



EDUCATION

Master of Human-Computer Interaction
Carnegie Mellon University | August 2017
GPA 4.0/4.0

Bachelors of Arts in Psychology and Sociology
University of Virginia | May 2013
GPA 3.8/4.0, Summa Cum Laude

COURSEWORK

Designing & Leading a Business
Designing for Service
Interaction Design Studio I & II
Introduction to Web Design
Methodology of Visualization
Programming Usable Interfaces
User-Centered Research & Evaluation

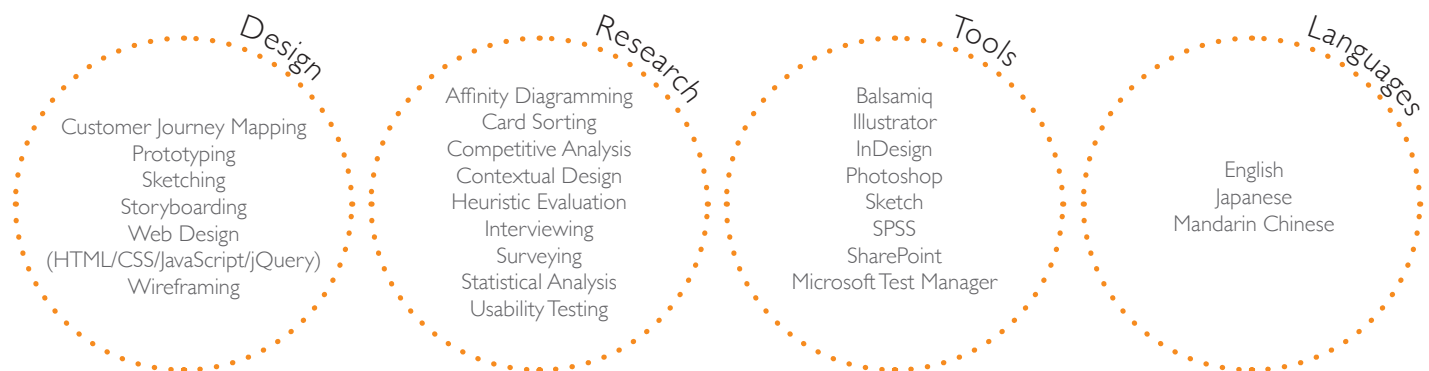
HONORS & AWARDS

Distinguished Majors Thesis with Highest Distinction
University of Virginia | 2013

Most Outstanding Presentation Award
7th Annual L. Starling Reid
Undergraduate Psychology Conference | 2013

Research Excellence Award
University of Virginia | 2013

SKILLS



CURRENT PROJECTS

Lead UX Designer | Roche Molecular Diagnostics
Pharmaceutical & Diagnostics Company | January 2017 - Present
MHCI Capstone Project

Designing a solution that would improve oncologists' communication, decision-making, and information sharing with patients.

UX Designer & Researcher | Fly High Innovation (FlyH)
Product for Advanced English Learners | January 2017 - Present
Tepper (MBA) Capstone Project

As a design consultant for an MBA startup team, designing a solution that targets East Asian advanced English learners.

OTHER EXPERIENCE

Business Analyst | Pyramid Systems
IT Consulting & Software Engineering Firm | August 2013 - January 2016

Applied usability research methods such as card sorting to improve website user experience and user interface. Designed wireframes and mockups of webpages to ensure optimal usability for users. Gathered, documented, and analyzed business requirements from stakeholders for multiple agile projects, including an internal intranet redesign project and a nationwide application suite automating bank auditing examinations. Created detailed test cases and test scripts for various system functions. Executed extensive system and regression testing.

Distinguished Majors Program | University of Virginia
Department of Psychology | August 2012 - May 2013

Completed a 1-year honors independent research thesis on the protective effects of social support against the negative outcomes of parental divorce, under the supervision of Robert E. Emery, PhD. Submitted paper to the journal Developmental Psychology and presented thesis at two psychology conferences.

Research Assistant | University of Virginia
Department of Psychology | August 2010 - May 2013

Conducted numerous experimental studies to gather data, including interviews and questionnaires for participants at the Mary D. Ainsworth Psychological Clinic. Analyzed quantitative and qualitative data to draw insights, conclusions, and ideas for future research. Reviewed and edited various working journal articles.