

Mike Dong

Contact

www.mike-dong.com

mikedong@uw.edu

(412) 537-2016

Work Experience

Innovation Project Associate, Penn Medicine

Philadelphia, PA · Aug 2019 - Jul 2020

- Conducted qualitative research on the workflow of clinical providers to inform design.
- Designed and evaluated interfaces and interactions of web applications iteratively for four key projects.
- Collaborated with engineers to finish implementation.
- Improved providers' workflow and the delivery of healthcare to patients.

UX Design Intern, GlaxoSmithKline

Philadelphia, PA · Jun - Aug 2018

- Designed an internal community website for data scientists and a repository website of operational resources for the data department.

Education

University of Washington

Seattle, WA · Sep 2020 - Aug 2021

Master of Human-Computer
Interaction and Design

Carnegie Mellon University

Pittsburgh, PA · Aug 2015 - May 2019

B.S. in Chemistry, with minors in
Human-Computer Interaction and
Biomedical Engineering

Selected Projects

Sprout

Cooperated in a team of four to design a product to connect children and their distant family members. Prototyped a physical and interactive height-marking bar through iterations and user testing.

Financial Feud

Partnered in a team of five to design a service for PNC Bank to increase teenagers' financial literacy. Prototyped a mobile application for the delivery of the service.

Skills

Prototyping

Sketching
Wireframing
3D rendering
Digital fabrication
Electronics
Video editing

Software

Adobe Suite
Figma
Cinema4D
Sketch
Principle
InVision

Process

Generative research
Divergent ideation
User testing

Coding

Python
HTML + CSS
Arduino