



Australian Government

Department of Immigration
and Border Protection

Change of address and/or passport details

Form
929

ImmiAccount

Address and passport details can be updated online via ImmiAccount if your application was lodged online. Further details are available at www.border.gov.au/trav/visa/imm under the 'Available services' tab.

Important – Please read this information carefully before you complete this form. Once you have completed this form we strongly advise that you keep a copy for your records.

If you intend to change your residential address for more than 14 days while your application is being processed, you must tell the Department of Immigration and Border Protection (the department) your new address prior to moving.

You need to advise the department of any changes to your passport details before and after a visa is granted to you.

Where a new passport has been issued or you **hold an additional passport(s)**, you need to provide a **certified** copy of the bio-data page of this new or additional passport(s) with this form in order for the department to confirm your identity.

Where a new passport has been issued with a new name, you should provide certified copies of the Bio-data page of the previous passport, new passport and official evidence of name change (eg. change of name certificate, marriage certificate) with this form in order for the department to confirm your identity.

If you have an endorsement in your current passport with your new name as the principal name, you need to provide certified copies of relevant pages of the current passport and official evidence of name change with this form in order for the department to confirm your identity.

Your departmental records will be updated and new details linked to your record on the department's systems to facilitate your travel.

Please use this form to advise of any change to your:

- address; and/or
- passport details.

Return the completed form by post to the office where you lodged your application or if your visa has been granted, to the nearest visa and citizenship office of the department.

Note: Questions 2–6 are mandatory. These questions must be completed regardless of the details you are changing as they contain essential information necessary to process the change of contact details and to ensure that you will receive all written communications about the application.

Note: The department will **not** acknowledge the return of this form and will **not** contact you to confirm these details have been updated.

Updating authorised recipient's contact details

To update your authorised recipient's contact details please complete form 956 or form 956A and provide it to the department.

Form 956 and form 956A are available from the department's website www.border.gov.au/allforms/

Important information about privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure (to other agencies and third parties, including overseas entities) of your personal information, including sensitive information, is contained in form 1442i *Privacy notice*. Form 1442i is available from the department's website www.border.gov.au/allforms/. You should ensure that you read and understand form 1442i before completing this form.

Changing your address and/or passport details

1. You can update your details online if your application is available in ImmiAccount. Go to the department's website www.border.gov.au/trav/visa/imm
2. You can return this completed form and attachments by post to a visa and citizenship office of the department.
www.border.gov.au/about/contact/offices-locations/australia

Postal addresses for offices of the department in Australia

Australian Capital Territory

GPO Box 717
CANBERRA ACT 2601

New South Wales

GPO Box 9984
SYDNEY NSW 2001

Northern Territory

GPO Box 864
DARWIN NT 0801

Queensland

Queensland State Office
GPO Box 9984
BRISBANE QLD 4001

Cairns Office

PO Box 1269
CAIRNS QLD 4870

Thursday Island Office

PO Box 299
THURSDAY ISLAND QLD 4875

South Australia

GPO Box 2399
ADELAIDE SA 5001

Tasmania

GPO Box 794
HOBART TAS 7001

Victoria

GPO Box 241
MELBOURNE VIC 3001

Western Australia

Locked Bag 7
NORTHBRIDGE WA 6865

Home page www.border.gov.au

Please keep this information page for your reference



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Please use a pen, and write neatly in English using BLOCK LETTERS.

Tick where applicable ☒

ImmiAccount

You can update your address and passport details online for selected visa subclasses. Further details are available at www.border.gov.au/trav/visa/immi under the 'Available services' tab.

1 Which of the following details have changed?

Address details ☐ Complete **Part A, Part B and Part D**

Passport details ☐ Complete **Part A, Part C and Part D**

Note: If you need to update your address **and** passport details, complete ALL parts of this form.

Part A – Applicant's details

2 Applicant's full name

Family name

Given names

3 Date of birth

Day Month Year

4 Provide one of the following:

Passport/travel document number (previously provided to the department)

Passport number

Client number issued to the applicant by the department

File number issued to the applicant by the department

Application receipt number issued to the applicant by the department

5 Does the applicant have an application in progress?

No ☐ Visa currently held

Yes ☐ Details of visa applied for

Type

Class

6 At which office was the application lodged?

Part B – Applicant's new address details

7 Residential address

Postcode		

Telephone number

Country code	Area code	Number
()	()	

8 Address for correspondence

(If the same as your residential address, write 'AS ABOVE')

Postcode		

9 Do you agree to the department communicating with you by fax, email, or other electronic means?

No ☐

Yes ☐ Give details

Fax number

Country code	Area code	Number
()	()	

Email address

10 Effective date for new contact details

Day Month Year

Part C – New passport details

11 Details of the applicant's/visa holder's new passport

Name as it appears in passport

Passport number

Country of passport

Date of issue

Day	Month	Year
/	/	

Date of expiry

/	/	
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Issuing authority/place of issue as shown in passport

12 Is the name in your passport different to what you have previously advised the department?

No ☐

Yes ☐ ► You must submit evidence of name change as listed on page 1 in order for the department to confirm your new details.

13 Details of other passport(s) held by the applicant/visa holder

1. Name as it appears in passport

Passport number

Country of passport

Date of issue

Day	Month	Year
/	/	

Date of expiry

/	/	
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Issuing authority/place of issue as shown in passport

2. Name as it appears in passport

Passport number

Country of passport

Date of issue

Day	Month	Year
/	/	

Date of expiry

/	/	
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Issuing authority/place of issue as shown in passport

Part D – Declaration

14 **WARNING:** Giving false or misleading information is a serious offence.

I declare that:

- *I have read the information contained in form 1442i Privacy notice.*
- *I understand the department may collect, use and disclose my personal information (including biometric information and other sensitive information) as outlined in form 1442i Privacy notice.*

Signature of applicant



Date

Day	Month	Year
/	/	

We strongly advise that you keep a copy of this form and all attachments for your records.

Office use only

Record updated ☐