

at will greatly improve the efficiency of investigation internally by Capital One for use by its fraud investigators to provide concepts, wireframes, and visual designs.

Check out the InVision prototype at the link below:

[/9P7A1ABHX#/158058977_01-01](#)

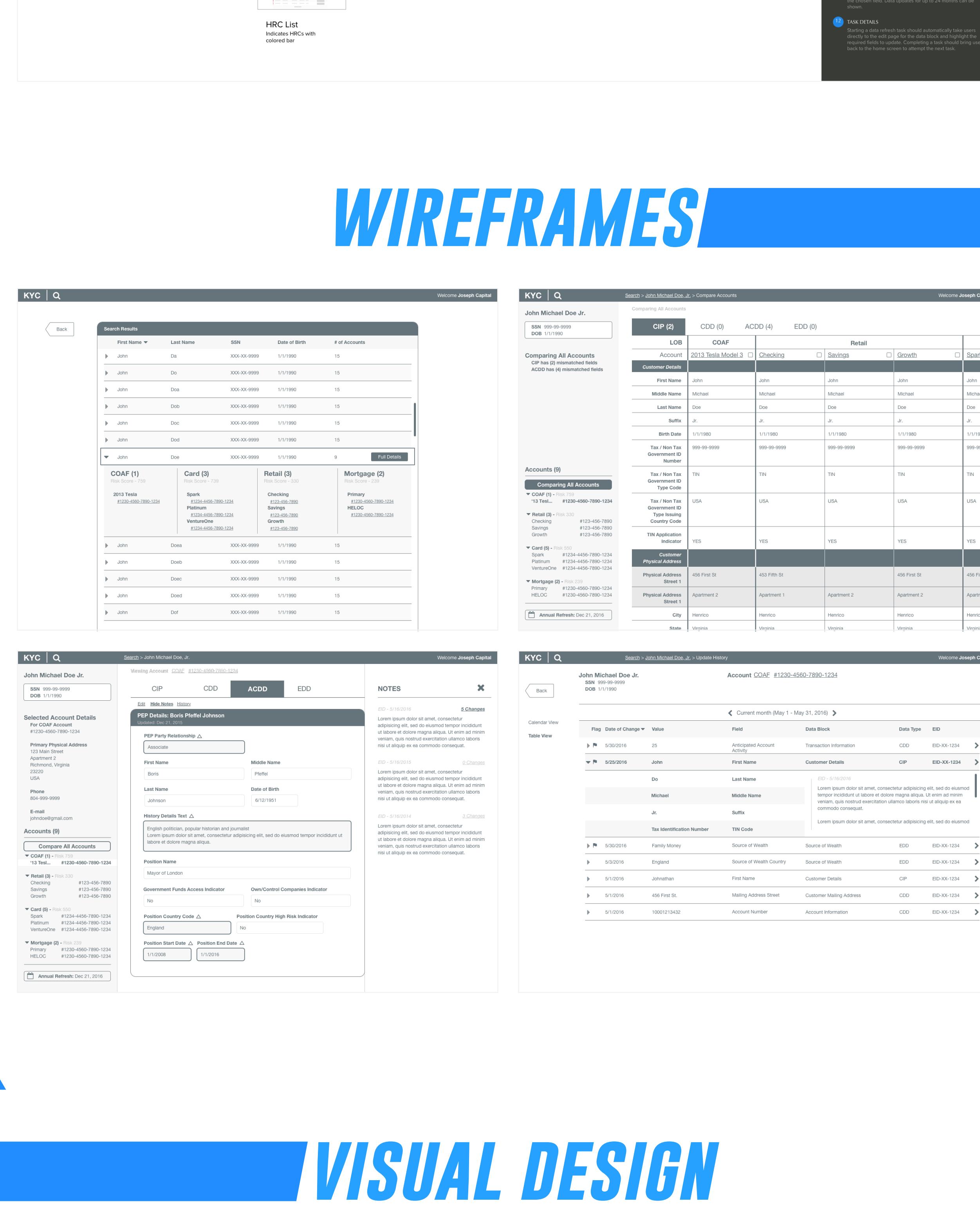
A collage of five black and white photographs documenting a design workshop. The first photo shows a wall covered in many pinned-up cards and diagrams. The second and third photos show people working individually at long tables with laptops and papers. The fourth photo shows a person sitting at a table with a laptop and coffee cup. The fifth photo is a close-up view of a wall with several pinned-up cards and diagrams.

USER FLOWS

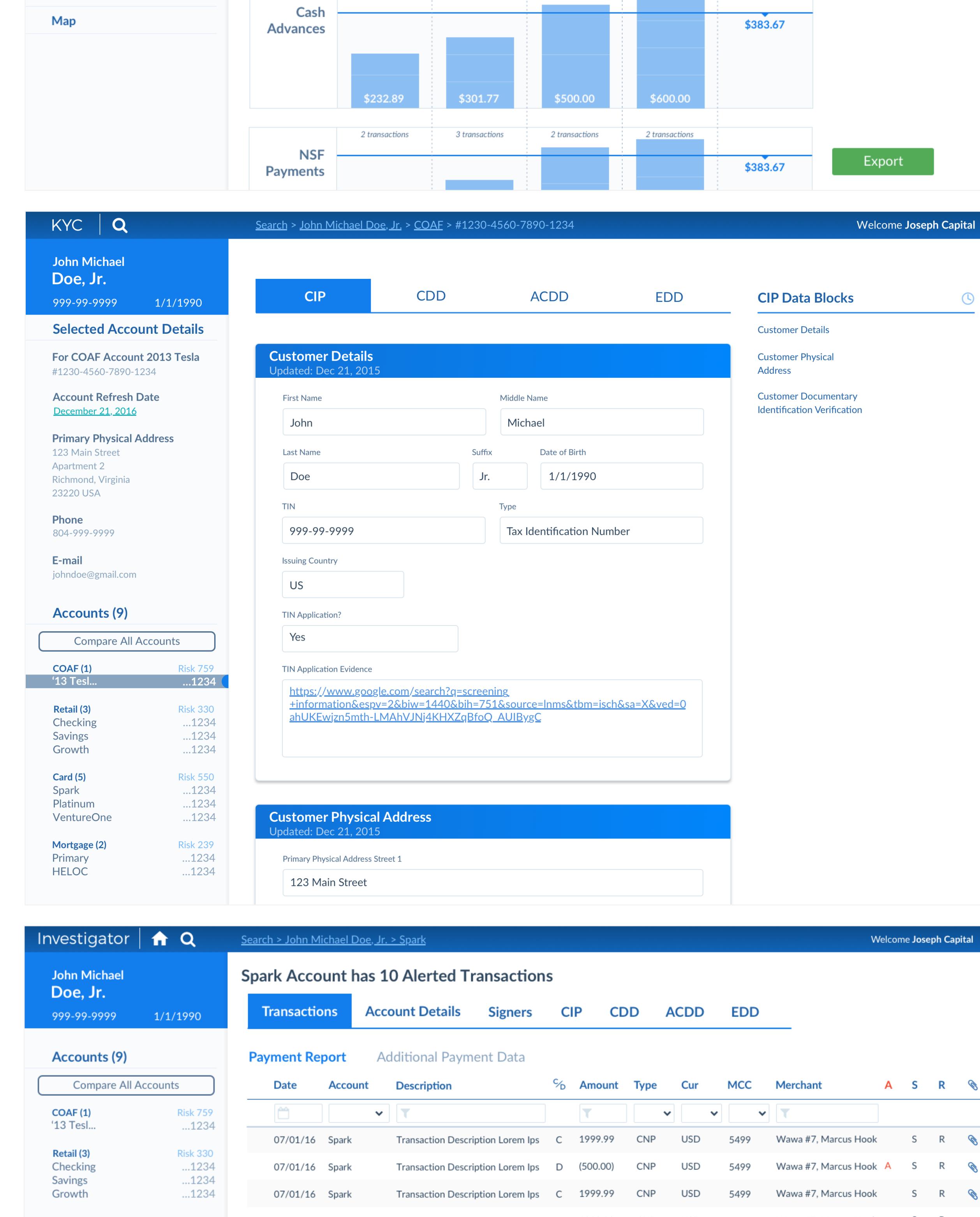
The diagram illustrates a user journey through four main stages:

- Search Results List**: A screenshot of a dashboard showing a grid of customer profiles. A blue circle labeled 1 is positioned over the top-left profile.
- KYC Customer View**: A screenshot of a detailed customer profile page. A blue circle labeled 2 is positioned over the top-left profile. The sidebar contains persistent navigation items.
- Edit Data Block**: A screenshot of a modal or edit screen for a specific data field. A blue circle labeled 6 is positioned over the top-left profile.
- Completed Account**: A screenshot of a dashboard showing a grid of customer profiles, identical to the initial search results list. A blue circle labeled 7 is positioned over the top-left profile.

A vertical purple line labeled "Field Refresh History" with the sub-instruction "Hover popup can show last few updates to the field" runs vertically between the KYC Customer View and the Edit Data Block stages.



	\$232.89	\$301.77	\$500.00	\$600.
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The image is a composite of several screenshots from a KYC (Know Your Customer) application interface. At the top, there's a header bar with 'Investigator' and search functions. The main content area shows a detailed profile for 'John Michael Doe, Jr.' with sections for 'External Sources', 'Person Data Blocks', and 'Address Summary'. A modal window for 'External Sources' lists 'Alerted Individuals' like 'Janice E. Doe' and 'John Doe Jr.'. Below this, the 'At A Glance' section provides quick statistics. Further down are 'Person Profile' and 'Physical Description' tables. The 'Address Summary' section lists three addresses under a table. In the background, a tablet displays the same KYC interface, showing account details and customer identification forms. A large, semi-transparent blue watermark with the word 'STYLEGUIDE' in white, bold, sans-serif font is centered at the bottom of the image.

description is necessary. Links such as action should be red.

user enters a customer profile from allowing quick navigation to any dropdowns when clicked, to allow

MISC ITEMS

Radio Label

Radio Label

John Michael Doe, Jr. 1/1/1990
999-99-9999

Selected Account Details

For COAF Account 2013 Tesla
#1230-4560-7890-1234
Account Refresh Date
December 21 2016

Primary Physical Address
123 Main Street
Apartment 2
Richmond, Virginia
23201

Phone Min width 300px

E-mail johnmike@gmail.com

Accounts (9)

Compare All Accounts

	Balance
COAF (1)	\$123.45
123 FCL (1)	\$123.45
Retail (3)	\$123.45
Checking	\$123.45
Savings	\$123.45
Grouped	\$123.45
Grand Total	\$123.45
ACCOUNT SCROLLING	\$123.45