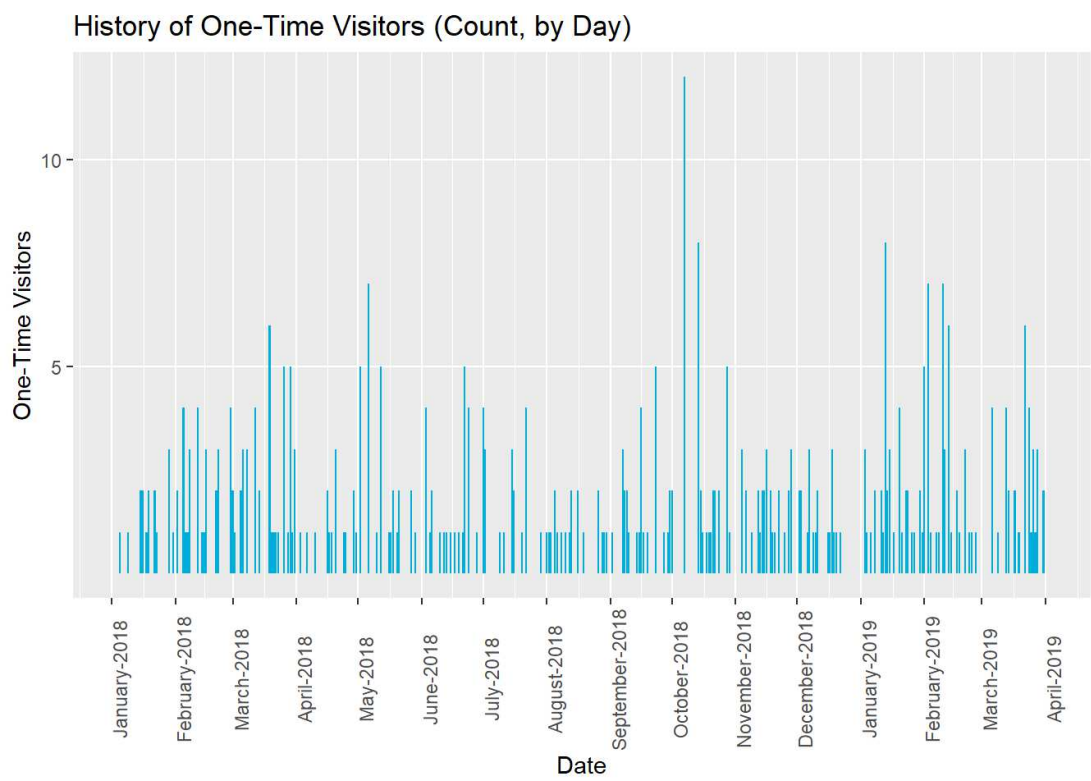
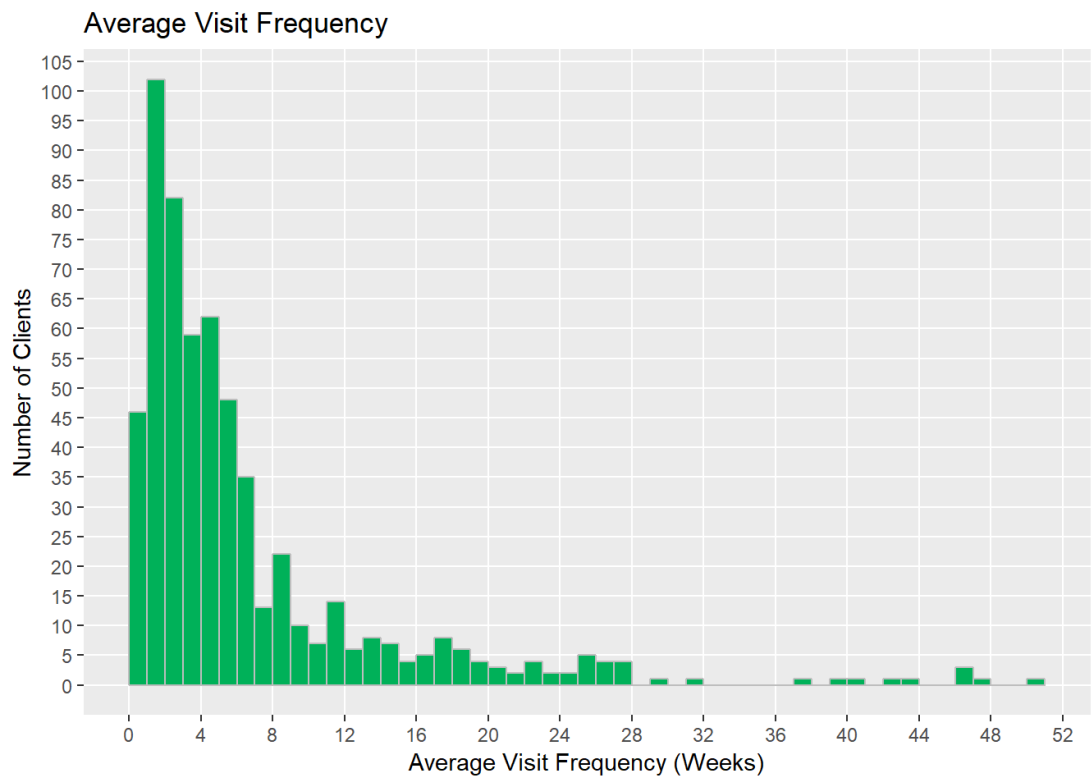


Client Segmentation Analysis

Mike Will

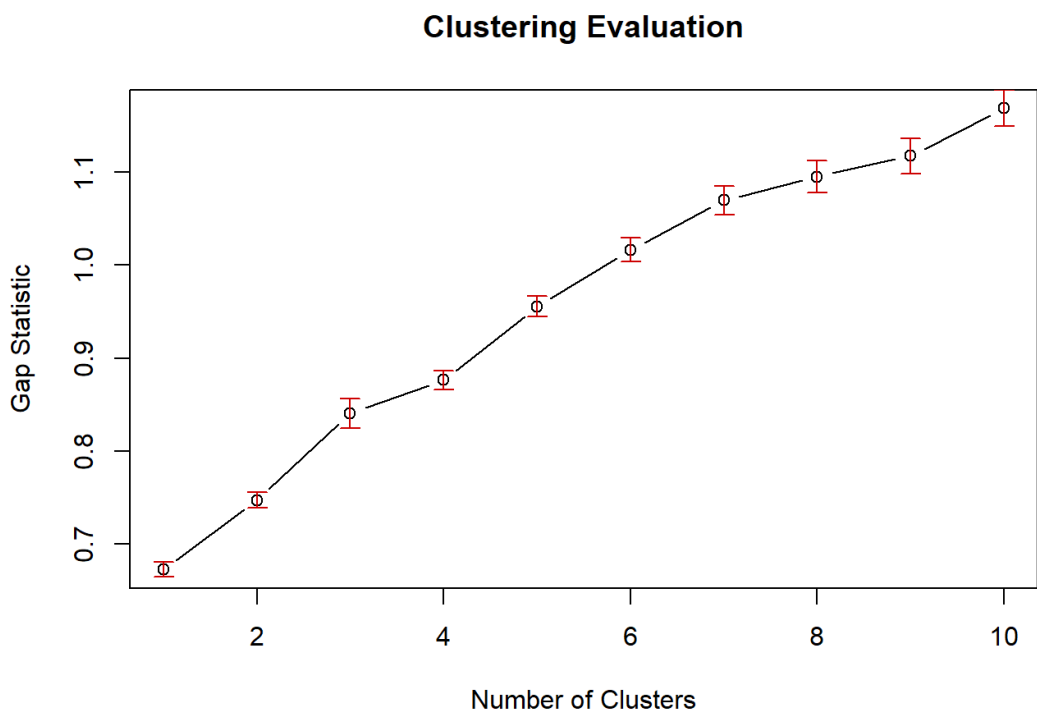
March 31, 2019



Clustering Analysis

Excerpt from Baseline Data Set

Client.ID	AveFreq	Gap	TotalSpend	Private / Massage	Movement	Immersion
100000002	3.209524	1.0000000	312	0.4000000	0.4000000	0.2000000
100000004	4.857143	36.5714286	121	0.6666667	0.0000000	0.3333333
100000009	1.831169	0.7142857	357	0.8571429	0.1428571	0.0000000
100000016	16.571429	52.1428571	79	0.0000000	0.0000000	1.0000000
100000020	3.771429	1.2857143	267	0.8000000	0.2000000	0.0000000

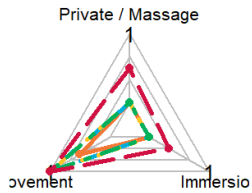


Cluster Sizes

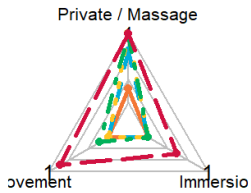
Group 1	Group 2	Group 3
336	279	121

Client Segmentation Demographics

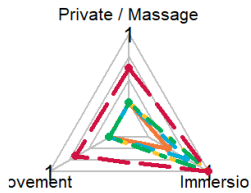
Group 1 Blend (Quantiles)



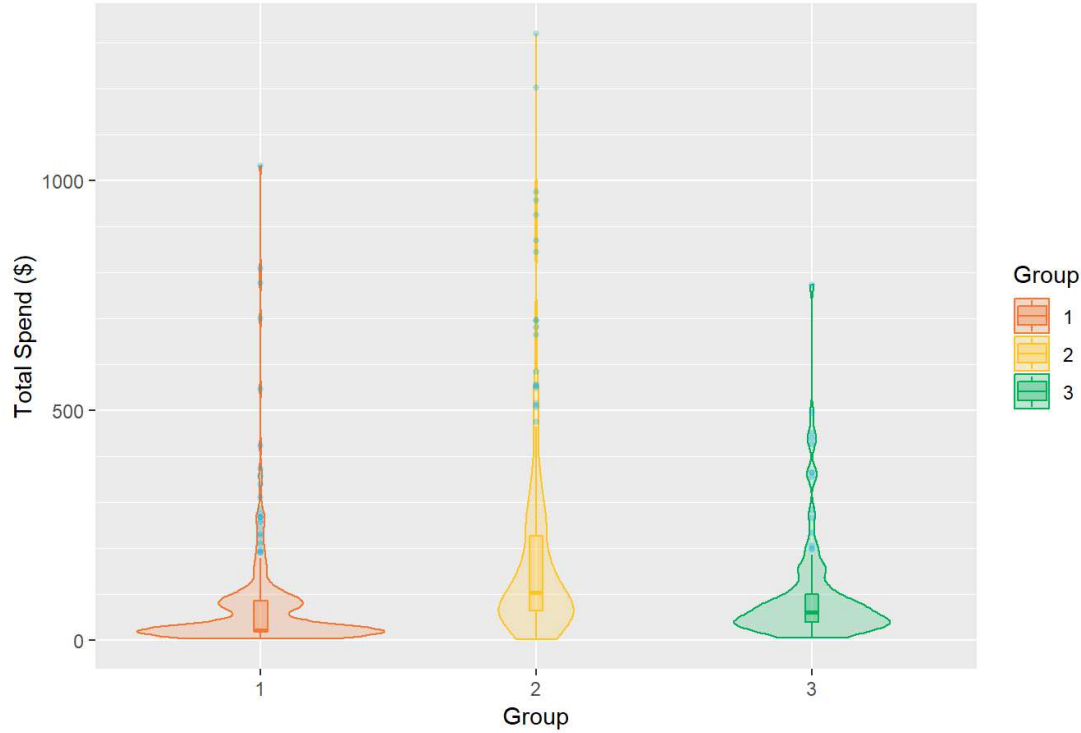
Group 2 Blend (Quantiles)



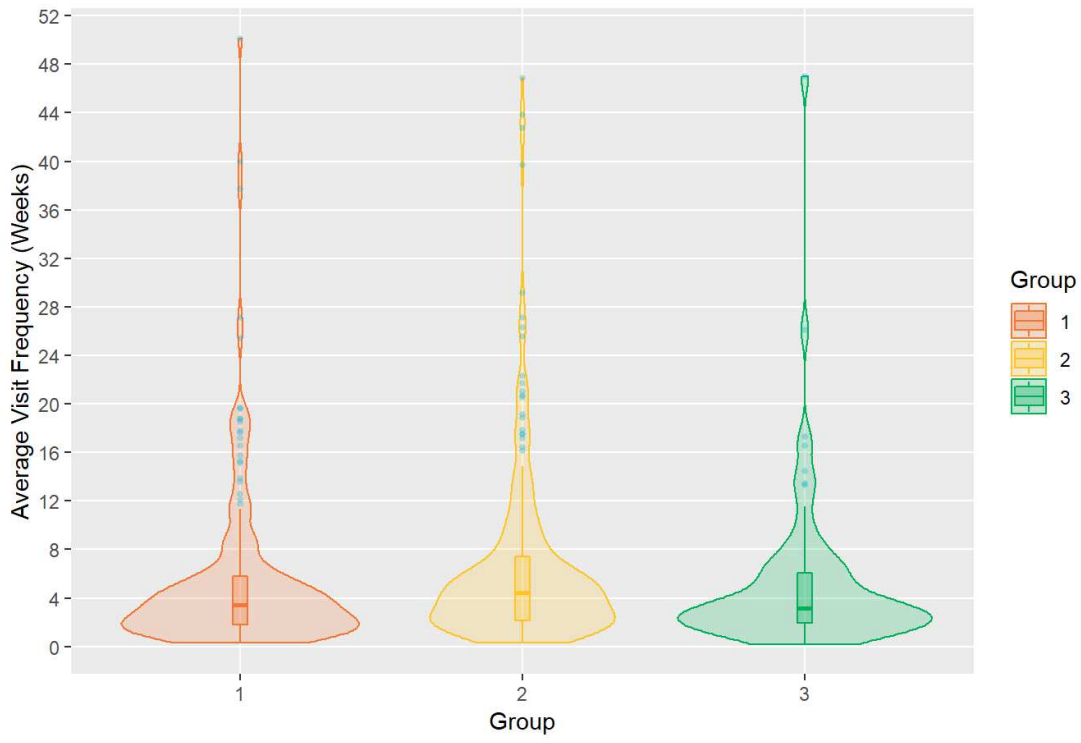
Group 3 Blend (Quantiles)



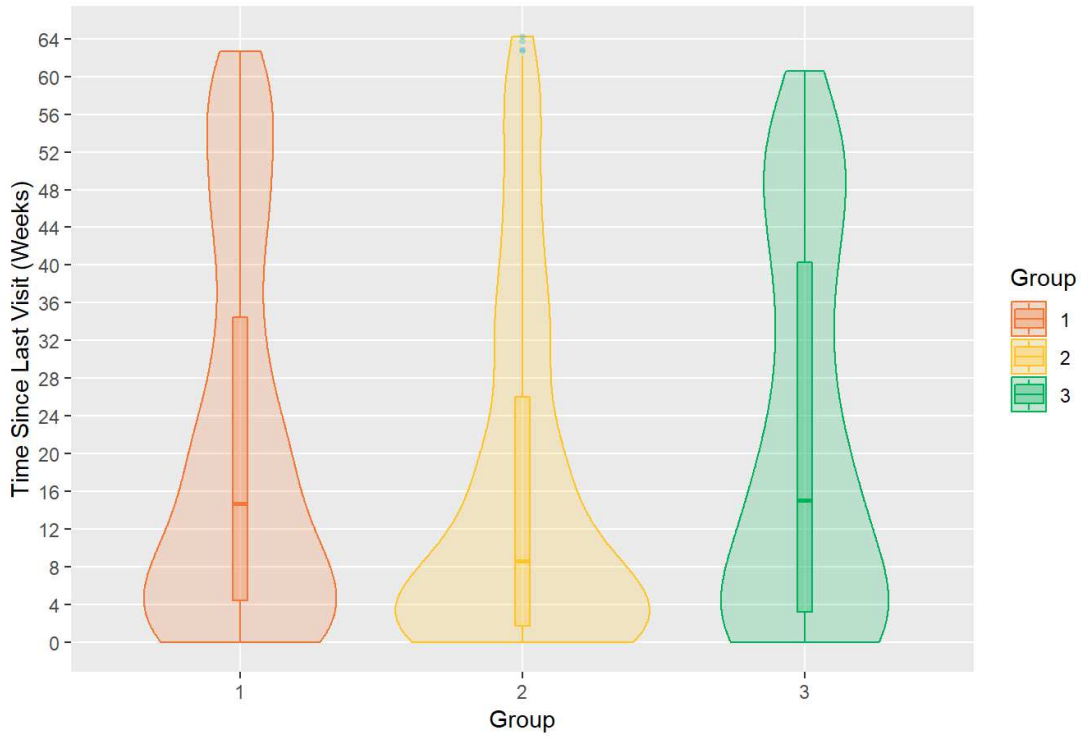
Total Spend, by Group



Average Visit Frequency, by Group



Time Since Last Visit, by Group



Group 1 Representatives

First.name	Last.name	Confidence
Louanne	Leannon	0.99
Ruthann	Hudson	0.98
Dominick	Nolan	0.98
Doug	Cronin	0.98
Kelley	Barrows	0.98
Gino	Gislason	0.97
Adell	Gislason	0.97
Vanessa	Kulas	0.97
Clotilde	D'Amore	0.96
Anton	Langworth	0.96
Lou	Hermiston	0.96
Vivienne	Boyer	0.96
Louie	Bergstrom	0.95
Santo	Thompson	0.95
Sharyn	Stanton	0.95
Izetta	Lang	0.95
Kathlyn	Aimonetti	0.95
Janna	Fay	0.95
Christen	Murphy	0.95
Mohammad	Maggio	0.95

Group 2 Representatives

First.name	Last.name	Confidence
Freddie	Zulauf	0.97
Ronda	McGlynn	0.96
Mafalda	Hoeger	0.95
Rolanda	Abbott	0.95
Zona	Lueilwitz	0.93
Adelia	Reichel	0.92
Hilton	Jones	0.92
Enrique	Nicolas	0.92
Otelia	Ruecker	0.92
Georgene	Larkin	0.91
Fernande	Russel	0.91

First.name	Last.name	Confidence
Rubin	Schaden	0.91
Wiley	Farrell	0.91
Giuseppe	Feest	0.91
Angelina	Runte	0.91
Archie	Aufderhar	0.91
Venessa	Wunsch	0.90
Eura	Dietrich	0.90
Shameka	McDermott	0.90
Haywood	Herzog	0.90

Group 3 Representatives

First.name	Last.name	Confidence
Will	Kshlerin	0.88
Shantae	Stokes	0.86
Jeri	Fritsch	0.86
Gene	Howell	0.86
Parker	Grant	0.86
Hobert	Kerluke	0.86
Becky	Reynolds	0.86
Aleisha	Feil	0.86
Kory	Sipes	0.85
Wilber	Willms	0.85
Susannah	Weber	0.85
Beulah	Ondricka	0.85
Nilda	Zulauf	0.85
Lala	Larson	0.85
Tomeka	Hermiston	0.85
Audry	Gleason	0.84
Maryetta	McLaughlin	0.84
Lamar	Rodriguez	0.84
Kent	Mitchell	0.84
Lacresha	Prohaska	0.84

Mailing List Output

```
# Mailing List Output
```

```
write.csv(Group1List, file="Group 1 Email List.csv", quote=F, row.names=F)  
write.csv(Group2List, file="Group 2 Email List.csv", quote=F, row.names=F)  
write.csv(Group3List, file="Group 3 Email List.csv", quote=F, row.names=F)  
write.csv(Group4List, file="Group 4 Email List (No Paid Visit History).csv", quote=F, row.names=F)
```