# Retail Sales Analysis

By Santanu Adhikary

Do follow me on <u>Linkedin</u> - <u>https://www.linkedin.com/in/santanu-adhikary-dev/</u>



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# Introduction

Data has become an essential part of our daily lives in today's digital age. From searching for a product on <u>e-commerce</u> platforms to placing an order and receiving it at home, we are constantly generating and consuming data. Today's data-driven world generates data from various sectors like retail, automobile, finance, technology, aviation, food, media, etc. These data sets are in different forms and massive in quantity.

Extracting valuable insights from these data sets requires using modern tools and technologies to handle the data's scale and complexity. With the right tools, organizations can gain a deeper understanding of their operations and make data-driven decisions to improve their performance.

In this Project, we will work on a case study, and the data we will use is from the retail industry. The tool we use for this case study is PySpark and Databricks. To work on this case study, I am using the <u>Databricks</u> Community Edition.

#### **Retail Data:**

Retail data is information that a retail shop owner might collect to better their firm. This information gives merchants information about their customers, sales patterns, and inventories across the retail industry.

Retail data plays a crucial role in the decision-making process of retailers. By collecting and

analyzing various forms of data, retailers can gain valuable insights into their business performance and make informed decisions to improve their bottom line. By using the retail data, we will see how a retail company can improve its operations and increase its profits with the help of data analysis. We are going to find the hidden insight from this data.



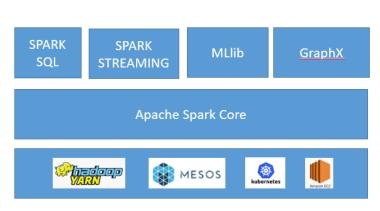
#### Pyspark:

PySpark is a Python API to support Python with Apache Spark. PySpark provides **Py4j library,** with the help of this library, Python can be easily integrated with Apache Spark. PySpark plays an essential role when it needs to work with a vast dataset or analyze them. This feature of PySpark makes it a very demanding tool among data engineers.

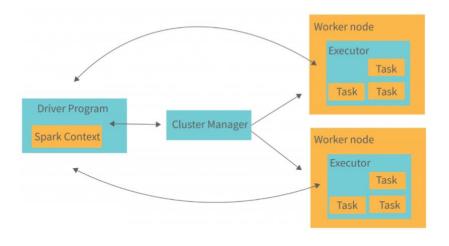


A large amount of data is generated offline and online. It is necessary to extract valuable

information from the raw data. We require a more efficient tool to perform different types of operations on the big data. There are various tools to perform the multiple tasks on the huge dataset but these tools are not so appealing anymore. It is needed some scalable and flexible tools to crack big data and gain benefit from it.



#### Architechure Overview:



- 1. Driver Program
- 2. Cluster Manager
- 3. Worker Node

# **Business Requirements**

## **Description:**

Build a retail sales analytics platform to analyze sales data, customer behavior, and product trends.

#### **Features:**

**Data Ingestion**: Ingest sales data from various retail channels, POS systems, or databases.

**Data Transformation**: Clean, transform, and aggregate sales data to calculate metrics like total sales, average order value, and customer lifetime value. **Customer Segmentation**: Segment customers based on purchase history, demographics, or behavior.

**Trend Analysis**: Identify product trends, seasonal patterns, and sales trends over time.

#### **Challenges:**

- Handling and joining multiple data sources.
- Efficiently aggregating and summarizing large volumes of sales data.
- Performing complex analytical queries to derive meaningful insights.

# **Implementation**

We are taking some random data and we will create a dataframe from the provided dataset. We have six datasets with customer details, product order details, product details, and product category information.

```
1
     import os
 2
     import pandas as pd
     import numpy as np
 3
4
     from pyspark import SparkConf, SparkContext
 5
     from pyspark.sql import SparkSession, SQLContext
 7
     from pyspark.sql.types import *
8
     from pyspark.sql.window import Window
9
10
11
12
     import pyspark.sql.functions as F
     from pyspark.sql.functions import udf, col , count , date format
13
```

#### For Visualisation:

```
1  # Visualization
2  import seaborn as sns
3  import matplotlib.pyplot as plt
```

We are going to create six data frames. Which contains the following information:-

1. **Customer Dataframe:** This dataframe contains information related to the customer. It has nine columns which are as follows:-

- **customer id**: This column contains the id of the customer. Ex:- 1, 2, 3, etc.
- **customer\_fname**: This column has the customer's first name details.
- **customer lname**: This column has the customer's last name details.
- **customer\_email**: This column includes the customer's email info.
- **customer\_password**: This column has customer password information. It's encrypted.
- **customer\_street**: This has customer address-related info, which is street in this case.
- **customer\_city**: This has city-related information.
- **customer\_state**: The state info of the customer.
- **customer\_zipcode**: The zip code of the customer location.

Now we will create the schema for the customer dataframe.

We will make the dataframe using the above schema.

# Reading the data through a CSV file.

 $customers\_1\_df = spark.read.csv \\ ("dbfs:/FileStore/tables/customers\_1.csv",header=True,schema=customers\_1\_schema)$ 

To show the data frame the command is display(customers\_1\_df)

The customer dataframe will look like this:



Now we will create a Product dataframe.

- 2. **Product dataframe**: The product information contained in this dataframe. The six columns within it are as follows:-
  - **product\_id:** This column contains the product ids.
  - product\_category\_id: This column help in finding the category of the product.
  - **product\_name**:- This column includes product names that we have in store.
  - **product\_description**: It consists of the product details.

- **product\_price**: The product price is in this column.
- **product\_image**: Product image URLs are present in this column.

First, we will create the schema for this dataframe. Which will look like this:-

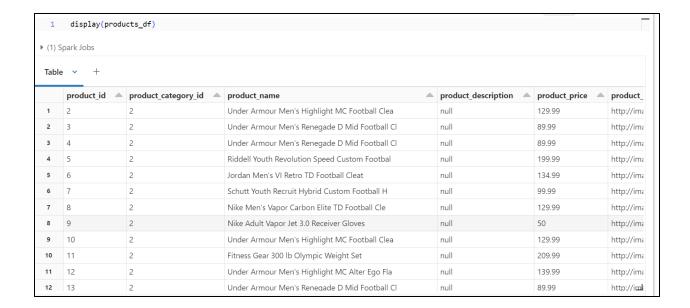
```
products_schema = StructType(fields=[StructField('product_id',IntegerType(),
nullable=False),
   StructField('product_category_id', IntegerType(), nullable=False),
   StructField('product_name',StringType(), nullable=False),
   StructField('product_description',StringType(), nullable=False),
   StructField('product_price',FloatType(), nullable=False),
   StructField('product_image',StringType(), nullable=False)
])
```

We will make the dataframe using the above schema.

# Reading the data through a CSV file.

```
products_df = spark.read.csv\
("dbfs:/FileStore/tables/products_2.csv",header=True,schema=products_schema)

To show the data frame the command is display(products_df)
The product dataframe will look like this:-
```



- **3. Categories DataFrame:** This dataframe has a list of product categories. It has three columns product\_id, product\_category\_id, and category\_name.
  - category\_name: The categories to which a product may belong are in this column. The product name "Under Armour Men's Highlight MC
     Football Clean" with product\_id and category\_id two will belong to the "Soccer" category.

First, we will create the schema for this dataframe. Which will look like this:categories\_schema = StructType(fields=[StructField('category\_id',IntegerType(),
nullable=True),
StructField('category\_department\_id', IntegerType(), nullable=True),
StructField('category\_name',StringType(), nullable=True)])

We will make the dataframe using the above schema.

# Reading the data through a CSV file.

categories\_df = spark.read.csv\

("dbfs:/FileStore/tables/categories\_1.csv",header=True,schema=categories\_schema)

To show the data frame the command is display(categories\_df)

The product dataframe will look like this:-

1	1 display(categories_df)									
(1) Sn	(1) Spark Jobs									
(1) SP	п эрак торы									
Table  ✓ +										
	category_id 📤	category_department_id	category_name							
1	2	2	Soccer							
2	3	2	Baseball & Softball							
3	4	2	Basketball							
4	5	2	Lacrosse							
5	6	2	Tennis & Racquet							
6	7	2	Hockey							
7	8	2	More Sports							
8	9	3	Cardio Equipment							
9	10	3	Strength Training							
10	11	3	Fitness Accessories							
11	12	3	Boxing & MMA							
12	13	3	Electronics							
10	4 4	٦	V 0. Dil-+							

- **4. Orders Dataframe:** In this dataframe, we have details related to item orders and their payment status. It has four columns which are as follows:-
  - **order\_id:** It has the Ids of the ordered item.
  - order\_date: The date and time values are included in this column.
  - order\_customer\_id: The customer order Ids is contained in this column.

• **order\_status**: The payment status details are in this column.

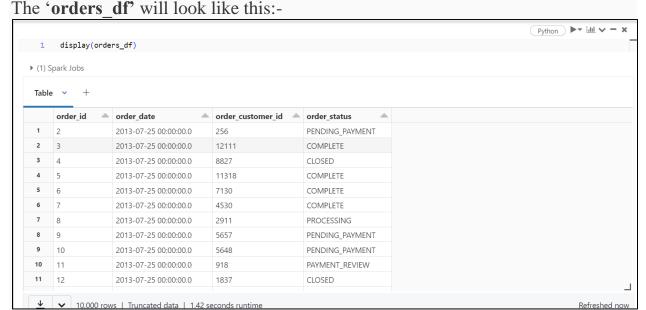
Let's create a schema and 'orders\_df' dataframe using this dataset.

```
# define the schema for orders

orders_schema = StructType(fields=[
    StructField('order_id',IntegerType(), nullable=True),
    StructField('order_date',StringType(), nullable=True),
    StructField('order_customer_id',IntegerType(), nullable=True),
    StructField('order_status',StringType(), nullable=True)])
```

# Reading the data through a CSV file.

```
orders_df = spark.read.csv\
("dbfs:/FileStore/tables/orders_1.csv",header=True,schema=orders_schema)
```



**5. Departments Dataframe**: In this dataframe, we have department details. It has two columns which are as follows:-

- **department\_id**: It has the ID's information.
- **department\_name**: It has a list of department names. Ex:- Footwear, Apparel, Golf, Outdoors, etc.

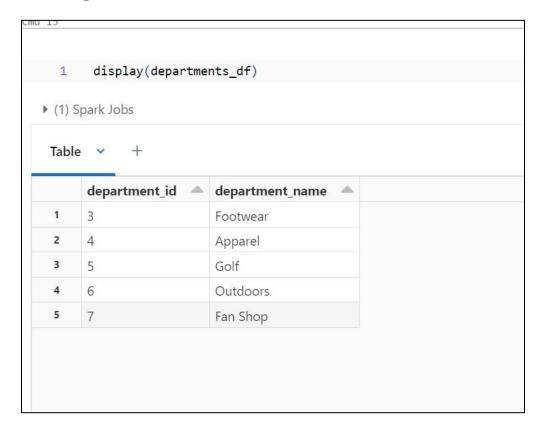
Now we will create a schema and dataframe for the department dataset.

```
departments_schema = StructType(fields=[
   StructField('department_id', IntegerType(), nullable=True),
   StructField('department_name', StringType(), nullable=True)])
```

# Reading the data through a CSV file.

```
departments_df = spark.read.csv\
("dbfs:/FileStore/tables/departments_1.csv",header=True,schema=departments_sch
ema)
```

The sample data will look like this:-



- **6. Order Items Dataframe:** A collection of information about items ordered on an e-commerce platform or retail store is present in the order items dataframe. It comprises several columns providing details about each order item. The columns in the dataframe are as follows:-
  - "order\_item\_id": This column contains a unique identifier for each order item.
  - "order\_item\_order\_id": This column contains the unique identifier of the order that the ordered item belongs.
  - "order\_item\_product\_id": The unique identifier of the ordered products is stored in this column.
  - "order\_item\_quantity": The ordered product quantity is recorded in this column.
  - "order\_item\_subtotal": This column contains the total cost of the ordered item, calculated by multiplying the quantity by the product price.
  - "order\_item\_product\_price": The cost of each product is recorded in this column.

Now we will create the schema and dataframe from the dataset.

#### # define the schema for order items

```
order_items_schema = StructType(fields=[
StructField('order_item_id', IntegerType(), nullable=True),
StructField('order_item_order_id', IntegerType(), nullable=True),
StructField('order_item_product_id', IntegerType(), nullable=True),
```

```
StructField('order_item_quantity', IntegerType(), nullable=True),
StructField('order_item_subtotal', FloatType(), nullable=True),
StructField('order_item_product_price', FloatType(), nullable=True)])
```

# Reading the data through a CSV file.

```
order\_items\_df = spark.read.csv \\ ("dbfs:/FileStore/tables/order\_items\_1.csv",header=True,schema=order\_items\_schema)
```

The dataframe will look like this:

1	1 display(order_items_df)									
▶ (1) :	Table v +									
	order_item_id	order_item_order_id	order_item_product_id	order_item_quantity	order_item_subtotal	order_item_product_price				
1	2	2	1073	1	199.99	199.99				
2	3	2	502	5	250	50				
3	4	2	403	1	129.99	129.99				
4	5	4	897	2	49.98	24.99				
5	6	4	365	5	299.95	59.99				
6	7	4	502	3	150	50				
7	8	4	1014	4	199.92	49.98				
8	9	5	957	1	299.98	299.98				
9	10	5	365	5	299.95	59.99				
10	11	5	1014	2	99.96	49.98				
11	12	5	957	1	299.98	299.98				
12	13	5	403	1	129.99	129.99				
13	14	7	1073	1	199.99	199.99				

## **Schemas:**

```
1 orders_df.printSchema()

root
|-- order_id: integer (nullable = true)
|-- order_date: string (nullable = true)
|-- order_customer_id: integer (nullable = true)
|-- order_status: string (nullable = true)
|-- order_status: string (nullable = true)

Command took 0.09 seconds -- by mikancodes@gmail.com at 4/22/2024, 10:24:28 PM on My Cluster
```

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```
1 order_items_df.printSchema()

root
|-- order_item_id: integer (nullable = true)
|-- order_item_order_id: integer (nullable = true)
|-- order_item_product_id: integer (nullable = true)
|-- order_item_quantity: integer (nullable = true)
|-- order_item_subtotal: float (nullable = true)
|-- order_item_subtotal: float (nullable = true)
|-- order_item_product_price: float (nullable = true)

Command took 0.08 seconds -- by mikancodes@gmail.com at 4/22/2024, 10:28:32 PM on My Cluster
```

```
Python Pr x

1 categories_df.printSchema()

root
|-- category_id: integer (nullable = true)
|-- category_department_id: integer (nullable = true)
|-- category_name: string (nullable = true)

Command took 0.12 seconds -- by mikancodes@gmail.com at 4/22/2024, 10:30:10 PM on My Cluster
```

```
Python Pv v - x

1 departments_df.printSchema()

root
|-- department_id: integer (nullable = true)
|-- department_name: string (nullable = true)

Command took 0.07 seconds -- by mikancodes@gmail.com at 4/22/2024, 10:31:01 PM on My Cluster
```

```
Python Pv V - X

1 customers_df.printSchema()

root
|-- customer_id: integer (nullable = true)
|-- customer_fname: string (nullable = true)
|-- customer_lname: string (nullable = true)
|-- customer_street: string (nullable = true)
|-- customer_city: string (nullable = true)
|-- customer_city: string (nullable = true)
|-- customer_state: string (nullable = true)
|-- customer_zipcode: string (nullable = true)

Command took 0.14 seconds -- by mikancodes@gmail.com at 4/22/2024, 10:31:30 PM on My Cluster
```

# **Creating Temporary Views:**

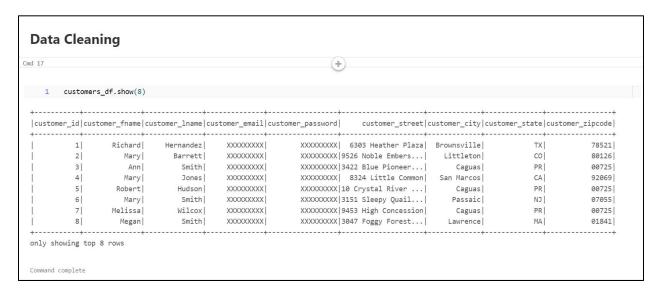
- We can create temporary view for a Data Frame using createTempView or createOrReplaceTempView.
- createOrReplaceTempView will replace existing view, if it already exists.
- While tables in Metastore are permanent, views are temporary.
- Once the application exits, temporary views will be deleted or flushed out.

```
create Temporary view

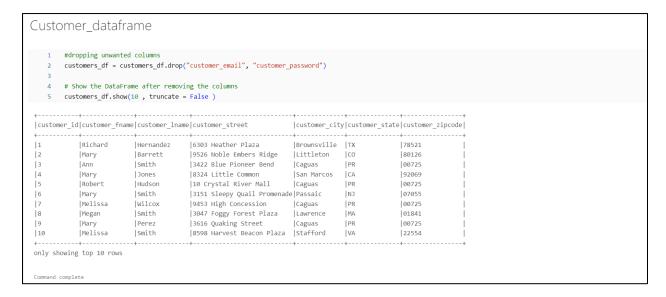
1  # customers_df.createOrReplaceTempView("customers")
2  # departments_df.createOrReplaceTempView("departments")
3  # categories_df.createOrReplaceTempView("categories")
4  # products_df.createOrReplaceTempView("products")
5  # orders_df.createOrReplaceTempView("orders")
6  # order_items_df.createOrReplaceTempView("order_items")
```

#### **Checking Null Values:**

# **Data Cleaning:**



In customer data frame, customer\_email & customer\_password are unnecessary for us to deal with data analysis and also data in corrupted form. So, we are removing those 2 columns.



➤ In orders Data Frame order\_date is in timestamp format we are converting it into date format(yyyy-mm-dd).

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```
Orders Dataframe
 1 orders_df.show(10,truncate=False)
|order_id|order_date
                           |order_customer_id|order_status |
       2013-07-25 00:00:00.0 11599
        2013-07-25 00:00:00.0 256
                                             COMPLETE
        2013-07-25 00:00:00.0 12111
        2013-07-25 00:00:00.018827
                                            CLOSED
        2013-07-25 00:00:00.0|11318
                                            COMPLETE
        2013-07-25 00:00:00.0|7130
                                            COMPLETE
        2013-07-25 00:00:00.0 4530
                                             COMPLETE
        |2013-07-25 00:00:00.0|2911
                                             PROCESSING
        2013-07-25 00:00:00.0|5657
                                             PENDING PAYMENT
110
       2013-07-25 00:00:00.0|5648
                                            PENDING PAYMENT
only showing top 10 rows
Command complete
```

```
Python > - x
   1 orders df = orders df.withColumn("order date", date format(col("order date"), "yyyy-MM-dd"))
       orders df.show(10)
|order_id|order_date|order_customer_id| order_status|
       7130

4530

4530

2911

5657 P
       6 | 2013-07-25 |
                                        COMPLETE
       7 | 2013 - 07 - 25 |
                                         COMPLETE!
       8 | 2013-07-25 |
                                        PROCESSING
       9 | 2013-07-25 |
                               5657 PENDING_PAYMENT
      10 | 2013-07-25 |
                              5648 PENDING_PAYMENT
only showing top 10 rows
Command complete
```

# ➤ Products Data Frame – Dropping the product description column

```
Python > - x
Products dataframe
                          products_df.show(5,truncate=False)
               3 # Droping the product description column
                               products_df = products_df.drop("product_description")
                             products df.show(3)
                                                                                                            | Quest Q64 10 FT. x 10 FT. Slant Leg Instant U|null | 59.98 | Under Armour Men's Highlight Mc Football Clea|null | 129.99 | Under Armour Men's Renegade D Mid Football Cl|null | 89.99 | Under Armour Men's Renegade D Mid Football Cl|null | 89.99 | Riddell Youth Revolution Good Course Control Course | Control Course C
                                                                                                                                                                                                                                                                                                                                                                                                        http://images.acmesports.sports/Quest+Q64+10+FT.+x+10+FT.+Slant+Leg+Instant+Up+Canopy
                                                                                                                                                                                                                                                                                                                                                                                                        http://images.acmesports.sports/Under+Armour-Merki27s-Highlight+Wk-Fotball+Cleat http://images.acmesports.sports/Under+Armour-Merki27s-Renegade-D+Mid+Football+Cleat http://images.acmesports.sports/Under+Armour-Merki27s-Renegade-D+Mid+Football+Cleat http://images.acmesports.sports/Under+Armour-Merki27s-Renegade-D+Mid+Football+Cleat
                                                                                                                                                                                                                                                                                                                                                      |129.99
|89.99
                                                                                                            |Riddell Youth Revolution Speed Custom Footbal null
                                                                                                                                                                                                                                                                                                                                                                                                        http://images.acmesports.sports/Riddell+Youth+Revolution+Speed+Custom+Football+Helmet
    only showing top 5 rows
                                                                                                                             product_name|product_price|
    |product_id|product_category_id|
                                                                                                                                                                                                                                                                    product image
                                                                                              2|Quest Q64 10 FT. ...| 59.98|http://images.acm...|
                                                                                                       2|Under Armour Men'...|
2|Under Armour Men'...|
                                                                                                                                                                                                                  129.99|http://images.acm...
                                                                                                                                                                                                                     89.99|http://images.acm...|
    only showing top 3 rows
```

## DATA ANALYSIS & VISUALISATION

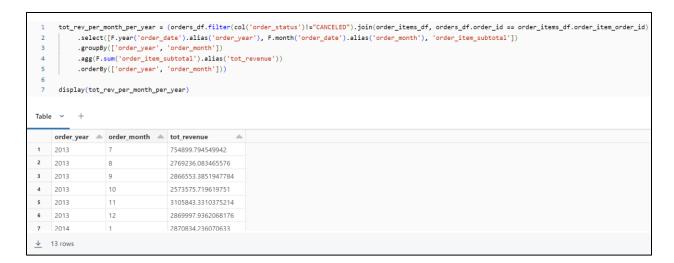
# 1. Total Number of Orders placed:

```
1 orders_df.count()
Out[21]: 68883
Command complete
```

#### 2. Total Revenue for each year:



#### 3. Total revenue for each month:



#### Plot For Total Revenue Per Month-

```
pdf = tot_rev_per_month_per_year.toPandas()
   2
        g = sns.barplot(x='order_month', y='tot_revenue', hue='order_year', data=pdf)
   3
   4
        g.set_title('Total Revenue Per Month Per Year');
                Total Revenue Per Month Per Year
      1e6
                            order_year
   3.0
                            2013
                                2014
   2.5
2.0
1.5
   1.0
   0.5
   0.0
                           order month
Command complete
```

# 4. Total purchase by each customer:

```
1 \ \lor \ customer\_purchase\_history\_df = \ customers\_df.join(orders\_df, \ customers\_df.customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \setminus \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \cap \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \cap \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \cap \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \cap \ (customer\_id == \ orders\_df.order\_customer\_id, \ "inner") \ \cap \ (customer\_id == \ orders\_df.order\_custom
            2
                                            .join(order_items_df, orders_df.order_id == order_items_df.order_item_order_id, "inner") \
                                               .select("customer_id", "order_date", "order_item_product_id", "order_item_subtotal")
                          customer_purchase_history_df.orderBy(col('customer_id')).show(10)
|customer_id|order_date|order_item_product_id|order_item_subtotal|
                                  1 2013-12-13 191
                                      2 2013-10-29
                                                                                                                                                   1014
                                                                                                                                                                                                                             99.96
                                        2 | 2014-02-18 |
                                                                                                                                                             502
                                                                                                                                                    1073
                                      2 | 2014-02-18 |
                                                                                                                                                                                                                            199.99
                                        2 | 2014-02-18 |
                                                                                                                                                           957
                                                                                                                                                                                                                              299.98
                                        2 2013-08-02
                                                                                                                                                          1014
                                                                                                                                                                                                                                   99.96
                                       2 | 2013-08-02 |
                                                                                                                                                      1014
                                                                                                                                                                                                                               149.94
                                        2 2013-08-02
                                                                                                                                                           627
                                                                                                                                                                                                                                199.95
                                        2 | 2013 - 08 - 02 |
                                                                                                                                                        1073
                                                                                                                                                                                                                                199.99
                                     2 | 2013-08-02 |
only showing top 10 rows
Command complete
```

```
customer\_purchase\_history\_df = customer\_purchase\_history\_df.withColumn("total\_purchase\_amount", col("order\_item\_subtotal")) \  \  \\
            . \verb|groupBy("customer_id").agg({"total_purchase_amount": "sum"}) \  \  \, \\
            .withColumnRenamed("sum(total_purchase_amount)", "total_purchase_amount")
   4
        customer_purchase_history_df = customer_purchase_history_df.withColumn("total_purchase_amount", F.round("total_purchase_amount", 2))
        customer_purchase_history_df = customer_purchase_history_df.orderBy(F.desc("total_purchase_amount"))
        \verb|customer_purchase_history_df.show|(10)|
   6
|customer_id|total_purchase_amount|
        791
                       10524.17
                       9299.03|
9296.14|
9223.71|
       9371
        8766
        2641
                          9130.92
                          9019.11
        1288
        3710
                           9019.1
        4249
                          8918.85
        5654
                          8904.95
        5624
                           8761.98
only showing top 10 rows
Command complete
```

# 5. Customer type according to their purchase:

```
high_value_customers = customer_purchase_history_df.filter(col("total_purchase_amount") > 4000).orderBy(col("total_purchase_amount").desc())

medium_value_customers = customer_purchase_history_df.filter(col("total_purchase_amount") < 4000).orderBy(col("total_purchase_amount") > 2000).orderBy(col('total_purchase_amount').desc())

# Print the segments

# print("High-Value Customers:")

high_value_customers.show(10)

# print("High-Value Customers.show(10)

# print("Nedium_value_Customers.show(10)

# print("Low-Value Customers.show(10)

# print("Low-Value Customers.show(10)

# print("Low-Value Customers.show(10)

# print("Low-Value Customers.show(10)
```

```
Types of customers
                                                                                                                                                                                                                                                                                                                                                                                                                           Python ▶ ▼ ∨ −  x
                              \label{eq:high_value_customers = customer_purchase_history_df.filter(col("total_purchase_amount") > 4000). orderBy(col("total_purchase_amount") > 4000). order
                                 ("total_purchase_amount").desc())
               3 # Print the segments
              4 print("High-Value Customers:")
                             high_value_customers.show(10)
      ▶ (4) Spark Jobs
      ▶ ■ high_value_customers: pyspark.sql.dataframe.DataFrame = [customer_id: integer, total_purchase_amount: double]
  High-Value Customers:
   |customer_id|total_purchase_amount|
                                    58 6615.160125732422
                                   12 6009.350101470947
                                      7| 5569.48010635376|
                                     40
                                                                   5253.6201171875
                                    55 4763.400077819824
                                   53 | 4689.480113983154 |
51 | 4513.430065155029 |
                                    19 4355.620079040527
                                     17 | 4259.660110473633|
                                   23 4141.380058288574
   +-----
```

```
1 low_value_customers = customer_purchase_history_df.filter(col("total_purchase_amount") <= 2000).orderBy(col
        ("total_purchase_amount").desc())
       print("Low-Value Customers:")
3 low_value_customers.show(10)
▶ (4) Spark Jobs
▶ ■ low_value_customers: pyspark.sql.dataframe.DataFrame = [customer_id: integer, total_purchase_amount: double]
Low-Value Customers:
|customer_id|total_purchase_amount|
          2 | 1819.7300338745117 |
           4 1719.6300296783447
          20 | 1589.7700500488281 |
36 | 1389.8800506591797 |
          49| 1359.780014038086|
          29 | 1329.8700408935547 |
          37 | 1329.7600212097168
           5 | 1274.7500228881836 |
          10 | 1264.7900123596191 |
33 | 1229.8700370788574 |
only showing top 10 rows
Command took 2.34 seconds -- by mikancodes@gmail.com at 4/23/2024, 3:29:19 PM on My Cluster
```

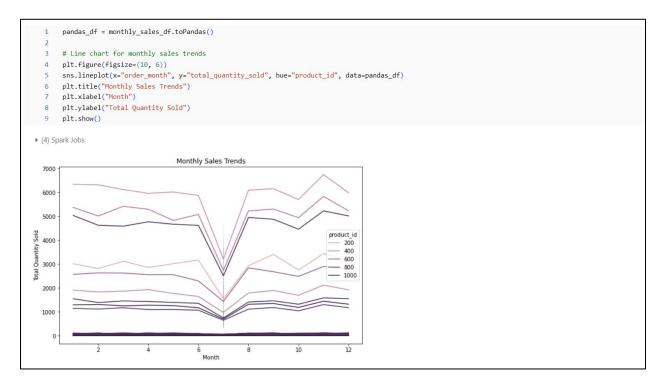
```
1 medium_value_customers = customer_purchase_history_df.filter((col("total_purchase_amount") <= 4000) & (col
        ("total_purchase_amount") > 2000)).orderBy(col("total_purchase_amount").desc())
   2 print("Medium-Value Customers:")
        medium_value_customers.show(10)
 ▶ ■ medium_value_customers: pyspark.sql.dataframe.DataFrame = [customer_id: integer, total_purchase_amount: double]
Medium-Value Customers:
|customer_id|total_purchase_amount|
         46 3887.620090484619
         31 | 3774.5500564575195 |
          8
                 3763.50004196167
          3 3537.680093765259
         18 | 3519.600067138672|
         48 | 3509.6200561523438
         32 3409.5100421905518
         45 | 3329.740074157715 |
          42 | 3289.660041809082 |
6 | 3259.510025024414 |
         42
only showing top 10 rows
```

## 6. Monthly sales product trends:

```
product_sales_df = products_df.join(order_items_df, products_df.product_id == order_items_df.order_item_product_id, "inner") \
         .join(orders_df, order_items_df.order_item_order_id == orders_df.order_id, "inner") \
         .select("product_id", "order_date", "order_item_quantity", "product_name")
4
     # Extract year and month from order date
     product_sales_df = product_sales_df.withColumn("order_year", F.year("order_date")) \
       .withColumn("order_month", F.month("order_date"))
    # Calculate total sales per product per month
10
    monthly_sales_df = product_sales_df.groupBy("product_id", "order_year", "order_month") \
11
       .agg(F.sum("order_item_quantity").alias("total_quantity_sold"))
12
    # Identify seasonal patterns (e.g., high sales during holidays)
13
14
     # You can customize this based on your business context
15
    seasonal_patterns_df = monthly_sales_df.groupBy("product_id", "order_month") \
16
     .agg(F.sum("total_quantity_sold").alias("total_monthly_sales"))
17
18
    # Print the seasonal patterns
19
     seasonal patterns df.show(10)
```

```
# Print the seasonal patterns
  19
         {\tt seasonal\_patterns\_df.show(10)}
▶ (5) Spark Jobs
▶ ■ product_sales_df: pyspark.sql.dataframe.DataFrame = [product_id: integer, order_date: string ... 4 more fields]
► ■ monthly_sales_df: pyspark.sql.dataframe.DataFrame = [product_id: integer, order_year: integer ... 2 more fields]
• 🔳 seasonal_patterns_df: pyspark.sql.dataframe.DataFrame = [product_id: integer, order_month: integer ... 1 more field]
| {\tt product\_id}| {\tt order\_month}| {\tt total\_monthly\_sales}|
         276
                       11
         924
                         8
                                               65
         278
                                               72
                                               70|
         858
         203
         825
                                               76
         135
                         9
                                               73
         642
                        12
                                               69|
         906
                         8
                                               541
only showing top 10 rows
Command took 4.39 seconds -- by ambatinvrohit@gmail.com at 4/23/2024, 3:24:40 PM on My Cluster1
```

#### Plot-



## 7. Top performing departments:

```
df = (orders_df)
             .filter((orders_df.order_status != 'CANCELED') & (orders_df.order_status != 'SUSPECTED_FRAUD'))
   2
             .join(order_items_df, orders_df.order_id == order_items_df.order_item_order_id, how='inner')
             .join(products_df, order_items_df.order_item_product_id == products_df.product_id, how='inner')
             .join(categories_df, products_df.product_category_id == categories_df.category_id, how='inner')
   5
            .join(departments_df, categories_df.category_department_id == departments_df.department_id, how='inner')
            .select('department_name', F.year(orders_df.order_date).alias('order_year'), 'order_item_subtotal')
            .groupBy([departments_df.department_name, 'order_year'])
  9
            .agg(F.sum(order_items_df.order_item_subtotal).alias('tot_revenue'))
  10
            .orderBy('department_name', 'order_year'))
  11
      df.cache()
  12
 13
      df.show(5)
▶ (4) Spark Jobs
▶ 🔳 df: pyspark.sql.dataframe.DataFrame = [department_name: string, order_year: integer ... 1 more field]
+-----
|department_name|order_year| tot_revenue|
+-----
       Apparel 2013|3090985.6535224915|
Apparel 2014|3917585.841217041|
      Fan Shop| 2013| 7290531.899988174|
      Fan Shop| 2014| 9095735.77280426|
      Footwear | 2013 | 1711492.5186824799 |
only showing top 5 rows
```

#### 8. Highest priced product:

# 9. Popular Category:

```
Python > - x
       popular_category_df = order_items_df.join(products_df, col("order_item_product_id") == col("product_id"), how='inner').join
        (categories_df, col("category_id") == col("product_category_id"), how='inner').groupBy('category_name').agg(F.sum
        ('order_item_quantity').alias('order_count')).orderBy('order_count', ascending=False).limit(10)
      popular_category_df.show()
 ▶ (4) Spark Jobs
 • popular_category_df: pyspark.sql.dataframe.DataFrame = [category_name: string, order_count: long]
      category_name|order_count|
             Cleats
                          73734
    Women's Apparel
                          62956
|Indoor/Outdoor Games|
                          37587
    Cardio Equipment
       Shop By Sport
                          32726
      Men's Footwear
                        22246
                       17325
            Fishing
       Water Sports
                          15540
    Camping & Hiking
                         13729
                           9436
        Electronics
Command took 3.70 seconds -- by mikancodes@gmail.com at 4/23/2024, 3:34:23 PM on My Cluster
```

```
top_categories_df = popular_category_df.orderBy(col("order_count").desc())

custom_colors = ["#FF9999", "#66B3FF", "#99FF99", "#FFCC99", "#FFD700"]

# Extract category names and order counts

category_names = top_categories_df.select("category_name").rdd.flatMap(lambda x: x).collect()

order_counts = top_categories_df.select("order_count").rdd.flatMap(lambda x: x).collect()

# Create the pie chart

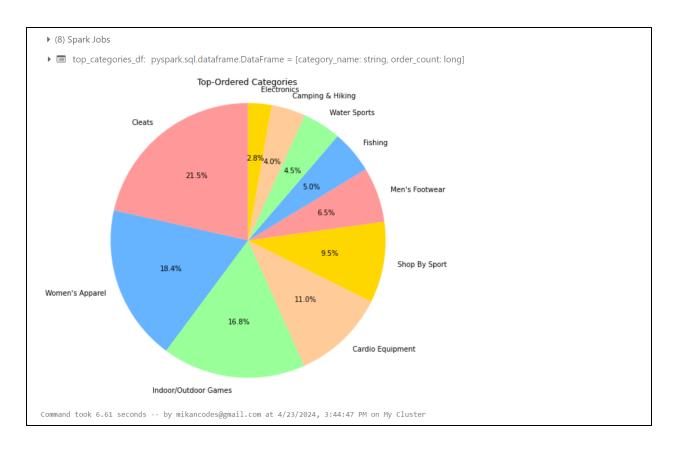
plt.figure(figsize=(8, 6))

plt.pie(order_counts, labels=category_names, autopct="%1.1f%%", startangle=90 , colors=custom_colors)

plt.title("Top-Ordered Categories")

plt.axis("equal") # Equal aspect ratio ensures that pie is drawn as a circle

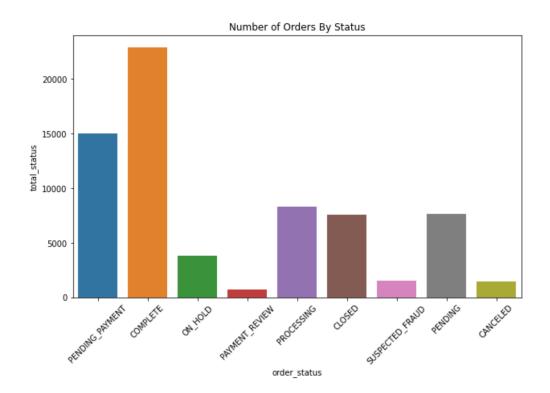
plt.show()
```



#### 10. Count of Orders based on their Status:

```
orders\_by\_status = orders\_df.groupBy(col("order\_status")).agg(count(col("order\_status")).alias("total\_status")) = orders\_by\_status = orders\_by\_s
2 orders_by_status.show()
     ▶ (2) Spark Jobs
      • orders_by_status: pyspark.sql.dataframe.DataFrame = [order_status: string, total_status: long]
  +----+
  order_status|total_status|
  |PENDING_PAYMENT|
                                                                                                            15030
                                         ON HOLD
                                                                                                                        3798
    | PAYMENT_REVIEW|
                                                                                                                             729
                              PROCESSING|
                                                                                                                            8275
                                               CLOSED
                                                                                                                            7556
   |SUSPECTED_FRAUD|
                                                                                                                            1558
                                                                                                                            7610
                                          PENDING
                                        CANCELED
                                                                                                                            1428
  Command took 1.28 seconds -- by mikancodes@gmail.com at 4/23/2024, 2:33:35 PM on My Cluster
```

#### Santanu Adhikary



# **Conclusion**

We solve a case study utilizing retail data to uncover hidden insights that can increase sales using PySpark. This analysis allows the store manager to understand which products require more attention. The insights gained from the data can assist in tracking individual product performance, identifying top-selling items, and adjusting inventory levels accordingly. Retailers can also use sales data to analyze customer purchasing patterns and make informed decisions about product placement, promotions, and pricing strategies.

- 1. Working with real-world data to gather valuable information can benefit businesses in various ways.
- 2. We have also seen the detailed step-by-step solutions to the problem using PySpark functions and analysis of the output at the end of each problem statement.