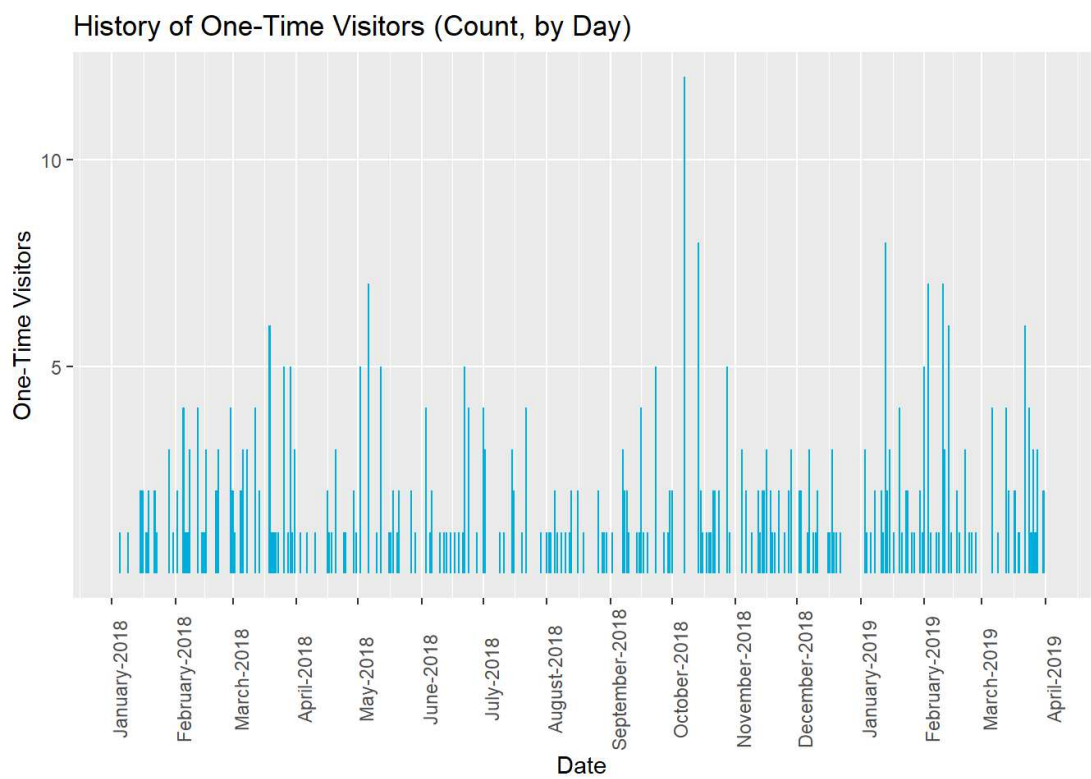
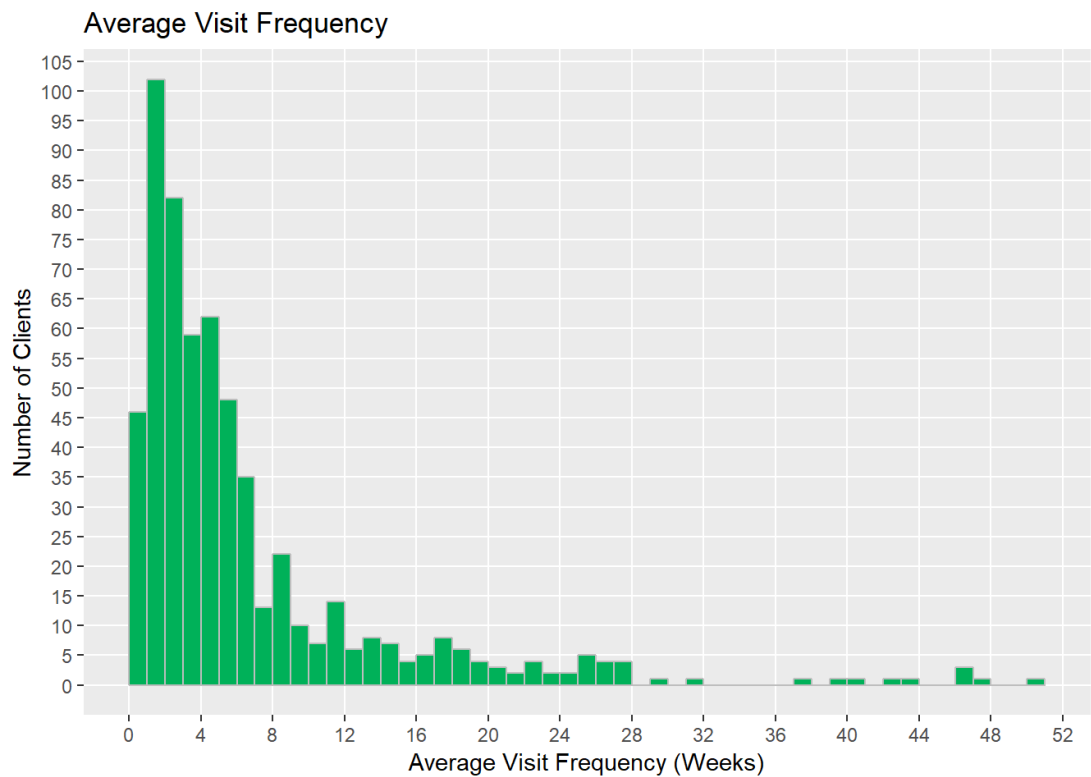


Client Segmentation Analysis

Mike Will

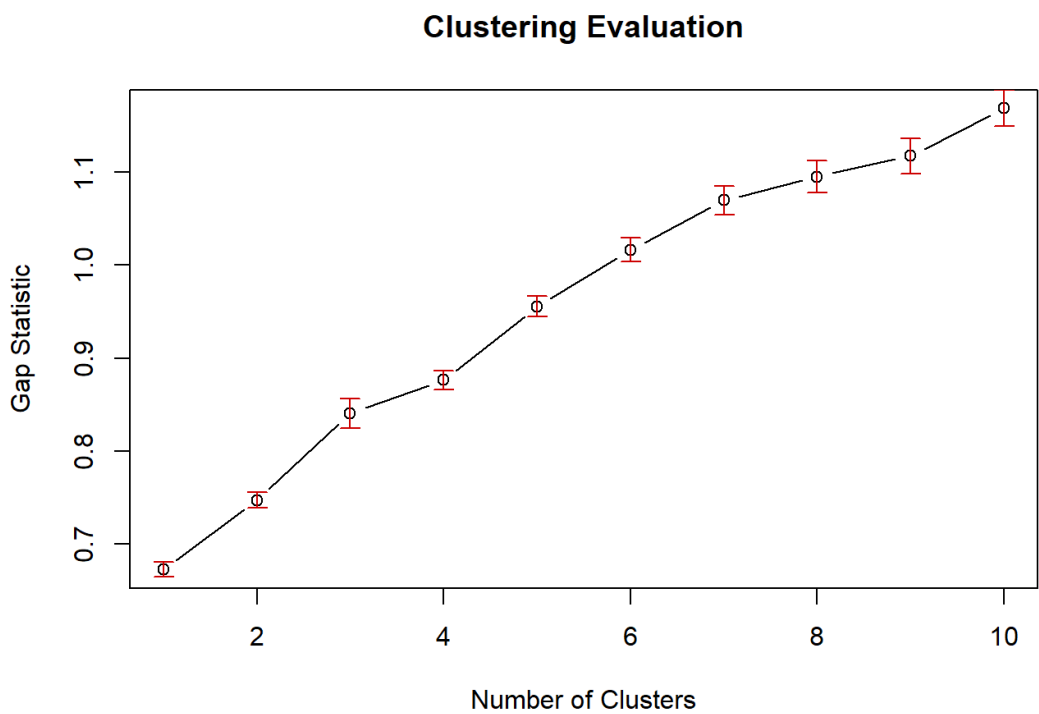
March 31, 2019



Clustering Analysis

Excerpt from Baseline Data Set

Client.ID	AveFreq	Gap	TotalSpend	Private / Massage	Movement	Immersions
100000002	3.209524	1.0000000	312	0.4000000	0.4000000	0.2000000
100000004	4.857143	36.5714286	121	0.6666667	0.0000000	0.3333333
100000009	1.831169	0.7142857	357	0.8571429	0.1428571	0.0000000
100000016	16.571429	52.1428571	79	0.0000000	0.0000000	1.0000000
100000020	3.771429	1.2857143	267	0.8000000	0.2000000	0.0000000

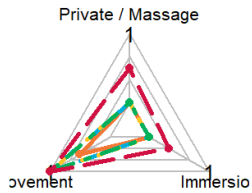


Cluster Sizes

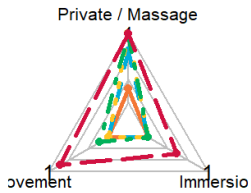
Group 1	Group 2	Group 3
336	279	121

Client Segmentation Demographics

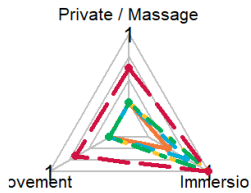
Group 1 Blend (Quantiles)



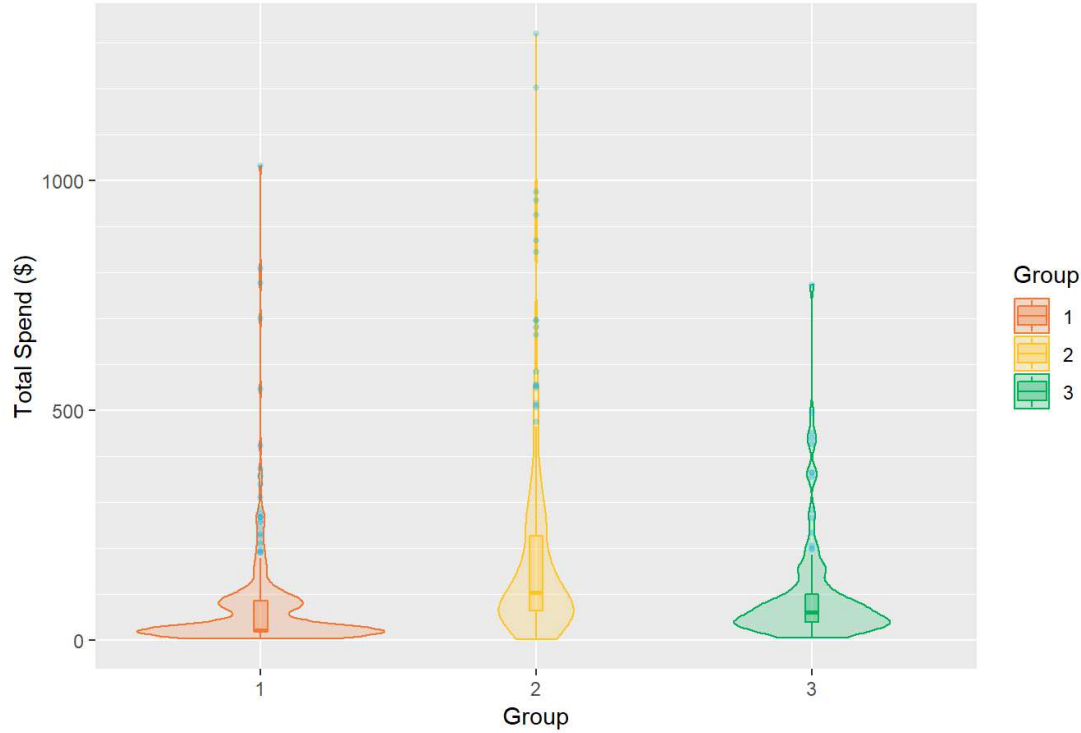
Group 2 Blend (Quantiles)



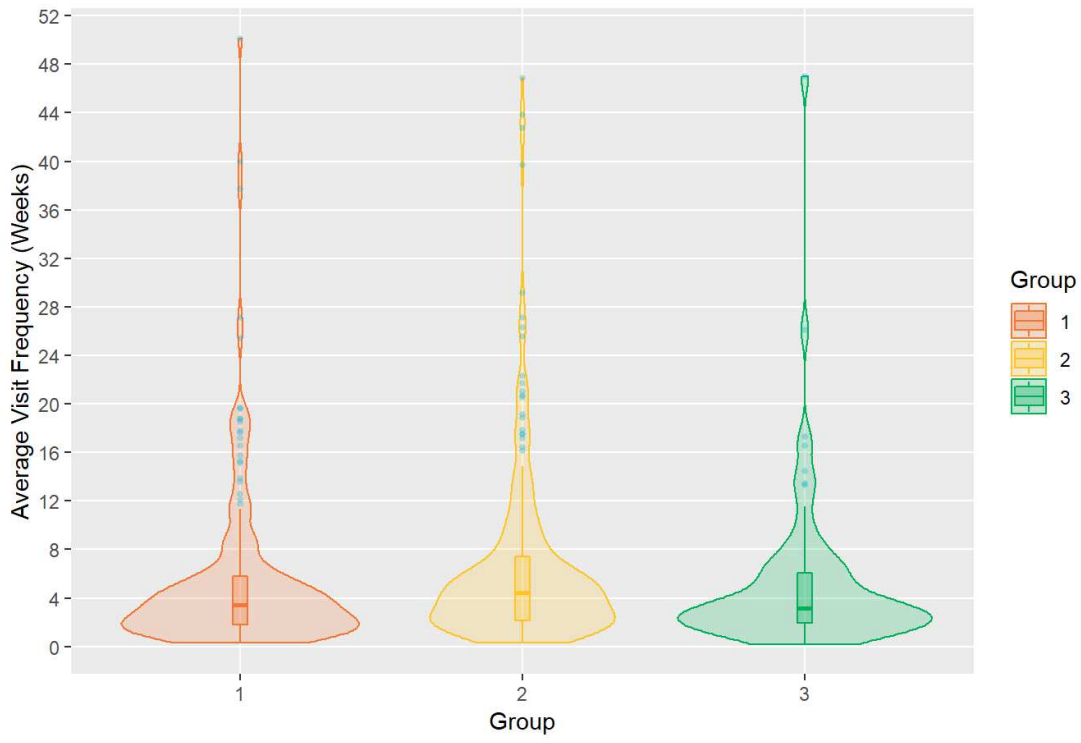
Group 3 Blend (Quantiles)



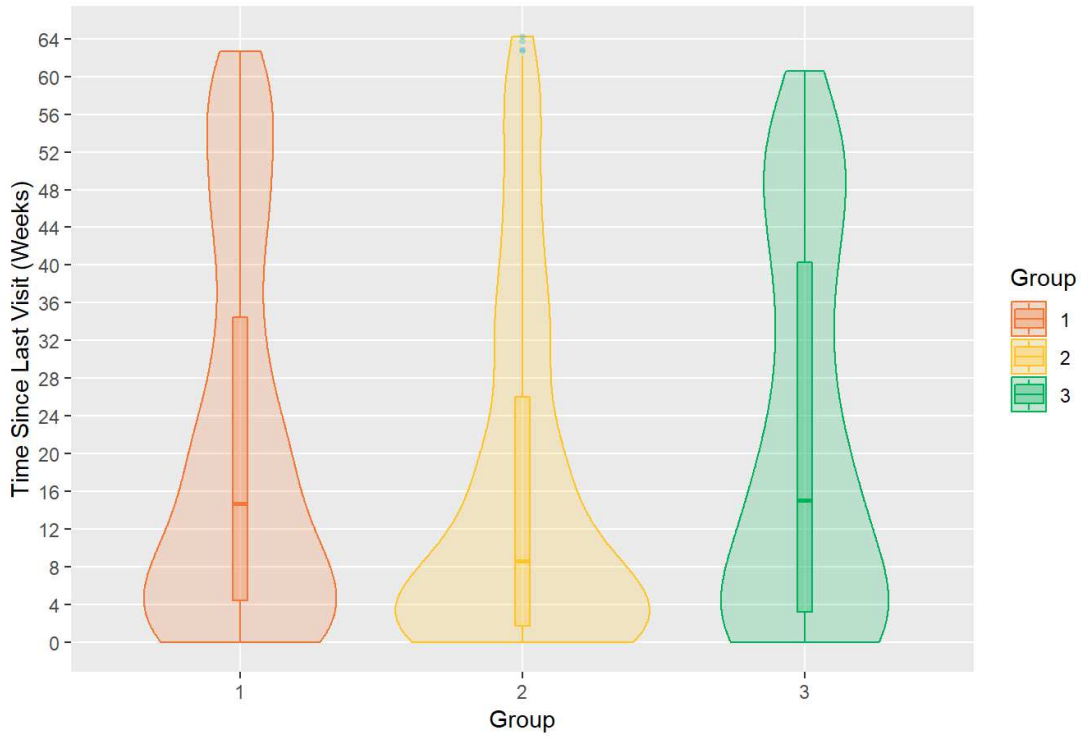
Total Spend, by Group



Average Visit Frequency, by Group



Time Since Last Visit, by Group



Group 1 Representatives

First.name	Last.name	Confidence
William	Runolfsson	0.99
Brenton	Lueilwitz	0.98
Tyrell	Terry	0.98
Carmen	Abshire	0.98
Frederick	Konopelski	0.98
Clarisa	Schowalter	0.97
Nathanial	Reinger	0.97
Rodolfo	Hessel	0.97
Rickey	Goodwin	0.96
Joey	McLaughlin	0.96
Abigail	Leannon	0.96
Fletcher	Lang	0.96
Jules	Spencer	0.95
Nickole	Thiel	0.95
Raylene	Lebsack	0.95
Sung	Volkman	0.95
Modesto	Ernser	0.95
Zulma	Huels	0.95
Chong	Turcotte	0.95
Mervin	Buckridge	0.95

Group 2 Representatives

First.name	Last.name	Confidence
Jason	Yost	0.97
Elwood	Collier	0.96
Jayne	Funk	0.95
Lanell	Sanford	0.95
Marvella	Hauck	0.93
Myron	Abernathy	0.92
Micheal	Rippin	0.92
Dusty	Senger	0.92
Fe	Boehm	0.92
Berry	Hintz	0.91
Barb	Heidenreich	0.91

First.name	Last.name	Confidence
Tameika	Schimmel	0.91
Alphonso	Mayer	0.91
Hyo	Shanahan	0.91
Denny	Vandervort	0.91
Randi	Collins	0.91
Dena	Denesik	0.90
Carmel	Osinski	0.90
Concetta	Collins	0.90
Myron	Howell	0.90

Group 3 Representatives

First.name	Last.name	Confidence
Rodger	Hintz	0.88
Booker	Corwin	0.86
Rose	Schuster	0.86
Serita	Moore	0.86
Trenton	Conroy	0.86
Anibal	Wunsch	0.86
Anissa	Heidenreich	0.86
Arnetta	Hintz	0.86
Rodolfo	O'Reilly	0.85
Rayford	Medhurst	0.85
Dana	Rath	0.85
Leonardo	Stiedemann	0.85
Dale	Kassulke	0.85
Micki	Hagenes	0.85
Colby	Pfannerstill	0.85
Carmine	Blanda	0.84
Mason	Hettinger	0.84
Antonetta	Grant	0.84
Babette	Carroll	0.84
Zenobia	Lindgren	0.84

Mailing List Output

```
# Mailing List Output
```

```
write.csv(Group1List, file="Group 1 Email List.csv", quote=F, row.names=F)  
write.csv(Group2List, file="Group 2 Email List.csv", quote=F, row.names=F)  
write.csv(Group3List, file="Group 3 Email List.csv", quote=F, row.names=F)  
write.csv(Group4List, file="Group 4 Email List (No Paid Visit History).csv", quote=F, row.names=F)
```