sarana Informatika | Sistem Informasi