

Mike Doyle

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SUMMARY

Innovative and detail-oriented Software Engineer with a recently completed Bachelor's degree in Computer Science and extensive experience in programming, quality assurance, and operations. Currently employed at Amazon, I have honed my skills in developing and maintaining high-performance software applications, ensuring product quality through rigorous testing, and optimizing operational workflows.

EDUCATION

Bachelor of Science, Software Engineering

Western Governors University • Salt Lake City, UT • 2026

Associate in Applied Management

Green River College • Auburn, WA • 2023

EXPERIENCE

Device Associate II - Luna Cloud Gaming

Amazon

August 2022 - Present, Bellevue, WA

- **Engineered automated test protocols for Luna Cloud Gaming platform**, enhancing bug detection by 25% and contributing to a 15% increase in overall system stability and user satisfaction rates.
- **Rigorously tested and provided detailed feedback** on new features and updates for Luna Cloud Gaming, contributing to an enhanced user experience and achieving a 99.9% service uptime across multiple device platforms.
- **Conducted comprehensive QA cycles on Luna Cloud Gaming platform** across Windows and Proton(Linux), reducing report resolution times by 30%.

Senior Accountant

Topline Counters LLC

July 2019 - September 2023, Sumner, WA

- **Overhauled financial reporting processes** for a multinational corporation, reducing monthly close cycle by 5 days and ensuring 100% compliance with FASB standards and international tax laws.
- **Streamlined financial reporting processes** by integrating an advanced ERP system, reducing month-end close duration by 40% and increasing report accuracy for a high-volume firm with \$50M in annual revenue.
- **Spearheaded a cross-departmental process optimization** effort that reduced monthly closing time by 30%, by automating reports and standardizing reconciliation procedures across the company.

Inventory Manager

Best Buy

January 2018 - June 2019, Federal Way, WA

- **Oversee Inventory Control:** Manage all aspects of inventory control including ordering, receiving, and stocking of products.
- **Inventory Accuracy:** Ensuring inventory records remained accurate by conducting regular audits and cycle counts.
- **Loss Prevention:** Implemented and oversaw loss prevention strategies to minimize shrinkage and discrepancies lowering overall shrink by 75%.
- **Team Supervision:** Lead and supervised inventory team members, providing training and development opportunities to over 100 new employees across multiple locations.

PROJECTS

GOG Platform Launch on Luna Cloud Gaming

Amazon • <https://luna.amazon.com/> • May 2024 - May 2024

- **Tested 40+ titles for compliance** ensuring they met certification standards.
- Implemented and released titles onto the Luna platform while monitoring customer feedback to ensure an excellent experience for gamers.
- **Designed a reporting process** utilizing internal tools and the previously mentioned database, this report resulted in our teams being able to react and diagnose issues over 30% faster than previous implementations.

SKILLS

Technical Skills: Python, Java, Javascript, HTML, CSS, Sass

Hard Skills: Project Management, Planning, Resource Allocation, Scheduling

Soft Skills: Communication, Teamwork, Meticulous Attention, Problem Solver, Troubleshooting
